|  |  |
| --- | --- |
| Arpan PokhrelCyber Security, Technical Support Specialist | **Email**: iamarpan15@gmail.com**Phone number**: +977 9846789177Pokhara, Nepal |
| Aspiring cyber security professional actively looking for a cyber security, IT Support Technician role. I continue to learn and build my skills in cyber security technical areas of cyber security. | |
| Training and Certifications | |
| * **Introduction to Cybersecurity Certificate (CISCO)** * **Network Support and Security (CISCO)** * **Skills include** Cyber Security Risk Management, Network Security and Support, Third Party Risk Management, Vulnerability Management. * **Ethical Hacking Training Course (CodeIT Nepal)** * **Introduction to the Computer Networking (Simplilearn)** | |
| Practical Projects  * Conducted the program about version control and deployment processes using Git as part of college training course. * College Projects : Movie Ticket Management System(C language), Doctor appointment (HTML, CSS, PHP), Ecommerce app(Android Studio)  Professional Experience | |
| WebSoft Technology Nepal, Pokhara - SrijanachowkWeb Developer Internship | Aug 2023 —Nov 2023 |
| Web Developer at one the best IT company. Duties include:   * Developed and maintained web applications using Laravel, HTML, CSS, and other related technologies. * Collaborated with designers and other developers to create responsive and user-friendly websites. * Worked on both front-end and back-end development tasks to deliver complete web solutions. * Managed version control and deployment processes using tools like Git. | |
| International Nepal FellowshipIT Department Internship | | August 2024 - Present |
| * IT troubleshooting for the organizations IT systems. * Assisting in troubleshooting technical issues related to hardware, software, and network systems. * Managing user requests for technical support and resolving issues in a timely manner. * Collaborating with members to ensure smooth IT operations across the organization. * Monitoring and ensuring network security protocols are followed. * Providing end-user training on IT systems and tools when needed. | | |