ARTURO ORTEGA

EXXONMOBIL CZECH REPUBLIC

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Location - Prague, Czech Republic

Skills

- SQL (MySQL, PostgreSQL, Oracle, and MS SQL)
- Spreadsheets proficiency (Vlookup, pivot tables, charts)
- Tableau (interactive and dynamic dashboards)
- R (RStudio, tidyverse, ggplot2)

- Power BI (data visualization)
- Strong analytical skills
- Attention to detail and accuracy
- Data visualization
- Troubleshooting

Projects

DATA ANALYSIS FOR VENDOR MANAGEMENT - ExxonMobil - Prague, Czech Republic

September 2023

Data collection from translation vendors and database creation of delivered, ongoing and failed product data sheet translations, which I analyzed using **spreadsheets and SQL** to obtain meaningful insights. Thanks to this analysis, I discovered inconsistencies in the process with several parties involved, which I fixed reducing the unprocessed translations by **35% and the delivery time by 20%**. In addition, I created a dynamic **Power BI dashboard** which was updated automatically with vendor's monthly reports.

CREATION OF PROCESS GUIDEBOOK - ExxonMobil - Prague, Czech Republic

March 2023

Designed a guide for Web Operation Analysis, containing all the processes done in the day-to-day basis and urgent ad-hoc requests. Highly appreciated by management, I was assigned to **lead a project** to help colleagues create similar guides. It was officially assigned for new-joiners onboarding and reduced the length of the process by **15**%.

Work Experience

WEB OPERATIONS ANALYST - ExxonMobil - Prague, Czech Republic

January 2022 – Currently working here

- Integration of data-driven insights into daily operations, enhancing the effectiveness of web services with the stakeholders across the globe in multi-functional teams inside an agile methodology
- Managing data processing of worldwide lubes product data sheets (PDS), streamlining the publishing process
- By leveraging analytical expertise, significantly contributed to informed decision-making aligned with business objectives
- Built several communication channels to overcome the lack of conexion between teams working for the PDS Process workflow

INTERNATIONAL TRADE ADVISOR - Spanish Embassy in Prague - Prague, Czech Republic

January 2021 – January 2022

- Building and leveraging statistical reports from Spanish and Czech governmental databases to help Spanish companies make data-driven decisions on their country expansion strategies
- Building a network of Spanish entrepreneurs in Prague by leading the Chamber of Commerce social channels
- Leading a commercial mission for the Healthcare sector, making partnerships between Spanish and Czech companies

Education

BACHELOR OF BUSINESS MANAGEMENT – University of La Rioja – Logroño, Spain

September 2021

Majors: Business Analytics, Digital Marketing, International Business

INTERNATIONAL TRADE PROGRAM – Development Agency of La Rioja – Logroño, Spain

December 2021

Majors: International trade, market research, data collecting

Certifications

DATA ANALYTICS PROFESSIONAL GOOGLE CERTIFICATE - Google

February 2024

Majors: Data Analytics, Spreadsheets, SQL, Tableau, RStudio

SQL INTERMEDIATE – W3 School Majors: JOINS, Data-cleaning, Sub-queries

December 2023