# **Study of Recommender Systems**

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#### Abstract

Recommender systems are widely employed in the industry and are ubiquitous in our daily lives. The major aim of recommender systems is to help users discover new and relevant items such as movies to watch, text to read or products to buy, find compelling content and create a delightful user experience. There are three traditional methods: content, context and hybrid to implement recommender systems. Our goal is to present a comparative study between these traditional recommendation systems and their variants, along with neural networks; and hope to ameliorate some of the shortcomings of the traditional systems.

#### Introduction

There are three traditional methods (content-based, collaborative filtering and hybrid) to implement recommender systems. Our goal is to present a comparative study between the first two traditional methods and their variants.

Furthermore, we implement neural collaborative filtering in the hope to ameliorate some of the shortcomings of the traditional systems. Additionally, we will also experiment with Variational Autoencoders and Clustering to solve the problems.

## **Related Work**

Traditional methods have been implemented on a smaller subset of the MovieLens 1 Million dataset as well as the MovieLens 100k dataset. Scikit-Surprise offers benchmark RMSE for both these datasets, however it does not offer a benchmark for the bigger 25 Million datasets.

## **Project Description**

#### 1. The Datasets:

The name of the dataset is "The Movies Dataset".<sup>[1]</sup> These files contain metadata for all 45,000 movies listed in the Full MovieLens Dataset. The dataset consists of

movies released on or before July 2017. Data points include cast, crew, plot keywords, budget, posters, revenue, release dates, languages, production companies, countries, TMDB vote counts and vote averages.

This dataset also has files containing 26 million ratings from 270,000 users for all 45,000 movies. Ratings are on a scale of 0.5-5. Additionally, we also use the MovieLens 1 Million and 25 Million datasets to implement the algorithms.<sup>[2]</sup>

#### 2. Data Pre-Processing:

- To keep our data consistent with the Movie-Lens datasets we made sure all users rated at least 20 movies.
- The metadata file was really messy and needed a lot of cleaning to be used for our Context Based Recommender System.
- Columns such as Genres and Overview used to extract useful data from the movies metadata table
- Information such as Actors and Characters were extracted from the Cast Column from the Credits table.

### 3. Content-Based Recommender System

A Content-Based Recommender System recommends items based on similarity to other items a user has liked. If movie A and B are similar and a user has watched movie A, there is a high possibility movie B will be recommended to the user.

To Implement this, we extracted all the metadata available for the movies such as overview, actors, characters, genre etc., vectorized it using the TF-IDF Vectorizer and used the Cosine Similarity to generate a similarity matrix. This matrix was then used to recommend the top 10 movies to the user based on the item they liked.

### 4. Collaborative Filtering

Collaborative Filtering is a technique that can filter out items that a user might like on the basis of reactions by similar users.<sup>[3]</sup> These reactions can be either explicit (ratings) or implicit (views, clicks, adding to wish list

etc.). For example, if two users U1 and U2 have a similar user profile and U1 likes a certain set of movies, it is highly possible that U2 will like some/all of those movies, hence, we can recommend U1 those movies.

To implement Collaborative Filtering, we used the Scikit-Surprise library in Python. For Movie-Lens 1M we implemented algorithms such as SVD, NMF, KNN based algorithms (Baseline, Basic, With Means, With Z-Score), Baseline Only, Normal Predictor, Slope One and Co-clustering.

For MovieLens 25M and "The Movies Dataset" we implemented SVD.

#### 5. Limitations of Matrix Factorization

Today, neural networks are used for solving many business problems such as sales forecasting, customer research, data validation, and risk management. Our aim here is to see if we can utilize a neural network as the core of our collaborative model in order to work on implicit data.

Despite the popularity and effectiveness of matrix factorization for collaborative filtering, its performance was seriously affected by the "inner-product", which incurred in a large ranking loss.<sup>[4]</sup>

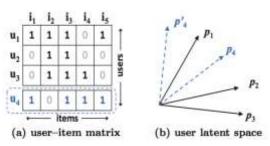


Figure 6.1<sup>[4]</sup>

The above example shows the limitation of the inner product to model the interactions between user and item latent space. Consider the first three rows of the matrix given in fig(a). On computing their similarities with each other we find out that  $S_{23} > S_{12} > S_{13}$ . This relationship can be easily demonstrated in the latent space. We can see that vector  $P_2$  is closer to  $P_3$ ,  $P_1$  is closer to  $P_2$  and  $P_1$  is farthest from  $P_3$ . Their geometric interpretations have managed to maintain their similarity order. But, once we add another user  $U_4$ , this similarity relationship  $(S_{41} > S_{43} > S_{42})$  cannot be maintained. If a model places  $P_4$  closest to  $P_1$  (the two options are shown in Figure 1b with dashed lines), it will result in  $P_4$  closer to  $P_2$  than  $P_3$ , which unfortunately will incur a large ranking loss.

#### 6. Neural Collaborative Filtering

NCF<sup>[5]</sup> overcomes this drawback by utilizing the flexibility, non-linearity and complexity of neural nets to

build a versatile recommender system<sup>[6]</sup>. This helps the model properly estimate the complex relations between the user and item latent vector space.

The architecture we have built for our neural collaborative filtering system is shown below.

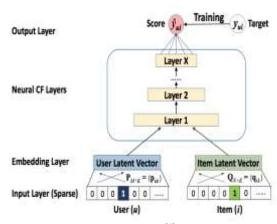


Figure 6.2<sup>[4]</sup>

**Input Layer:** Consist of sparse User and Item vectors.

**Embedding Layer:** Responsible for converting the user and item vectors in dense format. In our case, both user and item latent vectors are of dimension 8 x 1.

**Neural CF Layers:** Any configuration of deep neural networks works here. In our case we have 2 linear layers [(16,32), (32,64)] activated using the ReLU activation function.

**Output Layer:** The output of Neural CF layers goes as an input to the output layer. The output layer is responsible for predicting the score. In our case we have used a sigmoid activation function which outputs the probability of the item being interesting to the user or not.

#### **Implementation**

The code for neural collaborative filtering can be found at the GitHub repo under the NCF folder. "model\_data" contains models and their required variables on 30,50,70 percent of unique users respectively. These have been included so that retraining of these models in not necessary and offline predictions can be quickly

accessed. The script for loading these checkpoints and running the models can also be found in the NCF folder.

**Packages required**: Torch, DataLoader, NumPy, Pytorch Lightning.

#### 7. Variational Autoencoders

Majority of the collaborative-filtering models use latent factor models; however, these models are limited due to their use of linear nature. It has been shown that nonlinear features improve a model's performance and predictive ability. Here, we implement the approach mentioned in the paper *Liang et al*, where the objective

is to minimize the top-N ranking loss which is approximated using multinomial likelihood.

Most recommender systems rely on explicit feedback. However explicit feedback is not always available. Therefore, recommender systems can learn from implicit feedback which are more abundant.

The latent representation Zu is transformed by a nonlinear function " $f_{\theta}$ " to produce a probability distribution over I items given the history of user interaction with  $X_u$  items. The output is normalized using SoftMax. The user rating is made as binary 0/1, which means either rater or not rated.

$$U = \{1, 2, 3, \dots u\}$$
 is the number of users  $I = \{1, 2, 3, \dots i\}$  is the number of items/ movies

 $exp\{f_{\theta}(Z_u)\}$ 

Here  $X_u$  is assumed to be sampled from multinomial distribution with probability  $\pi(Z_u)$ .

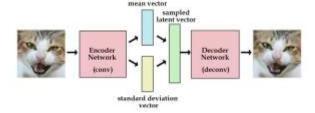
Log-Likelihood of the probability user rating given the data is:

$$\log p_{\theta}(x_u|Z_u) = \sum x_{ui} \log (\pi_i z_u)$$

Assuming Gaussian Log-Likelihood we get:

$$\log p_{\theta}(x_u|Z_u) = -\sum \frac{c_{ui}}{2} (x_{ui} - f_{ui})^2$$

Here c is a weight introduced to balance the number of 0 for the user rating which is far more than the 1.



We learn the parameters of the generative model, using the variational distribution.

#### 8. Recommendation using K-Means Clustering

Traditional recommendation suffers from the curse of dimensionality and requires high compute for big data. This problem can be mitigated by running the computation parallelly using a distributed framework like Spark.



The data is converted to Resilient Distributed Data (RDD) in Spark, which is distributed in memory and fault tolerant dataset using spark context And then the cluster manager will create more workers to execute the work and aggregate the results.

K-Means algorithm implemented in PySpark to perform clustering.

This technique can also be employed to perform matrix factorization like SVD.

#### **Empirical Results**

#### 1. Content-Based Recommender Systems

We used various metadata to calculate similarity, namely, overview, overview + actors, overview + characters for recommending movies. The input was a movie name whose related movies would be the output. The output was sorted by similarity and the top k results are displayed. "k" can be set by the user.

We displayed the results for three movies: "Toy Story", "Star Wars" and "Jumanji" as shown in figures 3.

#### 2. Collaborative Filtering using Surprise

Out of all the algorithms, SVD gave us the lowest RMSE of 0.8743 on the MovieLens 1M dataset as shown in figure 4.1. Hence, we stuck to SVD for our larger datasets. Since we had a maximum RAM of 25GB, we were not able to implement other algorithms on the larger datasets since the RAM was not enough for storing such large matrices. However, SVD seemed to work as it did not require more than 16.67GB for our largest dataset. We performed 5-fold cross validation for all algorithms.

The RMSE we got for the MovieLens 25 Million dataset and "The Movies Dataset" is 0.778 and 0.7815 respectively.

The comparison of the RMSE, Fitting and Testing times are shown in figures 4.2.

We also performed hyper-tuning of SVD on various parameters such as no. of factors, no. of epochs, learning rate for all attributes and regularization value for all the attributes. This process took 31 hours to complete. We noticed the resulting RMSE was higher than the RMSE we got from the default parameters even though they were included in the hyper-tuning module. We hope to

find out as to why this happened. Furthermore, hyper tuning SVD can sometimes go wrong and may give incorrect predictions, thus hits is a better measure of evaluation than RMSE for the algorithms. We will implement hits in the future for these algorithms as we have for Neural Collaborative Filtering.

### 3. Neural Collaborative Filtering

Pre-process the data: In the "Preprocess" class we read the data, subset it and split it into train and test sets.

Define model: In the "Net" class We define a neural net and its paraments. We run the model and train it on the train set.

Evaluation: In the "compute\_hits" function we evaluate the model with hit ration at 10.

Recommendations: In the "recommend\_user\_movies" function we recommend movies to a certain user.

### **Model Output:**

variable	30%	50%	70%
Our Performance (HIT ratio@10)	0.86	0.9	0.92
Time To Train (hours)	2	7	15
Number of Movies	43365	47634	52261
Number of Users	48762	81270	113778

Figure 6.3

Due to memory and compute power constraints, we were unable to run Neural Collaborative Filtering for the complete dataset.

### 4. Variational Autoencoders

The model will be evaluated on the top-N ranking loss, meaning for each user rank N movies using the multinomial probability these ranks will be compared to that of the actual rank.

All users are split into train/ validation/ test set and then the users are trained on their transaction history.

Two metrics are utilized to measure the loss. Recall and discounted cumulative gain.

Below NDCG is normalized discounted cumulative gain. Here the Rank\_1 means the top 1 rank predicted by the model.

#### **Model Output:**

RECALL	NDCG
RECALL_1: 0.4013	NDCG_1: 0.4013
RECALL_5: 0.3801	NDCG_5: 0.3868
RECALL_10: 0.3590	NDCG_10: 0.3684
RECALL_20: 0.3683	NDCG_20: 0.3619
RECALL_50: 0.4567	NDCG_50: 0.3898
RECALL_100: 0.5736	NDCG_100: 0.4347

#### 5. Recommendation using K-Means Clustering

Optimal cluster that preserves maximum energy is found using elbow method. In our case it was k=19, then the algorithm is run again to find the labels of each point. The intuition is that we can find similar movies for a movie by looking at the neighbors of the movie in the same cluster.

#### **Conclusion and Future Work**

- Hyper tuning for SVD can go wrong since the predictions are very sensitive to the hyperparameters even if the model gives a lower RMSE
- HIT'S are a better measure for collaborative filtering evaluations than RMSE as we can know how relevant the predicted items are for a particular user than just predicting the ratings it would give to the item.
- Neural collaborative filtering utilizes the nonlinearity, complexity and flexibility of neural networks in order to better model useritem interactions.
- It works better than traditional models such as matrix factorization because it uses neural nets to learn user-item interactions and hence does not incur a ranking loss.
- Moving ahead, we aim to implement a GMF model that applies the linear kernel to model user-item interactions. We then combine these two models in order to combine the linearity of GMF and non-linearities of Deep Neural Nets for modelling user-item interactions.
- Implement SVD, Matrix Factorization using Spark.

 Majority of the recommendations systems are multi-modal and that they utilize multiple inputs and types of data to make inference. So we would like to experiment with a model that utilizes structured and unstructured information of a user for recommendation.

## FIGURES AND OUTPUTS

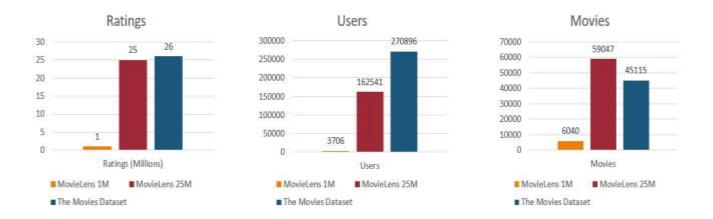


Figure 1: Distribution of Ratings, Users and Movies across all datasets.

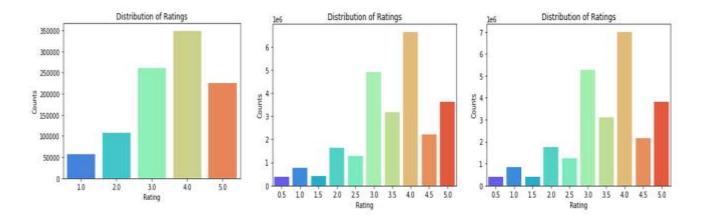


Figure 2: Distribution of Ratings over all datasets.

```
Top 15 Recommendations for Star Wars based on Overview:
                                           original title
                                  The Empire Strikes Back
1157
30498
                            The Star Wars Holiday Special
26616
                             Star Wars: The Force Awakens
                                       Return of the Jedi
1170
34220
                        Maciste alla corte del Gran Khan
1270
                                             Mad Dog Time
                                      The Triumph of Love
5195
37901
                                              Dao bing fu
       1% Ritter - Auf der Suche nach der hinreißende...
25151
24434
                                          Sleeping Beauty
309
                                        The Swan Princess
44787
                                      Le royaume des fées
36980
                                                 Princess
461
                                     Hot Shots! Part Deux
Top 15 Recommendations for Toy Story based on Overview:
                                      original title
15378
                                         Toy Story 3
                                         Toy Story 2
3002
                              The 40 Year Old Virgin
10317
24569
                                           Small Fry
23888
                         Andy Hardy's Blonde Trouble
29265
                                          Hot Splash
43496
                   Andy Kaufman Plays Carnegie Hall
      Superstar: The Life and Times of Andy Warhol
38543
42791 Andy Peters: Exclamation Mark Question Point
8340
                                           The Champ
                          Life Begins for Andy Hardy
27268
1074
                               Rebel Without a Cause
36161
                                Welcome to Happiness
40330
                                       Wabash Avenue
Top 15 Recommendations for Jumanji based on Overview:
                    original title
21674
                      Table No. 21
45324
                               Quiz
                      Snowed Under
41643
35576
                           The Mend
                       ライアーゲーム -再生-
44445
                    The Dark Angel
17258
                            Quintet
8814
6177
                          Brainscan
31045
                      Turkey Shoot
9518
                          Word Wars
40006
                          Beta Test
13626
       The Mindscape of Alan Moore
13737
                         Rhinoceros
16878
                             DeVour
```

Figure 3: Top 15 Results of Content-Based Recommendation for Star Wars, Toy Story and Jumanji

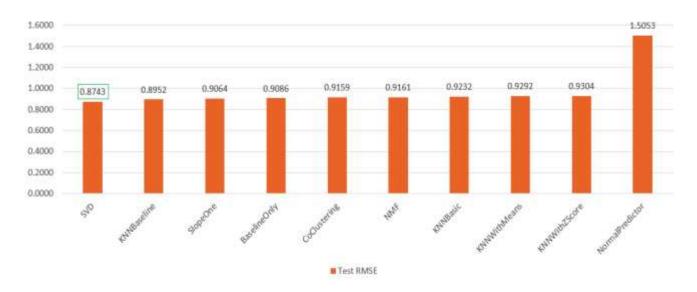


Figure 4.1: Comparison of RMSE of all algorithms on MovieLens 1 Million Data

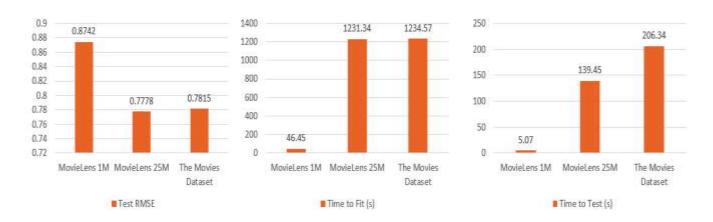


Figure 4.2: Comparison of Test RMSE, Fit Time and Train Time on all three datasets.

```
Predictions for UserId: 1
                                       Movies
                                               Ratings
2745
                        American Beauty (1999) 4.658104
26660 Louis C.K.: Live at The Comedy Store (2015)
                                             4.578219
36942
           Requiem for the American Dream (2015) 4.567810
758
                          Trainspotting (1996) 4.554061
4743
                           Donnie Darko (2001) 4.538798
                               Rushmore (1998) 4.522521
2287
40697
                   O.J.: Made in America (2016) 4.511944
42517
                        Horace and Pete (2016) 4.506180
16241
                   Louis C.K.: Hilarious (2010) 4.502333
49
                     Usual Suspects, The (1995) 4.496782
Predictions for UserId: 54
                                            Movies
                                                    Ratings
45901
                                            Cosmos 4.720490
45669
                              Planet Earth II (2016) 4.718451
40537
                                        Life (2009) 4.709211
           Life Is Beautiful (La Vita è bella) (1997) 4.688468
2215
                               Blue Planet II (2017) 4.686354
49480
5834
          My Neighbor Totoro (Tonari no Totoro) (1988) 4.685242
12813
                  Lonely Wife, The (Charulata) (1964) 4.680674
     Howl's Moving Castle (Hauru no ugoku shiro) (2... 4.648348
9565
40536
                                Planet Earth (2006) 4.611287
5483
      Spirited Away (Sen to Chihiro no kamikakushi) ... 4.606111
Predictions for UserId: 777
_______
                                            Movies Ratings
1189
       Seventh Seal, The (Sjunde inseglet, Det) (1957)
                                                       5.0
13758
                              Thirst (Pyaasa) (1957)
                                                       5.0
31110
                                  I, Claudius (1976)
                                                       5.0
28745
                 Sinatra: All or Nothing at All (2015)
                                                       5.0
20026
        Great Beauty, The (Grande Bellezza, La) (2013)
                                                       5.0
9558
      Howl's Moving Castle (Hauru no ugoku shiro) (2...
                                                       5.0
45174
                                 Prohibition (2011)
                                                       5.0
                             Hearts and Minds (1974)
8707
                                                       5.0
33537
                                       Human (2015)
                                                       5.0
13696 Welcome Mr. Marshall (Bienvenido Mister Marsha...
                                                       5.0
```

Figure 5: Results of Collaborative Filtering using SVD on MovieLens 25 Million Data

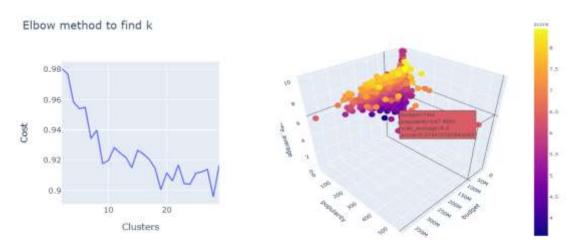


Figure 7.1: Elbow method to find the optimal number of clusters (left). Cluster of data point, each color represents a cluster. (right)

	adult	budget	popularity	revenue	vote_average	vote_count	score
23742	False	3300000	64.3	13092000.0	8.3	4376.0	8.205405
586	False	19000000	4.30722	272742922.0	8.1	4549.0	8.015676
1632	False	10000000	15.0648	225933435.0	7.9	2880.0	7.779907
891	False	878000	13.9161	10462500.0	7.9	1462.0	7.674918
582	False	100000000	22.6617	520000000.0	7.7	4274.0	7.624880

Figure 7.2: K-Means recommendation for a movie in cluster 8

	score	vote_count	vote_average	revenue	popularity	budget	adult	id	
	7.322002	3495.0	7.4	504050219.0	16.3574	28000000	False	812.0	581
	7.045419	644.0	7.4	102616183.0	10.3262	30000000	False	1592.0	619
	6.936156	1287.0	7.1	55675257.0	9.83405	4000000	False	10112.0	608
	6.772387	350.0	7.3	39363635.0	6.89132	11000000	False	687.0	35
	6.675832	522.0	7.0	152266007.0	13.309	40000000	False	1645.0	787
37	6.77238	350.0	7.3	39363635.0	6.89132	11000000	False	687.0	35

Figure 7.3: K-Means recommendation for a movie in cluster 17

### References

- [1] https://www.kaggle.com/rounakbanik/the-movies-datast
- [2] https://grouplens.org/datasets/movielens/latest/
- [3] <u>https://realpython.com/build-recommendation-engine-collaborative-filtering/</u>
- [4] https://towardsdatascience.com/neural-collaborative-filtering-96cef1009401
- [5] https://arxiv.org/abs/1708.05031
- [6] <a href="https://towardsdatascience.com/paper-review-neural-collaborative-filtering-explanation-implementation-ea3e031b7f96">https://towardsdatascience.com/paper-review-neural-collaborative-filtering-explanation-implementation-ea3e031b7f96</a>
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- [8] https://github.com/jaywonchung/BERT4Rec-VAE-Pytorch
- [9] https://rsandstroem.github.io/sparkkmeans.html
- [10] <u>http://kvfrans.com/variational-autoencoders-explained/</u>

### **GitHub Repo:**

https://github.com/waghmareomkar/Reccomendation System