# Corporate Systems | IRIS

Data View

Last Refreshed
18-06-2024 02:04 PM

FY
2024

FY Qtr
Q1 Q2 Q3 Q4
Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

Workgroup, Category
All

Status
All

Assigned To
All

Age Bucket
All

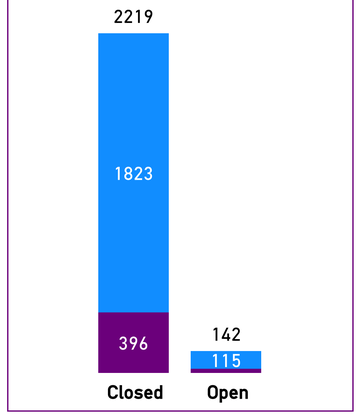
Ticket Type
All

**2361**
Total Tickets

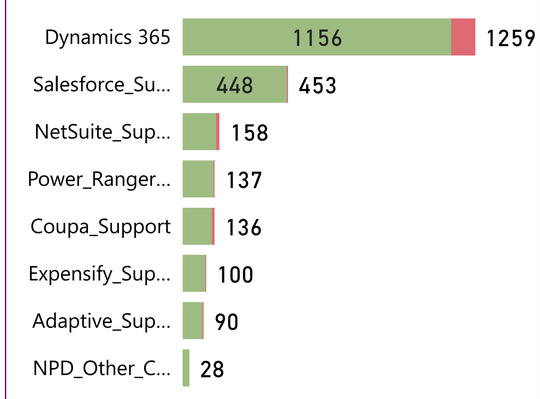
**423**
Incidents

**1938**
Service Request

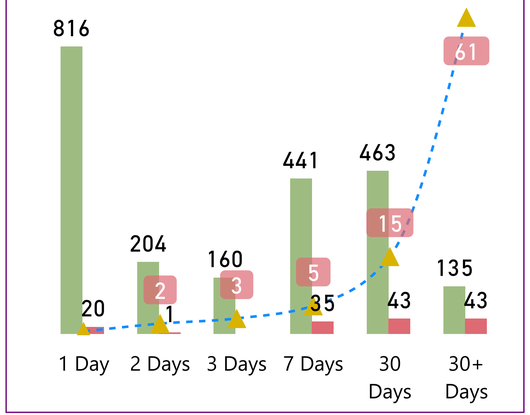
## Number of Tickets - By Status



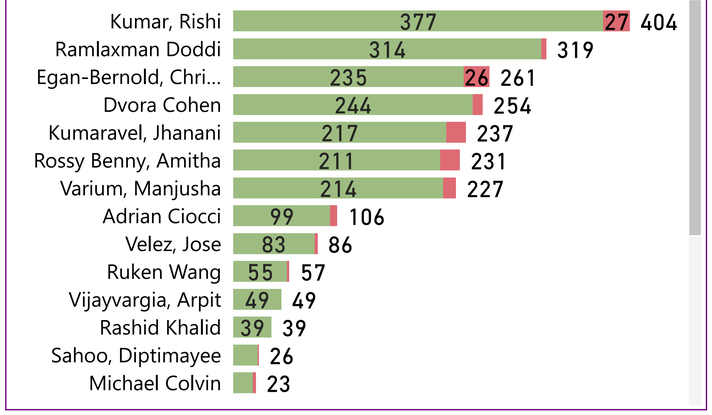

## Number of Tickets - By Workgroup



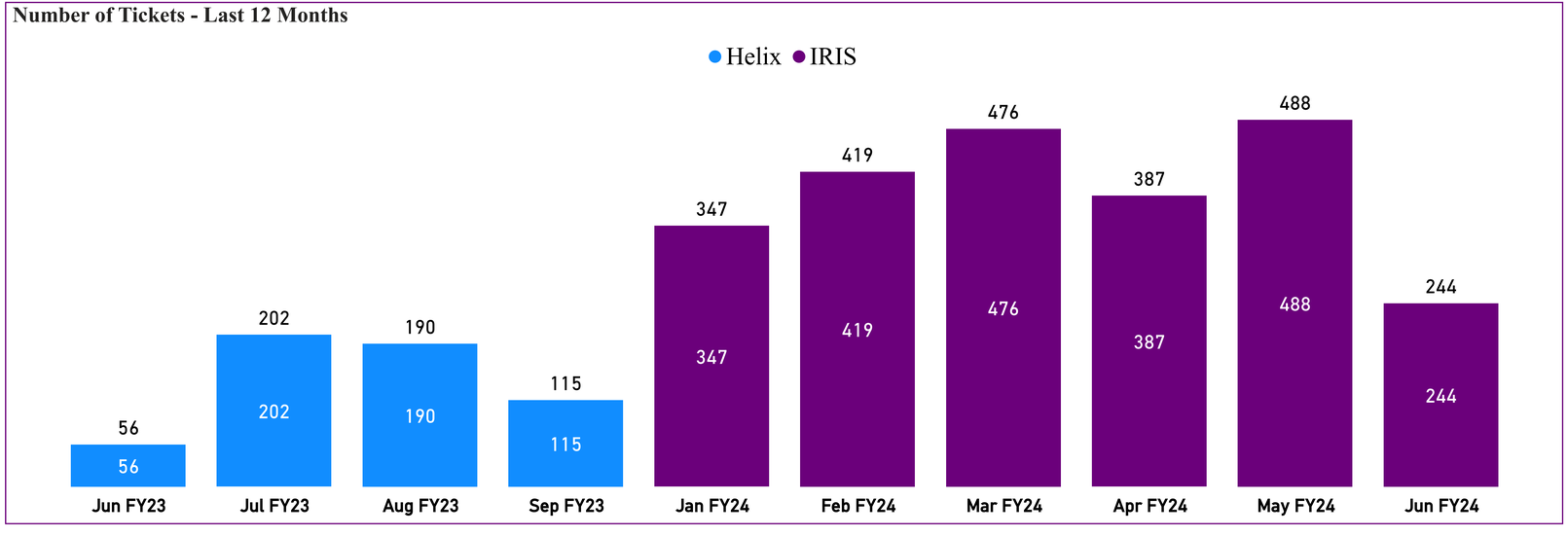

## Number of Tickets - By Age Bucket



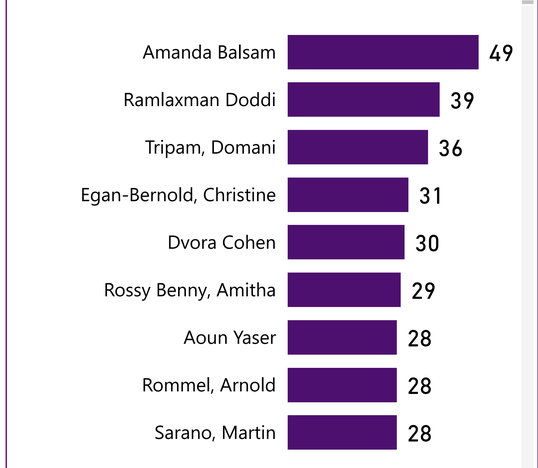

## Number of Tickets - By Assigned To




## Number of Tickets - Last 12 Months




## Number of Tickets - By Requestor



# Corporate System | NetSuite Hypercare

Data View

Last Refreshed
18-06-2024 02:04 PM

FY
All

FY Qtr
Q1 Q2 Q3 Q4
Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

Business Process
All

Status
All

Assigned To
All

Priority
All

Issue Type
All

User Country
All

User Location
All

Phase 2.1
Yes No

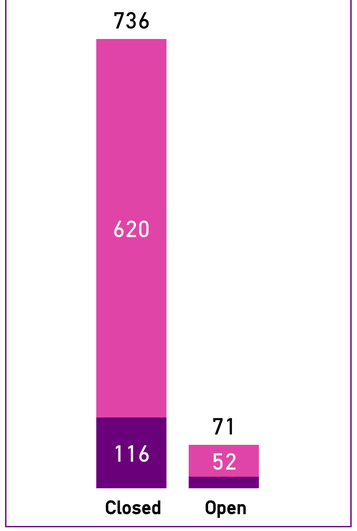
Phase 2.2
No

**807**
Total Tickets

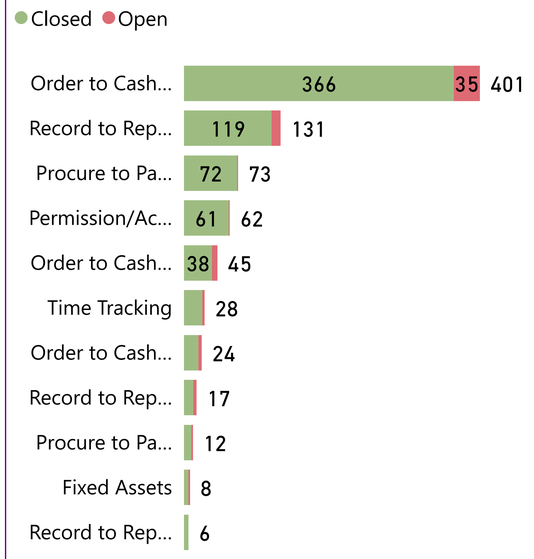
**672**
Incidents

**135**
Enhancements

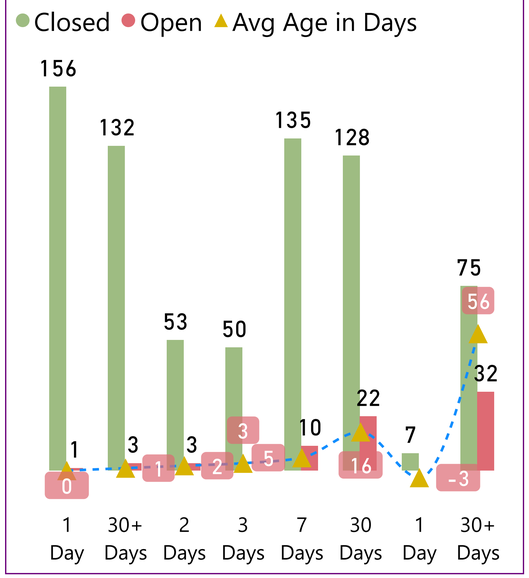
## Number of Tickets - By Status



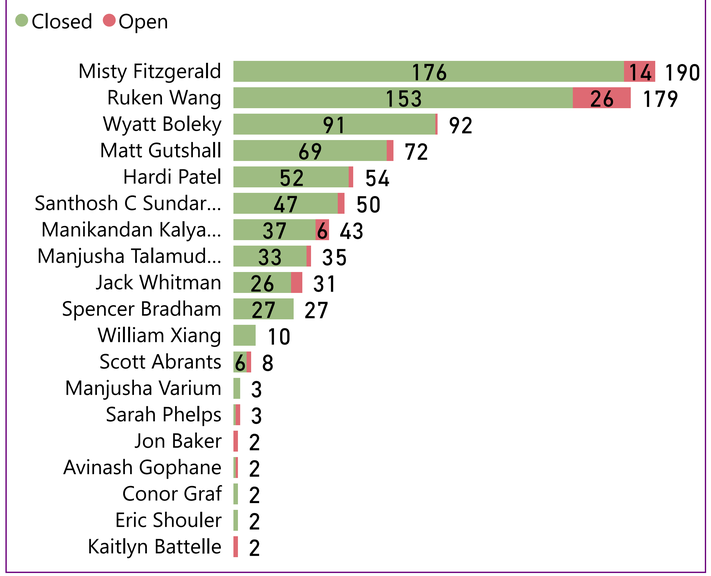

## Number of Tickets - By Business Process



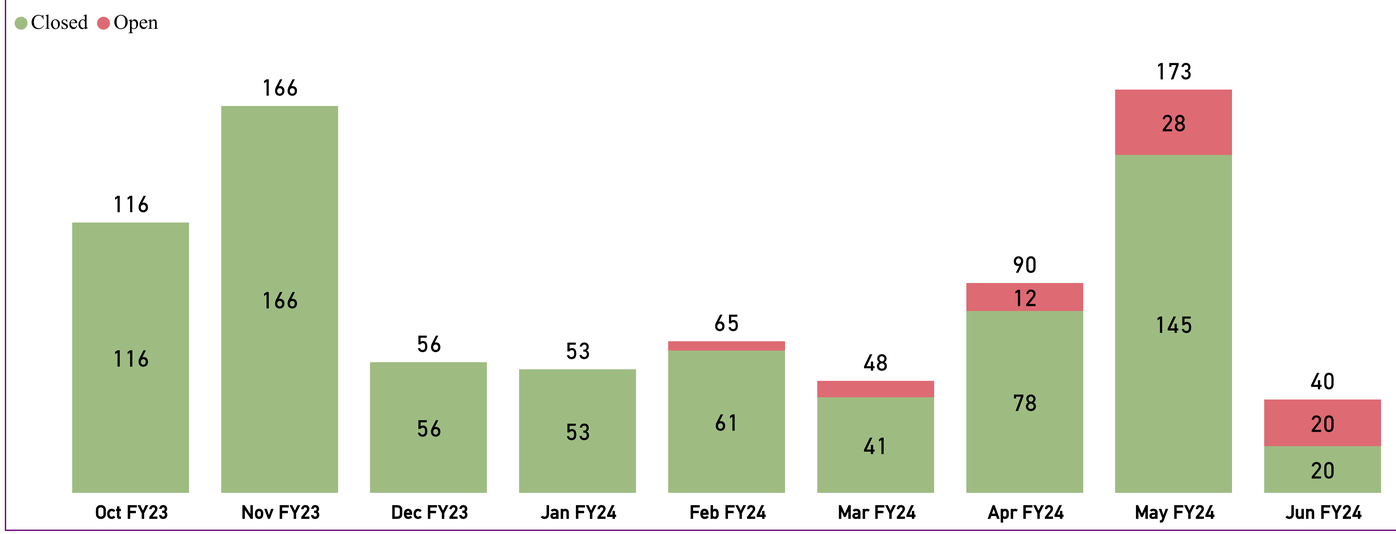

## Number of Tickets - By Age Bucket

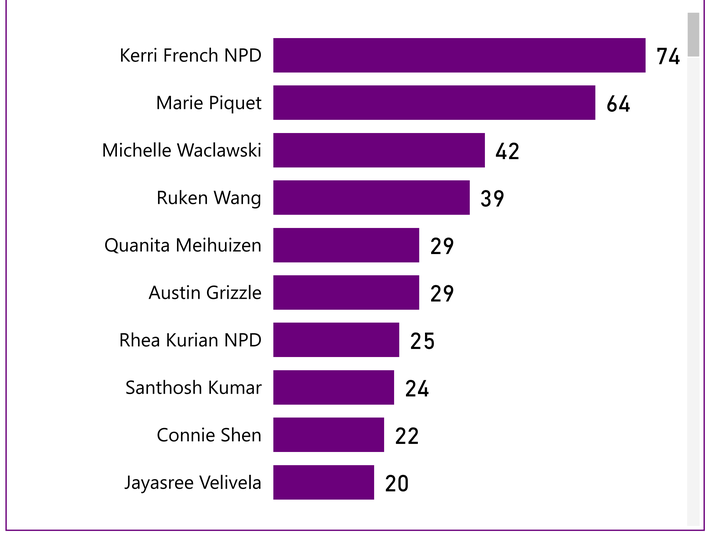



## Number of Tickets - By Assigned To




## Number of Tickets - Last 12 Months




## Number of Tickets - By Requestor