ACES CUSTOMER PUP REPORT

Client Name: University Optometric Group

Client Id: 20103 Date: 2014-05-21

Performance Evaluation: 2013 PUPS Process Final for Version 1.0

	TOTAL	
ES1's placed	9	
ES2's placed	1	
ES3's placed	2	
ES2's placed	1	
Total dollar volume placed (sql or pa)		
Total dollars recovered		
Average age of account		
Fee Amt	85.00	
Misc Fee	0.00	
Total Fee	85.00	
DIRECT COSTS		
Labor cost for collectors	3.06	
Benefit costs	0.41	
Stmnt cost per acct @ x .554	7.09	
Sales Bonus	8.50	
Other Direct Costs	2.55	
TOTAL DIRECT COSTS	21.62	
Number of Active Clients as of today	295	
Average cost per account	1.66	
TOTAL COST OF COLLECTION	21.62	
TOTAL PROFIT / LOSS	63.38	
INDIRECT COSTS	22.23	
TOTAL PROFIT / LOSS w INDIR	41.15	