

## Customer Support Tickets - Last 12 Months

Ticket ID: 13278

Customer Name: Danielle Taylor

Date Opened: 2025-02-07

Date Closed: 2025-02-13

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Maya P.

Ticket ID: 81482

Customer Name: Javier Johnson

Date Opened: 2024-07-25

Date Closed: 2024-07-27

Status: Closed

Priority: High

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Aisha R.

Ticket ID: 76237

Customer Name: Kristina Baldwin

Date Opened: 2024-09-06

Date Closed: 2024-09-12

Status: Closed

Priority: Low

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Tyler J.

Ticket ID: 64987

Customer Name: Kevin Pacheco

Date Opened: 2025-03-01

Date Closed: 2025-03-02

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 30926

Customer Name: Gina Moore

Date Opened: 2024-06-20

Date Closed: 2024-06-25

Status: Closed

Priority: High

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Aisha R.

Ticket ID: 54118

Customer Name: James Howard

Date Opened: 2025-06-03

Date Closed: 2025-06-09

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Maya P.

Ticket ID: 44671

Customer Name: Monica Herrera

Date Opened: 2024-10-21

Date Closed: 2024-10-25

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Maya P.

Ticket ID: 59615

Customer Name: Edward Fuller

Date Opened: 2025-06-09

Date Closed: 2025-06-15

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Maya P.

Ticket ID: 57400

Customer Name: Michele Williams

Date Opened: 2025-05-08

Date Closed: 2025-05-10

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Sophia W.

Ticket ID: 47930

Customer Name: Dr. Sharon James

Date Opened: 2024-09-09

Date Closed: 2024-09-10

Status: Closed

Priority: Medium

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Tyler J.

Ticket ID: 57819

Customer Name: Henry Santiago

Date Opened: 2024-11-30

Date Closed: 2024-12-06

Status: Closed

Priority: High

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Sophia W.

Ticket ID: 99593

Customer Name: Lisa Jackson

Date Opened: 2025-03-01

Date Closed: 2025-03-02

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Daniel K.

Ticket ID: 31417

Customer Name: Devin Schaefer

Date Opened: 2025-03-11

Date Closed: 2025-03-13

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Aisha R.

Ticket ID: 38785

Customer Name: Sarah Parsons

Date Opened: 2025-02-24

Date Closed: 2025-02-26

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Tyler J.

Ticket ID: 14207

Customer Name: Jennifer Jones

Date Opened: 2024-09-09

Date Closed: 2024-09-13

Status: Closed

Priority: Medium

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Maya P.

Ticket ID: 84341

Customer Name: Emily Rios

Date Opened: 2025-05-18

Date Closed: 2025-05-21

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Aisha R.

Ticket ID: 94259

Customer Name: Derek Wright

Date Opened: 2024-11-09

Date Closed: 2024-11-15

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 44438

Customer Name: Jessica Silva

Date Opened: 2025-01-09

Date Closed: 2025-01-15

Status: Closed

Priority: Low

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Sophia W.

Ticket ID: 28131

Customer Name: Ann Williams

Date Opened: 2024-10-28

Date Closed: 2024-10-31

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Aisha R.

Ticket ID: 92240

Customer Name: Michael Carlson

Date Opened: 2024-07-28

Date Closed: 2024-07-31

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by adjusting system settings.



Assigned Agent: Liam T.

Ticket ID: 88104

Customer Name: Kendra Maddox DVM

Date Opened: 2024-11-05

Date Closed: 2024-11-09

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 25014

Customer Name: Kimberly Adams

Date Opened: 2024-06-22

Date Closed: 2024-06-28

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Sophia W.

Ticket ID: 24621

Customer Name: Christopher Smith

Date Opened: 2025-02-07

Date Closed: 2025-02-13

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Maya P.

Ticket ID: 44522

Customer Name: Pamela Romero

Date Opened: 2025-03-09

Date Closed: 2025-03-11

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Aisha R.

Ticket ID: 91959

Customer Name: Mark Lynch

Date Opened: 2024-07-26

Date Closed: 2024-07-31

Status: Closed

Priority: High

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Liam T.

Ticket ID: 31174

Customer Name: Paula Moreno

Date Opened: 2024-08-12

Date Closed: 2024-08-14

Status: Closed

Priority: High

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Tyler J.

Ticket ID: 52487

Customer Name: Brian Cox DVM

Date Opened: 2024-06-18

Date Closed: 2024-06-25

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Aisha R.

Ticket ID: 41385

Customer Name: Shawn Arroyo

Date Opened: 2025-04-09

Date Closed: 2025-04-11

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Sophia W.

Ticket ID: 73699

Customer Name: Vanessa Patel

Date Opened: 2024-07-19

Date Closed: 2024-07-23

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Daniel K.

Ticket ID: 96474

Customer Name: Joshua Baker

Date Opened: 2024-08-03

Date Closed: 2024-08-10

Status: Closed

Priority: High

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Aisha R.

Ticket ID: 65461

Customer Name: Tanya Campos

Date Opened: 2025-05-03

Date Closed: 2025-05-08

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Tyler J.

Ticket ID: 50857

Customer Name: Michael Brooks

Date Opened: 2025-02-25

Date Closed: 2025-02-28

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Tyler J.

Ticket ID: 69177

Customer Name: Danny Morgan

Date Opened: 2025-05-13

Date Closed: 2025-05-19

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 40161

Customer Name: Adrienne Zimmerman

Date Opened: 2025-01-19

Date Closed: 2025-01-20

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Maya P.

Ticket ID: 18834

Customer Name: Shannon Jones

Date Opened: 2024-07-09

Date Closed: 2024-07-12

Status: Closed

Priority: High

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Daniel K.

Ticket ID: 97684

Customer Name: Mr. Nathaniel Khan

Date Opened: 2024-09-13

Date Closed: 2024-09-16

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Liam T.

Ticket ID: 41850

Customer Name: Rhonda Lee

Date Opened: 2025-01-14

Date Closed: 2025-01-21

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Maya P.

Ticket ID: 66498

Customer Name: Jason Shields

Date Opened: 2024-07-23

Date Closed: 2024-07-28

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Tyler J.

Ticket ID: 95649

Customer Name: Mrs. Jennifer Morgan

Date Opened: 2024-07-07

Date Closed: 2024-07-14

Status: Closed

Priority: Low

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Aisha R.

Ticket ID: 42591

Customer Name: Joshua Taylor

Date Opened: 2025-04-29

Date Closed: 2025-05-03

Status: Closed

Priority: Low

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by providing documentation.



Assigned Agent: Daniel K.

Ticket ID: 70637

Customer Name: Thomas Ramos

Date Opened: 2024-08-24

Date Closed: 2024-08-31

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 82132

Customer Name: Matthew Fernandez

Date Opened: 2025-04-29

Date Closed: 2025-05-06

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Aisha R.

Ticket ID: 22224

Customer Name: Sarah Martin

Date Opened: 2024-06-23

Date Closed: 2024-06-26

Status: Closed

Priority: High

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Sophia W.

Ticket ID: 38016

Customer Name: Stephanie Martin

Date Opened: 2024-12-12

Date Closed: 2024-12-17

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Maya P.

Ticket ID: 61173

Customer Name: Richard Gibson

Date Opened: 2024-06-18

Date Closed: 2024-06-19

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 82845

Customer Name: Katelyn Lee

Date Opened: 2024-11-19

Date Closed: 2024-11-21

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Maya P.

Ticket ID: 17665

Customer Name: Kimberly Adkins

Date Opened: 2024-09-05

Date Closed: 2024-09-06

Status: Closed

Priority: Medium

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Daniel K.

Ticket ID: 86569

Customer Name: Thomas Schmidt

Date Opened: 2024-07-08

Date Closed: 2024-07-10

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Maya P.

Ticket ID: 76562

Customer Name: Cody Larson

Date Opened: 2024-07-08

Date Closed: 2024-07-13

Status: Closed

Priority: High

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Maya P.

Ticket ID: 40828

Customer Name: Todd Hudson

Date Opened: 2025-02-20

Date Closed: 2025-02-27

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Tyler J.

Ticket ID: 15209

Customer Name: Jennifer Silva

Date Opened: 2025-01-15

Date Closed: 2025-01-16

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Sophia W.

Ticket ID: 44179

Customer Name: Mike Allen

Date Opened: 2024-12-26

Date Closed: 2024-12-30

Status: Closed

Priority: High

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Aisha R.

Ticket ID: 98039

Customer Name: Joyce Hickman

Date Opened: 2024-11-09

Date Closed: 2024-11-15

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Sophia W.

Ticket ID: 11220

Customer Name: Zachary Ferrell

Date Opened: 2025-05-26

Date Closed: 2025-06-01

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Maya P.

Ticket ID: 37938

Customer Name: Brandi Bailey

Date Opened: 2024-07-14

Date Closed: 2024-07-16

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Sophia W.

Ticket ID: 42018

Customer Name: Christopher Bass

Date Opened: 2024-07-13

Date Closed: 2024-07-15

Status: Closed

Priority: Medium

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Tyler J.

Ticket ID: 90173

Customer Name: Dr. Kendra Contreras

Date Opened: 2025-03-02

Date Closed: 2025-03-06

Status: Closed

Priority: Low

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Aisha R.

Ticket ID: 96951

Customer Name: Shawn Baker

Date Opened: 2025-01-06

Date Closed: 2025-01-11

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Maya P.

Ticket ID: 82512

Customer Name: Douglas Clark

Date Opened: 2025-05-09

Date Closed: 2025-05-13

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Sophia W.

Ticket ID: 93130

Customer Name: Kathy King

Date Opened: 2024-10-21

Date Closed: 2024-10-22

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by adjusting system settings.



Assigned Agent: Sophia W.

Ticket ID: 16658

Customer Name: Jeff Hill

Date Opened: 2025-05-16

Date Closed: 2025-05-19

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Aisha R.

Ticket ID: 27146

Customer Name: Deborah Figueroa

Date Opened: 2024-06-19

Date Closed: 2024-06-25

Status: Closed

Priority: High

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Maya P.

Ticket ID: 66057

Customer Name: Ashley Landry

Date Opened: 2025-01-05

Date Closed: 2025-01-07

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Daniel K.

Ticket ID: 29536

Customer Name: Sandra Aguilar

Date Opened: 2025-02-25

Date Closed: 2025-03-03

Status: Closed

Priority: Low

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Tyler J.

Ticket ID: 26704

Customer Name: Jacob Fitzpatrick

Date Opened: 2024-08-11

Date Closed: 2024-08-12

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Tyler J.

Ticket ID: 15229

Customer Name: Christine Wright

Date Opened: 2025-06-08

Date Closed: 2025-06-13

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Daniel K.

Ticket ID: 83385

Customer Name: Jennifer Oliver

Date Opened: 2024-07-25

Date Closed: 2024-07-26

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Tyler J.

Ticket ID: 41029

Customer Name: Vanessa Cochran

Date Opened: 2024-08-13

Date Closed: 2024-08-18

Status: Closed

Priority: High

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Daniel K.

Ticket ID: 13248

Customer Name: Tim Patton

Date Opened: 2025-05-06

Date Closed: 2025-05-07

Status: Closed

Priority: High

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Liam T.

Ticket ID: 97806

Customer Name: Rita Adams

Date Opened: 2024-11-15

Date Closed: 2024-11-17

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Maya P.

Ticket ID: 24168

Customer Name: Andrew Ruiz

Date Opened: 2025-04-02

Date Closed: 2025-04-05

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Sophia W.

Ticket ID: 70332

Customer Name: Robert Savage

Date Opened: 2024-08-30

Date Closed: 2024-09-02

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Daniel K.

Ticket ID: 96511

Customer Name: Garrett Lin

Date Opened: 2024-09-07

Date Closed: 2024-09-12

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 46585

Customer Name: Jordan Frazier

Date Opened: 2025-06-06

Date Closed: 2025-06-09

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Maya P.

Ticket ID: 53404

Customer Name: Ashley Waller

Date Opened: 2025-04-22

Date Closed: 2025-04-25

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Daniel K.

Ticket ID: 44795

Customer Name: Kyle Reed

Date Opened: 2024-08-22

Date Closed: 2024-08-28

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Aisha R.

Ticket ID: 67199

Customer Name: Kayla Cruz

Date Opened: 2025-04-01

Date Closed: 2025-04-08

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Maya P.

Ticket ID: 43386

Customer Name: Jeffrey Meyer

Date Opened: 2025-01-15

Date Closed: 2025-01-18

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Liam T.

Ticket ID: 97900

Customer Name: Jeffrey Rush

Date Opened: 2025-04-09

Date Closed: 2025-04-12

Status: Closed

Priority: Low

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Maya P.

Ticket ID: 91678

Customer Name: Ryan Cortez

Date Opened: 2025-05-21

Date Closed: 2025-05-27

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by applying a fix.



Assigned Agent: Liam T.

Ticket ID: 50538

Customer Name: Erika Terry

Date Opened: 2024-10-05

Date Closed: 2024-10-12

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Liam T.

Ticket ID: 35144

Customer Name: Todd Byrd

Date Opened: 2025-01-06

Date Closed: 2025-01-07

Status: Closed

Priority: Medium

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Aisha R.

Ticket ID: 90676

Customer Name: Jennifer Bass

Date Opened: 2025-05-14

Date Closed: 2025-05-17

Status: Closed

Priority: High

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Daniel K.

Ticket ID: 37549

Customer Name: Kevin Pena

Date Opened: 2024-10-07

Date Closed: 2024-10-13

Status: Closed

Priority: High

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Tyler J.

Ticket ID: 67954

Customer Name: Kayla Leon

Date Opened: 2024-12-05

Date Closed: 2024-12-06

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Liam T.

Ticket ID: 32241

Customer Name: Diane Beck

Date Opened: 2025-06-04

Date Closed: 2025-06-09

Status: Closed

Priority: Low

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Maya P.

Ticket ID: 22240

Customer Name: Nicole Chambers

Date Opened: 2025-01-30

Date Closed: 2025-01-31

Status: Closed

Priority: Medium

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Liam T.

Ticket ID: 36100

Customer Name: Angel Riggs

Date Opened: 2024-09-08

Date Closed: 2024-09-10

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Liam T.

Ticket ID: 19545

Customer Name: Stephen Johnston

Date Opened: 2025-01-27

Date Closed: 2025-02-03

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Maya P.

Ticket ID: 60328

Customer Name: David Douglas Jr.

Date Opened: 2025-03-07

Date Closed: 2025-03-14

Status: Closed

Priority: Low

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Tyler J.

Ticket ID: 23970

Customer Name: Colleen Brock

Date Opened: 2025-03-19

Date Closed: 2025-03-21

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Aisha R.

Ticket ID: 70889

Customer Name: David Charles

Date Opened: 2025-02-27

Date Closed: 2025-03-06

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Maya P.

Ticket ID: 70901

Customer Name: Victoria Larson

Date Opened: 2024-12-02

Date Closed: 2024-12-09

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Tyler J.

Ticket ID: 68008

Customer Name: Michelle Wagner

Date Opened: 2025-05-31

Date Closed: 2025-06-07

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Sophia W.

Ticket ID: 81810

Customer Name: Christopher Hensley

Date Opened: 2025-04-17

Date Closed: 2025-04-20

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Tyler J.

Ticket ID: 42406

Customer Name: Destiny Strickland

Date Opened: 2024-11-29

Date Closed: 2024-12-05

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Liam T.

Ticket ID: 41358

Customer Name: Billy Mitchell

Date Opened: 2024-12-12

Date Closed: 2024-12-19

Status: Closed

Priority: Medium

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Aisha R.

Ticket ID: 51904

Customer Name: Angela Hernandez

Date Opened: 2024-09-25

Date Closed: 2024-09-30

Status: Closed

Priority: High

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Tyler J.

Ticket ID: 30028

Customer Name: Amy Russell

Date Opened: 2024-11-05

Date Closed: 2024-11-06

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Tyler J.

Ticket ID: 64496

Customer Name: Ross Price

Date Opened: 2025-01-02

Date Closed: 2025-01-03

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by providing documentation.



Assigned Agent: Aisha R.

Ticket ID: 12560

Customer Name: Pamela James

Date Opened: 2025-03-26

Date Closed: 2025-04-02

Status: Closed

Priority: Medium

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Sophia W.

Ticket ID: 56105

Customer Name: James Snow

Date Opened: 2024-06-20

Date Closed: 2024-06-25

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Aisha R.

Ticket ID: 80545

Customer Name: Kimberly Morrison

Date Opened: 2025-04-19

Date Closed: 2025-04-23

Status: Closed

Priority: High

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Liam T.

Ticket ID: 38760

Customer Name: John Price

Date Opened: 2024-09-06

Date Closed: 2024-09-10

Status: Closed

Priority: High

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Daniel K.

Ticket ID: 62994

Customer Name: Sara Calhoun

Date Opened: 2025-02-17

Date Closed: 2025-02-20

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Daniel K.

Ticket ID: 80008

Customer Name: James Elliott

Date Opened: 2025-06-11

Date Closed: 2025-06-14

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Sophia W.

Ticket ID: 94246

Customer Name: Sean White

Date Opened: 2024-06-27

Date Closed: 2024-07-03

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Maya P.

Ticket ID: 52906

Customer Name: Gabriel Juarez

Date Opened: 2024-09-21

Date Closed: 2024-09-25

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 65255

Customer Name: Bradley Smith

Date Opened: 2024-11-03

Date Closed: 2024-11-08

Status: Closed

Priority: Medium

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Liam T.

Ticket ID: 55870

Customer Name: Barry Bernard

Date Opened: 2025-01-01

Date Closed: 2025-01-04

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Sophia W.

Ticket ID: 14067

Customer Name: Christina Smith

Date Opened: 2024-07-02

Date Closed: 2024-07-06

Status: Closed

Priority: High

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 26544

Customer Name: Brian Gould

Date Opened: 2024-08-12

Date Closed: 2024-08-16

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Liam T.

Ticket ID: 43586

Customer Name: Carol Lawson

Date Opened: 2024-12-05

Date Closed: 2024-12-10

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Tyler J.

Ticket ID: 25012

Customer Name: Carla Collins

Date Opened: 2025-03-18

Date Closed: 2025-03-25

Status: Closed

Priority: High

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Maya P.

Ticket ID: 50888

Customer Name: Susan Brooks

Date Opened: 2025-01-15

Date Closed: 2025-01-22

Status: Closed

Priority: Low

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Tyler J.

Ticket ID: 35995

Customer Name: Michael Burton

Date Opened: 2025-05-28

Date Closed: 2025-05-30

Status: Closed

Priority: High

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Sophia W.

Ticket ID: 49529

Customer Name: Lindsay Martinez

Date Opened: 2024-07-25

Date Closed: 2024-07-29

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Aisha R.

Ticket ID: 15383

Customer Name: Jeffrey Wood

Date Opened: 2025-06-13

Date Closed: 2025-06-19

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Maya P.

Ticket ID: 54725

Customer Name: Jason Henry

Date Opened: 2024-12-20

Date Closed: 2024-12-22

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Tyler J.

Ticket ID: 57472

Customer Name: Sandra Zimmerman

Date Opened: 2024-11-23

Date Closed: 2024-11-30

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by issuing refund.



Assigned Agent: Aisha R.

Ticket ID: 78386

Customer Name: Debra Morton

Date Opened: 2024-11-24

Date Closed: 2024-11-29

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Tyler J.

Ticket ID: 73372

Customer Name: Roger Vargas

Date Opened: 2024-12-31

Date Closed: 2025-01-04

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Sophia W.

Ticket ID: 42177

Customer Name: Angelica Keith

Date Opened: 2024-10-13

Date Closed: 2024-10-18

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Daniel K.

Ticket ID: 70910

Customer Name: Mary Rogers

Date Opened: 2024-09-15

Date Closed: 2024-09-19

Status: Closed

Priority: High

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Sophia W.

Ticket ID: 52600

Customer Name: Daniel Salinas

Date Opened: 2024-12-15

Date Closed: 2024-12-18

Status: Closed

Priority: High

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Daniel K.

Ticket ID: 88139

Customer Name: Desiree Smith

Date Opened: 2024-10-20

Date Closed: 2024-10-24

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Sophia W.

Ticket ID: 21221

Customer Name: Jason Peters

Date Opened: 2025-05-30

Date Closed: 2025-05-31

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Liam T.

Ticket ID: 72402

Customer Name: Katherine Mcguire

Date Opened: 2024-09-13

Date Closed: 2024-09-16

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Maya P.

Ticket ID: 39045

Customer Name: David Beck

Date Opened: 2024-07-22

Date Closed: 2024-07-24

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Aisha R.

Ticket ID: 82544

Customer Name: Jessica Reese

Date Opened: 2024-10-31

Date Closed: 2024-11-02

Status: Closed

Priority: Medium

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Liam T.

Ticket ID: 69473

Customer Name: David Martinez

Date Opened: 2024-10-17

Date Closed: 2024-10-22

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Maya P.

Ticket ID: 25670

Customer Name: Tiffany Vaughn

Date Opened: 2024-08-27

Date Closed: 2024-09-03

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Daniel K.

Ticket ID: 73464

Customer Name: Kevin Wolf

Date Opened: 2024-08-27

Date Closed: 2024-08-31

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Liam T.

Ticket ID: 23176

Customer Name: Elizabeth Ward

Date Opened: 2025-01-22

Date Closed: 2025-01-29

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Sophia W.

Ticket ID: 80010

Customer Name: Angel Brown

Date Opened: 2024-10-06

Date Closed: 2024-10-08

Status: Closed

Priority: Medium

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Tyler J.

Ticket ID: 26551

Customer Name: Nicole Garcia

Date Opened: 2024-10-02

Date Closed: 2024-10-06

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Aisha R.

Ticket ID: 47268

Customer Name: Jeremiah Lopez

Date Opened: 2024-06-22

Date Closed: 2024-06-24

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Sophia W.

Ticket ID: 72616

Customer Name: Austin Vasquez

Date Opened: 2024-07-06

Date Closed: 2024-07-11

Status: Closed

Priority: High

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Tyler J.

Ticket ID: 99974

Customer Name: Chase Hart

Date Opened: 2025-01-15

Date Closed: 2025-01-21

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Maya P.

Ticket ID: 42530

Customer Name: Phillip Obrien

Date Opened: 2024-10-07

Date Closed: 2024-10-08

Status: Closed

Priority: Medium

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by providing documentation.



Assigned Agent: Maya P.

Ticket ID: 39581

Customer Name: Jamie Kerr

Date Opened: 2025-04-03

Date Closed: 2025-04-07

Status: Closed

Priority: Medium

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Liam T.

Ticket ID: 87139

Customer Name: Elizabeth Oliver DDS

Date Opened: 2024-10-04

Date Closed: 2024-10-11

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Sophia W.

Ticket ID: 37235

Customer Name: Deborah Miller

Date Opened: 2025-03-15

Date Closed: 2025-03-16

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Liam T.

Ticket ID: 82350

Customer Name: Aaron Hayes

Date Opened: 2024-09-13

Date Closed: 2024-09-15

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Tyler J.

Ticket ID: 48175

Customer Name: Dwayne Campbell

Date Opened: 2025-01-21

Date Closed: 2025-01-23

Status: Closed

Priority: Low

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Maya P.

Ticket ID: 19329

Customer Name: Tammy French

Date Opened: 2025-04-28

Date Closed: 2025-04-30

Status: Closed

Priority: High

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Daniel K.

Ticket ID: 96662

Customer Name: Christina Wilson

Date Opened: 2025-02-01

Date Closed: 2025-02-03

Status: Closed

Priority: High

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Liam T.

Ticket ID: 29528

Customer Name: Samantha Jones

Date Opened: 2024-09-08

Date Closed: 2024-09-10

Status: Closed

Priority: High

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Maya P.

Ticket ID: 50319

Customer Name: Samantha Morse

Date Opened: 2024-08-17

Date Closed: 2024-08-20

Status: Closed

Priority: High

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Liam T.

Ticket ID: 71433

Customer Name: Melissa Bender

Date Opened: 2024-11-25

Date Closed: 2024-11-30

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Aisha R.

Ticket ID: 74722

Customer Name: Kyle Preston

Date Opened: 2024-12-18

Date Closed: 2024-12-20

Status: Closed

Priority: High

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Tyler J.

Ticket ID: 89129

Customer Name: Brandon Hayden

Date Opened: 2025-03-13

Date Closed: 2025-03-19

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Daniel K.

Ticket ID: 85392

Customer Name: Alicia Hubbard

Date Opened: 2025-04-19

Date Closed: 2025-04-26

Status: Closed

Priority: Medium

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Aisha R.

Ticket ID: 85529

Customer Name: Peter Ruiz

Date Opened: 2025-04-14

Date Closed: 2025-04-17

Status: Closed

Priority: High

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Tyler J.

Ticket ID: 46458

Customer Name: Kevin Walters

Date Opened: 2025-02-11

Date Closed: 2025-02-18

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Sophia W.

Ticket ID: 21959

Customer Name: Jason Morris

Date Opened: 2024-12-14

Date Closed: 2024-12-17

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Sophia W.

Ticket ID: 31079

Customer Name: Michael Roberts

Date Opened: 2024-07-26

Date Closed: 2024-07-28

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Daniel K.

Ticket ID: 82102

Customer Name: Brandon King

Date Opened: 2025-05-29

Date Closed: 2025-06-05

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Sophia W.

Ticket ID: 62976

Customer Name: Samantha Smith

Date Opened: 2024-07-30

Date Closed: 2024-08-06

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Liam T.

Ticket ID: 70552

Customer Name: Cody Cox

Date Opened: 2025-05-02

Date Closed: 2025-05-09

Status: Closed

Priority: Low

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by providing documentation.



Assigned Agent: Sophia W.

Ticket ID: 91973

Customer Name: Anthony Adams

Date Opened: 2025-03-21

Date Closed: 2025-03-23

Status: Closed

Priority: High

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Liam T.

Ticket ID: 47752

Customer Name: Michael Martinez

Date Opened: 2024-08-04

Date Closed: 2024-08-05

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Sophia W.

Ticket ID: 89806

Customer Name: Michelle Collins

Date Opened: 2025-06-09

Date Closed: 2025-06-11

Status: Closed

Priority: Medium

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Liam T.

Ticket ID: 63476

Customer Name: Willie Durham

Date Opened: 2024-06-23

Date Closed: 2024-06-28

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Daniel K.

Ticket ID: 25396

Customer Name: Brittany Cantu

Date Opened: 2024-12-03

Date Closed: 2024-12-05

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Sophia W.

Ticket ID: 45838

Customer Name: John Kennedy

Date Opened: 2024-10-02

Date Closed: 2024-10-07

Status: Closed

Priority: High

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Aisha R.

Ticket ID: 28958

Customer Name: Thomas Romero

Date Opened: 2024-12-02

Date Closed: 2024-12-08

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Tyler J.

Ticket ID: 19150

Customer Name: Richard Perry

Date Opened: 2025-05-05

Date Closed: 2025-05-08

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Liam T.

Ticket ID: 76550

Customer Name: Aaron Barber

Date Opened: 2025-05-25

Date Closed: 2025-05-31

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Daniel K.

Ticket ID: 86011

Customer Name: Mrs. Brittany Ryan MD

Date Opened: 2025-04-20

Date Closed: 2025-04-25

Status: Closed

Priority: Medium

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Liam T.

Ticket ID: 81228

Customer Name: Timothy Kane

Date Opened: 2025-01-06

Date Closed: 2025-01-12

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Liam T.

Ticket ID: 41300

Customer Name: Cynthia Rowe

Date Opened: 2025-06-11

Date Closed: 2025-06-13

Status: Closed

Priority: High

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Liam T.

Ticket ID: 71993

Customer Name: Roberta Hughes

Date Opened: 2024-07-03

Date Closed: 2024-07-04

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Maya P.

Ticket ID: 95461

Customer Name: Mrs. Amanda Shaw

Date Opened: 2025-02-15

Date Closed: 2025-02-17

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Aisha R.

Ticket ID: 23154

Customer Name: Jessica Fox

Date Opened: 2025-01-20

Date Closed: 2025-01-25

Status: Closed

Priority: High

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Tyler J.

Ticket ID: 28894

Customer Name: Matthew Moore

Date Opened: 2024-12-02

Date Closed: 2024-12-09

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Liam T.

Ticket ID: 44737

Customer Name: Michael Santos

Date Opened: 2024-12-06

Date Closed: 2024-12-08

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Liam T.

Ticket ID: 98389

Customer Name: Jamie Stewart

Date Opened: 2025-04-25

Date Closed: 2025-04-26

Status: Closed

Priority: High

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Aisha R.

Ticket ID: 73956

Customer Name: Amanda Jones

Date Opened: 2025-03-08

Date Closed: 2025-03-10

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Tyler J.

Ticket ID: 47667

Customer Name: Nicole Hamilton MD

Date Opened: 2025-02-04

Date Closed: 2025-02-09

Status: Closed

Priority: Medium

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by applying a fix.



Assigned Agent: Sophia W.

Ticket ID: 23173

Customer Name: Michael Berger

Date Opened: 2025-02-04

Date Closed: 2025-02-07

Status: Closed

Priority: Low

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Sophia W.

Ticket ID: 17355

Customer Name: James Thomas

Date Opened: 2024-07-04

Date Closed: 2024-07-05

Status: Closed

Priority: Medium

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Tyler J.

Ticket ID: 84177

Customer Name: Catherine Thompson

Date Opened: 2024-12-29

Date Closed: 2025-01-03

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Maya P.

Ticket ID: 60140

Customer Name: Cynthia Durham

Date Opened: 2025-01-27

Date Closed: 2025-01-29

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Maya P.

Ticket ID: 70443

Customer Name: Julia Estrada

Date Opened: 2024-08-09

Date Closed: 2024-08-10

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 70981

Customer Name: Megan Moore

Date Opened: 2025-05-13

Date Closed: 2025-05-17

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Daniel K.

Ticket ID: 55293

Customer Name: Elizabeth Hayden DDS

Date Opened: 2024-11-26

Date Closed: 2024-11-30

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Daniel K.

Ticket ID: 49599

Customer Name: James Webb

Date Opened: 2024-12-02

Date Closed: 2024-12-08

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Liam T.

Ticket ID: 84963

Customer Name: Edward Lyons

Date Opened: 2024-09-12

Date Closed: 2024-09-18

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Maya P.

Ticket ID: 96275

Customer Name: Adam Grimes

Date Opened: 2024-06-26

Date Closed: 2024-07-01

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Sophia W.

Ticket ID: 16428

Customer Name: Natasha Wall

Date Opened: 2025-03-29

Date Closed: 2025-04-02

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Liam T.

Ticket ID: 40162

Customer Name: Heather Fields

Date Opened: 2025-05-14

Date Closed: 2025-05-15

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Aisha R.

Ticket ID: 98835

Customer Name: Patricia Becker

Date Opened: 2025-01-31

Date Closed: 2025-02-07

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Liam T.

Ticket ID: 22735

Customer Name: Maria Parker

Date Opened: 2024-08-07

Date Closed: 2024-08-14

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Sophia W.

Ticket ID: 85965

Customer Name: Carlos Browning

Date Opened: 2024-11-26

Date Closed: 2024-11-27

Status: Closed

Priority: Low

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Liam T.

Ticket ID: 64460

Customer Name: Carlos Ryan

Date Opened: 2024-10-15

Date Closed: 2024-10-22

Status: Closed

Priority: Low

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Maya P.

Ticket ID: 79579

Customer Name: Denise Martin

Date Opened: 2025-06-08

Date Closed: 2025-06-15

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Sophia W.

Ticket ID: 73156

Customer Name: Elizabeth Harrell

Date Opened: 2025-05-18

Date Closed: 2025-05-19

Status: Closed

Priority: High

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Aisha R.

Ticket ID: 71385

Customer Name: Brenda Levy

Date Opened: 2025-04-08

Date Closed: 2025-04-12

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Sophia W.

Ticket ID: 98395

Customer Name: Tracy Ballard

Date Opened: 2025-04-28

Date Closed: 2025-04-29

Status: Closed

Priority: Low

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by applying a fix.



Assigned Agent: Aisha R.

Ticket ID: 61717

Customer Name: Joshua Gibson

Date Opened: 2024-10-29

Date Closed: 2024-11-01

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Tyler J.

Ticket ID: 98125

Customer Name: James Little

Date Opened: 2025-02-19

Date Closed: 2025-02-21

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Aisha R.

Ticket ID: 98452

Customer Name: Alexander Henson

Date Opened: 2024-10-31

Date Closed: 2024-11-07

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Maya P.

Ticket ID: 89964

Customer Name: Arthur Colon

Date Opened: 2025-01-09

Date Closed: 2025-01-13

Status: Closed

Priority: High

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Liam T.

Ticket ID: 49608

Customer Name: Audrey Williams

Date Opened: 2025-05-16

Date Closed: 2025-05-18

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Tyler J.

Ticket ID: 74569

Customer Name: David Medina

Date Opened: 2024-07-01

Date Closed: 2024-07-05

Status: Closed

Priority: Medium

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Liam T.

Ticket ID: 58629

Customer Name: Natalie Bautista

Date Opened: 2024-11-07

Date Closed: 2024-11-13

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Sophia W.

Ticket ID: 30253

Customer Name: Mary Bass

Date Opened: 2024-11-18

Date Closed: 2024-11-24

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Daniel K.

Ticket ID: 46666

Customer Name: Jacob Ramos

Date Opened: 2025-01-29

Date Closed: 2025-01-30

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Liam T.

Ticket ID: 57537

Customer Name: Michael Stephens

Date Opened: 2025-05-31

Date Closed: 2025-06-03

Status: Closed

Priority: Medium

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Aisha R.

Ticket ID: 57012

Customer Name: Donald Donaldson

Date Opened: 2025-06-10

Date Closed: 2025-06-17

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Tyler J.

Ticket ID: 69600

Customer Name: Daniel Fowler

Date Opened: 2025-05-31

Date Closed: 2025-06-02

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Aisha R.

Ticket ID: 16629

Customer Name: Dana Martinez

Date Opened: 2025-06-08

Date Closed: 2025-06-12

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Daniel K.

Ticket ID: 18992

Customer Name: Kristen Willis

Date Opened: 2025-01-10

Date Closed: 2025-01-12

Status: Closed

Priority: Medium

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Tyler J.

Ticket ID: 40539

Customer Name: Charles Lester

Date Opened: 2025-04-11

Date Closed: 2025-04-12

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Aisha R.

Ticket ID: 28964

Customer Name: Ms. Rebecca Rodriguez

Date Opened: 2024-06-19

Date Closed: 2024-06-21

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Daniel K.

Ticket ID: 27275

Customer Name: Richard Young

Date Opened: 2025-05-01

Date Closed: 2025-05-05

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Sophia W.

Ticket ID: 32838

Customer Name: Cameron Fisher

Date Opened: 2024-10-14

Date Closed: 2024-10-15

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Aisha R.

Ticket ID: 18330

Customer Name: Richard Palmer

Date Opened: 2024-07-29

Date Closed: 2024-08-01

Status: Closed

Priority: High

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Sophia W.

Ticket ID: 76039

Customer Name: Luis Acosta

Date Opened: 2024-07-27

Date Closed: 2024-08-03

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by issuing refund.



Assigned Agent: Sophia W.

Ticket ID: 96363

Customer Name: Judith Maynard

Date Opened: 2025-05-16

Date Closed: 2025-05-21

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 72781

Customer Name: Jessica Rodriguez

Date Opened: 2024-07-10

Date Closed: 2024-07-15

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Liam T.

Ticket ID: 68138

Customer Name: Bobby Franklin

Date Opened: 2025-03-05

Date Closed: 2025-03-12

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Tyler J.

Ticket ID: 46046

Customer Name: Lauren Joseph

Date Opened: 2024-07-12

Date Closed: 2024-07-15

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Maya P.

Ticket ID: 88301

Customer Name: Jody Jacobs

Date Opened: 2024-11-04

Date Closed: 2024-11-08

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Liam T.

Ticket ID: 24996

Customer Name: Marilyn Mack

Date Opened: 2024-07-24

Date Closed: 2024-07-29

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Liam T.

Ticket ID: 38183

Customer Name: Stephen Gutierrez

Date Opened: 2025-03-08

Date Closed: 2025-03-15

Status: Closed

Priority: High

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 62262

Customer Name: Brandon Simmons

Date Opened: 2025-04-16

Date Closed: 2025-04-20

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Liam T.

Ticket ID: 59060

Customer Name: Melissa Wells

Date Opened: 2025-02-16

Date Closed: 2025-02-22

Status: Closed

Priority: High

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Sophia W.

Ticket ID: 21188

Customer Name: Brent Rodgers

Date Opened: 2024-07-21

Date Closed: 2024-07-27

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Tyler J.

Ticket ID: 82924

Customer Name: Tyler Hoffman

Date Opened: 2025-04-11

Date Closed: 2025-04-13

Status: Closed

Priority: High

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Tyler J.

Ticket ID: 63845

Customer Name: Maurice Christensen

Date Opened: 2025-02-18

Date Closed: 2025-02-25

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Tyler J.

Ticket ID: 16743

Customer Name: Lindsay Bell

Date Opened: 2025-05-01

Date Closed: 2025-05-07

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Tyler J.

Ticket ID: 37884

Customer Name: John Boone

Date Opened: 2025-01-15

Date Closed: 2025-01-19

Status: Closed

Priority: Medium

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Aisha R.

Ticket ID: 82910

Customer Name: Phillip Andrews

Date Opened: 2024-10-24

Date Closed: 2024-10-25

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Liam T.

Ticket ID: 83526

Customer Name: Sabrina Austin

Date Opened: 2025-04-09

Date Closed: 2025-04-15

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Daniel K.

Ticket ID: 13441

Customer Name: Mary Steele

Date Opened: 2025-02-08

Date Closed: 2025-02-09

Status: Closed

Priority: High

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Maya P.

Ticket ID: 45818

Customer Name: Ellen Morgan

Date Opened: 2024-06-28

Date Closed: 2024-07-04

Status: Closed

Priority: Medium

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Aisha R.

Ticket ID: 28776

Customer Name: Jennifer Thomas

Date Opened: 2024-06-20

Date Closed: 2024-06-26

Status: Closed

Priority: Medium

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Aisha R.

Ticket ID: 14018

Customer Name: Joseph Bennett

Date Opened: 2025-02-04

Date Closed: 2025-02-07

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by providing documentation.



Assigned Agent: Tyler J.

Ticket ID: 30631

Customer Name: Nathan Frank

Date Opened: 2024-12-01

Date Closed: 2024-12-04

Status: Closed

Priority: Medium

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Maya P.

Ticket ID: 21135

Customer Name: Brittney Webster

Date Opened: 2025-01-11

Date Closed: 2025-01-13

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Maya P.

Ticket ID: 20693

Customer Name: Matthew Tucker

Date Opened: 2024-07-06

Date Closed: 2024-07-08

Status: Closed

Priority: High

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Daniel K.

Ticket ID: 45804

Customer Name: Jose Reed

Date Opened: 2024-11-26

Date Closed: 2024-12-02

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Maya P.

Ticket ID: 98895

Customer Name: Katelyn Estrada

Date Opened: 2024-07-28

Date Closed: 2024-08-01

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Liam T.

Ticket ID: 61807

Customer Name: Mrs. Christine Dougherty

Date Opened: 2024-07-04

Date Closed: 2024-07-10

Status: Closed

Priority: Medium

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Aisha R.

Ticket ID: 43491

Customer Name: Bryan Jimenez

Date Opened: 2025-03-25

Date Closed: 2025-03-30

Status: Closed

Priority: Low

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Liam T.

Ticket ID: 26932

Customer Name: Michael Mason

Date Opened: 2024-11-22

Date Closed: 2024-11-27

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Aisha R.

Ticket ID: 56421

Customer Name: Scott Williams

Date Opened: 2025-04-19

Date Closed: 2025-04-22

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Sophia W.

Ticket ID: 20205

Customer Name: Laura Berry

Date Opened: 2024-06-24

Date Closed: 2024-07-01

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Sophia W.

Ticket ID: 64747

Customer Name: Jared Burch

Date Opened: 2025-03-04

Date Closed: 2025-03-09

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Aisha R.

Ticket ID: 91018

Customer Name: Michael Cox

Date Opened: 2024-08-19

Date Closed: 2024-08-22

Status: Closed

Priority: High

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Liam T.

Ticket ID: 23875

Customer Name: Kevin Warren

Date Opened: 2024-11-24

Date Closed: 2024-11-25

Status: Closed

Priority: High

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Daniel K.

Ticket ID: 50668

Customer Name: Connie Maxwell

Date Opened: 2024-11-09

Date Closed: 2024-11-15

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 92998

Customer Name: Jordan Bullock

Date Opened: 2024-07-15

Date Closed: 2024-07-22

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 94599

Customer Name: Cynthia Thomas

Date Opened: 2024-10-23

Date Closed: 2024-10-26

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Aisha R.

Ticket ID: 88957

Customer Name: Peter Jones

Date Opened: 2024-08-29

Date Closed: 2024-08-30

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Liam T.

Ticket ID: 92306

Customer Name: Paul Wolf MD

Date Opened: 2025-06-01

Date Closed: 2025-06-08

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Aisha R.

Ticket ID: 83989

Customer Name: Victoria Morris

Date Opened: 2025-05-22

Date Closed: 2025-05-24

Status: Closed

Priority: Medium

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Aisha R.

Ticket ID: 51436

Customer Name: Barry Ramos

Date Opened: 2025-06-08

Date Closed: 2025-06-12

Status: Closed

Priority: Low

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by issuing refund.



Assigned Agent: Daniel K.

Ticket ID: 46002

Customer Name: Heather Jones

Date Opened: 2024-10-06

Date Closed: 2024-10-09

Status: Closed

Priority: High

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Maya P.

Ticket ID: 14929

Customer Name: Ronald Jones

Date Opened: 2024-12-03

Date Closed: 2024-12-06

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Tyler J.

Ticket ID: 21835

Customer Name: Katie Ford

Date Opened: 2025-04-30

Date Closed: 2025-05-04

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Aisha R.

Ticket ID: 15376

Customer Name: Robert Pearson

Date Opened: 2025-01-06

Date Closed: 2025-01-12

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Tyler J.

Ticket ID: 72341

Customer Name: Tina Hayes

Date Opened: 2024-10-13

Date Closed: 2024-10-20

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Daniel K.

Ticket ID: 55015

Customer Name: Mrs. Maria Williams

Date Opened: 2025-04-10

Date Closed: 2025-04-11

Status: Closed

Priority: Medium

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Daniel K.

Ticket ID: 67595

Customer Name: Lisa Cox

Date Opened: 2025-03-03

Date Closed: 2025-03-07

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Aisha R.

Ticket ID: 60779

Customer Name: George Harper

Date Opened: 2025-05-19

Date Closed: 2025-05-21

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Daniel K.

Ticket ID: 94843

Customer Name: Gary Grant

Date Opened: 2025-04-02

Date Closed: 2025-04-04

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Aisha R.

Ticket ID: 43029

Customer Name: Mary Escobar

Date Opened: 2024-11-06

Date Closed: 2024-11-09

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Maya P.

Ticket ID: 53694

Customer Name: Matthew Rangel

Date Opened: 2025-05-03

Date Closed: 2025-05-04

Status: Closed

Priority: Medium

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Tyler J.

Ticket ID: 95990

Customer Name: Jenna Larson

Date Opened: 2024-10-09

Date Closed: 2024-10-10

Status: Closed

Priority: High

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Sophia W.

Ticket ID: 50577

Customer Name: Maria Murphy

Date Opened: 2025-05-27

Date Closed: 2025-05-31

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Daniel K.

Ticket ID: 99838

Customer Name: Anna Santiago

Date Opened: 2024-08-03

Date Closed: 2024-08-09

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Aisha R.

Ticket ID: 12389

Customer Name: Christopher Lewis

Date Opened: 2024-12-21

Date Closed: 2024-12-22

Status: Closed

Priority: High

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Liam T.

Ticket ID: 73736

Customer Name: Zachary Moore

Date Opened: 2025-05-30

Date Closed: 2025-05-31

Status: Closed

Priority: Medium

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Sophia W.

Ticket ID: 23256

Customer Name: Kimberly Rodgers

Date Opened: 2024-10-04

Date Closed: 2024-10-08

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Aisha R.

Ticket ID: 96760

Customer Name: Ralph Anderson

Date Opened: 2024-12-27

Date Closed: 2024-12-30

Status: Closed

Priority: High

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Tyler J.

Ticket ID: 31266

Customer Name: Michael Weber

Date Opened: 2024-11-02

Date Closed: 2024-11-06

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Sophia W.

Ticket ID: 67366

Customer Name: Jackson Ball

Date Opened: 2025-05-14

Date Closed: 2025-05-15

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by adjusting system settings.



Assigned Agent: Tyler J.

Ticket ID: 90031

Customer Name: Paul Cole

Date Opened: 2025-06-07

Date Closed: 2025-06-14

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 50562

Customer Name: Rachel Mckee

Date Opened: 2024-12-30

Date Closed: 2025-01-01

Status: Closed

Priority: High

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 98907

Customer Name: Victoria Murray

Date Opened: 2024-08-28

Date Closed: 2024-08-30

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 60052

Customer Name: Jennifer Martin

Date Opened: 2024-09-29

Date Closed: 2024-09-30

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Daniel K.

Ticket ID: 89254

Customer Name: David Davidson

Date Opened: 2024-08-30

Date Closed: 2024-09-02

Status: Closed

Priority: Low

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Maya P.

Ticket ID: 82684

Customer Name: Michelle Black

Date Opened: 2025-05-03

Date Closed: 2025-05-04

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Tyler J.

Ticket ID: 20993

Customer Name: Denise Whitehead

Date Opened: 2024-08-02

Date Closed: 2024-08-04

Status: Closed

Priority: Low

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Aisha R.

Ticket ID: 67340

Customer Name: Thomas Velasquez

Date Opened: 2024-08-10

Date Closed: 2024-08-14

Status: Closed

Priority: Low

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Sophia W.

Ticket ID: 13495

Customer Name: James Brooks

Date Opened: 2025-05-07

Date Closed: 2025-05-11

Status: Closed

Priority: High

Category: ('API Bug',)

Issue Description: Customer reported a problem related to ('API Bug',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Sophia W.

Ticket ID: 20696

Customer Name: Alfred Galvan

Date Opened: 2024-11-06

Date Closed: 2024-11-11

Status: Closed

Priority: High

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Aisha R.

Ticket ID: 95191

Customer Name: Charles Johnson

Date Opened: 2025-04-21

Date Closed: 2025-04-28

Status: Closed

Priority: High

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Sophia W.

Ticket ID: 71925

Customer Name: Brenda Thornton

Date Opened: 2025-05-19

Date Closed: 2025-05-25

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Sophia W.

Ticket ID: 10688

Customer Name: Alicia Lewis

Date Opened: 2024-11-29

Date Closed: 2024-12-03

Status: Closed

Priority: Low

Category: ('UI Bug',)

Issue Description: Customer reported a problem related to ('UI Bug',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Aisha R.

Ticket ID: 89807

Customer Name: Ashley Roberts

Date Opened: 2024-08-11

Date Closed: 2024-08-15

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Daniel K.

Ticket ID: 16258

Customer Name: Mark Dean

Date Opened: 2024-10-06

Date Closed: 2024-10-08

Status: Closed

Priority: Low

Category: ('Login Issue',)

Issue Description: Customer reported a problem related to ('Login Issue',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Daniel K.

Ticket ID: 75513

Customer Name: Alexis Robertson

Date Opened: 2024-07-10

Date Closed: 2024-07-16

Status: Closed

Priority: High

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by providing documentation.

Assigned Agent: Sophia W.

Ticket ID: 28818

Customer Name: Aaron Gomez

Date Opened: 2024-09-14

Date Closed: 2024-09-19

Status: Closed

Priority: Medium

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by applying a fix.

Assigned Agent: Daniel K.

Ticket ID: 34551

Customer Name: Angela Villegas

Date Opened: 2025-01-12

Date Closed: 2025-01-17

Status: Closed

Priority: Low

Category: ('Feature Request',)

Issue Description: Customer reported a problem related to ('Feature Request',).

Resolution Summary: Issue resolved by adjusting system settings.

Assigned Agent: Aisha R.

Ticket ID: 78951

Customer Name: Rachel Romero

Date Opened: 2024-07-12

Date Closed: 2024-07-18

Status: Closed

Priority: High

Category: ('Data Export',)

Issue Description: Customer reported a problem related to ('Data Export',).

Resolution Summary: Issue resolved by issuing refund.

Assigned Agent: Sophia W.

Ticket ID: 71621

Customer Name: James Brooks

Date Opened: 2024-06-25

Date Closed: 2024-06-29

Status: Closed

Priority: Medium

Category: ('Billing Issue',)

Issue Description: Customer reported a problem related to ('Billing Issue',).

Resolution Summary: Issue resolved by providing documentation.



Assigned Agent: Sophia W.