

USIU - International Project Management Lecture

Organizational Strategy, Culture, Risk & Uncertainty

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Co-Learning Process

- I talk
- You talk
- We share



As an int'l project manager, you can find yourself in heaven or hell (this is a joke)



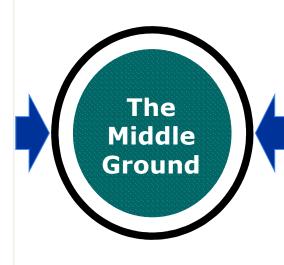




Either way, you own the situation you find yourself

Heaven

- Project mission very clear
- Project scope and deliverables well defined
- Leadership support and sponsorship
- Resources are available
- Integrated sales team and delivery team
- Stakeholders involvement
- Convinced and committed employees
- Strategy-driven project
- Friendly client

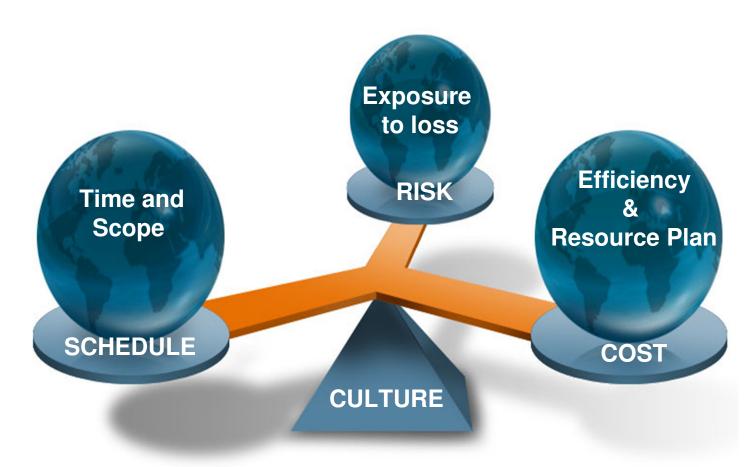


Hell

- Project mission confusing
- Project scope and deliverables vaguely defined
- Limited leadership support and sponsorship
- Resources are scarce
- Fragmented sales team and delivery team
- Stakeholders not involved
- Coerced and compliant employees
- Political-driven project
- Difficult client



Your success depends on how well and balanced you can dance on the scale





And your cruising altitude depends how well you identify and manage all the components of your project ecosystem

COMPANY

- Governance: US HQ, EMEA,, ASIA
- Business and contract model
- Compliance, politics, policies, processes, reporting

CLIENT

- Governance: Asia HQ
- Business and contract model
- Compliance, politics, policies, processes, reporting

CONTRACTORS

- Company vendors (foreign and local)
- Client vendors (foreign & local)

credit card, cash

Business As Usual Mobility, immigration, visas, permits,

Sales team vs delivery team

Transition & Transformation

AFRICA FACTOR

- Anglophone & Francophone
- Language, tribe, politics, religion
- Laws and regulations
- Skill sets, focus on degrees/papers
- Infrastructures
- Exotic, safaris,

SOCIO-CULTURAL FACTORS

Int'l Project Manager Ecosystem

- North America, Europe, Mid-east, Asia, Africa
- Values, beliefs, attitudes,
- Individualism vs community
- Work ethics, communication style
- incentive structures, personality vs result
- Holidays, elections

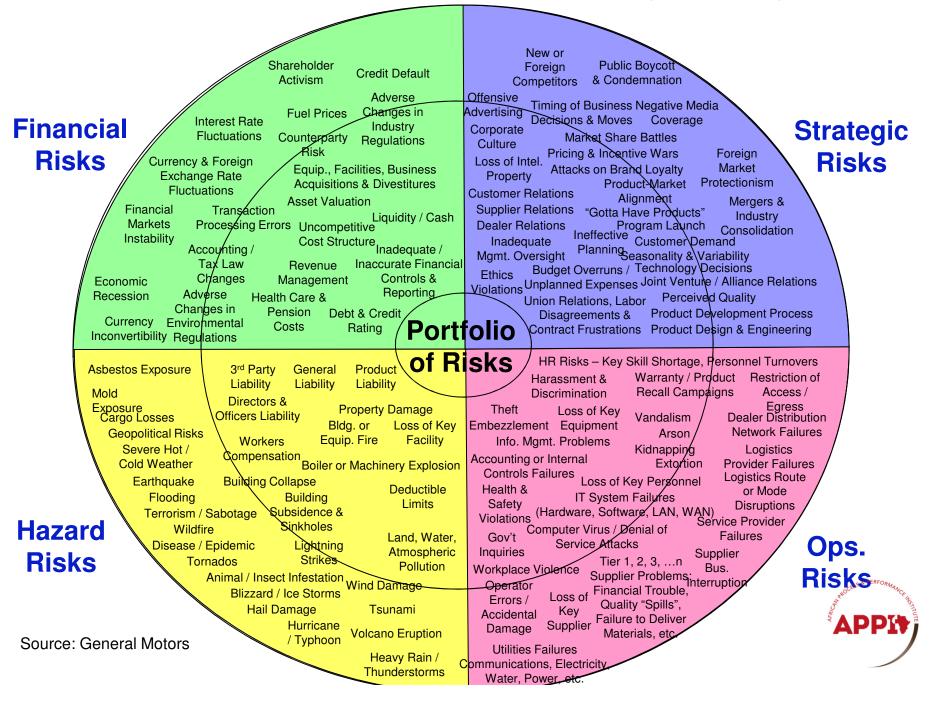
INDUSTRY

DELIVERY STRATEGY

- Industry trends
- Vicious competition
- Flexibility vs stability
- Contradictory corporate strategy / principles



Remember, 40,000ft above the sea level is not the place to experiment



All hope is not lost, there is always room for improvement and there are two ways you can learn "Easy Way or Hard Way" either way you will learn

- Stay healthy, be positive to keep your sanity
- Know your stuff, exhibit confident, be calm but decisive
- Understand the components and interdependencies of your ecosystem
- Learn how to get along with all people and keep your eyes on the price
- Lead your team to commitment. Do not coerce them into compliance
- Be focused, deliver result/value and communicate result/value
- Please learn to dance on the scale
- Celebrate your successes (make it a Tusker event)



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