

Arpan Sheth

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San Francisco Bay Area

SUMMARY

Engineering leader with deep experience building and supporting high performing teams as well as hands on experience developing enterprise grade and consumer software products supporting millions of users in startups and large organizations.

EXPERIENCE

Meta | Menlo Park, CA

Engineering Manager

Nov 2021 - Present

- Owning the internal metric catalog team within Data Infrastructure organization that enables Meta's product teams to make confident data driven decisions.
- Supporting teams of junior, mid level, staff tenured engineers building internal data products by hiring, coaching/mentoring, goal setting, performance management.
- Key member of the Product Analytic leadership group responsible for developing organization's long term people, product and technical strategy.

Intuit | Mountain View, CA

Senior Development Manager

Aug 2020 - Oct 2021

- Managed Conversational User Interface Framework team of 14 back-end and web/mobile engineers that builds smart chat-bots, peer-to-peer messaging systems used by QuickBooks, TurboTax and Mint.
- Owned the overall execution, hiring, technical strategy, road map for the Conversation Framework team.
- Partnered with product and rest of Conversation UI platform leadership team to come up with long term road-map around product and vision for the overall platform.
- Responsible for individual performance management, career growth, mentoring and team health.

Twitter | San Francisco, CA

Engineering Manager

Dec 2018 - Aug 2020

- Managed Ads API team of 7 engineers for timely delivery of high quality features. Earlier managed Reach & Frequency team of 3 engineers to bring the product to open beta.
- Drove and facilitated architecture and technical design reviews.
- Worked with product and leadership team to come up with long term road-map around product, hiring and organization goals (OKRs) for the Ads API team.
- Responsible for individual performance management, career growth, mentoring and team health.
- Partnered with recruiting team to build the candidate pipeline and hire for back fill and new openings.
- Partnered with various internal partner teams to build consensus and come up with tasks, timelines & effort estimations.

Saavn | Mountain View, CA

Director of Engineering

June 2016 - Dec 2018

Engineering Manager

June 2015 - May 2016

- Engineering owner of Saavn APIs, Desktop/Mobile web properties that handles millions of daily active users.
- Managed and mentored web/backend team of 16 engineers for timely delivery of high quality features. Responsible for performance management, training etc.
- Built a pipeline of strong candidates by offline/online reach out. Managing all aspects of recruitment needs for the team. Strengthened the existing team by recruiting 3 engineers in a short period.
- Partnered with various internal teams (Product/QA) to build consensus and come up with tasks, timelines & effort estimations.
- Managing engineering relationship with partner companies to make Saavn available on various platforms (eg: Amazon Alexa, Google Home, Sonos).
- Architect of high impact (revenue + growth) projects like programmatic ad buying system, A/B testing framework, subscription framework (for carriers/wallets).

Saavn | Mountain View, CA*Technical Lead**October 2014 - May 2015**Senior Software Engineer**August 2011 - October 2014*

- One of the early members of the core engineering team responsible for design, development, scaling, maintenance and testing of the Saavn backend servers.
- Managed weekly Saavn releases. Automated code push with support for auto scaling on AWS platform.
- Designed and developed features like Saavn Social, various Payment integrations, Web radio, Mobile/wap site, Email outreach platform etc.
- Built APIs and backend enabling Saavn platform to scale to 20 million+ users.
- Participated in and provided feedback for code and architecture design reviews.
- Introduced Continuous Integration testing into backend engineering team's work flow.

Lockerz | Seattle, WA*Software Engineer**January 2011 - August 2011*

- Participated in design, development, maintenance and testing of the Lockerz platform.
- Built content pipeline to ingest 3rd party video metadata and backend API support for the same.

WhatCounts | Seattle, WA*Software Engineer**November 2009 - January 2011**Software Engineer Intern**June 2009 - October 2009*

- Collaborated in design, development, maintenance and testing of the WhatCounts SAAS based Email publishing and tracking platform.
- Migrated flash front end to ajax UI. Built the backend API support as well.
- Added social network sharing/tracking capability, integrated Google Analytics into reporting APIs.
- Supported QA team by building a framework for test automation and OPS team with Unix MTA server configuration.

Disney Interactive Media Group | Seattle, WA*Engineering Intern**June 2008- September 2008*

- Implemented request management system to streamline the incoming service requests for Data Service department.
- Analyzed process workflows and built knowledge base application.

Department of Political Science, University of Washington | Seattle WA*Graduate Staff Web Developer**September 2007- June 2009*

- Analyzed requirements and rebuilt department website.
- Researched new trends in educational technology that can be combined with the new website.
- Assisted Faculty and Graduate students with computer lab equipment, presentations and web sites.

SIDE PROJECTS**Indian Railway App - Disha***Founder**December 2011 - December 2017*

- Built an Android app and backend for Indian railway users (1.5 million+ downloads).
- Features supported: Schedule, Train tracking, Trip planning, Train Alarm Notifications, Email alerts, Ad network support.

EDUCATION**University of Washington, Seattle***Master of Science in Information Management. GPA : 3.78/4**2007-2009***Medicaps Institute of Technology & Management, Indore, India***Bachelor of Engineering in Computer Science & Engineering. 72.2%**2003-2007*

SKILLS

- Management: Leadership, Team building, Coaching, Product Management
- Engineering: Application architecture, Database design
- Technologies: PHP, Java, SQL, Javascript, MongoDB, AWS, Unix

PUBLICATION

Nilsen, Trond & Houle, Brian & Kuzenski, Douglas & Sheth, Arpan. (2009). Exploring the Dynamics of Music Piracy. The 2009 International Conference of the System Dynamics Society, Albuquerque, New Mexico July 2009. ([Paper Link](#))