

# Audrey Patterson Software Developer

Seattle, WA

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Software developer experienced in JavaScript, React, Node.js, and MongoDB. Over ten years of experience in software training and implementation. Driven team player and client advocate.

## TECHNICAL SKILLS

**Languages:** JavaScript, HTML, CSS

**Tools:** React, Express.js, Node.js, NPM, Redux, Bootstrap, Material UI, Bolt Framework, Slack BlockKit, Visual Studio Code, Git, GitHub, GitHub Projects, Trello Project Management, MongoDB, Netlify, Heroku, Slackbot API

## PROJECTS

CF Study Slackbot - [github.com/CF-Slackbot/slackbot](https://github.com/CF-Slackbot/slackbot)

Jun 2021

- Slackbot built to help coding students study core concepts, and various topics.
- Built with Slackbot API, Bolt NPM package, BlockKit framework, and a RESTful API.

e-Commerce Storefront - [storefront-audrey.netlify.app/](https://storefront-audrey.netlify.app/)

Jun 2021

- A fictional e-Commerce storefront that will allow users to browse products by category, place items in a shopping cart, and check-out when ready to make their purchase.
- Built with React, Redux, Material-UI, Node.js, an Express API server, and a connected MongoDB database.

Code Fellows Jeopardy - [team-meow.github.io/CodeFellows-Jeopardy/](https://team-meow.github.io/CodeFellows-Jeopardy/)

Mar 2021

- Application that gives new coding students a fun way to study for quizzes and final exams.
- Built with HTML, CSS, and JavaScript.

## EDUCATION

Code Fellows - Seattle, WA

Certificate - Advanced Software Development in Full-Stack JavaScript - 2021

## EXPERIENCE

Deltek, Seattle, WA - Sr Onboarding Manager

May 2011 - Mar 2021

- Executed end-to-end customer adoption of software solutions, including project initiation, onboarding, training, and project closure. Contributed to the company's 70% renewal rate for 1st-year accounts.
- Facilitated onboarding for 30-40 new accounts per month with company sizes ranging from mid to large level.
- Created a robust system which strengthened product utilization in 90 days by removing adoption roadblocks & providing industry best practices.

Integra Telecom, Renton, WA - Account Manager

Feb 2006 - May 2011

- Advised 350-550 accounts and evaluated the on-going telecommunications needs of customers through an understanding of their business objectives.
- Ensured a positive client relationship with existing customers through continuous proactive contact.
- Performed complex order entry and assisted with credit determinations and billing issues.