## ACES CUSTOMER PUP REPORT

Client Name: Encore Rehab

Client Id: 20054 Date: 2014-05-21

Performance Evaluation: 2013 PUPS Process Final for Version 1.0

	TOTAL	
ES1's placed	35	
ES2's placed	11	
ES3's placed	57	
ES2's placed	46	
Total dollar volume placed (sql or pa)		
Total dollars recovered		
Average age of account		
Fee Amt	1140.00	
Misc Fee	8.00	
Total Fee	1148.00	
DIRECT COSTS		
Labor cost for collectors	35.13	
Benefit costs	4.74	
Stmnt cost per acct @ x .554	81.26	
Sales Bonus	114.00	
Other Direct Costs	29.20	
TOTAL DIRECT COSTS	264.33	
Number of Active Clients as of today	295	
Average cost per account	1.77	
TOTAL COST OF COLLECTION	264.33	
TOTAL PROFIT / LOSS	883.67	
INDIRECT COSTS	300.26	
TOTAL PROFIT / LOSS w INDIR	583.41	