PRIME/CC CUSTOMER PUP REPORT

Client Name: Crossroads Rehabilitation Services, Inc. GRP

Client Id: 832 Date: 2014-05-21

Performance Evaluation: 2013 PUPS Process Final for Version 1.0

	TOTAL		
LB Accts submitted (\$100+)	218		
MED Accts submitted (\$25-\$99.99)	14		
SB Accts submitted (under \$25)	0		
Control Cost Accts submitted)	0		
Total dollar volume placed (sql or pa)	88256.06	3	
Non Legal dollars recovered	12522.00		
Legal dollars recovered	3779.71		
Total dollars recovered	16301.71		
Average age of account	0		
Average Balance	380.00		
Recovery rate	18.5%		
Fee at	0.35	Non-legal Fees	5763.17
		Legal Fees	
		CC & ATTY Fees	939.35
Average fee per account	24.84	TOTAL	6702.52
DIRECT COSTS	CC	PRIME	
Labor cost for collectors	20.92	722.29	743.21
Benefit costs	3.63	261.26	264.89
Stmnt cost	8.96	113.57	122.54
Sales Bonus			288.16
Small Bal accounts costs X \$.554			0.00
Other Direct Costs	904.18	28.23	932.40
TOTAL DIRECT COSTS			2351.20
Client legal amount earned us	2123.56		
Total legal amount earned us	713942.0	00	
LEGAL EXPENSES			1557.50
Number of Active Clients as of today:	295		
Average cost per account	7.97		
TOTAL COST OF COLLECTION			5661.76
TOTAL PROFIT / LOSS			2793.81
INDIRECT COSTS			1753.05
TOTAL PROFIT/LOSS W INDIR			1040.76