

## PRIME/CC CUSTOMER PUP REPORT

Client Name : Arkansas Specialty Orthopaedics GRP

Client Id : 921

Date : 2014-05-21

Performance Evaluation : 2013 PUPS Process Final for Version 1.0

|  | TOTAL     |                |          |
|--|-----------|----------------|----------|
| LB Accts submitted (\$100+)            | 1853      |                |          |
| MED Accts submitted (\$25-\$99.99)     | 406       |                |          |
| SB Accts submitted (under \$25)        | 11        |                |          |
| Control Cost Accts submitted)          | 0         |                |          |
| Total dollar volume placed (sql or pa) | 961783.94 |                |          |
| Non Legal dollars recovered            | 147744.30 |                |          |
| Legal dollars recovered                | 61503.10  |                |          |
| Total dollars recovered                | 209247.39 |                |          |
| Average age of account                 | 0         |                |          |
| Average Balance                        | 424.00    |                |          |
| Recovery rate                          | 21.8%     |                |          |
| Fee at                                 | 0.32      | Non-legal Fees | 66339.84 |
|  |           | Legal Fees     |          |
|  |           | CC & ATTY Fees | 17267.17 |
| Average fee per account                | 29.22     | TOTAL          | 83607.01 |
| DIRECT COSTS                           | CC        | PRIME          |          |
| Labor cost for collectors              | 606.67    | 6139.49        | 6746.16  |
| Benefit costs                          | 105.33    | 2220.71        | 2326.04  |
| Strmnt cost                            | 259.95    | 965.38         | 1225.33  |
| Sales Bonus                            |           |                | 3316.99  |
| Small Bal accounts costs X \$.554      |           |                | 6.05     |
| Other Direct Costs                     | 7685.49   | 818.58         | 8504.07  |
| TOTAL DIRECT COSTS                     |           |                | 22124.65 |
| Client legal amount earned us          | 36367.99  |                |          |
| Total legal amount earned us           | 713942.00 |                |          |
| LEGAL EXPENSES                         |           |                | 26673.73 |
| Number of Active Clients as of today : | 295       |                |          |
| Average cost per account               | 75.00     |                |          |
| TOTAL COST OF COLLECTION               |           |                | 70665.90 |
| TOTAL PROFIT / LOSS                    |           |                | 34808.63 |
| INDIRECT COSTS                         |           |                | 21867.52 |
| TOTAL PROFIT/LOSS W INDIR              |           |                | 12941.11 |