

# VIRTUOSO NEWS

## Chair's Message

Once again thank you to all residents for observing our COVID-safe plan. The lifting of some restrictions from 1 June is welcome particularly in relation to the gym. Please stay away from the gym if you are feeling unwell. I would also like to emphasise the need to for a stricter approach to gym etiquette than was observed before the COVID closure.

I am happy to confirm that Stockwell are following through with their commitment to complete the defect rectification programme in a timely and satisfactory manner. The Body Corporate Committee is being kept well informed and is involved in a regular review of progress in relation to rectification of common area defects

The demise of RGD builders has potentially exposed Virtuoso Body Corporate and Owners to significant risk, particularly over the next 6 years. The Body Copororate is considering ways in which this risk can be mitigated and is seeking legal advice on our options.

Finally the Committee, with legal advice, has re-drafted the By-Laws, taking into account many of the comments received on an earlier draft. We will be considering this issue at our next formal meeting before recommending any revisions to the AGM.

## Fire Safety – fire wardens required

More volunteers are needed to take on responsibilities of Fire Wardens. The role requires commitment, and formal training which will be arranged by the Committee. Contact the Committee (details below) if you are willing to help in this critical role. We already have a Level 7 volunteer for Tower11/10. Offers from other residents on Level 7 are particularly encouraged.

## Communications generally

As advised previously, the Committee is keen to create a transparent and accountable environment within Virtuoso where Lot Owners feel comfortable about communicating with the Committee, and know they will be listened to. For that purpose a generic email address has been established for residents to communicate directly with the Committee (details below). If, however, you wish to raise issues on an individual basis with a Committee member, you are welcome to do so.

The Virtuoso Body Corporate webpage is a useful reference point, as is the Civium portal (details below).

## Your Contact Details

To keep up to date with all information and advice please ensure that Civium and Stockwell Living have your email and phone contact details. Significant cost savings can be made if we can reduce owners' reliance on paper communications – and move to email wherever possible.

## Body Corporate Meeting dates

**Body Corporate Committee** – 16 June at 4:30 pm

**Body Corporate AGM** – 28 July. In accordance with regulatory requirements details will be circulated well in advance of meeting dates.

## Grow Getters Gardening Group Update

Winter is here! and while we are in the dormant season for gardening, plans are afoot to prepare and re-establish the herb garden bed in readiness for our spring planting.

The Body Corporate, Stockwell and Blooms Hire Horticulture undertook a complete walkaround assessment of the state of our lawn, garden beds, and herb garden. Fixes and replanting actions have been identified for rectification.

A few of us from the GGGG also undertook a 'study tour' (appropriately social distanced) of the Riverpoint herb gardens conducted by their resident herb garden coordinator. A lot of useful and transferable information was acquired which will be copied, adapted and applied in Virtuoso when the time comes. 😊

Some members of the GGGG are currently undertaking behind the scenes preps, so watch this space for our future Green update.

If you are interested in getting your hands dirty, enjoying fresh air, collaborating with neighbours and becoming proud growers of our very own organic herbs, please contact Grace Saw via Messenger.

## All Pets must be Registered

**The Body Corporate and Community Management Act requires that all pets living in Virtuoso be registered.** Some residents still have not registered their pet – and are asked to do this asap. No applications have yet been refused. A pet application form can be obtained from Rhys at Stockwell Living.

## After Hours Emergency Contacts

Stockwell Living recommends the following emergency contacts:

<b>Lock out help:</b>	<b>First Response</b>	<b>0432 999 243</b>
Plumbing:	Greenstar Plumbing	0488 502 080
Electrical:	SES	0415 344 455

## Mailboxes – 'No Junk Mail'

If you'd like a 'No Junk Mail' sticker on your mailbox please contact Alison Brown at the Body Corporate (details below). Stickers will only be applied to mailboxes of those who request it. Please do not use alternative stickers.

## Fitness at Virtuoso

The gym and swimming pool are now open. Their use is encouraged subject to COVID-19 restrictions.

Two qualified residents are running free fitness classes each week: Jan Deans on Thursday mornings and Leonie Cheetham on Saturday mornings. If you would like to join their classes please contact Jan and Leonie: Jan 0437 187 817 | Leonie 0425 331 873.

If any other Residents have activities in which they would like to involve others please let Rosalie know at the BCC address below.

### Contact details:

Body Corporate Committee: [virtuoso-bcc@googlegroups.com](mailto:virtuoso-bcc@googlegroups.com)

Virtuoso Website: <https://virtuoso-on-the-river.mobirisesite.com/>

Civium Portal: [my.civiumstrata.com.au](https://my.civiumstrata.com.au)

Stockwell Living (Rhys): [Rhys.Gordon@stockwells.com](mailto:Rhys.Gordon@stockwells.com)