**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



#### 1-Risk Identifier

Date Taken: 11/13/2024

Taken By: Jacob Richards

Risk address



#### 2-Risk Overview

Date Taken: 11/13/2024

Taken By: Jacob Richards

The Dwelling risk is a 1 story residential building with 25 year 3 tab shingles on the roof and brick veneer on the elevations. The members mortgage company was verified as . The member had power outage on the DOL resulting in of food loss of \$500.

Photo Sheet -1 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 3-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

The dwelling roof is a 5/12 one story gable roof with 25 year 3-tab shingles installed as a single layer. Felt and drip edge is present. The roof is approximately 20 years old.



#### 4-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Single layer, drip edge

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 5-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

5/12 pitch



### **6-Dwelling Roof**

Date Taken: 11/13/2024

Taken By: Jacob Richards

25 year 3 tab shingles

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 7-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

1 ft overhang



### 8-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Roof overview

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 9-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

PVC ridge vent



## 10-Dwelling Roof

Date Taken: 11/13/2024
Taken By: Jacob Richards

5 pipe jacks

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 11-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Front slope overview



#### 12-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Front slope is North facing

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 13-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Front slope has 13 wind damaged

shingles



### 14-Dwelling Roof

Date Taken: 11/13/2024 Taken By: Jacob Richards

Missing/damaged shingles from wind

Photo Sheet -7 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 15-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Missing/damaged shingles from wind



## 16-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Missing/damaged shingles from wind

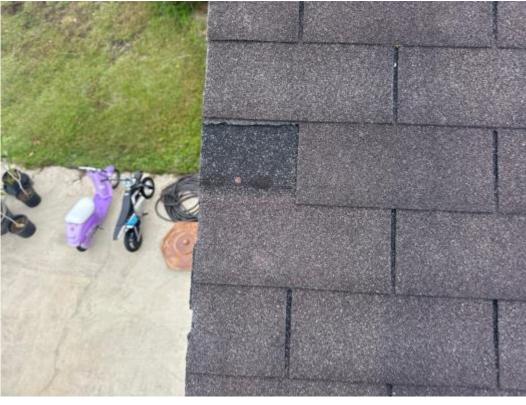
Photo Sheet - 8 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 17-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Missing/damaged shingles from wind



## 18-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Missing/damaged shingles from wind

Photo Sheet - 9 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 19-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Rear slope overview



### 20-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Rear slope has 150 wind damaged

shingles

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 21-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Missing/damaged shingles from wind



## 22-Dwelling Roof

Date Taken: 11/13/2024
Taken By: Jacob Richards

Missing/damaged shingles from wind

Photo Sheet - 11 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 23-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Missing/damaged shingles from wind



## 24-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Missing/damaged shingles from wind

Photo Sheet - 12 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 25-Dwelling Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Missing/damaged shingles from wind



#### 26-Front Elevation

Date Taken: 11/13/2024

Taken By: Jacob Richards

Front elevation overview

Photo Sheet - 13 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



#### 27-Front Elevation

Date Taken: 11/13/2024

Taken By: Jacob Richards

Fascia displaced



### 28-Right Elevation

Date Taken: 11/13/2024

Taken By: Jacob Richards

Right elevation is free from wind damage

Photo Sheet - 14 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



#### 29-Rear Elevation

Date Taken: 11/13/2024

Taken By: Jacob Richards

Rear elevation overview



#### 30-Rear Elevation

Date Taken: 11/13/2024
Taken By: Jacob Richards

Fascia damaged

Photo Sheet - 15 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



#### 31-Rear Elevation

Date Taken: 11/13/2024

Taken By: Jacob Richards

Fascia damaged/displaced



#### 32-Rear Elevation

Date Taken: 11/13/2024

Taken By: Jacob Richards

A.C unit free from damage

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



#### 33-Rear Elevation

Date Taken: 11/13/2024
Taken By: Jacob Richards

A.C unit free from damage



#### 34-Rear Elevation

Date Taken: 11/13/2024

Taken By: Jacob Richards

Missing/damaged fascia

Photo Sheet - 17 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



#### 35-Left Elevation

Date Taken: 11/13/2024

Taken By: Jacob Richards

Left elevation overview



#### 36-Left Elevation

Date Taken: 11/13/2024

Taken By: Jacob Richards

Fascia displaced

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 37-Left Elevation

Date Taken: 11/13/2024

Taken By: Jacob Richards

Fascia displaced



## 38-Detached Garage

Date Taken: 11/13/2024

Taken By: Jacob Richards

Detached garage overview

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 39-Detached Garage Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Detached garage roof is comprised of

3-tab shingles



### **40-Detached Garage Roof**

Date Taken: 11/13/2024
Taken By: Jacob Richards

Single layer, drip edge

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



## 41-Detached Garage Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

25 year 3-tab shingles



## **42-Detached Garage Roof**

Date Taken: 11/13/2024
Taken By: Jacob Richards

6/12 pitch

Photo Sheet - 21 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A

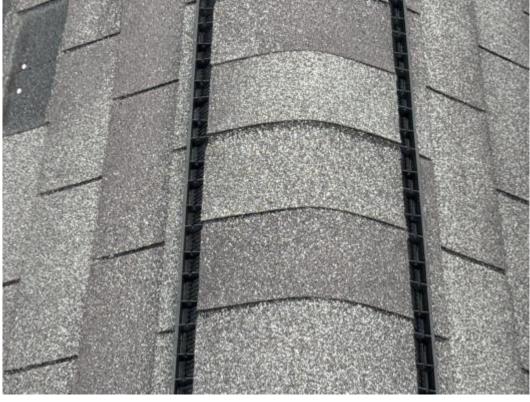


## 43-Detached Garage Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Roof overview



## 44-Detached Garage Roof

Date Taken: 11/13/2024
Taken By: Jacob Richards

PVC ridge vent

Photo Sheet - 22 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



## 45-Detached Garage Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Right slope overview



## **46-Detached Garage Roof**

Date Taken: 11/13/2024
Taken By: Jacob Richards

Right slope is free from wind damage

Photo Sheet - 23 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



## **47-Detached Garage Roof**

Date Taken: 11/13/2024

Taken By: Jacob Richards

Left slope overview



## **48-Detached Garage Roof**

Date Taken: 11/13/2024

Taken By: Jacob Richards

Left slope has 26 wind damaged shingles

Photo Sheet - 24 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



## **49-Detached Garage Roof**

Date Taken: 11/13/2024

Taken By: Jacob Richards

Missing/damaged shingles from wind



## **50-Detached Garage Roof**

Date Taken: 11/13/2024

Taken By: Jacob Richards

Missing/damaged shingles from wind

Photo Sheet - 25 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



## **51-Detached Garage Roof**

Date Taken: 11/13/2024

Taken By: Jacob Richards

Missing/damaged shingles from wind



## **52-Detached Garage Roof**

Date Taken: 11/13/2024

Taken By: Jacob Richards

Missing/damaged shingles from wind

Photo Sheet - 26 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



## 53-Detached Garage Roof

Date Taken: 11/13/2024

Taken By: Jacob Richards

Missing/damaged shingles from wind



## **54-Detached Garage Roof**

Date Taken: 11/13/2024

Taken By: Jacob Richards

Rear slope free from storm damage

Photo Sheet - 27 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



## **55-Detached Garage Elevations**

Date Taken: 11/13/2024

Taken By: Jacob Richards

Front elevation is free from wind damage



## **56-Detached Garage Elevations**

Date Taken: 11/13/2024

Taken By: Jacob Richards

Right elevation is free from wind damage

Photo Sheet - 28 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### **57-Detached Garage Elevations**

Date Taken: 11/13/2024

Taken By: Jacob Richards

Rear elevation is free from wind damage



### **58-Detached Garage Elevations**

Date Taken: 11/13/2024

Taken By: Jacob Richards

Left elevation is free from wind damage

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



#### 59-Fence

Date Taken: 11/13/2024

Taken By: Jacob Richards

The members privacy fence is comprised of 6 foot high PVC panels. All runs of the PVC privacy fence are owned by the member. The runs of the PVC fence are front right and left facing.



#### 60-Fence/Front

Date Taken: 11/13/2024

Taken By: Jacob Richards

5 panels missing from front run of fence

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



#### 61-Fence/Front

Date Taken: 11/13/2024

Taken By: Jacob Richards



#### 62-Fence/Front

Date Taken: 11/13/2024
Taken By: Jacob Richards

One gate is missing from storm

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 63-Fence/Right

Date Taken: 11/13/2024

Taken By: Jacob Richards

Right run overview



### 64-Fence/Right

Date Taken: 11/13/2024

Taken By: Jacob Richards

10 panels missing and damaged from

storm

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 65-Fence/Right

Date Taken: 11/13/2024

Taken By: Jacob Richards

10 panels missing and damaged from

storm



#### 66-Fence/Left

Date Taken: 11/13/2024

Taken By: Jacob Richards

Left run overview

Photo Sheet - 33 - 11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



#### 67-Fence/Left

Date Taken: 11/13/2024

Taken By: Jacob Richards

5 panels missing from left run



#### 68-Fence/Left

Date Taken: 11/13/2024

Taken By: Jacob Richards

One small gate missing from left run

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722

Richard Daly Insured:

Claim #: 014646994-801

Policy #: 014646994-95A



#### 69-Pool

Date Taken: 11/13/2024 Taken By: Jacob Richards

Pool overview



#### 70-Pool

Date Taken: 11/13/2024

Taken By: Jacob Richards During the storm the fence panels were

seen by the member flying into pool causing rips and damages

Photo Sheet - 35 -11/13/2024

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



### 71-Pool

Date Taken: 11/13/2024

Taken By: Jacob Richards



#### 72-Pool

Date Taken: 11/13/2024
Taken By: Jacob Richards

Pool filtration system

**Alacrity Solutions** 

A USAA Service Provider PO BOX 33490 San Antonio, TX 78265 800-531-8722 Insured: Richard Daly

Claim #: 014646994-801

Policy #: 014646994-95A



#### 73-Pool

Date Taken: 11/13/2024

Taken By: Jacob Richards



#### 74-Pool

Date Taken: 11/13/2024

Taken By: Jacob Richards

Photo Sheet - 37 - 11/13/2024