

PNR 774480	Ticket ID TS240217131246135960EJVW	Order ID 23032660810
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Departure

BHOPAL

10:15 PM, Sat, 17 Feb 2024

Arrival

SEONI

5:15 AM, Sun, 18 Feb 2024

Bus Operator Name

Nandan Travels Seoni

Boarding Point

Ashima Mall

Ashima Mall Ashima Mall

Reporting Time

10:00 PM

Driver Contact & Vehicle Number

Driver contact: 8815816620

Vehicle Number: MP22P5101

Dropping Point

Pasha Travels Opposite Govt Bus Stand

Govt Bus Stand

Boarding Time

10:15 PM

Traveller Details

1. Yash Bawankar

Male

Seat No: GW

Fare & Payment Details

Base Fare (1 Traveller):

₹ 710

Paytm Discount :

- ₹ 186

Operator GST :

₹ 35.5

Total Amount Paid :

₹ 559.5

Promo Applied

BUSFEB

Cancellation Policy:

a. Cancellation charges are calculated on the actual fare of the ticket, if any discount coupons are used while purchasing the ticket, the discounted value would be used to calculate the refund amount when a ticket is cancelled.

b. Cancellation policy is calculated based on the scheduled departure time of the bus service (i.e. service start time). Service start time: 9:45 PM

Time of Cancellation	Refund percentage	Refund Amount
Non refundable After Fri, 16 Feb 9:45 PM	Non-refundable	Non-refundable

## Terms and Conditions:

Paytm is only a bus ticket booking platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators and service providers. Paytm's network of bus operators.

- a. Providing refund and support in the event of cancellation.
- b. Providing customer support and information in case of any delays / inconvenience.
- c. **Child Policy:** It is mandatory for children above the age of 3 years to have a bus ticket unless the bus operator specifies otherwise in their terms and conditions.
- d. **Luggage Policy:** A passenger may carry up to 20 kilograms of luggage. In the event the passenger carries additional luggage than what is specified above, the bus operator may charge as per his Policy.
- e. **Pet Policy:** Pets are not allowed.
- f. **Liquor Policy:** Carrying or consuming liquor inside the bus is strictly prohibited. Bus Operators reserve the right to disembark drunk passengers. In such scenarios, a refund is not applicable.
- g. Any transaction outside of Paytm that happens between the operator and passenger is not Paytm's responsibility.

## Paytm is not responsible for:

- a. The bus operators' expectation.
- b. The bus operator canceling the trip due to unavoidable reasons.
- c. The baggage of the customer getting lost / stolen / damaged.
- d. The bus operator changing a customer's seat at the last minute to accommodate a lady / child.

## For Assistance:



### Operator Contact

Contact for travel-related details like driver's contact, vehicle details

**7879234234 7692220616**



### Paytm Helpline

Contact for booking-related, refund-related, cancellation-related, or any other issues

**0120 4880880 (24x7)**



### 24x7 Paytm Care

Avail our 24x7 Paytm Help Section to get all your queries resolved quickly

**[Click here](#)**