ANDRES REYES ROMERO

SYSTEMS ENGINEER

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in www.linkedin.com/in/arromero491

SKILL

Teamwork
Quick Learner
Adaptability
Collaboration
Systematic
Organized

EDUCATION

SYSTEMS ENGINEER
with emphasis in Databases
Instituto Tecnológico
Superior de Acayucan,
Veracruz, México.

2009 - 2014

CERTIFICATIONS

**Front End
Development
Libraries -**
freeCodeCamp

**Responsive Web
Design –**
freeCodeCamp

**JavaScript
Algorithms and Data
Structures –**
freeCodeCamp

**Crash Course on
Python** Coursera. April
2021
ID: CC67BHWHR4D3

CCNA
Person VUE – Feb 2020.

SUMMARY

System Engineer with experience in IT enterprise environment. I have assisted in the configuration, installation, maintenance and troubleshooting of computer hardware, networks and programming. Seeking to handle all kind of challenges, constantly upgrading my knowledge and skills.

EXPERIENCE

Construction and Maintenance Engineer Staff

Uninet / May 2016 - Present

- Provided daily operational support and system administration for core network infrastructure.
- Installation, maintenance and troubleshooting in simple routed LAN Networks and support services to clients.
- Develop and modify VBA Excel with Macro to provide reports about payments to service provider.
- Develop a VBA Excel with Macro to automate a process that we do weekly. This allows us to create a history of the folios pending payment to the service provider.
- Coordinated work between technicians, engineers and vendors while documenting work actions on network issues until problem was resolved.

Database Analyst

Bufete Jurídico Pazos Chávez S.C. / Dec 2015– May 2016

- Responsible for managing Call Center Costumer Portafolio using MS Excel and MS Access.
- Work closely with Group IT and Business Intelligence teams to store and manage our data effectively
- Manage and develop internal systems of call center (Call Center Operations, Inbound and Outbound Call Handling, Transaction Management) that are used to collate and produce reports.

Contract Manager and Analyst

Consorcio Red Uno / Nov 2014 - Dec 2015

- Reviewed that Telmex's infrastructure that supports its Infinitum service is under contract.
- Monthly generated documentation using reports showing what was current, obsolete and in stock.
- Support and development of data processing systems using MS Excel, VBA tools

SKILLS

- English Intermediate – B2 (TOEIC / INTERLINGUA)
- Excel VBA Macros
- HTML, CSS
- JavaScript
- React

- Routing and Switching
- TailwindCSS
- Github
- Firebase