

## PRIME/CC CUSTOMER PUP REPORT

Client Name : Madden Medical Clinic

Client Id : 1080

Date : 2015-06-23

Performance Evaluation : 2014 PUPS Final Round - To Print

|  | TOTAL        |                |            |
|--|--------------|----------------|------------|
| LB Accts submitted (\$100+)            | 399          |                |            |
| MED Accts submitted (\$25-\$99.99)     | 142          |                |            |
| SB Accts submitted (under \$25)        | 1            |                |            |
| Control Cost Accts submitted)          | 0            |                |            |
| Total dollar volume placed (sql or pa) | \$182,600.58 |                |            |
| Non Legal dollars recovered            | \$16,209.54  |                |            |
| Legal dollars recovered                | \$0.00       |                |            |
| Total dollars recovered                | \$16,209.54  |                |            |
| Average age of account                 | 240          |                |            |
| Average Balance                        | \$337.00     |                |            |
| Recovery rate                          | 8.9%         |                |            |
| Fee at                                 | 0.34         | Non-legal Fees | \$5,535.67 |
|  |              | Legal Fees     |            |
|  |              | CC & ATTY Fees | \$0.00     |
| Average fee per account                | 10.21        | TOTAL          | \$5,535.67 |
| DIRECT COSTS                           | CC           | PRIME          |            |
| Labor cost for collectors              | \$401.27     | \$1,281.03     | \$1,682.31 |
| Benefit costs                          | \$40.77      | \$433.25       | \$474.01   |
| Strmnt cost                            | \$41.20      | \$258.21       | \$299.40   |
| Sales Bonus                            |              |                | \$276.78   |
| Small Bal accounts costs X \$.554      |              |                | \$0.70     |
| Other Direct Costs                     | \$1,176.98   | \$326.26       | \$1,503.24 |
| TOTAL DIRECT COSTS                     |              |                | \$4,236.45 |
| Client legal amount earned us          | \$0.00       |                |            |
| Total legal amount earned us           | \$591,526.19 |                |            |
| LEGAL EXPENSES                         |              |                | \$0.00     |
| Number of Active Clients as of today : | 293          |                |            |
| Average cost per account               | 14.46        |                |            |
| TOTAL COST OF COLLECTION               |              |                | \$5,618.92 |
| TOTAL PROFIT / LOSS                    |              |                | \$1,299.22 |
| INDIRECT COSTS                         |              |                | \$1,382.48 |
| TOTAL PROFIT/LOSS W INDIR              |              |                | \$-83.25   |