PRIME/CC CUSTOMER PUP REPORT

Client Name: New Albany Light, Gas, and Water

Client Id: 391 Date: 2014-05-21

Performance Evaluation: 2013 PUPS Process Final for Version 1.0

	TOTAL		
LB Accts submitted (\$100+)	0		
MED Accts submitted (\$25-\$99.99)	0		
SB Accts submitted (under \$25)	0		
Control Cost Accts submitted)	259		
Total dollar volume placed (sql or pa)	104622.02		
Non Legal dollars recovered	12903.59		
Legal dollars recovered	3419.75		
Total dollars recovered	16323.34		
Average age of account	0		
Average Balance	404.00		
Recovery rate	15.6%		
Fee at	0.16	Non-legal Fees	2642.73
		Legal Fees	
		CC & ATTY Fees	1699.72
Average fee per account	10.20	TOTAL	4342.45
DIRECT COSTS	CC	PRIME	
Labor cost for collectors	387.01	0.00	387.01
Benefit costs	67.20	0.00	67.20
Stmnt cost	165.83	0.00	165.83
Sales Bonus			132.14
Small Bal accounts costs X \$.554			0.00
Other Direct Costs	0.00	522.20	522.20
TOTAL DIRECT COSTS			1274.38
Client legal amount earned us	1181.17		
Total legal amount earned us	713942.0	00	
LEGAL EXPENSES			866.32
Number of Active Clients as of today:	295		
Average cost per account	4.32		
TOTAL COST OF COLLECTION			3276.47
TOTAL PROFIT / LOSS			2201.76
INDIRECT COSTS			1135.77
TOTAL PROFIT/LOSS W INDIR			1065.98