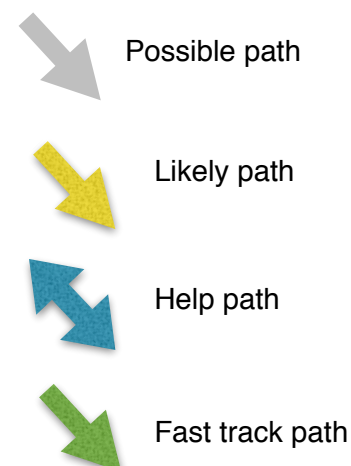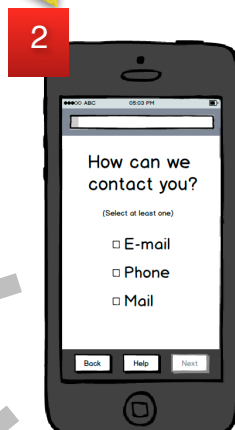**Intro**. Gives user overview of the application, informing them of what to prepare and expect, and that some screens may be skipped depending on their answers.
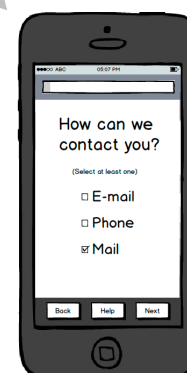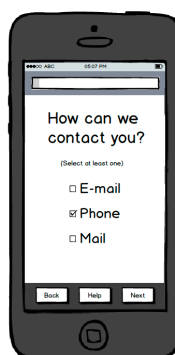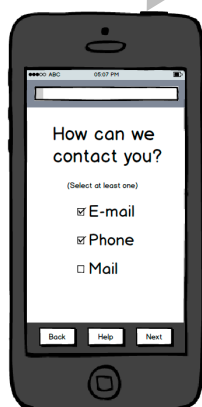
1

Friendly Welcome

Begin

Possible path

Likely path

Help path

Fast track path

Next, the user indicates their contact preferences. They will then be prompted for information based on their answer.

2

How can we contact you?

(Select at least one)

☐ E-mail
☐ Phone
☐ Mail

Back   Help   Next

If the user is confused about the contact screen, they can click help, which reassures the user

How can we contact you?

(Select at least one)

☐ E-mail
☐ Phone
☐ Mail

It is ok if you do not have one of these. We just need a way to contact you later.

Back   Help   Next

the user can select any combination of the three…

How can we contact you?

(Select at least one)

☑ E-mail
☐ Phone
☑ Mail

Back   Help   Next

How can we contact you?

(Select at least one)

☑ E-mail
☐ Phone
☐ Mail

Back   Help   Next

How can we contact you?

(Select at least one)

☑ E-mail
☑ Phone
☐ Mail

Back   Help   Next

How can we contact you?

(Select at least one)

☐ E-mail
☑ Phone
☐ Mail

Back   Help   Next

How can we contact you?

(Select at least one)

☐ E-mail
☑ Phone
☑ Mail

Back   Help   Next

How can we contact you?

(Select at least one)

☐ E-mail
☐ Phone
☑ Mail

Back   Help   Next

How can we contact you?

(Select at least one)

☑ E-mail
☑ Phone
☑ Mail

Back   Help   Next

…but all choices resolve to the next step

3

Next, the user is prompted for participation in various needs-based programs

Does anyone in the household get help from SNAP, TANF, or FDPIR?

If you already qualify for assistance from one of these programs, and have a case number, then we can fast track your application.

○ Yes
○ No
○ I don't know

Context-specific help for each of the programs + explanation that this may fast track the application

"I don't know" provides user with program contact info

"yes" prompts user for case number

"no" prompts for household info

SNAP is the supplemental nutrition assistance program, aka Food Stamps. Your state may call it a different name. If you receive SNAP benefits, and have a case number, then we can fast track your application.

TANF stands for Temporary Assistance to Needy Families, and is commonly called Welfare. Your state may have a different name for TANF. If you receive TANF benefits, and have a case number, then we can fast track your application.

FDPIR stands for the Food Distribution Program on Indian Reservations. If you receive FDPIR benefits, and have a case number, then we can fast track your application.
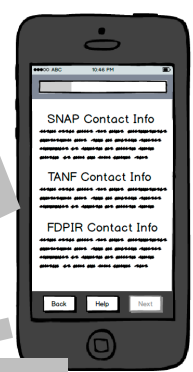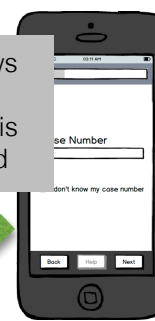
Next, the user is prompted for number of household members

if user knows case #, application is fast tracked

SNAP Contact Info

TANF Contact Info

FDPIR Contact Info

FAST TRACK

if the user doesn't know their case #, contact info is provided, app is not fast tracked

Explains the user should contact the program admins to get their case #

4

How many people live with you?
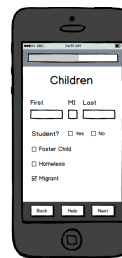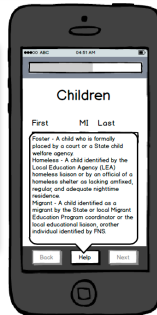
Children 1

Adults 1

Back | Help | Next

Next, the user is prompted for basic information about *each* child, as well as their status as foster, homeless, or migrant students

(repeat for each child)

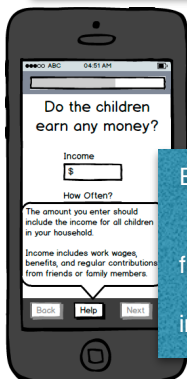Explains the definitions of migrant, foster or homeless so the user can answer accurately

5

Children

First | MI | Last

Student? Yes No

☐ Foster Child
☐ Homeless
☐ Migrant

Back | Help | Next

Children

First | MI | Last

Student? Yes No

☐ Foster Child
☐ Homeless
☐ Migrant

Children

First | MI | Last

Student? Yes No

☐ Foster Child
☐ Homeless
☑ Migrant

Children

First | MI | Last

Student? Yes No

☑ Foster Child
☐ Homeless
☐ Migrant
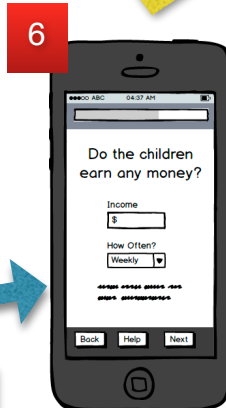
if a child is indicated to be homeless or foster, the application is fast tracked

FAST TRACK
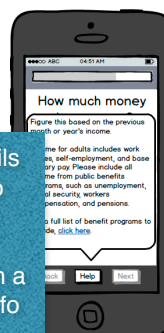
Next, the user provides the total income for all children in the household. at once.

6

Do the children earn any money?

Income
$

How Often?
Weekly

Back | Help | Next

Do the children earn any money?

Income
$

How Often?
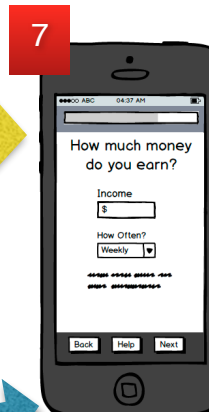
Explains that the amount should reflect income from all children, and what that income might be

7

How much money do you earn?

Income
$

How Often?
Weekly

Back | Help | Next

(repeat for each adult)

Next, the user is prompted to enter the income for each adult in the household

How much money

Explains details about how to report adult income accurately, with a link to more info

8

Next, the user is prompted to supply any other income in the household

If the user clicks on the (?), the application informs them they don't need an SSN to submit

Other Income
$
How Often?
weekly
Back Help Next

How much money

Figure this based on the previous month or year's income.

Income for adults includes work wages, self-employment, and base military pay. Please include all income from public benefits programs, such as unemployment, social security, workers compensation, and pensions.

For full list of benefit programs to include, click here.

Back Help Next

Explains what constitutes "other" income

Social Security Number (SSN)

It's OK if you don't have one -- it's not a requirement to receive benefits!

Last 4 digits
No SSN ☐ ⊘
Back Help Next

9

Enter last 4 digits of your Social Security Number (SSN)

This helps us find your information and process the application.

Last 4 digits
No SSN ☐ ⊘
Back Help Next

Next, the user is prompted to enter the last four digits of their social security #

no SSN checked

Enter last 4 digits of your Social Security Number (SSN)

This helps us find your information and process the application.

Last 4 digits
No SSN ☑ ⊘
Back Help Next

SSN provided

10

Is This Correct?

Yes No

Back Help Next

Next, the user is asked to confirm that all details are correct in the application

Finally, the user signs and dates the application before submitting

11

Sign and Date

Type your name and enter the date to sign the application.

Full Name

Date / / 📅
Back Help Submit

fast track goes straight to end

FAST TRACK