

Arpan Pokhrel

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Cyber Security, Technical Support Specialist

Pokhara, Nepal

Aspiring cyber security professional actively looking for a cyber security, IT Support Technician role. I continue to learn and build my skills in cyber security technical areas of cyber security.

Training and Certifications

- **Introduction to Cybersecurity Certificate (CISCO)**
- **Network Support and Security (CISCO)**
- **Skills include** Cyber Security Risk Management, Network Security and Support, Third Party Risk Management, Vulnerability Management.
- **Ethical Hacking Training Course (CodeIT Nepal)**
- **Introduction to the Computer Networking (Simplilearn)**

Practical Projects

- Conducted the program about version control and deployment processes using Git as part of college training course.
- College Projects : Movie Ticket Management System(C language), Doctor appointment (HTML, CSS, PHP), Ecommerce app(Android Studio)

Professional Experience

WebSoft Technology Nepal, Pokhara - Srijanachowk

Aug 2023 —Nov 2023

Web Developer Internship

Web Developer at one the best IT company. Duties include:

- Developed and maintained web applications using Laravel, HTML, CSS, and other related technologies.
- Collaborated with designers and other developers to create responsive and user-friendly websites.
- Worked on both front-end and back-end development tasks to deliver complete web solutions.
- Managed version control and deployment processes using tools like Git.

International Nepal Fellowship

August 2024 - Present

IT Department Internship

- IT troubleshooting for the organizations IT systems.
- Assisting in troubleshooting technical issues related to hardware, software, and network systems.
- Managing user requests for technical support and resolving issues in a timely manner.
- Collaborating with members to ensure smooth IT operations across the organization.
- Monitoring and ensuring network security protocols are followed.
- Providing end-user training on IT systems and tools when needed.