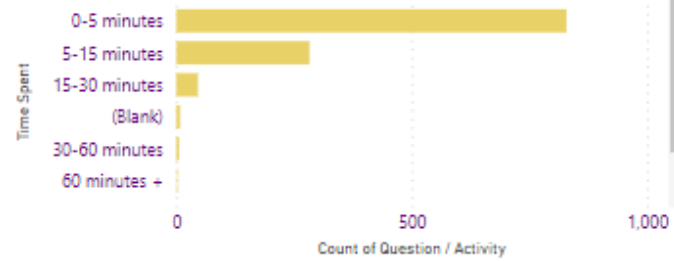


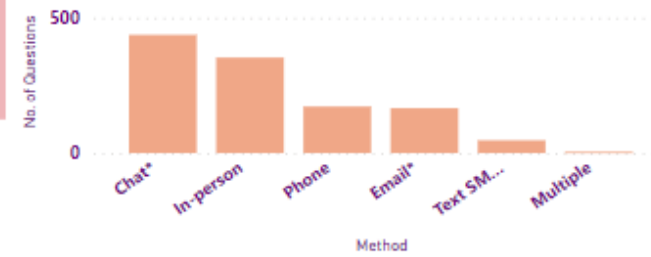


Count of Question / Activity by Time Spent

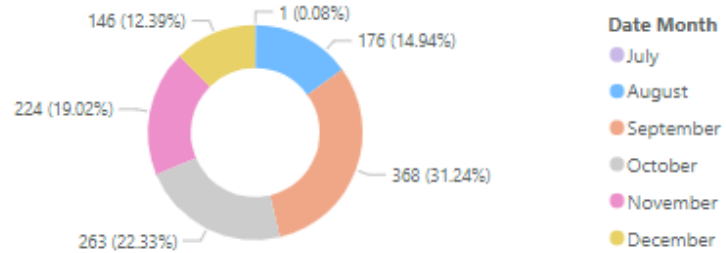


1178
Count of Question / Activity

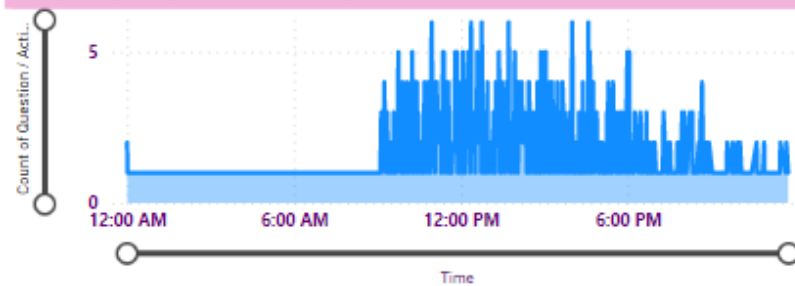
Time spent on count of questions



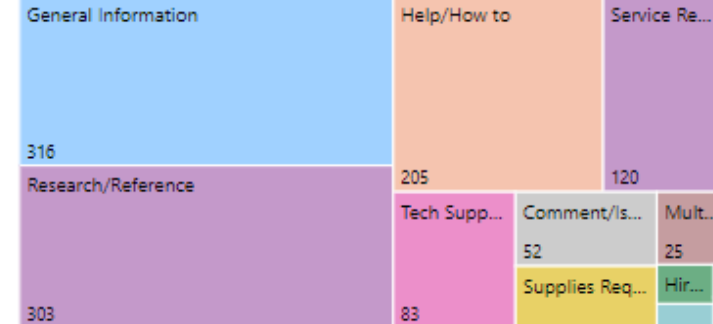
Count of Question / Activity by Month



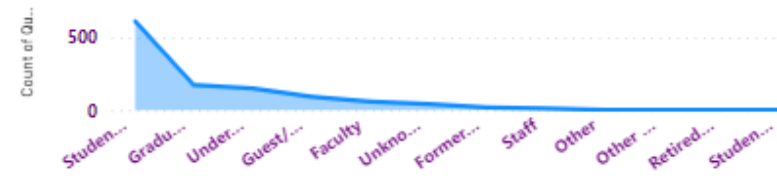
Frequency of questions in a day.



Maximun time spent on question/Activity



Count of Question / Activity by Patron



Filters

Search

There aren't any filters to display.





The word cloud located on the right-hand side exhibits the words that were most frequently used in the answers field of the Ref Analytics. Based on this visual representation, it can be inferred that the majority of the responses were primarily focused on seeking assistance with accessing and searching articles and databases. Additionally, a significant number of responses pertained to retrieving information from diverse sources.

Furthermore, it is evident that the majority of queries were associated with student accounts, subscriptions, collections, reservations, and guides. Journal articles were searched via the website, and patrons were directed to subject librarians and professors for further assistance.

The word cloud, situated on the right-hand side, portrays the most frequent terms derived from the notes column of the reference analytics. Based on the aforementioned representation, it can be deduced that the notes were documented regarding a diverse range of concerns, such as the following:

- Issues related to Interlibrary Loan (ILL)
- Accessing sources, links, and fixing broken links
- Reservation of studio button spaces and cancellation thereof
- Queries regarding open positions via Handshake
- Matters concerning Courtesy Card and Texshare
- Printing cards and lamination services
- Queries related to Coursera and MOOCs offered through UNT
- Inquiries regarding tutoring and writing services

Q Search

There aren't any filters to display.