Bug Reports

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| --- | --- |
| ID number | #1 |
| Name | BADCONNECTION – Unable to run test cases due to bad internet connection |
| Reporter | Artjom Smorgulenko |
| Submit Date | 19.10.2025 |
| Summary | When test cases are executed they fail due to poor internet connection |
| URL | https://www.hamk.fi/ |
| Screenshot |  |
| Platform | Windows |
| Operating System | Windows 11 |
| Browser | Chrome 141 |
| Severity | Major |
| Assigned to | / |
| Priority | High |

**Description**

Due to poor internet connection test cases cannot be executed

**Steps to reproduce**

> wait or fix the internet connection

> run the test cases again

**Expected result**

Test cases are passed

**Actual result**

Test cases are failed

**Notes**

|  |  |
| --- | --- |
| ID number | #2 |
| Name | MAINTENANCE – Website cannot be tested due to scheduled maintenance |
| Reporter | Artjom Smorgulenko |
| Submit Date | 19.10.2025 |
| Summary | All the test cases are failed because website is not working due to scheduled maintenance |
| URL | https://www.hamk.fi/ |
| Screenshot |  |
| Platform | Windows |
| Operating System | Windows 11 |
| Browser | Chrome 141 |
| Severity | Major |
| Assigned to | / |
| Priority | High |

**Description**

When we open the website, we only see the message “Website is under maintenance for 1AM to 5AM”, so test cases cannot be executed

**Steps to reproduce**

> wait until the website becomes available

> run the test cases again

**Expected result**

Test cases are passed

**Actual result**

Test cases are failed

**Notes**

|  |  |
| --- | --- |
| ID number | #3 |
| Name | COOKIES – Cookie popup container still exists after accepting cookies |
| Reporter | Kaan Özkilic |
| Submit Date | 19.10.2025 |
| Summary | Cookie popup container remains to exist despite its handled already, and blocks other elements. |
| URL | https://www.hamk.fi/ |
| Screenshot |  |
| Platform | Windows |
| Operating System | Windows 11 Education |
| Browser | Mozilla Firefox 144.0 (x64) |
| Severity | Medium |
| Assigned to | / |
| Priority | High |

**Description**

Upon conducting RobotFramework test cases for the hamk.fi website, and getting cookies handled, the cookie popup remains, which occasionally prevents other HTML elements from getting clicked.

**Steps to reproduce**

> open the hamk.fi website

> handle cookies by pressing “allow” (in Finnish)

> change page language to English from Finnish from navigation bar

> wait for page refresh

> try to click on an element that should be around cookie popup position

**Expected result**

HTML elements should be clicked.

**Actual result**

Robot throws an error that that button is not reachable, also mentioning it is covered by cookie popup.

**Notes**

Bug is easily neglected by changing the order of execution. Changing page language should be prior to handling cookies.

|  |  |
| --- | --- |
| ID number | #4 |
| Name | BROWSER – The slider does not behave same on each browser. |
| Reporter | Kaan Özkilic |
| Submit Date | 19.10.2025 |
| Summary | Article test fails on Chrome browser, buttons are not clickable in articles section. |
| URL | https://www.hamk.fi/ |
| Platform | Windows |
| Operating System | Windows 11 Education |
| Browser | Mozilla Firefox 144.0 (x64) |
| Severity | Low |
| Assigned to | / |
| Priority | Low |

**Description**

While a certain test case passes in a fully functional manner on Firefox, same test case does not pass upon running it on a Chrome browser.

**Steps to reproduce**

> open the hamk.fi website

> handle cookies and change the language to English

> run the attached code on RobotFramework which tests radio buttons on articles section

**Expected result**

Robot should pass the test.

**Actual result**

Robot passes the test on Mozilla, but fails on Chrome.

**Notes**

    FOR    *${button}*    IN    *@{buttons}*

        Sleep    2s

        Scroll Element Into View    *${button}*

        Click Button    *${button}*

*${button\_text}*=    Get Text    *${button}*

        Log To Console    *${button\_text}*

*${article\_container}*=    Set Variable    div[@id="overflow-slider-1"]

        Wait Until Element Is Visible    xpath=(//*${article\_container}*//article)[1]

        Click Element    xpath=(//*${article\_container}*//article)[1]

        Page Should Contain    *${button\_text}*

        Go Back

    END