

## PRIME/CC CUSTOMER PUP REPORT

Client Name : Aurora Spine Center

Client Id : 193

Date : 2014-05-21

Performance Evaluation : 2013 PUPS Process Final for Version 1.0

|  | TOTAL     |                |         |
|--|-----------|----------------|---------|
| LB Accts submitted (\$100+)            | 33        |                |         |
| MED Accts submitted (\$25-\$99.99)     | 26        |                |         |
| SB Accts submitted (under \$25)        | 4         |                |         |
| Control Cost Accts submitted)          | 0         |                |         |
| Total dollar volume placed (sql or pa) | 20015.76  |                |         |
| Non Legal dollars recovered            | 3587.26   |                |         |
| Legal dollars recovered                | 183.40    |                |         |
| Total dollars recovered                | 3770.66   |                |         |
| Average age of account                 | 0         |                |         |
| Average Balance                        | 318.00    |                |         |
| Recovery rate                          | 18.8%     |                |         |
| Fee at                                 | 0.30      | Non-legal Fees | 1144.78 |
|  |           | Legal Fees     |         |
|  |           | CC & ATTY Fees | 0.00    |
| Average fee per account                | 18.17     | TOTAL          | 1144.78 |
| DIRECT COSTS                           | CC        | PRIME          |         |
| Labor cost for collectors              | 38.85     | 109.34         | 148.19  |
| Benefit costs                          | 6.75      | 39.55          | 46.29   |
| Strmnt cost                            | 16.65     | 17.19          | 33.84   |
| Sales Bonus                            |           |                | 0.00    |
| Small Bal accounts costs X \$.554      |           |                | 2.20    |
| Other Direct Costs                     | 136.87    | 52.42          | 189.29  |
| TOTAL DIRECT COSTS                     |           |                | 419.81  |
| Client legal amount earned us          | 64.19     |                |         |
| Total legal amount earned us           | 713942.00 |                |         |
| LEGAL EXPENSES                         |           |                | 47.08   |
| Number of Active Clients as of today : | 295       |                |         |
| Average cost per account               | 1.42      |                |         |
| TOTAL COST OF COLLECTION               |           |                | 766.31  |
| TOTAL PROFIT / LOSS                    |           |                | 677.89  |
| INDIRECT COSTS                         |           |                | 299.42  |
| TOTAL PROFIT/LOSS W INDIR              |           |                | 378.47  |