Aretas Petronis

Data Analyst

+995 591 005 120 | aretaspetronis@yahoo.com Remote (Georgia), Lithuanian British

my portfolio <u>aretas-petronis.netlify.app</u>

PROFESSIONAL SUMMARY

Analytical and technically adept professional with a recent certification in Data Analytics from the London School of Economics (LSE), complemented by hands-on experience in business applications support and technical troubleshooting. Skilled in SQL, Tableau, Python, and Excel with a strong ability to derive actionable insights, improve workflows, and collaborate across departments. Currently transitioning into a data-focused role, bringing a unique blend of customer-focused support, technical skills, and data-driven problem solving.

KEY SKILLS

Process improvement
Data-driven strategic planning
Python / R / Power Bl
SQL / Excel / Tableau
Database Management

Pandas, Seaborn, Matplotlib Critical thinking skills Excellent communication skills

Problem-Solving Troubleshooting

Data Visualisation Blockchain Analysis Exceptional organisational skills Customer Service SaaS / GDS Systems

PROFESSIONAL EXPERIENCE

Corporate Travel Management

Business Applications Analyst

Aug 2023 - Present

- Support enterprise clients by configuring and maintaining internal and third-party travel applications.
- Investigate technical issues, collaborate with development teams, and implement process improvements.
- · Created internal documentation and provided training, improving team onboarding and service quality.
- · Frequently identified automation opportunities, reducing manual effort and enhancing productivity.

Koinly Technical Team Lead Jul 2022 - Jul 2023

- Resolved complex customer support issues related to cryptocurrency transaction imports and calculations.
- Reviewed and validated high-volume crypto portfolios for tax accuracy (Expert Reviews).
- Logged, tracked, and escalated bugs while working closely with developers to deliver fixes and updates.
- Produced technical content for FAQs and guided users on software functionality and integrations.

CERTIFICATION & PROJECT EXPERIENCE

London School of Economics (LSE)

Data Analytics Career Accelerator

Oct 2024 - Jun 2025

- Gained hands-on experience in predictive modelling, data wrangling, and visual analytics using Python, R, SQL, Excel, and Tableau.
- Delivered real-world projects across sectors including healthcare, gaming, retail, and climate tech.
- Projects included sentiment analysis, regression models, seasonal trend analysis, and stakeholder reporting.