Summary of ALM alerts

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Introduction

The Lagotto application collects and provides article-level metrics data for scholarly articles. As part of a data integrity process, various alerts are given from Lagotto that help determine what may be going wrong with the application, data sources used in Lagotto, and any problems with users requesting data from the Lagotto application. Analyzing these alerts is helping to determine what errors are the most common, and what may lie behind errors.

Scott Chamberlain has been working on an R client to work with Lagotto application data, called alm. This R client can also interact with alerts data from Lagotto.

As other publishers are starting to use Lagotto, the below is a discussion mostly of PLOS data, but includes some discussion of other publishers.

How to interpret alerts

```
|Alert class name
                               Description
|:-----|:-----|
                               | 401 - authorization likely missing |
|Net::HTTPUnauthorized
Net::HTTPForbidden
                               | xxxxxx |
                               | 408 - request timeout |
|Net::HTTPRequestTimeOut
|Net::HTTPGatewayTimeOut
                               | xxxxxx |
|Net::HTTPConflict
                               | 409 - Document update conflict |
|Net::HTTPServiceUnavailable
                              | 503 - serve is down |
                               | 404 - resource not found ||
|Faraday::ResourceNotFound
|ActiveRecord::RecordInvalid
                               | title is usually blank, and can't be |
|Delayed::WorkerTimeout
                               | xxxxxx |
|DelayedJobError
                               | xxxxxx |
|TooManyErrorsBySourceError
                               | xxxxxx |
|SourceInactiveError
                               xxxxxx
TooManyWorkersError
                               xxxxxx
|EventCountDecreasingError | Event count decrease too fast, check on it |
|EventCountIncreasingTooFastError | Event count increasing too fast, check on it |
|ApiResponseTooSlowError
                               | Alert if successful API responses took too long |
|HtmlRatioTooHighError
                               | HTML/PDF ratio higher than 50 |
|ArticleNotUpdatedError
                               | Alert if articles have not been updated within X days |
|SourceNotUpdatedError
                               | xxxxxx |
|CitationMilestoneAlert
                               | Alert if an article has been cited the specified number of times |
```

PLOS

PLOS has 137753 articles available in their Lagotto instance as of 2014-11-10.

```
## Error in alm_alerts(page = x): server error: (504) Gateway Timeout
## Error in lapply(res, "[[", "data"): object 'res' not found
## Error in eval(expr, envir, enclos): object 'resdf' not found
```

Crossref

Crossref has the biggest collection of articles in any Lagotto application, with 11678341 as of 2014-11-10.

class_name	n
ActiveRecord::RecordInvalid	6067
Net::HTTPServiceUnavailable	814
Net::HTTPRequestTimeOut	412
Faraday::ClientError	285
Net::HTTPInternalServerError	155
Net::HTTPUnauthorized	79
Net::HTTPConflict	58
StandardError	28
${\bf Faraday Middleware :: Redirect Limit Reached}$	21
Faraday::ResourceNotFound	10
ArgumentError	1
Net::HTTPBadRequest	1
${\bf TooMany Errors By Source Error}$	1

 $\ensuremath{\mathbf{PKP}}$ PKP has a growing collection of articles, with 158095 as of 2014-11-10.

class_name	n
Net::HTTPForbidden	7533
Net::HTTPClientError	6928
DelayedJobError	2621
Net::HTTPServiceUnavailable	1623
Faraday::ResourceNotFound	697
Net::HTTPInternalServerError	226
Net::HTTPRequestTimeOut	125
${\bf TooMany Errors By Source Error}$	34
StandardError	19
Net::HTTPNotAcceptable	17
Net::HTTPBadRequest	13
ActiveRecord::RecordInvalid	12
Active Record :: Statement Invalid	11
NoMethodError	11
Net::HTTPBadGateway	5
ActionView::MissingTemplate	2