



# QATAR DATAMATION SYSTEMS



# INTRODUCTION

## REDEFINING EXCELLENCE SINCE 1983

**Qatar Datamation Systems (QDS)** provides a wide range of fully integrated IT Based Solutions that are innovative and customised to any industry. We help Private Enterprises and Government Institutions across Gulf Region and other parts of the Middle East to fluently adapt to a rapidly changing digital environments. The finest ensemble of Partnerships with International IT corporations and over thousands of successful projects across various industries, **QDS** is Qatar's leading system integrator that provides a wide range of technology services.

Our fundamental goal is to customise and provide the most efficient and profitable IT solutions to our customers, to pave their path to success. QDS provides result-oriented services that aim at 100% customer satisfaction and beyond. We enhance our customers organisational efficiency, productivity, and improved outcomes using latest technology, analytics, and decades of expertise.

Since 1983, we at **Qatar Datamation Systems** make it our priority to provide premium quality of products, services and solutions with a purpose driven growth mindset. We clearly understand that digital transformation goes beyond technology implementation; it requires a holistic approach that encompasses people, processes, and culture. By conducting in-depth assessments, we identify areas of improvement and crafts a roadmap for successful digital transformation.

We strive to exceed our customers' expectation by keeping them at the heart of our business. We strive to work closely with clients to understand their business goals and challenges and provide them an edge with the speed of technology and innovation.

## WHY CHOOSE US

**1000+**  
Successful Projects

**120+**  
Delivery Consultants

**4**  
Decades of Expertise

**50+**  
International Brand Partnerships

**24\*7**  
Managed Services

**360°**  
IT Solutions

# CHAIRMANS MESSAGE

The digital revolution has changed how people work and function in their daily lives. Keeping up with the future is of utmost relevance in this technology-driven volatile environment. Technology innovation is now a crucial aspect of decision-making, providing businesses with the tools they need to create unique solutions and succeed in the marketplace. By embracing innovation, companies can respond quickly to challenges, forge a path toward success, and set new standards for the future.

The path to success is to take massive, determined action. This is the approach we focus on here in **Qatar Datamation Systems**. We provide a complete line of total lifecycle support services which addresses all the corporate needs for organisational efficiency, productively, growth and business value. Our high rate of satisfied clients help entrench our position as a leading provider of state of the art, international high value-added solutions to the Qatar market. We look forward to extending IT service and efficiency boundaries, discovering new challenges, and maintaining sector leading service standards for the benefit of our strategic customers.

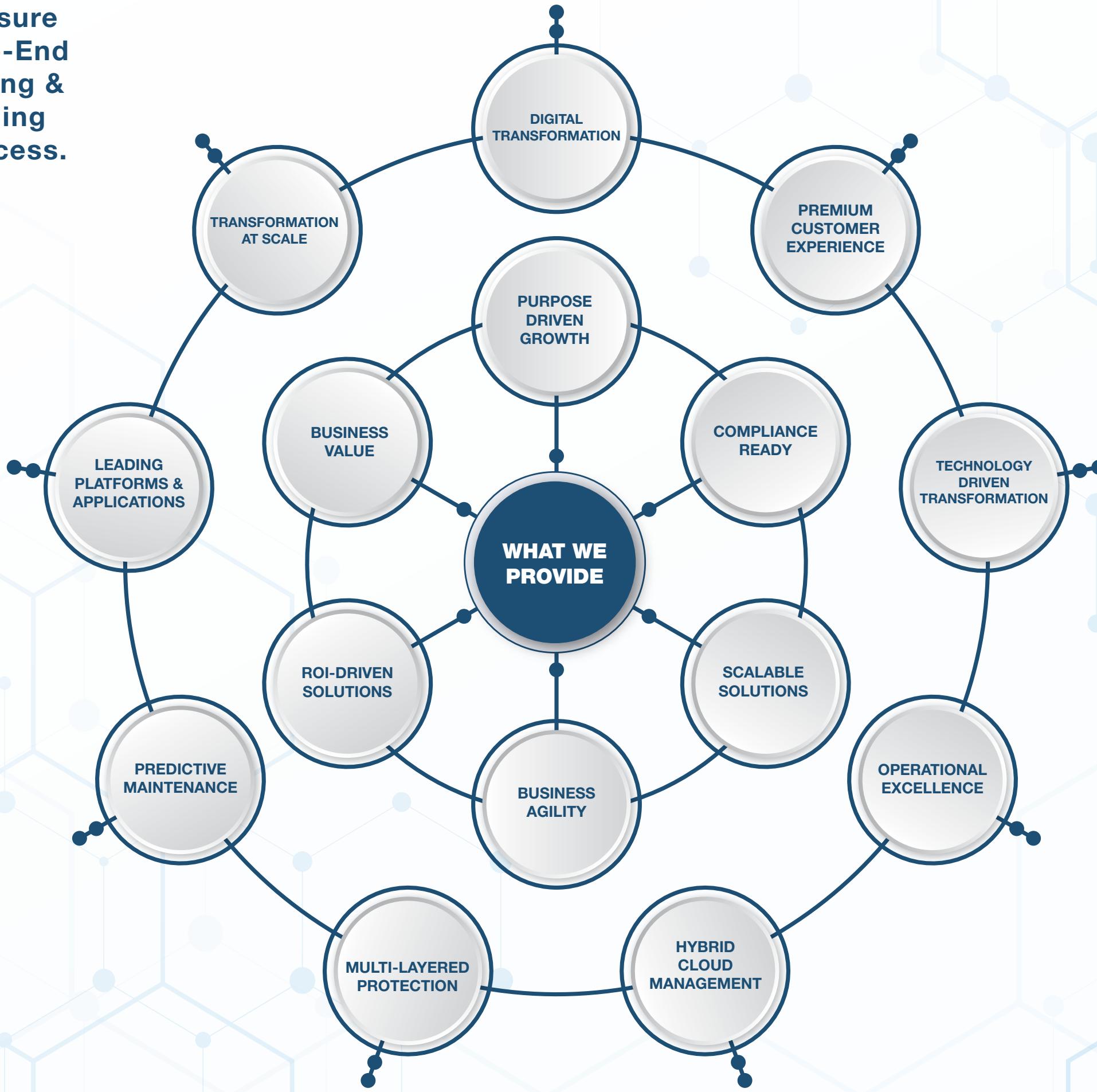
## TOGETHER LET'S REDEFINE EXCELLENCE!

With Regards

THE CHAIRMAN  
Qatar Datamation Systems



We at QDS assure  
you an End-to-End  
Problem Finding &  
Solution Building  
seamless process.



"

**STRIVE NOT  
TO BE A  
SUCCESS,  
BUT RATHER  
TO BE OF  
VALUE "**



#### **ONE VISION**

To be recognised and valued as the leading and most trusted system integrator in Qatar



#### **ONE MISSION**

Committing to deliver highly effective business outcomes and results for our clients through their IT endeavour and projects with highest standards of implementations, integration and support services and by capitalizing on our expertise in technology solutions, consultancy and effective project management.



**I am because We are #QDSTEAM**



#### **UALITY**

Giving the Best and Unmatched Results for all round satisfaction will shape the future of the company and the market.



#### **ETERMINATION**

Our strong determination to success will never let obstacles overtake us. We show pride, enthusiasm, and dedication in everything that we do. We are committed to delivering high quality solutions & services.



#### **ERVICE EXCELLENCE**

Giving the best-in-class service and achieving excellence each passing day. Giving full commitment to our customer success and technology implementation.



#### **EAMWORK**

We promote, respect and support a diverse, yet unified team. We are loyal to one another and work together to meet our common goals. We care for each other both personally and professionally. We celebrate success of individuals and teams too.



#### **MPOWERMENT**

Empowering our talented employees to take the initiative, give the best and take the right action.



#### **COUNTABILITY**

We accept our individual and team responsibilities, and we meet our commitments. We take responsibility for our performance in all of our decisions and actions that will reflect positively our relationship with customers and employees.

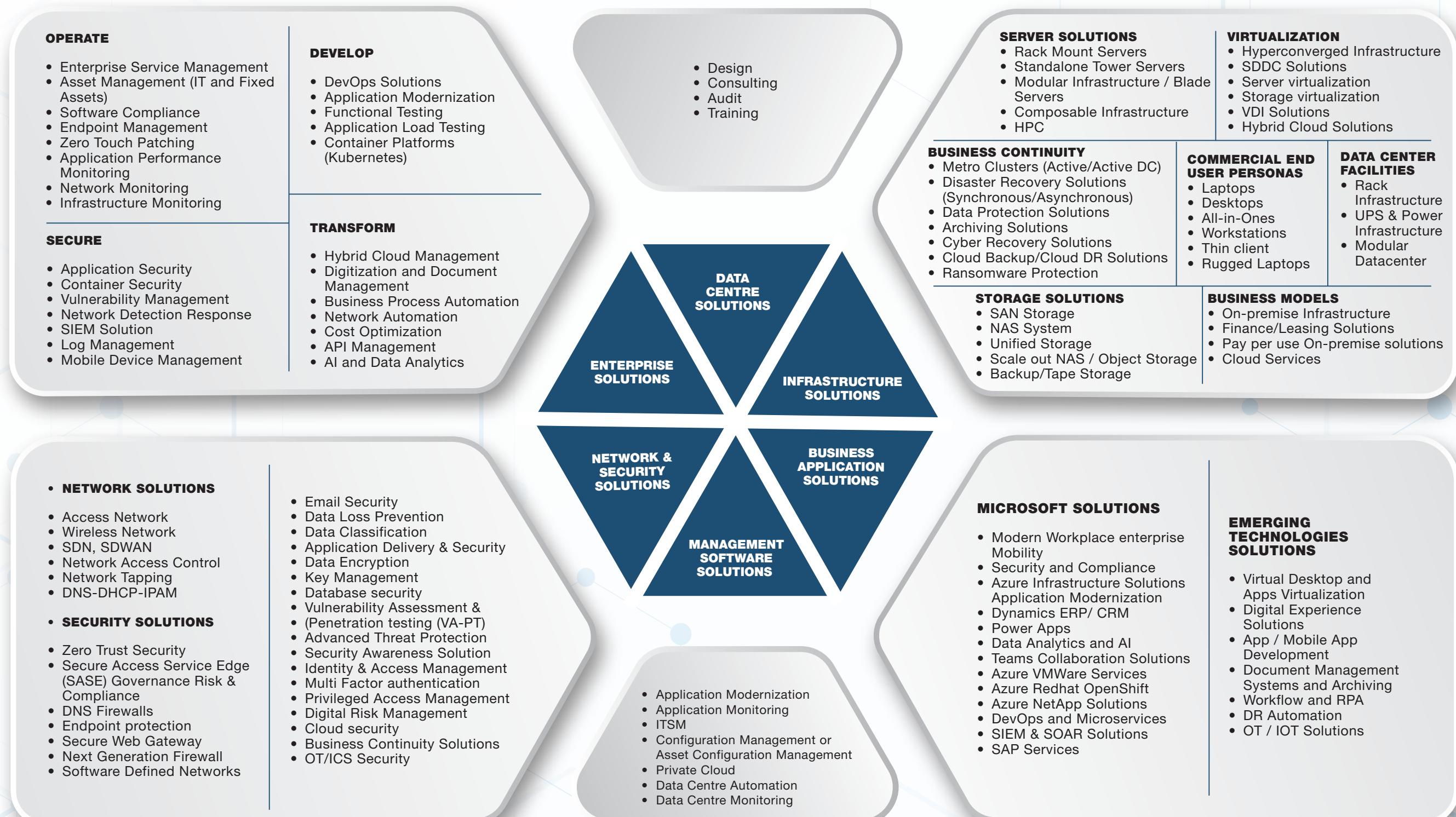


#### **AKING A DIFFERENCE**

We go above and beyond for our clients whenever possible. We believe that excellence is no option, It is our choice. We believe that our integrity, passion and excellence must be synchronized to make the difference in our clients' business and our employees personal and professional lives.

# SERVICES | SOLUTIONS

**" Investing in tomorrow's technology TODAY is more critical than ever. Digital Transformation of is the only way to ensure its future success. "**



# THE BUSINESS UNITS

“With Technology we can achieve the Unimaginable.”

## DATA CENTRE INFRASTRUCTURE

QDS plans, designs, and integrates modern data centre solutions with both on premise and cloud based infrastructures that are efficient, scalable, and secure.

## BUSINESS APPLICATIONS

QDS is a renowned Microsoft partner that excels in enabling digital transformation and delivering tailored business applications through its comprehensive cloud solutions.

## NETWORK & SECURITY

We ensure 360° security including data security, endpoint protection, network security, risk management, security management and operations, application security and so on.

## ENTERPRISE SOLUTIONS

At QDS, we counsel, plan, design, implement and manage various Enterprise Solutions for your company including security operations engineering and automation in operations management.

## SUPPORT & PROFESSIONAL SERVICES

With a 24/7 technical servicing unit, QDS provides both onsite and remote support whenever & wherever you need it.

## MANAGED SERVICES – NOC

QDS designs, implements, and integrates a complete network operation centre or management centre from where you can monitor and manage all network activity.

## MANAGED SERVICES – SOC

QDS provides Security Assessment Services, Security Solutions and Managed Security Services.

"

**YOUR EVERY  
CLICK,  
EVERY ACTION  
DEPENDS ON  
THE RELIABILITY  
AND RESILIENCE  
OF YOUR  
DATA CENTRE  
INFRASTRUCTURE. "**



## DATA CENTRE INFRASTRUCTURE

At Qatar Datamation Systems (QDS), our Data Centre Infrastructure unit is revolutionizing the foundation of IT environments with advanced, AI-enhanced systems designed to be as agile as they are robust. We engineer solutions that extend beyond traditional scalability, incorporating adaptively intelligent frameworks that anticipate and evolve with your enterprise's needs.

From the inception of meticulously designed Server Solutions to robust Storage Systems and cutting-edge Hyperconverged and Hybrid Cloud technologies, our aim is to transcend the typical, ushering in a new era of infrastructural excellence. Our holistic approach integrates Metro Clusters, Disaster Recovery, and Data Protection Solutions to ensure not just continuity, but also an infrastructure capable of thriving amidst the demands of an ever-changing technological landscape.

Join us as we set new precedents with our bespoke Rack Infrastructure, Virtualization techniques, and beyond. QDS is your partner in forging an infrastructure that doesn't just keep pace with your growth but accelerates it, ensuring your data is not only secure but also propelling you forward with unmatched efficiency, security, and scalability.



# BUSINESS APPLICATIONS

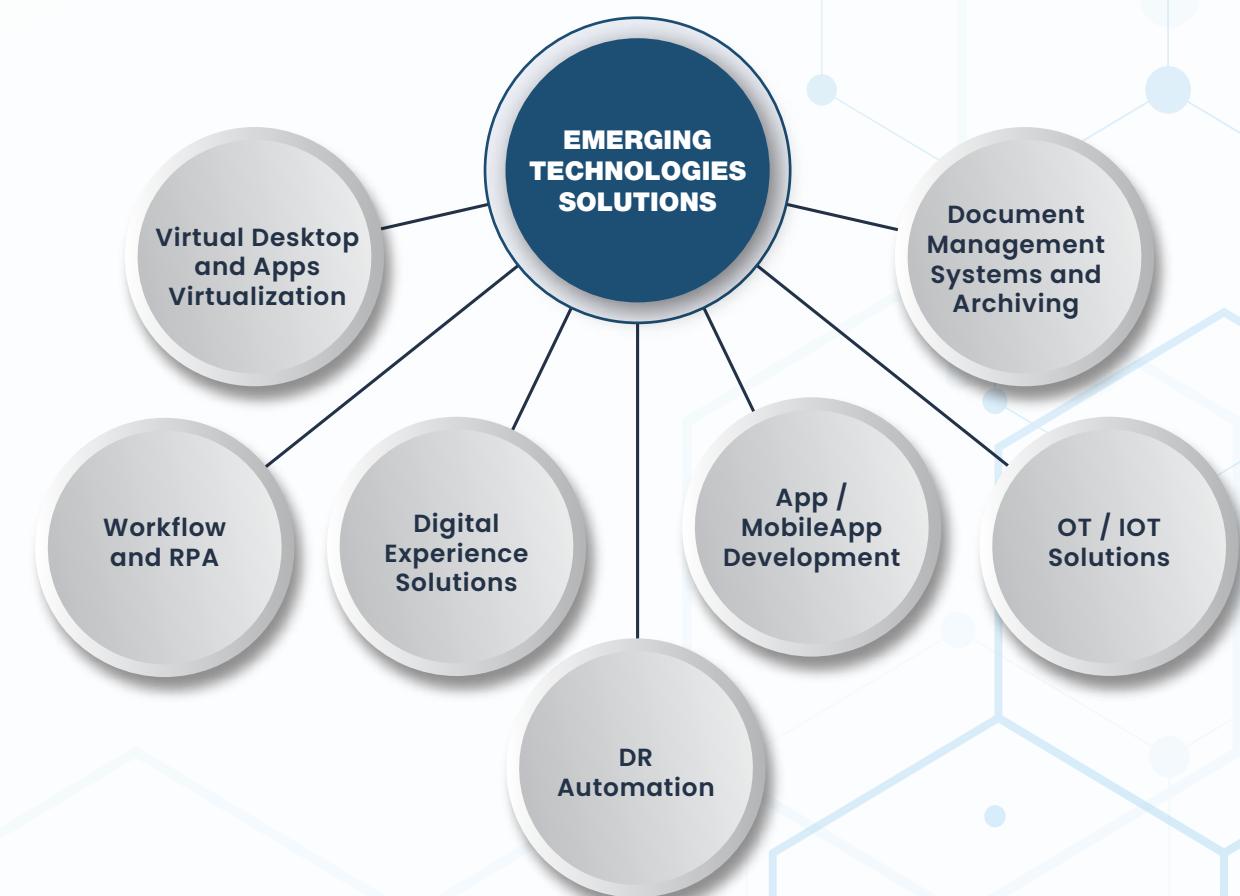
Qatar Datamation Systems (QDS), an esteemed Microsoft partner, leads the way in delivering cutting-edge cloud-based digital transformations that fuel business growth and foster innovation. Leveraging our profound expertise in Microsoft Azure, we meticulously craft customized applications designed to not only optimize operations but also elevate productivity and operational intelligence.

Our approach is strategic and customer-centric, ensuring that our cloud solutions seamlessly align with your business objectives, culture, and processes. We take pride in our ability to interpret and translate your unique needs into efficient, scalable technological solutions.

QDS is committed to shepherding you through the expansive realm of Microsoft Solutions. At QDS, we don't just implement technology—we transform it into an integral component of your business strategy. Whether enhancing teamwork, optimizing productivity with Microsoft 365, or harnessing the power of data-driven insights with Dynamics 365, our goal is to align these technologies seamlessly with your business objectives.

Embrace the transformative prowess of QDS cloud solutions and redefine the role of technology in propelling your business forward. Allow us to assist you in establishing new benchmarks of excellence in your industry.

“  
**GOING  
DIGITAL IS  
NO LONGER  
AN OPTION;  
IT IS THE  
DEFAULT ”**



# ENTERPRISE SOLUTIONS

Qatar Datamation Systems (QDS) Enterprise Solutions stand at the forefront of IT innovation, providing sophisticated orchestration, optimization, and management capabilities. Our solutions are engineered to enhance the operational agility of your organization, enabling you to achieve more with refined efficiency.

At the core of our offerings is a commitment to IT Automation, streamlining your IT operations to unlock productivity and operational excellence. We empower your business to proactively monitor systems and minimize downtime, ensuring a continuous and optimized workflow, and gaining centralized control and visibility over your entire hybrid cloud environment.

Our suite of services offers a centralized command over your entire IT infrastructure, ensuring your hybrid cloud environment excels in performance, scalability, and fortified security. With QDS, transition smoothly into a DevSecOps model where development, security, and operations are not just aligned but are integrated, enabling faster software releases with fewer vulnerabilities.



“  
**AUTOMATION  
DOES NOT REPLACE  
HUMAN SKILL,  
RATHER IT HELPS  
HUMAN RESOURCES  
TO BE MORE  
PRODUCTIVE ”**

## AUTOMATION

### TRANSFORM

- Hybrid Cloud Management
- Digitization and Document Management
- Business Process Automation
- Network Automation
- Cost Optimization
- API Management
- AI and Data Analytics

### SECURE

- Application Security
- Container Security
- Vulnerability Management
- Network Detection Response
- SIEM Solution
- Log Management
- Mobile Device Management

### OPERATE

- Enterprise Service Management
- Asset Management (IT and Fixed Assets)
- Software Compliance
- Endpoint Management
- Zero Touch Patching
- Application Performance Monitoring
- Network Monitoring
- Infrastructure Monitoring

### DEVELOP

- DevOps Solutions
- Application Modernization
- Functional Testing
- Application Load Testing
- Container Platforms (Kubernetes)

“  
**CYBERSECURITY  
IS A SHARED  
RESPONSIBILITY,  
AND IT BOILS  
DOWN TO THIS:  
IN CYBERSECURITY,  
THE MORE  
SYSTEMS WE SECURE,  
THE MORE SECURE  
WE ALL ARE. ”**



## NETWORK & SECURITY

At Qatar Datamation Systems (QDS), our Network and Security Business Unit is a bastion of digital safeguarding, providing high-caliber network solutions tailored for uncompromised performance and resilience. We construct the backbone of your enterprise's connectivity with state-of-the-art Switching, Wireless Networks, and Software-defined Networking, all optimized for speed and reliability with WAN Optimization technologies.

Our strategic vision extends beyond connectivity, we erect robust defenses for your network with a comprehensive suite of Security Solutions. From impenetrable Endpoint Protection to intricate Application and Operational Technology Security, we deploy layers of defense that are as adaptive as they are fortified.

With QDS, your network infrastructure is not just a conduit for business operations—it transforms into a secure fortress. Our offerings are bolstered by proactive Security Awareness training, ensuring your team is equipped to recognize and repel threats. Furthermore, our dedicated 24/7 Security Operation and Monitoring services stand vigilant, ensuring your enterprise is safeguarded against the evolving landscape of cyber threats.

Empower your enterprise with QDS Network and Security Solutions—where performance meets ironclad security, enabling your business to operate with confidence in an interconnected world.



**“EVERY  
SOLUTION  
BECOMES AN  
EASY SOLUTION  
ONLY WHEN IT  
SAVES YOUR TIME,  
MONEY AND  
RESOURCES ”**

## SUPPORT & PROFESSIONAL SERVICES

We at QDS understand that you need a dedicated IT expert who can not only speak your local language but also can be available at all times to ensure smooth functioning of your business operations. We provide you with a 24/7 technical servicing team who can provide both onsite and remote support and solutions to any technical problems. We provide a single point contact, who is dedicated to our clients to quickly and easily resolve any issues, saving you time and money. Every client at QDS gets direct access to our engineers and gets quality service from certified security experts who are trained to constantly meet customer satisfaction.

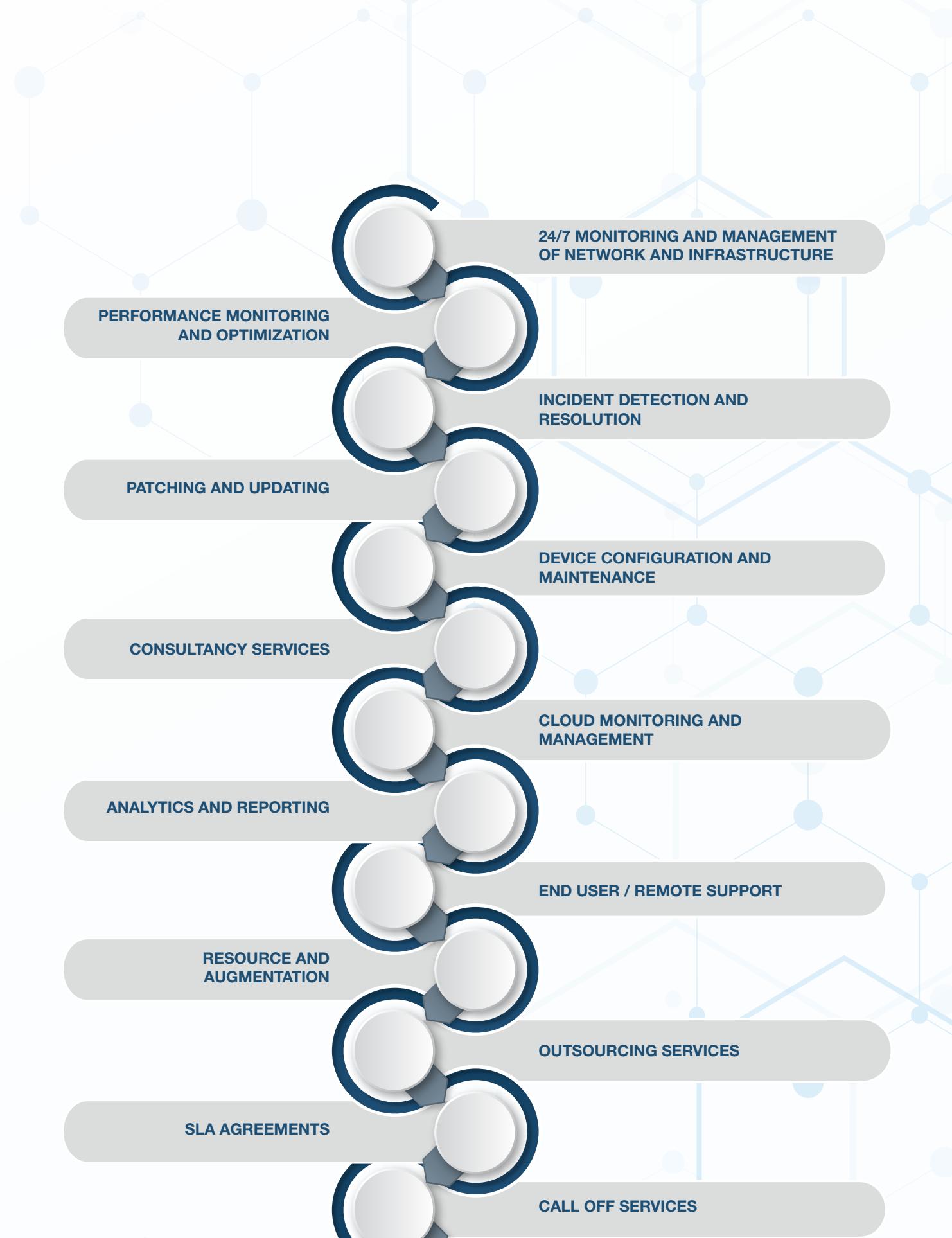


# MANAGED SERVICES – NOC

QDS designs, implements and integrates a complete 24/7 operation centre with proactive monitoring and resolution services. Our NOC services reduce operational complexities, increase service availability, and improve governance & operational efficiency. Our services are conducted with an organised methodology and use various project management disciplines built and refined through experience. We constantly upgrade our solutions to improve assets, tools and automation. Our team of experts have decades of IT services experience and are trained for specific technologies.



“  
**TWENTY-FOUR  
HOUR NETWORK &  
INFRASTRUCTURE  
MONITORING IS  
NOT IMPOSSIBLE.  
IT IS NECESSARY,  
PROFITABLE AND  
EASY TO  
ACCOMPLISH ”**



**“  
THE BEST  
SECURITY IS  
THE ONE THAT  
PREVENTS  
MORE THAN  
CURES ”**

## MANAGED SERVICES – SOC

QDS understands the threats and challenges that come with a digital world that never sleeps. We provide a complete security operation centre for companies and organisations. With our security assessment services, security solutions, and managed security services, you are protected 24/7 from any potential cyber-attacks and threats. QDS provides on premise, remote and hybrid security services which prioritise security measures through a constantly updated threat intelligence system.



**MANAGED  
SECURITY  
MONITORING**

**MANAGED  
THREAT  
DETECTION &  
THREAT  
HUNTING  
SERVICES**

**INCIDENT  
RESPONSE &  
DIGITAL  
FORENSICS  
SERVICES**

**MANAGED  
THREAT  
INTELLIGENCE,  
THREAT  
ADVISORIES &  
INSIGHTS**

**SOC  
MATURITY  
ASSESSMENT**

# PARTNER ALLIANCES



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