





# Artem Hrytsenko

Passionate about testing and quality

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## SKILLS

- JIRA
- TestRail
- Postman
- DevTools
- MySQL
- Bash
- HTML
- CSS

## COMPETENCIES

- Requirements analysis
- Test cases and checklists development
- Test cases execution
- Bug tracking

## LANGUAGES

- English  
Full professional proficiency (C1)
- Russian  
Native or bilingual proficiency (C2)
- Ukrainian  
Native or bilingual proficiency (C2)

Quality assurance intern with good experience in performing tests according to established specifications. Good understanding of various methods of QA testing. Passionate to deliver high-quality projects that provide end users with a flawless experience. Solid interpersonal and collaboration skills.

## WORK EXPERIENCE

**Atlantis Resorts | Dubai, United Arab Emirates** (04/2021 - 10/2021)  
IT Services Trainee

- Creating documentation and SOPs
- Testing hospitality software:  
Opera PMS, Neorcha, hotSOS, SevenRooms
- Requirements analysis
- Creating test cases
- Executing test cases
- Reporting bugs

**Atlantis Resorts | Dubai, United Arab Emirates** (01/2018 - 04/2021)  
Guest Service Agent

- Making financial reports
- Assisting with check-in/check-out processes
- Updating information in CRM system
- Conducting trainings for new colleagues

**Atlantis Resorts | Dubai, United Arab Emirates** (08/2015 - 01/2018)  
Agent, Imperial Services

- Assisting guests throughout their stay
- Providing concierge assistance
- Handling financial operations

## EDUCATION

**Kyiv National Economics University** (01/2013 - 02/2014)  
Master's degree, Insurance management

**Kyiv National Economics University** (09/2008 - 09/2012)  
Bachelor's degree, Finances and economics

## COURSES

**Software Testing Fundamentals**  
University of Maryland Global Campus

**Software Testing Introduction**  
EPAM