PRIME/CC CUSTOMER PUP REPORT

Client Name : Heritage Diagnostic Center

Client Id: 1114 Date: 2015-06-23

Performance Evaluation: 2014 PUPS Final Round - To Print

| | TOTAL | | |
|--|------------|----------------|-----------|
| LB Accts submitted (\$100+) | 72 | | |
| MED Accts submitted (\$25-\$99.99) | 0 | | |
| SB Accts submitted (under \$25) | 2 | | |
| Control Cost Accts submitted) | 0 | | |
| Total dollar volume placed (sql or pa) | \$36,433.2 | \$36,433.26 | |
| Non Legal dollars recovered | \$1,202.50 | | |
| Legal dollars recovered | \$0.00 | | |
| Total dollars recovered | \$1,202.50 | | |
| Average age of account | 258 | | |
| Average Balance | \$492.00 | | |
| Recovery rate | 3.3% | | |
| Fee at | 0.20 | Non-legal Fees | \$239.79 |
| | | Legal Fees | |
| | | CC & ATTY Fees | \$0.00 |
| Average fee per account | 3.24 | TOTAL | \$239.79 |
| DIRECT COSTS | CC | PRIME | |
| Labor cost for collectors | \$0.00 | \$231.16 | \$231.16 |
| Benefit costs | \$0.00 | \$78.18 | \$78.18 |
| Stmnt cost | \$0.00 | \$46.59 | \$46.59 |
| Sales Bonus | | | \$11.99 |
| Small Bal accounts costs X \$.554 | | | \$1.40 |
| Other Direct Costs | \$212.39 | \$0.00 | \$212.39 |
| TOTAL DIRECT COSTS | | | \$581.71 |
| Client legal amount earned us | \$0.00 | | |
| Total legal amount earned us | \$591,526 | .19 | |
| LEGAL EXPENSES | | | \$0.00 |
| Number of Active Clients as of today: | 293 | | |
| Average cost per account | 1.99 | | |
| TOTAL COST OF COLLECTION | | | \$641.60 |
| TOTAL PROFIT / LOSS | | | \$-341.92 |
| INDIRECT COSTS | | | \$59.89 |
| TOTAL PROFIT/LOSS W INDIR | | | \$-401.81 |
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