

PRIME/CC CUSTOMER PUP REPORT

Client Name : Express Care of New Albany

Client Id : 986

Date : 2015-06-23

Performance Evaluation : 2014 PUPS Final Round - To Print

	TOTAL		
LB Accts submitted (\$100+)	13		
MED Accts submitted (\$25-\$99.99)	16		
SB Accts submitted (under \$25)	1		
Control Cost Accts submitted)	0		
Total dollar volume placed (sql or pa)	\$3,340.87		
Non Legal dollars recovered	\$237.10		
Legal dollars recovered	\$892.29		
Total dollars recovered	\$1,129.39		
Average age of account	0		
Average Balance	\$111.00		
Recovery rate	33.8%		
Fee at	0.38	Non-legal Fees	\$432.37
		Legal Fees	
		CC & ATTY Fees	\$373.71
Average fee per account	14.41	TOTAL	\$806.08
DIRECT COSTS	CC	PRIME	
Labor cost for collectors	\$20.26	\$49.59	\$69.85
Benefit costs	\$3.56	\$17.18	\$20.74
Strmnt cost	\$8.68	\$9.52	\$18.20
Sales Bonus			\$21.62
Small Bal accounts costs X \$.554			\$0.55
Other Direct Costs	\$54.96	\$26.98	\$81.94
TOTAL DIRECT COSTS			\$212.90
Client legal amount earned us	\$578.38		
Total legal amount earned us	\$653,002.56		
LEGAL EXPENSES			\$463.34
Number of Active Clients as of today :	259		
Average cost per account	0.82		
TOTAL COST OF COLLECTION			\$874.41
TOTAL PROFIT / LOSS			\$129.83
INDIRECT COSTS			\$198.16
TOTAL PROFIT/LOSS W INDIR			\$-68.33