



Arrow Limousine

& SEDAN SERVICES LTD.

403.346.0034

www.arrowlimousine.ca

05/04/2016

Your Reservation Number is 012408.

Please quote this number when calling us.

Dear Kim:

Thank you for choosing Arrow Limousine & Sedan Services Ltd. We have reserved the following transportation for you:

Date for the Reservation: 06/30/2016

Reservation Time: 8:00:00 PM

Type of Vehicle: 8 Pass Limo

Itinerary:

Pick up, 20:00

Drop off, 22:00

Current Charges:

Service Fee	Flt	0.00	0.00
Beverage Order	Flt	0.00	0.00
Gratuity	Pct	15.00	0.00
G.S.T.	Pct	5.00	0.00
Discount Flat	Flt	0.00	0.00

Total Charges: 0.00

Less 0 deposit received. Balance Owing, if above schedule is kept, is 0.

Your order was placed by Arrow Limousine.

If you find it necessary to change your plans, please inform us 24 hours prior to the Reservation Time indicated above. All deposits are non refundable. We recommend a standard gratuity of 10-15 %. If you are not able to contact us for your change or cancellation, we will proceed as per the information listed above and the regular fees will apply.

Method of Payment:

Liability

1. Customer hereby verifies that the rental date, anticipated times, number of people and billing information are correctly stated.
2. Customer shall be liable for all damages to the limousine sustained during Customer's charter, including all spills, burns, rips, tears, or damage to the television, stereo or other electrical or power equipment.
3. Customer shall pay a service charge of \$200.00 to clean any vomit in the limousine.
4. Customer shall not open any emergency exits, including the sunroof/emergency escape hatch. Penalty is \$850.00.
5. While the vehicle is in motion Customers shall refrain from exiting the vehicle, or littering.

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6. Arrow Limousine reserves the right, without any liability or set-off to the amounts due the charter, to discharge any passenger (s) who interferes with the safe operation of the vehicle, vomits, or engages in any illegal conduct or activity.
7. Arrow Limousine shall not be liable for any damages arising out of the inability to perform due to inclement weather, mechanical difficulties, delays due to traffic conditions, or any unforeseen events beyond the reasonable control of Arrow Limousine.
8. Arrow Limousine shall not be the bailee of any items left in the Limousine, and shall not be responsible for the safe-keeping of any such item.
9. Customer must pay a NON-REFUNDABLE retainer equal to one hour vehicle rate, with the balance due prior to the charter pickup.
10. Customer hereby authorizes Arrow Limousine to charge any unpaid charges to the above credit card account.
11. SMOKING is not permitted inside limousines. Thank You.
12. We are licensed under the AGLC and adhere to all Gaming and Liquor Act, Regulation and related policy. (Eg. 18+, all liquor purchased, provided or consumed in a limousine must be from the licensee. Liquor provided under our license may only be consumed en route.)

We appreciate your business. If you need further clarification or would like to make changes please contact us at (403) 346-0034 or www.arrowlimousine.ca

Sincerely,

Samantha Roney
Reservations Agent
Arrow Limousine & Sedan Services Ltd.

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