PRIME/CC CUSTOMER PUP REPORT

Client Name: Crossroads Rehabilitation Services, Inc.

Group Id: 832, 854

Client Id: 832 Date: 2015-06-23

Performance Evaluation: 2014 PUPS Final Round - To Print

	TOTAL		
LB Accts submitted (\$100+)	118		
MED Accts submitted (\$25-\$99.99)	3		
SB Accts submitted (under \$25)	0		
Control Cost Accts submitted)	0		
Total dollar volume placed (sql or pa)	\$50,137.44		
Non Legal dollars recovered	\$18,952.58		
Legal dollars recovered	\$3,660.78		
Total dollars recovered	\$22,613.36		
Average age of account	371		
Average Balance	\$414.00		
Recovery rate	45.1%		
Fee at	0.35	Non-legal Fees	\$7,871.70
		Legal Fees	
		CC & ATTY Fees	\$539.94
Average fee per account	65.06	TOTAL	\$8,411.64
DIRECT COSTS	CC	PRIME	
Labor cost for collectors	\$3.80	\$450.13	\$453.93
Benefit costs	\$0.67	\$155.92	\$156.59
Stmnt cost	\$1.63	\$86.41	\$88.04
Sales Bonus			\$393.59
Small Bal accounts costs X \$.554			\$0.00
Other Direct Costs	\$498.91	\$5.06	\$503.97
TOTAL DIRECT COSTS			\$1,596.11
Client legal amount earned us	\$1,774.74		
Total legal amount earned us	\$653,002.56		
LEGAL EXPENSES			\$1,421.75
Number of Active Clients as of today:	259		
Average cost per account	6.16		
TOTAL COST OF COLLECTION			\$5,085.74
TOTAL PROFIT / LOSS			\$5,393.79
INDIRECT COSTS			\$2,067.89
TOTAL PROFIT/LOSS W INDIR			\$3,325.90