PRIME/CC CUSTOMER PUP REPORT

Client Name : Hartselle Urgent Care

Client Id: 1055 Date: 2014-05-21

Performance Evaluation: 2013 PUPS Process Final for Version 1.0

| | TOTAL | | |
|--|----------|----------------|---------|
| LB Accts submitted (\$100+) | 0 | | |
| MED Accts submitted (\$25-\$99.99) | 0 | | |
| SB Accts submitted (under \$25) | 0 | | |
| Control Cost Accts submitted) | 316 | | |
| Total dollar volume placed (sql or pa) | 37909.94 | 4 | |
| Non Legal dollars recovered | 5064.95 | | |
| Legal dollars recovered | 0.00 | | |
| Total dollars recovered | 5064.95 | | |
| Average age of account | 0 | | |
| Average Balance | 120.00 | | |
| Recovery rate | 13.4% | | |
| Fee at | 0.28 | Non-legal Fees | 1425.90 |
| | | Legal Fees | |
| | | CC & ATTY Fees | 0.00 |
| Average fee per account | 4.51 | TOTAL | 1425.90 |
| DIRECT COSTS | CC | PRIME | |
| Labor cost for collectors | 472.19 | 0.00 | 472.19 |
| Benefit costs | 81.98 | 0.00 | 81.98 |
| Stmnt cost | 202.33 | 0.00 | 202.33 |
| Sales Bonus | | | 71.30 |
| Small Bal accounts costs X \$.554 | | | 0.00 |
| Other Direct Costs | 0.00 | 637.12 | 637.12 |
| TOTAL DIRECT COSTS | | | 1464.92 |
| Client legal amount earned us | 0.00 | | |
| Total legal amount earned us | 713942.0 | 00 | |
| LEGAL EXPENSES | | | 0.00 |
| Number of Active Clients as of today: | 295 | | |
| Average cost per account | 4.97 | | |
| TOTAL COST OF COLLECTION | | | 1837.86 |
| TOTAL PROFIT / LOSS | | | -39.02 |
| INDIRECT COSTS | | | 372.95 |
| TOTAL PROFIT/LOSS W INDIR | | | -411.96 |
| | | | |