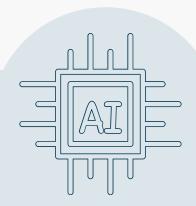


Book Discovery Chatbot

A Task-Oriented Dialog System Prototype

22 Jenuary, 2025

Introduction & Motivation



Passion for Books Combined with Technology

This project merges a deep love for literature with cutting-edge conversational Al, making book discovery both enjoyable and efficient.



Practical Utility for Avid Readers Seeking Quick Book Information

The chatbot serves as a quick reference tool, providing readers with immediate access to book recommendations, synopses, and details without requiring extensive searches.



Real-world Data Integration for Dynamic, Reliable Responses

By integrating with the Google
Books and New York Times
Books APIs, the chatbot delivers
up-to-date and accurate
information directly from
trusted sources

Interaction Scenarios



Searching for books with pagination



Retrieving book synopses



Fetching detailed book information



Listing current bestsellers



Searching for Books

Scenario Description:

- Users search for books by author, genre, or keyword.
- Supports pagination: users type "more books" to load additional results.

```
Your input -> Hi!
Greetings! How can I assist you with books today?
Your input -> Show me books in the romance genre
Here are some books I found:
- Pride and Prejudice

    Simple Gifts

- Pride and Prejudice
- Above and Beyond

    Last Sacrifice

Type 'more books' if you'd like to see additional results.
Your input -> more books
Here are some books I found:
- Sons and Lovers by David Herbert Lawrence
- The Italian Girl by Lucinda Riley
- The Missing Sister by Lucinda Riley
- A Loving Scoundrel by Johanna Lindsey
- Love Only Once by Johanna Lindsey
Type 'more books' if you'd like more results.
Do you need any further help with books?
```

```
Hi! I'm here to help you discover books, reviews, and more. What
Your input -> Can you recommend books by Agatha Christie?
Here are some books I found:
- Best Detective Stories of Agatha Christie
- The Agatha Christie Collection
- Agatha Christie Detectives
- Agatha Christie

    And Then There Were None

Type 'more books' if you'd like to see additional results.
Your input -> more books
Here are some books I found:
- The Agatha Christie Mystery by Derrick Murdoch
- Agatha Christie by Vanessa Wagstaff, Stephen Poole
- The Agatha Christie Collection by Agatha Christie
- The Life and Crimes of Agatha Christie by Charles Osborne
- The Bloomsbury Handbook to Agatha Christie by Mary Anna Evans,
Type 'more books' if you'd like more results.
Do you need any further help with books?
```

Your input -> hello

Retrieving Book Synopsis

Scenario Description:

Users request a synopsis of a specific book.

```
Your input -> Tell me what Sons and Lovers by David Herbert Lawrence is about
Synopsis of *Tell me what Sons and Lovers by David Herbert Lawrence is about*:
This semi-autobiographical novel explores the emotional conflicts through the protagonist, Paul Morel, and the suffocating relationships with a demanding mother and two very different love rs.

Do you need any further help with books?
```

Fetching Book Details

Scenario Description:

Users ask for detailed information about a book.

```
Your input → I'd like full info on Sons and Lovers by David Herbert Lawrence

**Title*: D.H. Lawrence's Son and Lovers: A Critique

**Author(s)*: D.S. Dalal

**Publisher*: Sarup & Sons

**Published Date*: 2007-10

**More Info*: [Click here](http://books.google.gr/books?id=7T-06uA5C4cC&dq=like+full+info+on+Sons+and+Lovers+by+David+Herbert+Lawrence&hl=&source=gbs_api)

Do you need any further help with books?
```

Listing Current Bestsellers

Scenario Description:

Users inquire about trending books.

```
Your input -> Show me the bestseller list
Here are the current bestsellers in hardcover fiction:
💵 Title: IRON FLAME
🖋 Author: Rebecca Yarros
  Description: The second book in the Empyrean series. Violet Sorrengail's next round of training under the new vice commandant might require her to betray the man she loves
Buy here: https://www.amazon.com/dp/1649374178?tag=thenewyorktim-20
■ Title: JAMES
  Author: Percival Everett
  Description: A reimagining of "Adventures of Huckleberry Finn" shines a different light on Mark Twain's classic, revealing new facets of the character of Jim.
Buy here: https://www.amazon.com/dp/0385550367?tag=thenewyorktim-20
💵 Title: THE WOMEN
  Author: Kristin Hannah
P Description: In 1965, a nursing student follows her brother to serve during the Vietnam War and returns to a divided America.
Buy here: https://www.amazon.com/dp/1250178630?tag=thenewyorktim-20
■ Title: FOUR RUINED REALMS
  Author: Mai Corland
  Description: The second book in the Broken Blades series. Trust is tested in the pursuit of the Golden Ring of the Dragon Lord.

❷ Buy here: https://www.amazon.com/dp/1649377509?tag=thenewyorktim-20

Title: NEVER SAY NEVER
  Author: Danielle Steel
  Description: A woman reeling from her husband's infidelity and the loss of her job meets a well-known actor in the French countryside.

❷ Buy here: https://www.amazon.com/dp/059349864X?tag=thenewyorktim-20

Title: THE GOD OF THE WOODS
  Author: Liz Moore
  Description: When a 13-year-old girl disappears from an Adirondack summer camp in 1975, secrets kept by the Van Laar family emerge.

Ø Buy here: https://www.amazon.com/dp/0593418913?tag=thenewyorktim−20

Title: HOLMES IS MISSING
  Author: James Patterson and Brian Sitts
  Description: The second book in the Holmes, Margaret & Poe series. A series of child abductions perplexes the private investigators.

Ø Buy here: https://www.amazon.com/dp/0316569976?tag=thenewyorktim−20

Do you need any further help with books?
```

Real-world Data Integrations

{**€**} Developers

Get Started

Create an Account

If you don't already have an account create one:

- 1. Click Sign In.
- 2. Click Create account and follow prompts to register.

Sign In

To sign in to the portal:

- 1. Click Sign In.
- 2. Enter your email address and password.
- 3. Click Sign In.

Register apps

To register an app:

- 1. Select My Apps from the user drop-down.
- 2. Click + New App to create a new app.
- 3. Enter a name and description for the app in the New App dialog.
- 4. Click Create.
- 5. Click the APIs tab.

Google Books API:

Purpose: Search, synopsis, details.

Integration: Custom actions calling the API.

Rationale: Comprehensive, up-to-date book data.

New York Times Books API:

Purpose: Retrieve bestseller lists.

Integration: Dedicated action formatting bestseller data.

Rationale: Reliable, curated recommendations.





Dialogue Policy Experimentation

Adjusted fallback thresholds and history parameters.

Observed improvements in conversation flow and accuracy.



General Insights

- Users received clearer clarifications when the bot was uncertain.
- Improved handling of multi-turn dialogues and context preservation.



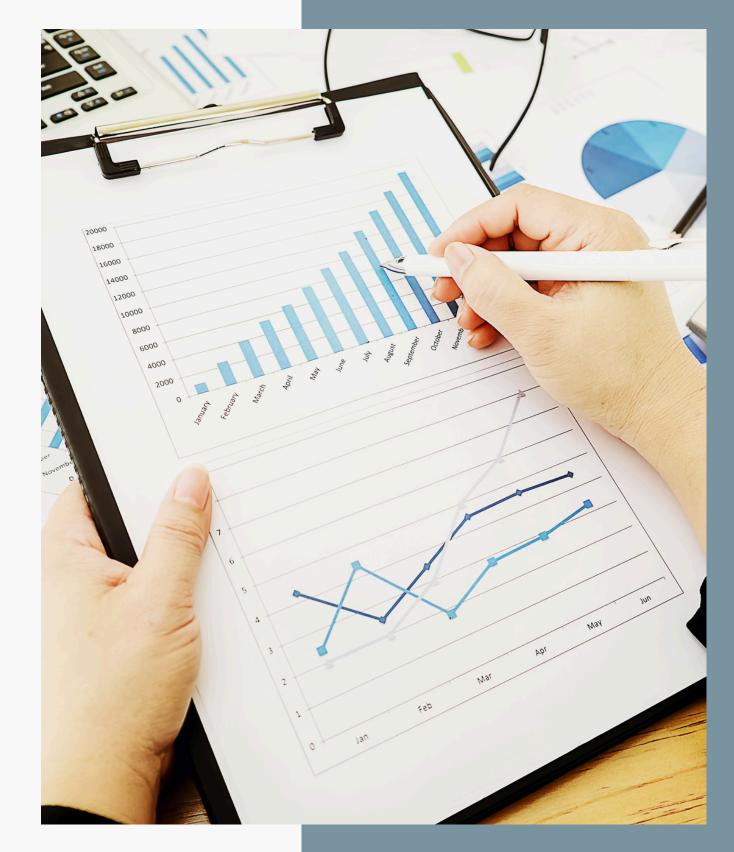
Limitations and Future Improvements

Limitations:

- Challenges in handling very specific or obscure queries.
- Potential inaccuracies in data if APIs change their response formats.
- Dependency on external APIs and network connectivity.

Future Improvements:

- Personalized book recommendations using user preferences.
- Enhanced error handling and retry strategies.
- Integration of more data sources (e.g., user reviews, ratings).
- Improved sentiment analysis and natural language understanding.





Thank you