## PRIME/CC CUSTOMER PUP REPORT

Client Name : Inergy LP GRP

Client Id: 3000 Date: 2014-05-21

Performance Evaluation: 2013 PUPS Process Final for Version 1.0

	TOTAL		
LB Accts submitted (\$100+)	975		
MED Accts submitted (\$25-\$99.99)	79		
SB Accts submitted (under \$25)	0		
Control Cost Accts submitted)	0		
Total dollar volume placed (sql or pa)	323945.50		
Non Legal dollars recovered	153540.47		
Legal dollars recovered	7515.84		
Total dollars recovered	161056.31		
Average age of account	0		
Average Balance	307.00		
Recovery rate	49.7%		
Fee at	0.25	Non-legal Fees	39843.49
		Legal Fees	
		CC & ATTY Fees	796.89
Average fee per account	37.80	TOTAL	40640.38
DIRECT COSTS	CC	PRIME	
Labor cost for collectors	118.05	3230.44	3348.49
Benefit costs	20.50	1168.48	1188.97
Stmnt cost	50.58	507.96	558.54
Sales Bonus			1992.17
Small Bal accounts costs X \$.554			0.00
Other Direct Costs	4043.90	159.28	4203.18
TOTAL DIRECT COSTS			11291.36
Client legal amount earned us	3362.57		
Total legal amount earned us	713942.0	0	
LEGAL EXPENSES			2466.24
Number of Active Clients as of today:	295		
Average cost per account	38.28		
TOTAL COST OF COLLECTION			24387.14
TOTAL PROFIT / LOSS			26882.78
INDIRECT COSTS			10629.54
TOTAL PROFIT/LOSS W INDIR			16253.24