

## PRIME/CC CUSTOMER PUP REPORT

Client Name : OCH Professional Services GRP

Client Id : 957

Date : 2014-05-29

Performance Evaluation : 2013 PUPS Process Final for Version 1.0

	TOTAL		
LB Accts submitted (\$100+)	68		
MED Accts submitted (\$25-\$99.99)	59		
SB Accts submitted (under \$25)	0		
Control Cost Accts submitted)	0		
Total dollar volume placed (sql or pa)	32766.22		
Non Legal dollars recovered	2015.07		
Legal dollars recovered	3198.04		
Total dollars recovered	5213.11		
Average age of account	0		
Average Balance	258.00		
Recovery rate	15.9%		
Fee at	0.34	Non-legal Fees	1756.38
		Legal Fees	
		CC & ATTY Fees	1304.97
Average fee per account	13.83	TOTAL	3061.35
DIRECT COSTS	CC	PRIME	
Labor cost for collectors	88.16	225.30	313.46
Benefit costs	15.31	81.49	96.80
Strmnt cost	37.78	35.43	73.20
Sales Bonus			87.82
Small Bal accounts costs X \$.554			0.00
Other Direct Costs	282.04	118.96	400.99
TOTAL DIRECT COSTS			972.28
Client legal amount earned us	1974.17		
Total legal amount earned us	713942.00		
LEGAL EXPENSES			1447.93
Number of Active Clients as of today :	295		
Average cost per account	3.30		
TOTAL COST OF COLLECTION			3220.91
TOTAL PROFIT / LOSS			641.14
INDIRECT COSTS			800.70
TOTAL PROFIT/LOSS W INDIR			-159.56