## PRIME/CC CUSTOMER PUP REPORT

Client Name: OBGYN Associates of Cookeville GRP

Client Id: 942 Date: 2014-05-21

Performance Evaluation: 2013 PUPS Process Final for Version 1.0

|  | TOTAL     |                |         |
|--|-----------|----------------|---------|
| LB Accts submitted (\$100+)            | 204       |                |         |
| MED Accts submitted (\$25-\$99.99)     | 148       |                |         |
| SB Accts submitted (under \$25)        | 109       |                |         |
| Control Cost Accts submitted)          | 0         |                |         |
| Total dollar volume placed (sql or pa) | 73995.74  |                |         |
| Non Legal dollars recovered            | 28038.87  |                |         |
| Legal dollars recovered                | 0.00      |                |         |
| Total dollars recovered                | 28038.87  |                |         |
| Average age of account                 | 0         |                |         |
| Average Balance                        | 161.00    |                |         |
| Recovery rate                          | 37.9%     |                |         |
| Fee at                                 | 0.25      | Non-legal Fees | 7074.41 |
|  |           | Legal Fees     |         |
|  |           | CC & ATTY Fees | 0.00    |
| Average fee per account                | 15.35     | TOTAL          | 7074.41 |
| DIRECT COSTS                           | CC        | PRIME          |         |
| Labor cost for collectors              | 221.15    | 675.91         | 897.06  |
| Benefit costs                          | 38.40     | 244.48         | 282.88  |
| Stmnt cost                             | 94.76     | 106.28         | 201.04  |
| Sales Bonus                            |           |                | 353.72  |
| Small Bal accounts costs X \$.554      |           |                | 59.95   |
| Other Direct Costs                     | 846.11    | 298.40         | 1144.51 |
| TOTAL DIRECT COSTS                     |           |                | 2939.16 |
| Client legal amount earned us          | 0.00      |                |         |
| Total legal amount earned us           | 713942.00 |                |         |
| LEGAL EXPENSES                         |           |                | 0.00    |
| Number of Active Clients as of today:  | 295       |                |         |
| Average cost per account               | 9.96      |                |         |
| TOTAL COST OF COLLECTION               |           |                | 4789.48 |
| TOTAL PROFIT / LOSS                    |           |                | 4135.25 |
| INDIRECT COSTS                         |           |                | 1850.32 |
| TOTAL PROFIT/LOSS W INDIR              |           |                | 2284.93 |
|  |           |                |         |