

Arriane Nicole Zarate



CONTACTS

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Work Experience

Drive customer satisfaction through voice communications
Navigate through multiple systems with a computer
Remained courteous and calm.
Listen attentively to caller needs.

Hard Skills

Computer Literacy
Microsoft Tools (Word, Excel, etc.)
Web designing
Programming and HTML Languages (C#)

Soft Skills

Critical Thinking Skills
Great attention to Data
Multi-tasking Skills
Adaptability