

# 1. Introduction (CO1)

- All is the study of computer science that focuses on devising machines or developing software that exhibits human behavior.
- Examples of these tasks are visual perception, speech recognition, decision-making, and translation between languages.
- Purpose: to reduce human casualties in: Wars, Dangerous Workspaces, Car Accidents, Natural Disasters
- to just make everyday life easier by helping with tasks such as: Cleaning, Shopping, Transportation



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# 1.1 Why Artificial Intelligence?

- With the help of AI, you can create such software or devices which can solve real-world problems very easily and with accuracy such as health issues, marketing, traffic issues, etc.
- With the help of AI, you can create your personal virtual Assistant, such as Cortana, Google Assistant, Siri, etc.
- With the help of AI, you can build such Robots which can work in an environment where survival of humans can be at risk.
- Al opens a path for other new technologies, new devices, and new Opportunities.

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# 1.2 Advantages of Artificial Intelligence

- **High Accuracy with less errors:** Al machines or systems are prone to less errors and high accuracy as it takes decisions as per preexperience or information.
- **High-Speed:** Al systems can be of very high-speed and fast-decision making, because of that AI systems can beat a chess champion in the Chess game.
- **High reliability:** Al machines are highly reliable and can perform the same action multiple times with high accuracy.
- **Useful for risky areas:** Al machines can be helpful in situations such as defusing a bomb, exploring the ocean floor, where to employ a human can be risky.



# Advantages of Artificial Intelligence

- Digital Assistant: Al can be very useful to provide digital assistant to the users such as AI technology is currently used by various Ecommerce websites to show the products as per customer requirement.
- **Useful as a public utility:** Al can be very useful for public utilities such as a self-driving car which can make our journey safer and hassle-free, facial recognition for security purpose, Natural language processing to communicate with the human in humanlanguage, etc.



# Disadvantages of Artificial Intelligence

- **High Cost:** The hardware and software requirement of AI is very costly as it requires lots of maintenance to meet current world reqts.
- Can't think out of the box: Even we are making smarter machines with AI, but still they cannot work out of the box, as the robot will only do that work for which they are trained, or programmed.
- **No feelings and emotions:** Al machines can be an outstanding performer, but still it does not have the feeling so it cannot make any kind of emotional attachment with human, and may sometime be harmful for users if the proper care is not taken.
- Increase dependency on machines: With the increment of technology, people are getting more dependent on devices and hence they are losing their mental capabilities.
- **No Original Creativity:** As humans are so creative and can imagine some new ideas but still AI machines cannot beat this power of human intelligence and cannot be creative and imaginative.

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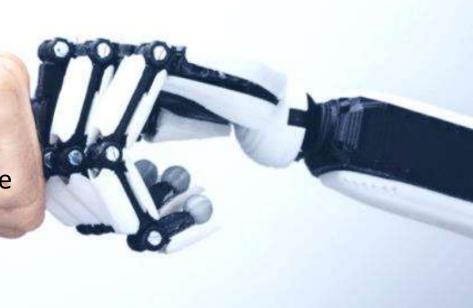
#### 1.3 Goals of Al

- Replicate human intelligence
- Solve Knowledge-intensive tasks
- An intelligent connection of perception and action
- Building a machine which can perform tasks that requires human intelligence such as:
  - Proving a theorem
  - Playing chess
  - Plan some surgical operation
  - Driving a car in traffic
- Creating some system which can exhibit intelligent behavior, learn new things by itself, demonstrate, explain, and can advise to its user.



# 1.4 Difference between Human and Machine Intelligence

- Humans perceive by patterns whereas the machines perceive by set of rules and data.
- Humans store and recall information by patterns, machines do it by searching algorithms. For example, the number 40404040 is easy to remember, store, and recall as its pattern is simple.
- Humans can figure out the complete object even if some part of it is missing or distorted; whereas the machines cannot do it correctly.

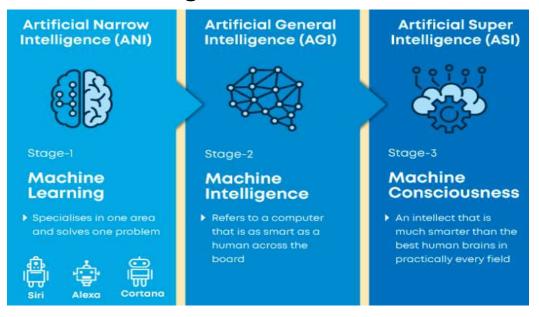


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#### 1.5 Al Levels

- Narrow AI: A artificial intelligence is said to be narrow when the machine can perform a specific task better than a human. The current research of AI is here now
- General AI: An artificial intelligence reaches the general state when it can perform any intellectual task with the same accuracy level as a human would
- Strong AI: An AI is strong when it can beat humans in many tasks

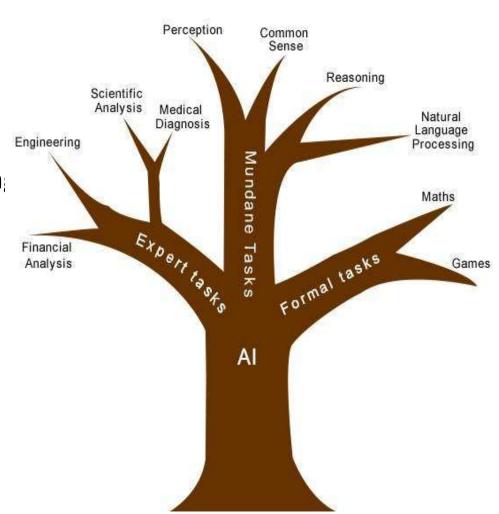


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#### 1.6 Task Domains of Al

- Mundane Tasks
  - Planning
  - Vision
  - Robotics
  - natural language processing
- Expert tasks
  - required specialized skills and training, for example Medical Diagnosis, Trouble Shooting Equipments.
- Formal Tasks
  - Games
  - Mathematics





# Topic objective

#### Topic:

Foundation & History of Al

#### **Topic Objective:**

To learn about the background of artificial intelligence, to know how it evolved throughout and what is currently in!

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# Prerequisites & Recap

#### Prerequisites:

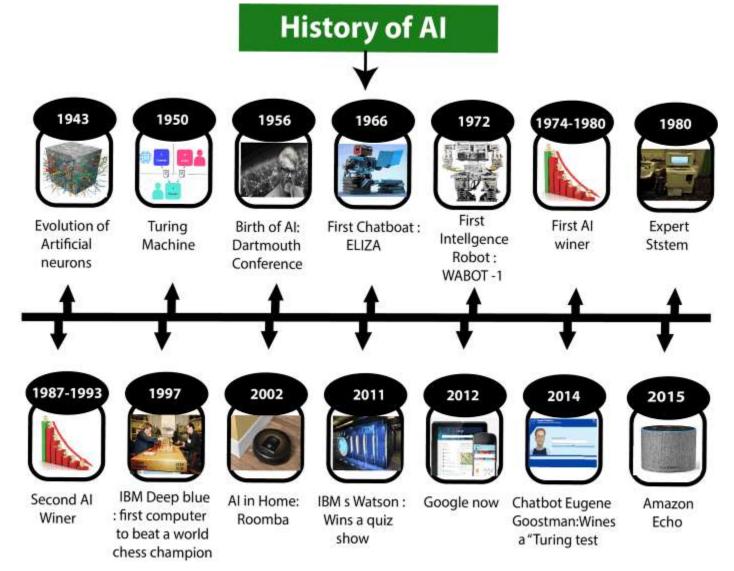
 Fundamental knowledge of the field of Information Technology, along with being familiar with computers, the Internet, and basic working knowledge on data.

#### Recap:

- Studied the basics of Artificial Intelligence
- Learned the goals, advantages/disadvantages, and levels of Al



# History of Al





# Maturation of Artificial Intelligence (1943-1952

- **Year 1943:** The first work which is now recognized as AI was done by Warren McCulloch and Walter pits in 1943. They proposed a model of artificial neurons.
- **Year 1949:** Donald Hebb demonstrated an updating rule for modifying the connection strength between neurons. His rule is now called **Hebbian learning**.
- Year 1950: The Alan Turing who was an English mathematician and pioneered Machine learning in 1950. Alan Turing publishes "Computing Machinery and Intelligence" in which he proposed a test. The test can check the machine's ability to exhibit intelligent behavior equivalent to human intelligence, called a Turing test.



# The birth of Artificial Intelligence (1952-1956)

- **Year 1955:** An Allen Newell and Herbert A. Simon created the "first artificial intelligence program"Which was named as "Logic **Theorist**". This program had proved 38 of 52 Mathematics theorems, and find new and more elegant proofs for some theorems.
- **Year 1956:** The word "Artificial Intelligence" first adopted by American Computer scientist John McCarthy at the Dartmouth Conference. For the first time, AI coined as an academic field.



# The golden years-Early enthusiasm (1956-1974)

- **Year 1966:** The researchers emphasized developing algorithms which can solve mathematical problems. Joseph Weizenbaum created the first chatbot in 1966, which was named as ELIZA.
- **Year 1972:** The first intelligent humanoid robot was built in Japan which was named as WABOT-1.

# The first AI winter (1974-1980)

- The duration between years 1974 to 1980 was the first AI winter duration. Al winter refers to the time period where computer scientist dealt with a severe shortage of funding from government for AI researches.
- During AI winters, an interest of publicity on artificial intelligence was decreased.



# A boom of AI (1980-1987)

- **Year 1980:** After Al winter duration, Al came back with "Expert System". Expert systems were programmed that emulate the decision-making ability of a human expert.
- In the Year 1980, the first national conference of the American Association of Artificial Intelligence was held at Stanford University.

# The second Al winter (1987-1993)

- The duration between the years 1987 to 1993 was the second Al Winter duration.
- Again Investors and government stopped in funding for AI research as due to high cost but not efficient result. The expert system such as XCON was very cost effective.

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# The emergence of intelligent agents (1993-2011)

- Year 1997: In the year 1997, IBM Deep Blue beats world chess champion, Gary Kasparov, and became the first computer to beat a world chess champion.
- Year 2002: for the first time, AI entered the home in the form of Roomba, a vacuum cleaner.
- Year 2006: Al came in the Business world till the year 2006.
   Companies like Facebook, Twitter, and Netflix also started using Al.

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# Deep learning, big data and artificial general intelligence (2011-present)

- Year 2011: In the year 2011, IBM's Watson won jeopardy, a quiz show, where it had to solve the complex questions as well as riddles. Watson had proved that it could understand natural language and can solve tricky questions quickly.
- **Year 2012:** Google has launched an Android app feature "Google" now", which was able to provide information to the user as a prediction.
- Year 2014: In the year 2014, Chatbot "Eugene Goostman" won a competition in the infamous "Turing test."
- **Year 2018:** The "Project Debater" from IBM debated on complex topics with two master debaters and also performed extremely well.



# **Topic Objective**

#### • Topic:

Applications of Artificial Intelligence

#### • Topic Objective:

To learn about the areas where artificial intelligence has been proven to be useful and to develop an intellect to explore it further.

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# Prerequisites & Recap

#### Prerequisites:

 Fundamental knowledge of the field of Information Technology, along with being familiar with computers, the Internet, and basic working knowledge on data.

#### Recap:

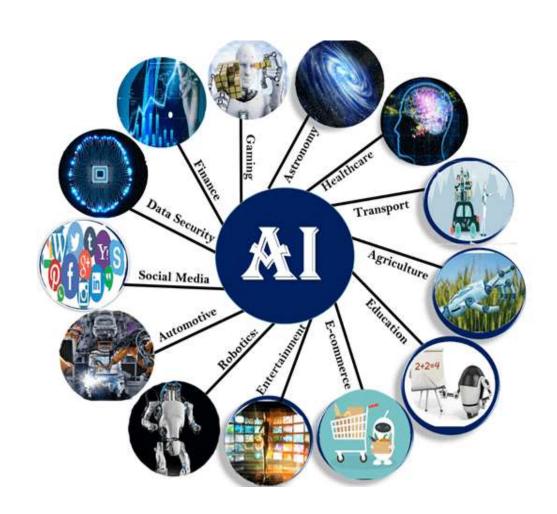
 Studied the foundation & history of Artificial Intelligence and saw how it evolved throughout various stages.

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# 3. Applications of AI (CO1)

- Game Playing
- Speech Recognition
- Computer Vision
- Expert Systems
- Virtual Reality
- Image Processing
- Artificial Creativity



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- Gaming Al plays crucial role in strategic games such as chess, poker, tic-tac-toe, etc., where machine can think of large number of possible positions based on heuristic knowledge.
- Natural Language Processing It is possible to interact with the computer that understands natural language spoken by humans.
- Expert Systems There are some applications which integrate
  machine, software, and special information to impart reasoning and
  advising. They provide explanation and advice to the users.
- **Vision Systems** These systems understand, interpret, and comprehend visual input on the computer. For example,
  - A spying aeroplane takes photographs, which are used to figure out spatial information or map of the areas.
  - Doctors use clinical expert system to diagnose the patient.
  - Police use computer software that can recognize the face of criminal with the stored portrait made by forensic artist.

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- **Speech Recognition** Some intelligent systems are capable of hearing and comprehending the language in terms of sentences and their meanings while a human talks to it. It can handle different accents, slang words, noise in the background, change in human's noise due to cold, etc.
- **Handwriting Recognition** The handwriting recognition software reads the text written on paper by a pen or on screen by a stylus. It can recognize the shapes of the letters and convert it into editable text.
- Intelligent Robots Robots are able to perform the tasks given by a human. They have sensors to detect physical data from the real world such as light, heat, temperature, movement, sound, bump, and pressure. They have efficient processors, multiple sensors and huge memory, to exhibit intelligence. In addition, they are capable of learning from their mistakes and they can adapt to the new environment.

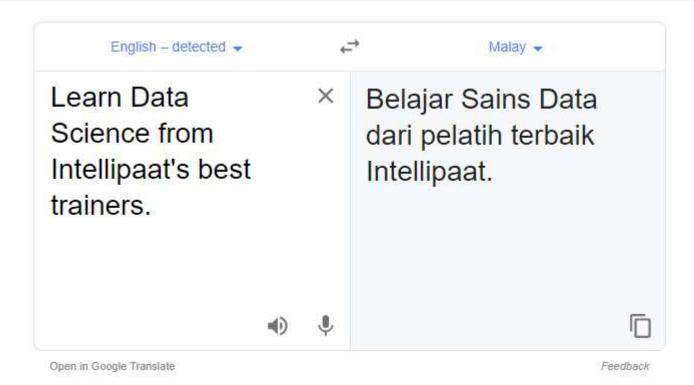




#### **Amazon's Alexa**

Alexa includes a speech recognition system that listens to our voice commands and gives answers. It recognizes our voice and then interprets it as a series of commands and returns the results to us. It uses AVS (Alexa Voice Service), which Amazon provides for free of cost.

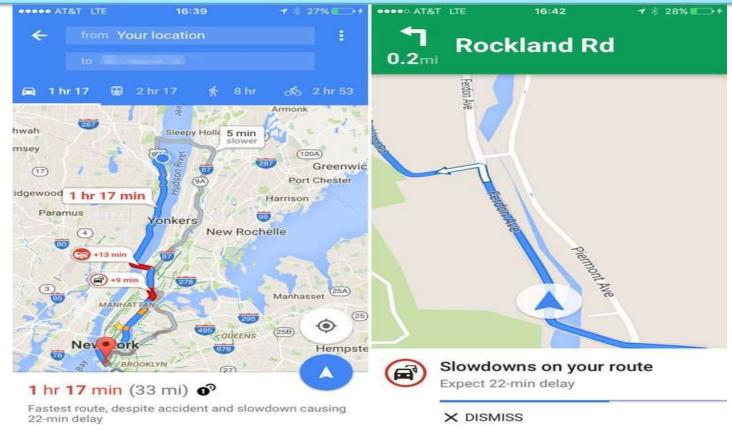




#### **Google Translate**

Google Translate is another great application of Artificial Intelligence. It helps us translate sentences formed in one language to another. It can also translate the entire text on websites, which is possible only because of Artificial Intelligence.





#### **Google Maps**

Today, without Google Maps, it is impossible to survive in the city. With Google Maps, we can travel from one place to another without any difficulty. All we have to do is open Google Maps and enter our location. Then, its navigation will lead us with the most optimized path to our destination. This is also one of the wonderful applications of artificial intelligence.



# **Topic Objective**

#### • Topic:

**Intelligent Agents** 

#### Topic Objective:

To understand PEAS based grouping of Agents. PEAS stands for Performance, Environment, Actuators, and Sensors

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# Prerequisites & Recap

#### **Prerequisites:**

- Fundamental knowledge of the field of Information Technology, along with being familiar with computers, the Internet, and basic working knowledge on data.
- Understanding of Python/LISP

#### Recap:

Studied the application areas of artificial intelligence

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# 4. Intelligent Agents (CO1)

- An **agent** is anything that can perceive its environment through sensors and acts upon that environment through effectors.
  - A human agent has sensory organs such as eyes, ears, nose, tongue and skin parallel to the sensors, and other organs such as hands, legs, mouth, for effectors.
  - A robotic agent replaces cameras and infrared range finders for the sensors, and various motors and actuators for effectors.
  - A software agent has encoded bit strings as its programs and actions.



# 4.1 PEAS based grouping of Agents

PEAS stands for Performance, Environment, Actuators, and Sensors. Based on these properties of an agent, they can be grouped together or can be differentiated from each other.

#### Performance:

The output which we get from the agent. All the necessary results that an agent gives after processing comes under its performance.

#### **Environment:**

All the surrounding things and conditions of an agent fall in this section. It basically consists of all the things under which the agents work.

#### **Actuators:**

The devices, hardware or software through which the agent performs any actions or processes any information to produce a result are the actuators of the agent.

#### **Sensors:**

The devices through which the agent observes and perceives its environment are the sensors of the agent.

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# PEAS based grouping of Agents- Example

**EXAMPLE:** Let us take an example of a self-driven car. As the name suggests, it is a car which drives on its own, by taking all the necessary decisions while driving without any help from the user (customer). In other words, we can say that this car drives on its own and requires no driver.

The **PEAS** description for this agent will be as follows:

- **Performance:** The performance factors for a self-driven car will be the Speed, Safety while driving (both of the car and the user), Time is taken to drive to a particular location, the comfort of the user, etc.
- **Environment:** The road on which the Car is being driven, other cars present on the road, crossings, road signs, traffic signals, etc., all act as its environment.



# PEAS based grouping of Agents- Example

- **Actuators:** All those devices through which the control of the car is handled, are the actuators of the car. For example, the Steering, Accelerator, Breaks, Horn, Music system, etc.
- **Sensors:** All those devices through which the car gets an estimate about its surroundings and it can draw certain perceptions out of it are its sensors. For example, Camera, Speedometer, GPS, Odometer, Sonar, etc.



# **Topic Objective**

#### • Topic:

Structure of Intelligent Agents

#### Topic Objective:

To learn about architecture and agent program and to study different Types of Agents and their working

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# Prerequisites & Recap

#### Prerequisites:

- Fundamental knowledge of the field of Information Technology, along with being familiar with computers, the Internet, and basic working knowledge on data.
- Understanding of Python/LISP

#### Recap:

 Studied what is an agent program and the PEAS based grouping of Agents.



# 5. Structure of Intelligent Agents(CO1)

Agent's structure can be viewed as –

Agent = Architecture + Agent Program

- Architecture = the machinery that an agent executes on. It is a device with sensors and actuators, for example: a robotic car, a camera, a PC.
- Agent Program = an implementation of an agent function.
- An agent function is a map from the percept sequence(history of all that an agent has perceived till date) to an action.



# Structure of Intelligent Agents

A simple agent program can be defined mathematically as a function f (called the "agent function") which maps every possible percepts sequence to a possible action the agent can perform or to a coefficient, feedback element, function or constant that affects eventual actions:

- Agent function is an abstract concept as it could incorporate various principles of decision making like calculation of utility of individual options, deduction over logic rules, fuzzy logic, etc.
- The program agent, instead, maps every possible percept to an action.
- We use the term percept to refer to the agent's perceptional inputs at any given instant.

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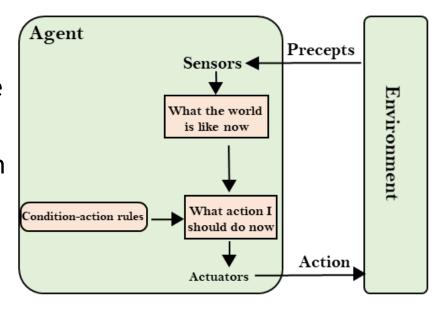
# 5.1 Types of Intelligent Agents

- Types of Al Agents
  - Simple Reflex Agent
  - Model-based reflex agent
  - Goal-based agents
  - Utility-based agent
  - Learning agent



#### Simple Reflex agent:

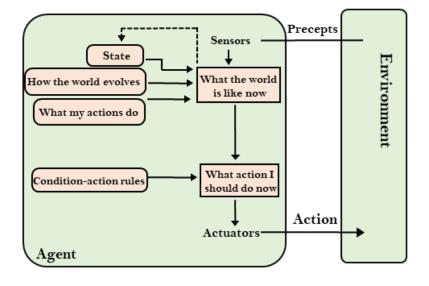
- These agents take decisions on the basis of the current percepts and ignore the rest of the percept history.
- These agents only succeed in the fully observable environment.
- The Simple reflex agent works on Condition-action rule, which means it maps the current state to action. Such as a Room Cleaner agent, it works only if there is dirt in the room.





#### Model-based reflex agent:

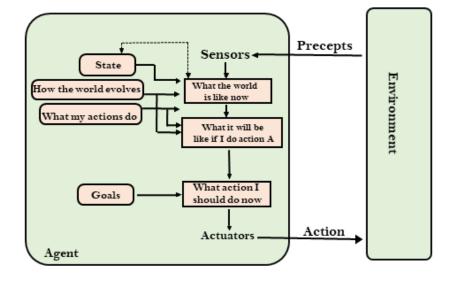
- The Model-based agent can work in a partially observable environment, and track the situation.
- These agents have the model, "which is knowledge of the world" and based on the model they perform actions.
- Updating the agent state requires information about: How the world evolves & How the agent's action affects the world.





#### Goal-based agents:

- The knowledge of the current state environment is not always sufficient to decide for an agent to what to do.
- Goal-based agents expand the capabilities of the model-based agent by having the "goal" information.
- They choose an action, so that they can achieve the goal.
- These agents may have to consider a long sequence of possible actions before deciding whether the goal is achieved or not.

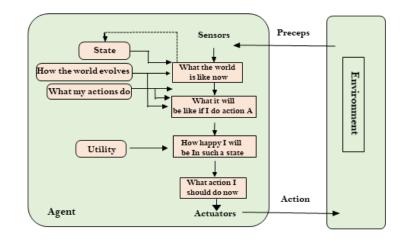


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#### Utility-based agents:

- These agents are similar to the goalbased agent but provide an extra component of utility measurement which makes them different by providing a measure of success at a given state.
- The Utility-based agent is useful when there are multiple possible alternatives, and an agent has to choose in order to perform the best action.
- The utility function maps each state to a real number to check how efficiently each action achieves the goals.

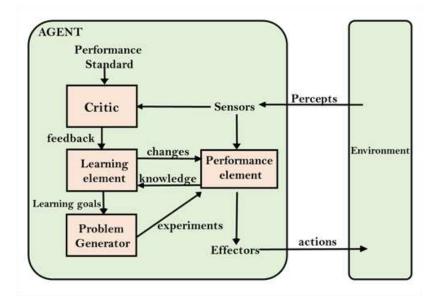


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#### Learning Agents:

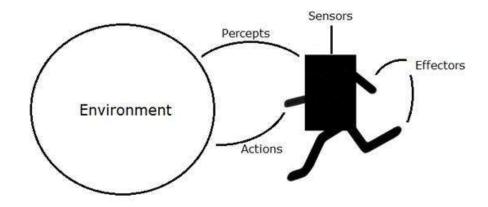
- A learning agent in AI is the type of agent which can learn from its past experiences, or it has learning capabilities.
- It starts to act with basic knowledge and then able to act and adapt automatically through learning.
- A learning agent has mainly four conceptual components, which are: Learning element, Critic, Performance element, Problem generator.





### Intelligent agents

- Performance Measure of Agent – It is the criteria, which determines how successful an agent is.
- Behavior of Agent It is the action that agent performs after any given sequence of percepts.





### Intelligent agents

- Percept It is agent's perceptual inputs at a given instance.
- Percept Sequence It is the history of all that an agent has perceived till date.
- Agent Function It is a map from the precept sequence to an action.

