Meet Paola

She wants

To ask to trusted people for travel tips Follow some blogger

She's frustrated

To spend too much time to find a friend for travel tips.
When she has to find back the information



Paola Journey

- 1. Want to go in New Zealand
- 2. Looking for some **friends** who has been in NZ
- 3. Try to **extract** the information
- 4. Look on travel **blogs** for some tips
- 5. **Compare** the differents information
- 6. **Note** all the information on his phone
- 7. Once in NZ, she **copy paste** every information on google maps to have more info

