# **Geordie Kaytes**

strategist + designer + developer

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## **EDUCATION**

# Yale University (Davenport College)

Bachelor of Arts in Political Science with honors

# Coursework:

Data analysis, probabilistic modeling, experimental research design, game theory, competitive strategy (MBA-level), advanced writing, painting, color theory

#### **Activities & Leadership:**

Yale Cricket: 9/05 to 5/08 (wicketkeeper, president)

Yale Economic Review: 9/05 to 5/06 (writer, production editor)

# **Boston Startup School (Product Design track)**

Jun. 2012 to Jul. 2012

Sep. 2004 to May 2008

Professional accelerator run by the TechStars Boston team

**UI/UX design:** user-centric design; product identity; rapid prototyping techniques; usability testing **Product development:** opportunity analysis; user engagement; agile process management; scaling

### **WORK EXPERIENCE**

ZS Associates Sep. 2008 to Mar. 2012

Sales & marketing strategy consulting for the biomedical and financial services industries Promoted from Associate to Associate Consultant in June 2011

### Process Design:

Conducted user research and designed communication tools, templates and protocols for the global business development and licensing process at a worldwide pharmaceutical corporation, spanning over 70 countries and 600 product lines

Led stakeholder research and made detailed recommendations on improvements to training and selling process for a 25,000-agent field sales force

#### **New Product Launch:**

Conducted in-depth interviews with key medical opinion leaders; synthesized findings and recommendations to inform launch strategy for a novel drug treatment, now at over \$1B in sales

Fielded and interpreted qualitative and quantitative primary market research for clients in oncology, genetic disorders, infectious diseases and women's health; assessed commercial potential, competitive landscape, and technical/regulatory issues in key therapeutic areas

## Firm Leadership & Contributions:

Developed and delivered firm-wide training courses on global market research best practices, decision analysis, and disease area strategy

On basis on demonstrated leadership, selected as Associate track leader for Boston office, organizing professional development activities and social events

Conceived, designed and tested a new final round case interview; now used as the standard across the global consulting practice in the hiring of new Business Associates

#### **OTHER PROJECTS**

# Boston Innovation Challenge

Mar. 2012

2-week mobile hack sponsored by Harvard Business School, Harvard Business Review, and the Boston Globe

**2nd prize winner:** built mobile web app using Python & JQuery Mobile to spread disaster prep awareness and education for the American Red Cross, and to engage younger citizens in the ARC mission

#### **Self-Advocacy Method Online**

Apr. 2012 - Present

Weaver Center initiative to build its current educational offerings for learning-disabled children into a web service

**Product strategy and design:** used storyboarding and persona techniques to design alpha product offering, integrating technical capability with 20 years of customer knowledge by key stakeholders

#### **SKILLS & INTERESTS**

**Technical** Frontend web stack (HTML/CSS/AJAX)

Art+Design HCI/UI/UX; Adobe CS (Illustrator, Photoshop, Fireworks); oil painting

**Education** Nontraditional education technology; motivational engineering; remote learning tools and

challenges; decentralized/peer-to-peer educational platforms