

# Arpit Gupta

Analyst/Developer

Gurugram, Haryana



+91 7983047963

arpittgupta@outlook.com

## EXPERIENCE

### Amdocs Development Center, India — Software Engineer Associate

September 2023 - PRESENT

- Conducted Root Cause Analysis (RCA) by analyzing Linux logs and databases to identify and resolve the issues.
- Lead the team in billing operations to deliver high-quality products.
- Delivered 13+ automation to accelerate business processes and reduce manual intervention.

### Highradius Corporation — Full Stack Intern

June 2021 – July 2022

- Delivered 7+ applications, developing multiple modules as per Customer requirements.
- Unit testing and integration testing of owned use cases to improve quality and deliver best quality work product.
- Estimation, design, and development of various modules.

## PROJECTS

### Telefonica Argentina — Amdocs

- Responsible for complete ownership of Invoicing, Bill Cycle Management and Customer Management, showcasing strong organizational and process management skills
- Demonstrated Expertise, by delivering 13+ in automations of manual tasks through development and implementation of efficient Shell Scripts.
- Proficiently managed billing incidents by leveraging SQL queries and Linux/Python Scripts, effectively resolving issues and optimizing processes.

### Highradius Invoicing — Highradius Corporation

- Accomplished successful delivery of 7+ applications, exhibiting expertise in designing, estimating, and developing multiple modules, while consistently meeting tight deadlines and adhering to industry best practices.
- Performed thorough unit testing and integration testing of owned use cases to ensure the robustness and reliability of the applications.
- Engaged in continuous maintenance activities, ensuring smooth functionality and enhancing the overall user experience.

## EDUCATION

Bachelor's of Engineering (Hons. Cloud Computing) | CGPA: 7.1

**Chandigarh University, Mohali**

Graduated: June 2022

Higher Secondary Certificate

CGPA: 6.4

**Khalsa Public School, Saharanpur**

Graduated: June 2018

## SKILLS

■ Python ■ SQL ■ Excel ■ Tableau  
■ Pandas ■ R ■ PowerBI ■ PL/SQL  
■ C/C++ ■ Ext Js ■ GCP ■ Linux  
■ HTML/CSS ■ Javascript ■ Jupyter Notebook  
■ Git/Github ■ Google Big Query ■ Java ■ Leadership  
■ Negotiation ■ Collaboration

## Certifications

■ Google Data Analytics  
■ AWS Cloud Technical Essential  
■ The Joy of Computing Using Python  
■ Mastery Cloud Application developer

## AWARDS

■ Medal, District Level Current Affairs  
■ Perform Foundational Data, ML, and AI Tasks: Google Cloud.  
■ Bronze, Inter-department Football Tournament.

## Interests

■ Photography ■ Problem Solving  
■ Fitness ■ Travel