

# Arsalan Batuev

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14 York St, M5J 0B1, Toronto, Canada

## SKILLS

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- Customer Needs Assessment
- Effective Teamwork
- Product Sales
- Money Handling
- Product Knowledge
- Complex Problem-Solving
- Time Management
- Merchandising Knowledge
- Problem-Solving
- Teamwork and Collaboration
- Adaptability
- High-Stress Tolerance

## EXPERIENCE

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**Zara – Sales Associate**, Novosibirsk, Russia

May 2019 – November 2019

- Arranged racks and shelves to enhance store aesthetics, attract customers, and highlight featured products.
- Assisted customers in finding items and checked inventory for availability at other locations.
- Tagged and priced merchandise for display on the sales floor.
- Regularly rotated stock and replenished shelves to ensure product availability and maintain a neat store appearance.
- Provided customers with information on sizing, accessories, and product care.

**Massimo Dutti – Sales Associate**, Toronto, Canada

June 2024 – November 2024

- Delivered exceptional customer service by assisting clients with product selection, sizing, and styling to ensure a personalized shopping experience.
- Arranged racks and shelves to optimize visual appeal, highlight featured merchandise, and create an inviting store atmosphere.
- Supported inventory operations, including stock replenishment and product availability checks across store locations.
- Processed cash and card transactions efficiently, maintaining accuracy and adherence to store policies.
- Priced, tagged, and prepared merchandise for display while ensuring timely rotation and replenishment of inventory to meet customer demand.

## REFERENCE

**Kumar Prateek Anand** - Manager, Massimo Dutti

Phone: +1 (437) 255-9939

## EDUCATION

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June 2020      **Mechanics and Mathematical Modeling**, Novosibirsk State University – Novosibirsk, Russia

May 2025(Expected)      **Computer Programming and Analysis**, George Brown College – Toronto, Canada

## PROFESSIONAL SUMMARY

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Adaptable sales associate with a proven track record in retail. Proficient in customer needs assessment, merchandising, and problem-solving. Excels in delivering exceptional service and promoting customer loyalty. Knowledgeable in product merchandising and payment processing. Currently pursuing a degree in Computer Programming and Analysis. Dedicated, dependable, and relationship-oriented with strong organizational skills. Available for part-time work during the academic year and full-time during breaks.