

System Design Document

CSC301 Project

Inwit

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1. Introduction

1.1 Product Overview

Inwit is a food container service startup that allows users to order food using reusable containers. Restaurants partnered with Inwit agree to offer an option to deliver food through reusable Inwit containers and can be ordered from through the Inwit web application. For reference, the final product would be similar to Uber Eats or DoorDash.

1.2 Project Goals

The primary goal of this project is to implement new features for the service. New features that will be implemented include but are not limited to: container management, order management and mobile UI. A secondary goal of the project is to improve the user experience by improving response time of the app.

2. General Design Approach and Considerations

2.1 Environment

The application is managed through WordPress and uses MySQL as a database management system. Files are accessed through cPanel, which we have managed to link our GitHub repository to.

2.2 Considerations

The Inwit team has provided an existing codebase to work with. The current application contains basic features and plugins. Features of the web application are contained within individual plugins, which can be enabled through the WordPress interface.

2.3 Approach

Our team will add functionality to the web application by creating plugins. Plugins can then be enabled through the WordPress interface. A separate plugin will be created for each distinct feature.

3. Software Architecture

3.1 Architecture Design

Our team was unable to choose the architecture for this project as we were given an existing codebase. We believe, however, that the existing codebase resembles the microservices architecture (or alternatively, a service-oriented architecture). A web application in WordPress is constructed by combining various plugins. Each individual plugin acts a separate, modular service and can be attached or detached from the web application. Plugins are independent and are solely responsible for their own functionality, meaning they can be worked on without rebuilding the entire application.

Link for more about the microservices architecture

<https://docs.microsoft.com/en-us/azure/architecture/guide/architecture-styles/microservices>

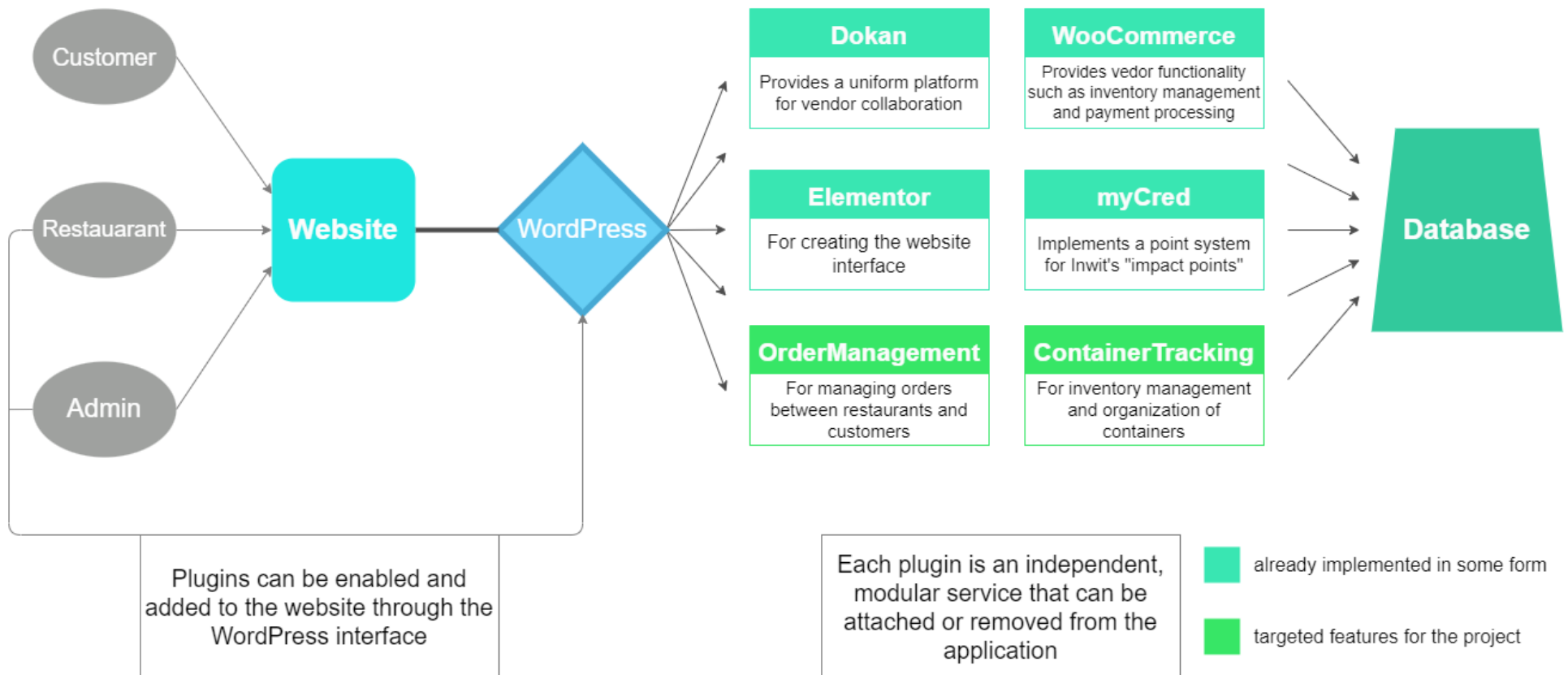
3.2 Software Architecture Diagram

A diagram has been created to illustrate how the Inwit web application uses the microservices architecture. It has been labelled “Microservice Architecture Diagram” and is viewable in the next page.

3.3 Provided/Existing Diagrams

The Inwit team has also provided a diagram which shows the responsibilities and relationships of existing components and the main structure/flow of the website. The provided diagrams are viewable after the software architecture diagram specified in 3.2.

Microservice Architecture Diagram



Users

As a customer, I'm able to create an account, identify quickly restaurants around me, order food in desired restaurants, I am able to filter food by my dietary preferences, I am able to pay quickly and track my order to know when my order is accepted and my food ready for pickup. I receive Impact Points for every dollar spent on the platform and for returning containers, It is easy for me to know how many containers I have into my account and how long I have left to bring them back to any restaurant.

Create an account

Sign in

Home Landing

- Place for announcements/ promotions at the top of the page
- Listing of restaurants & brief description
 - Quick add to cart
 - Add to favourites
- Filters: Price, most popular, picked for you, raitting, dietary (vegan, vegetarian, gluten free)
- Search for restaurants around me - Map

Order/ Restaurant profile

- Restaurant name
- Picture
- Address
- Preparation time
- Restaurant tags
- Menu categories
- Menu items
 - Quick add to cart

Product details

- Product name
- Picture
- Description
- Add ons
- Add to cart

Add to Cart

- Products
- Quantity
- Total
- Add notes to the chef
- Remove product from cart

Check Out

- User contact information
 - Name
 - Address
 - Phone number
- Add notes to the order
- Redeem Impact Points
- Tips (for restaurant)
- Payment

Order confirmation & tracking

1. Order information
2. Order tracking (SMS directly to the user/refresh to track your order)

Support

- FAQs
- Waste report form
- Support ticket (form)

Containers

- Show a history of containers transactions of the user
- Allow you to pay for a container if not returned
- User receives email reminders about their borrowed containers
-

My account

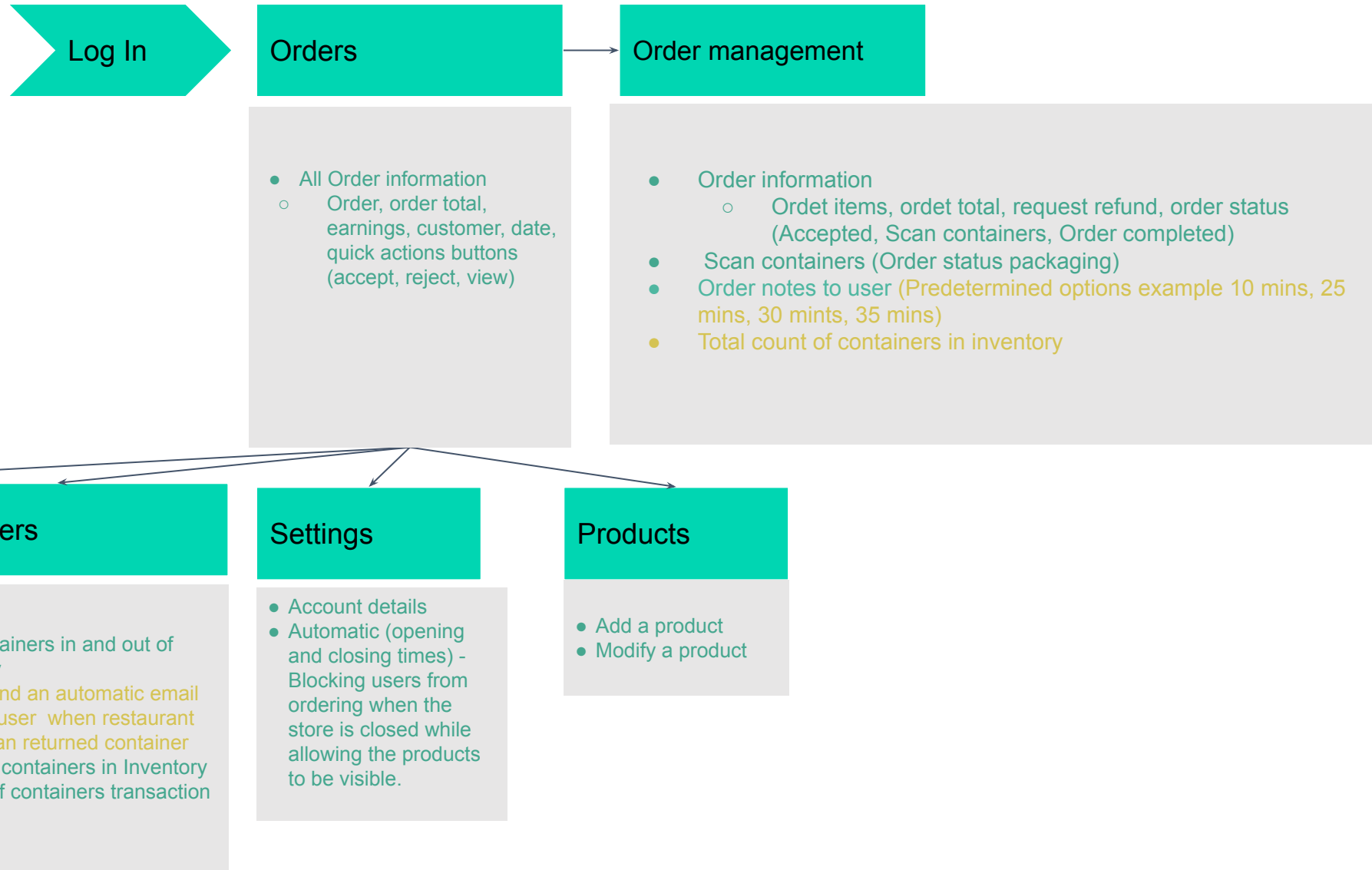
- Account details
- Order history
- Billing Address
- Favourite restaurants

Impact Points

- Impact points description
- History of Impact points
- Total count of containers averted (scan out from restaurants)

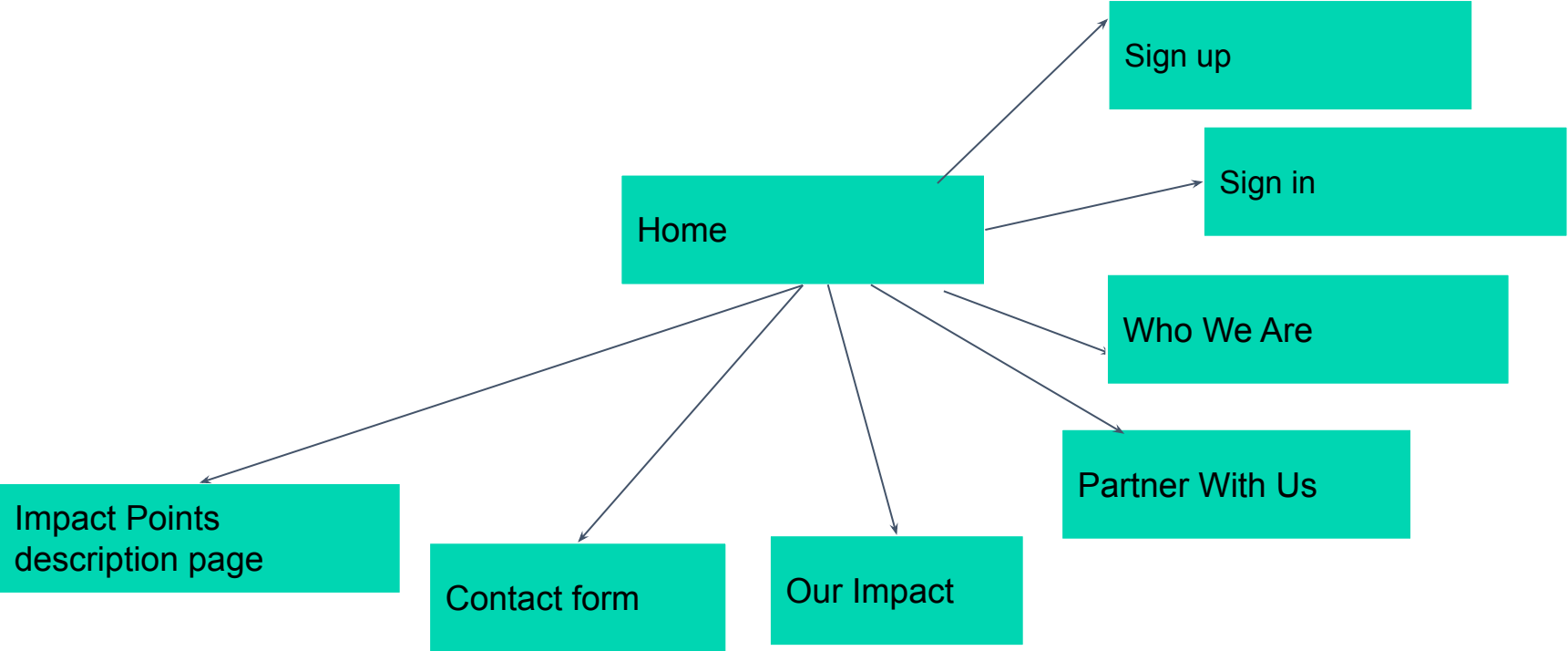
Restaurant

As a restaurant, I'm able to access my vendor site, to receive orders, accept them and set a preparation time and scan containers to the order.



Public Pages

Informative



4. CRC Cards

Container	
Represent an instance of a physical container	ContainerManager (Customer) ContainerManager (Restaurant)
Contain information and current status about the container	ContainerView (Customer) ContainerView (Restaurant)

ContainerManager (Customer)	
Keeps track of the number of containers	ContainerView (Customer)
Remove tracked containers after return	Container

ContainerManager (Restaurant)	
Keeps track of container inventory	ContainerView (Restaurant)
Update database upon container loan/return	Container myCred (points system)
Notify point system upon return	

ContainerView (Customer)	
Display containers that need to be returned to user	ContainerManager (Customer)
Display information about container status	Container

ContainerView (Restaurant)	
Display containers inventory	ContainerManager (Restaurant)
Display information about container status	Container

Order	
Represent an order for a restaurant	OrderManager (Customer) OrderManager (Restaurant)
Contain information and status about the order	OrderView (Customer) OrderView (Restaurant)

OrderManager (Customer)	
Let customers send orders to restaurants	OrderManager (Restaurant)
Send notifications to restaurants upon order	OrderView (Customer)
Receive order status updates from restaurants	Order

OrderManager (Restaurant)	
Let restaurants receive orders from clients	OrderManager (Customer)
Receive notifications from customers upon order	OrderView (Restaurant)
Order status editing	Order
Send order status updates to customers	ContainerManager (Restaurant)
Mark orders as finished	
Update container status	

OrderView (Customer)	
Display status of orders	OrderManager (Customer)
Display information about orders	Order

OrderView (Restaurant)	
Display orders received from customers	OrderManager (Restaurant)
Display notifications	Order