## PRIME/CC CUSTOMER PUP REPORT

Client Name: University Orthopaedic Clinic

Client Id: 1069 Date: 2014-05-21

Performance Evaluation: 2013 PUPS Process Final for Version 1.0

	TOTAL		
LB Accts submitted (\$100+)	641		
MED Accts submitted (\$25-\$99.99)	396		
SB Accts submitted (under \$25)	124		
Control Cost Accts submitted)	0		
Total dollar volume placed (sql or pa)	456636.03		
Non Legal dollars recovered	18631.46		
Legal dollars recovered	0.00		
Total dollars recovered	18631.46		
Average age of account	0		
Average Balance	393.00		
Recovery rate	4.1%		
Fee at	0.29	Non-legal Fees	5367.57
		Legal Fees	
		CC & ATTY Fees	0.00
Average fee per account	4.62	TOTAL	5367.57
DIRECT COSTS	CC	PRIME	
Labor cost for collectors	591.73	2123.81	2715.53
Benefit costs	102.74	768.20	870.94
Stmnt cost	253.55	333.95	587.50
Sales Bonus			268.38
Small Bal accounts costs X \$.554			68.20
Other Direct Costs	2658.61	798.42	3457.03
TOTAL DIRECT COSTS			7967.58
Client legal amount earned us	0.00		
Total legal amount earned us	713942.0	0	
LEGAL EXPENSES			0.00
Number of Active Clients as of today:	295		
Average cost per account	27.01		
TOTAL COST OF COLLECTION			9371.47
TOTAL PROFIT / LOSS			-2600.01
INDIRECT COSTS			1403.89
TOTAL PROFIT/LOSS W INDIR			-4003.90