Test Cases

Automation Playground CRM (**Easypeasy)**

26-March-2025

Created By: Muhammad Arslan Akram

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Process/Module (Login Page)

(TC-LOGIN-001)

Login Screen (TC-001)

1.1. Verify login with Incorrect Password

Test Case ID:	TC-001	Description:	Verify Login with Incorrect Password		
Process:	Login Screen	**Test-Type**	Negative / Security	**Executed by:**	Muhammad Arslan Akram
Priority	High	**Tested-Date:**	26-March-2024	**Reviewed By:**	Easypeasy QA Team

Step #	Step Details	Expected Result	Actual Result	Pass / Fail
1	Navigate to the Login Page**.**	The login page should load successfully.	**As Expected**	**Pass**
2	Enter any valid email address	The email field should accept input in a valid email format.	**As Expected**	**Pass**
3	Enter an incorrect password	The password field should accept input but mask the characters for security	**As Expected**	**Pass**
4	Click the **"Submit"** button.	1. The system should validate the entered credentials against the database. 2. Since the password is incorrect, the system should: 　a. Display an error message like "Invalid email or password." 　b. Prevent login and keep the user on the same page.	1. BUG: Despite entering an incorrect password, the system allows the user to access the dashboard. 2. No **"**Invalid email or password" error message is displayed.	**Fail**

1.2. Verify Login with incorrect Email address.

Test Case ID:	TC-LOGIN-002	Description:	Verify Login with Incorrect Email Address		
Process:	Login Screen	Test-Type	Negative / Security	Executed by:	Muhammad Arslan Akram
Priority	High	Tested-Date:	26-March-2024	Reviewed By:	Easypeasy QA Team

Step #	Step Details	Expected Result	Actual Result	Pass / Fail / Not Executed / Suspended
1	Navigate to the Login Page.	The login page should load successfully.	As Expected	Pass
2	Enter an incorrect email address.	The email field should accept input and maintain the entered value.	As Expected	Pass
3	Enter an correct password(Provided by Easypeasy for testing)	The password field should accept input and mask the characters.	As Expected	Pass
4	Click the **"Submit"** button.	The system should not authenticate the user.	1. The system allows login with an incorrect email 2. No error message is displayed.	Fail

1.3. Verify the correct label on the Login button.

Test Case ID:	TC-LOGIN-003	Description:	Verify the correct label & placement of the Login button.		
Process:	Login Screen	Test-Type	UI/UX	Executed by:	Muhammad Arslan Akram
Priority	Medium	Tested-Date:	26-March-2024	Reviewed By:	Easypeasy QA Team

| Step #	Step Details	Expected Result	Actual Result	Pass / Fail
1	Navigate to the Login Page.	The login page should load successfully.	As Expected	Pass
2	Locate the button below the email and password fields.	A button should be present below the password field.	As Expected	Pass
3	Observe the button text.	The button should be labeled **"Login"** instead of **"Submit"** for better clarity and user experience.	The button is labeled **"Submit"** instead of **"Login"**.	Pass
4.	Verify the placement of the button	The button should be Center aligned for better user experience.	The Button is left aligned.	Fail

Image attached below:

1.4. Verify that clicking the "New Customer" button opens the customer creation form.

Test Case ID:	TC-LOGIN-004	Description:	Verify that clicking the "New Customer" button opens the customer creation form		
Process:	Login Screen	Test-Type	Functional	Executed by:	Muhammad Arslan Akram
Priority	Medium	Tested-Date:	26-March-2024	Reviewed By:	Easypeasy QA Team

| Step #	Step Details	Expected Result	Actual Result	Pass / Fail
1	Navigate to the customer dashboard	The Customer dashboard is displayed with a list of customers and the "New Customer" button	As Expected,	Pass
2	Click on the "New Customer" Button	The New Customer form should open with input fields for customer details.	As Expected,	Pass
3	Enter valid data in the fields and submit the form	The Customer should be successfully added, and a success message should appear.	1. The success toast message does not have a timer and remains on the screen until manually closed. 2. The close icon alignment in the success toast message is incorrect. 3. The close icon is not functional (clicking it does not close the message).	Fail
4.	Verify that the new customer appears in the customer list after submission	The new customer should be listed in the dashboard	The customer is not added to the list after form submission, despite the success message appearing	Fail

Image Attached Below:
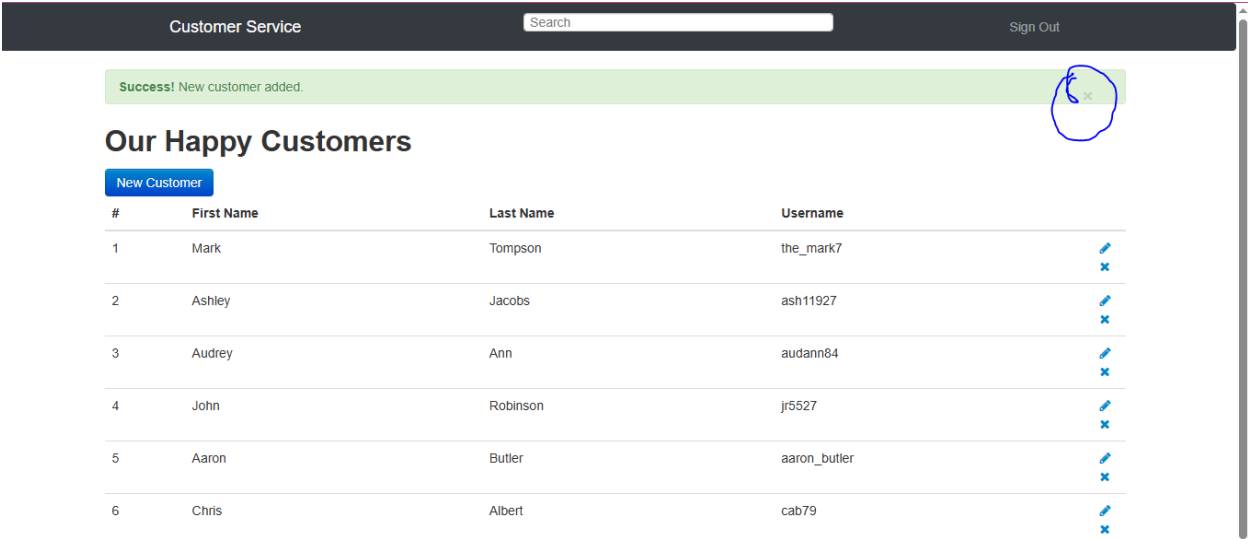
1.5. Verify the Edit Icon Functionality in the Customer List

Test Case ID:	TC-LOGIN-005	Description:	Verify the Edit icon functionality in the customer list		
Process:	User Profile	Test-Type	Functional	Executed by:	Muhammad Arslan Akram
Priority	High	Tested-Date:	26-March-2024	Reviewed By:	Easypeasy QA Team

Step #	Step Details	Expected Result	Actual Result	Pass / Fail
1	Navigate to the customer dashboard.	The Customer dashboard displays a list of customers with an Edit icon next to each.	**As Expected,**	**Pass**
2	Click on the Edit icon for any customer.	A form should open, pre-filled with the selected customer's details.	**As Expected,**	**Pass**
3	Verify the alignment of form fields in the edit customer form.	All input fields (e.g., Name, Email, Address) should be properly aligned in a structured format without overlapping or misplacement	The form fields are not properly aligned with each other, causing UI issues.	**Fail**
4	Modify customer details (e.g., update name, email, or Address)	The changes should be editable in the form fields	There is no Update/Modify Button available in the UI.	**Fail**

Image Attached Below
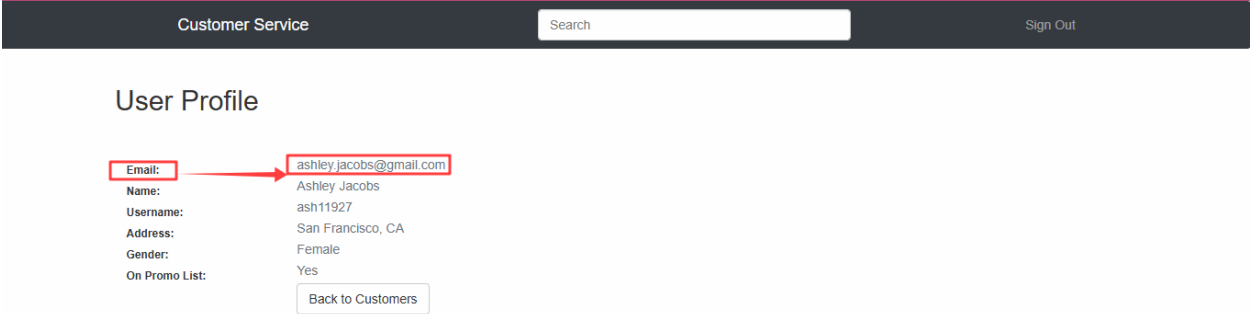
Moreover:

    a.   The [Back to Customer] Button should be center aligned.

    b.   The User Profile should appear in a tabular form.

    c.   A Back Icon should be available in the header rather than the [Back to Customer] button.

1.6. Verify the Delete icon functionality in the customer list form.

Test Case ID:	TC-LOGIN-006	Description:	Verify that clicking the "Delete" icon removes a customer from the list		
Process:	Dashboard	Test-Type	Functional	Executed by:	Muhammad Arslan Akram
Priority	High	Tested-Date:	26-March-2024	Reviewed By:	Easypeasy QA Team

Step #	Step Details	Expected Result	Actual Result	Pass / Fail
1	Navigate to the customer dashboard.	The Customer dashboard displays a list of customers with a Delete icon next to each.	**As Expected,**	**Pass**
2	Click on the Delete icon for any customer.	A confirmation prompt (e.g., "Are you sure you want to delete this customer?") should appear	Nothing happens; no confirmation prompt appears.	**Fail**
3	Confirm the deletion (if a confirmation prompt appears)	The customer should be removed from the list, and a success message should be displayed	Not applicable since no prompt appears.	**Fail**

Additional Feedback:

1. Remember me checkbox on the Login Page is not working for now.
2. Search functionality is not working on all forms. Also, its UI is not same on all the forms.
3. New Customer button alignment issue – The button is currently misplaced; it should be aligned to the right side for a better UI experience. Or there should be (+) icon

Image for Point no 3

| Customer Service | Search | Sign Out |

Our Happy Customers

New Customer

#	First Name	Last Name	Username	
1	Mark	Tompson	the_mark7	✏ ✖
2	Ashley	Jacobs	ash11927	✏ ✖
3	Audrey	Ann	audann84	✏ ✖
4	John	Robinson	jr5527	✏ ✖
5	Aaron	Butler	aaron_butler	✏ ✖
6	Chris	Albert	cab79	✏ ✖

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