

Arrian Munsod

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WORK EXPERIENCE

MULTIPLE COMPANIES

Freelance IT Technician

WA

2020 – Current

- Act as an external IT support to personal clients and small-to-medium businesses / offices.

RETAILER COMPANY

IT Staff / Administrator

WA

(more than 1 year) Jun 2018 – Sep 2019

- Replaced / upgraded company's existing SOHO network infrastructure to a scalable enterprise network, from (copper DSL, dynamic public IP address, SOHO routers, unmanaged switches) to (FortiGate firewall, Cisco routers and switches, DHCP and DNS running on Windows Server, fiber internet, static public IP address).
- Migrated / upgraded / scaled company's existing peer-to-peer network to a client-server network with Windows Server 2016 - 2019 domain controllers running on vSphere environment for agile scalability and centralized manageability.
- Replaced company's existing file sharing solution through external drives and emails with centralized dedicated file servers accessible through the internet via VPN.
- Wrote PowerShell scripts to automate repetitive IT tasks such as generating reports and logs, Office 365 and user management.
- Managed Azure Active Directory (Entra ID), Office 365 applications, licenses, and permissions.

BPO COMPANY

Junior System Administrator

WA

(more than 4 years) Aug 2012 – Dec 2016

- Configured and managed VMWare vSphere, Windows Server 2008 - 2012, Active Directory, Group Policies (GPO), folder permissions.
- Setup structured cabling, VLAN, port security, trunking, STP configuration on Cisco devices; DHCP and DNS running on Windows Server.

PROGRAMMING PROJECTS, PORTFOLIO, LABS, TUTORIALS

Browse all of my programming projects, portfolio, labs, tutorials at <https://www.github.com/arrianmunsod>

- PowerShell Scripts that automate tasks in Windows Server, Microsoft Azure, Hyper-V VM Deployment, Office 365 Applications, etc.
- Linux Bash lab activities such as deploying a DHCP server, DNS server, directory services, file server, Apache web server, etc.
- Built a portfolio based on my freelance IT Technician work and produced random tutorials to document and share technical learnings.

TECHNICAL SKILLS

Windows Server: Active Directory, GPO, File Server Resource Manager (Quota, File Screening), File Shares (SMB, NFS), Auditing, WSUS, IIS, Distributed File System, Hyper-V, Certificate Services, Windows Server Backup, Resource/Performance Monitor

Microsoft / 365: Exchange Online, Sharepoint Online, Intune, SCCM, WDS

Azure: AAD/Entra ID (users, groups, licensing, SSPR, MFA), Azure VM, Azure VNet, Storage Services, Azure Files

Programming Language / Automation: Powershell, Bash

Linux: Red Hat Enterprise Linux (users, groups, permissions/ACL, storage/networking/process/package management, cron scheduling)

Networking: TCP/IP, DNS, DHCP, VLAN, ACL, NAT, STP, VPN, LLDP/CDP, PAGP, LACP

VMWare vSphere: VM Provisioning, VM Cloning, VM Template, Fault Tolerance, Disaster Recovery, Distributed Resource Scheduler

CREDENTIALS

American Council on Education (ACE) College Credits Earned: 154 semester hours focused on System Administration, Cloud, Networking
Bachelor of Science in Information Technology*

CompTIA ITF+ Certified (2021), Pearson IT Specialist - Networking (2023)

VMWare Certified Technical Associate - Data Center Virtualization (2021)

Microsoft Technology Associate (Windows Server Administration (2021), Networking (2021), Security (2021))

Microsoft Certified (365 Fundamentals (2021), Azure Fundamentals (2021), Security-Compliance-Identity Fundamentals (2021))

Certificate of Completion (CompTIA A+ (2025), Server+ (2024), Linux+ (2025), Security+ (2025), Cisco CCNA (2021))

ADDITIONAL

Gender/Sex: Male

Browse and verify my complete list of education / credentials / certifications / American Council on Education (ACE) College Credits at:
<https://www.credly.com/users/arrianmunsod> - <https://www.credential.net/profile/arrianmunsod>

Download / view my documents (resumé, transcript of records, certificates/certifications, freelance portfolio, personal labs, personal programming projects) at: <https://tinyurl.com/arriandocuments> (shortened Google Drive link)