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| **Department of Computer Science** |  |
| **Bahria University, Karachi Campus** | **Semester 06 (SPRING 2023)** |

Web Engineering (SEL-310)



LAB PROJECT PROPOSAL

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| STUDENT REG#:02-134202-069 STUDENT NAME: Sheikh Muhammad Saad  STUDENT REG#: 02-134202-085 STUDENT NAME: Arqam Wadiwala  STUDENT REG#: 02-134202-076 STUDENT NAME: Muhammad Rana Shamas  Course instructor: Fatima Bashir  Lab instructor: Engr.Ambreen Akram |
| **PROJECT TITLE** |
| **Customer Relationship Management** |
| **PROJECT DESCRIPTION** |
| The project customer relationship management system will make ease for customers as well as the business/company owners. The system will help the customer to know the status of their product/services. It will also show the business owner about any changes and payments etc made by the customers. The project will contain:  **Home Page:**  When browsing the website, the visitor will be redirected to this page by default. The person can choose if he is customer or the administrator(owner of business)  **Login Page:**  The person can log in using their credentials from this page.  **Client LOGIN**  **Client Profile:** **Client can manage his profile and details on this page.**  **Meeting:-**  Client can manage meetings and have full details of the meeting.  **Project details:**  The client can see all details about the project. Changes can also be requested on the project.  Payments:  Client can see payments he has already made and see if any more installments are left.  Notifications:  Client can see notifications and sms or alerts on this page.  **Admin LOGIN**  **Meetings:**  Admin can arrange meeting and change times etc  **Invoices:-**  Admin can quote a price to the customer that he has to pay for the project.  Alerts:  Alerts can be issued by the admin to the customer .  Project status:  Admin can see full report of the project and its status on this page. |
| **TOOLS TO BE USED** |
| **FRONT END : JS , HTML,CSS**  **BACK END : PHP , SQL Server** |