Arshiya Evan Moallem

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EDUCATION

- **Bachelor of Engineering, Software Engineering**   September 2023 - Present
  Carleton University, Ottawa, ON
  Second-year standing, CGPA: 9.62/12 (B+)
  Entrance Scholarships

- **Ontario Secondary School Diploma**   August 2019 - June 2023
  École Secondaire Louis-Riel, Ottawa, ON
  Honour Roll

TECHNICAL SKILLS

- Proficient in Python, C, and Java, familiarity with C++, CSS, and HTML
- Proficient in object-oriented programming (OOP), abstract data types, algorithm efficiency, and complexity analysis, with hands-on experience designing, implementing, and optimizing data structures, algorithms, and sorting techniques for medium-scale software applications.
- Ability to apply debugging techniques, and test functions using unit-testing frameworks
- Proficient in Visual Studio Code, Wing 101, Git, and Office 365 applications (Excel, Word, Outlook, OneDrive, OneNote, SharePoint)

COMMUNICATION SKILLS

- 4+ years of experience working in a customer service environment
- Strong communication, interpersonal, and collaborative skills with expertise in organization, problem-solving, facilitation, and building strong customer relationships.
- Bilingual – English, French
- Demonstrated ability to work independently, and with a team, in a fast-paced environment.

WORK EXPERIENCE

Shoppers Drug Mart, Ottawa, ON

Merchandiser/Cashier   September 2022 - Present

- Organized inventory by shelving items, maintaining displays, and labeling products.
- Assisted customers with inquiries, provided product education, and checked stock availability.
- Processed return and exchange transactions while ensuring customer satisfaction.

Ottawa Crew Sports Club, Ottawa, ON
Soccer Coach   May 2024 - October 2024

- Supervised players during practices to help improve skills and teamwork.
- Organized and coordinated sporting events for smooth execution.
- Coached players to improve their performance and growth in the sport.

Bulk Barn, Ottawa, ON
Cashier   May 2021 - September 2022

- Operated the cash register and managed transactions, ensuring efficient and courteous service.
- Trained new staff on customer service etiquette and operational requirements.
- Managed inventory and maintained store appearance by stocking shelves and ensuring tidiness.

VOLUNTEERING EXPERIENCE

École Secondaire Louis-Riel   September 2019 - June 2023
Soccer assistant coach and assistant referee

- Ensured all tasks provided by the head of management were completed efficiently.
- Assisted in the preparation of organized sporting events.
- Coached and guided players to increase and improve in the sport.

Personal Projects

- **Text-Based Facebook (C)**

    - Developed a text-based social media application simulating Facebook functionalities
    - Features user registration, profile updates, friend management, and post interactions
    - Utilized linked lists and stacks for data management
    - Implemented dynamic memory allocation for efficient handling
    - Designed a user-friendly menu with input validation
- **Personal Website (HTML & CSS)**

    - Created a portfolio webpage showcasing professional profile and achievements
    - Features a responsive design with accessibility considerations
    - Includes links to **Resume**, **LinkedIn**, and **GitHub** for easy navigation
- **Video Game Hub (Python)**

    - Developed a platform for games like number guessing, rock-paper-scissors, and quiz game
    - Implemented a custom loading animation using **sys** and **time** libraries
    - Included input validation and a modular design for easy expansion
    - Utilized the **random** library for number generation and smooth gameplay transitions

REFERENCES AVAILABLE UPON REQUEST