## PRIME/CC CUSTOMER PUP REPORT

Client Name: Heritage Medical Associates

Group Id: 1077, 1078

Client Id: 1077 Date: 2015-06-23

Performance Evaluation: 2014 PUPS Final Round - To Print

	TOTAL		
LB Accts submitted (\$100+)	701		
MED Accts submitted (\$25-\$99.99)	97		
SB Accts submitted (under \$25)	36		
Control Cost Accts submitted)	0		
Total dollar volume placed (sql or pa)	\$298,606.94		
Non Legal dollars recovered	\$60,171.96		
Legal dollars recovered	\$407.20		
Total dollars recovered	\$60,579.16		
Average age of account	0		
Average Balance	\$358.00		
Recovery rate	20.3%		
Fee at	0.27	Non-legal Fees	\$16,299.48
		Legal Fees	
		CC & ATTY Fees	\$0.00
Average fee per account	19.54	TOTAL	\$16,299.48
DIRECT COSTS	CC	PRIME	
Labor cost for collectors	\$274.11	\$2,250.64	\$2,524.75
Benefit costs	\$27.85	\$761.17	\$789.02
Stmnt cost	\$28.14	\$453.64	\$481.78
Sales Bonus			\$814.97
Small Bal accounts costs X \$.554			\$25.20
Other Direct Costs	\$2,067.82	2 \$222.87	\$2,290.69
TOTAL DIRECT COSTS			\$6,926.41
Client legal amount earned us	\$104.20		
Total legal amount earned us	\$591,526	5.19	
LEGAL EXPENSES			\$82.53
Number of Active Clients as of today:	293		
Average cost per account	23.64		
TOTAL COST OF COLLECTION			\$11,079.57
TOTAL PROFIT / LOSS			\$9,290.53
INDIRECT COSTS			\$4,070.62
TOTAL PROFIT/LOSS W INDIR			\$5,219.91