## PRIME/CC CUSTOMER PUP REPORT

Client Name : Oxford Orthopaedics & Sports Medicine

Client Id: 1028 Date: 2014-05-21

Performance Evaluation: 2013 PUPS Process Final for Version 1.0

|   | TOTAL     |                |         |
|---|-----------|----------------|---------|
| LB Accts submitted (\$100+)             | 189       |                |         |
| MED Accts submitted (\$25-\$99.99)      | 48        |                |         |
| SB Accts submitted (under \$25)         | 1         |                |         |
| Control Cost Accts submitted)           | 0         |                |         |
| Total dollar volume placed (sql or pa)  | 132371.12 |                |         |
| Non Legal dollars recovered             | 6208.73   |                |         |
| Legal dollars recovered                 | 7066.31   |                |         |
| Total dollars recovered                 | 13275.04  |                |         |
| Average age of account                  | 0         |                |         |
| Average Balance                         | 556.00    |                |         |
| Recovery rate                           | 10%       |                |         |
| Fee at                                  | 0.33      | Non-legal Fees | 4405.56 |
|   |           | Legal Fees     |         |
|   |           | CC & ATTY Fees | 2140.28 |
| Average fee per account                 | 18.51     | TOTAL          | 6545.84 |
| DIRECT COSTS                            | СС        | PRIME          |         |
| Labor cost for collectors               | 71.72     | 626.21         | 697.93  |
| Benefit costs                           | 12.45     | 226.51         | 238.96  |
| Stmnt cost                              | 30.73     | 98.47          | 129.20  |
| Sales Bonus                             |           |                | 220.28  |
| Small Bal accounts costs X \$.554       |           |                | 0.55    |
| Other Direct Costs                      | 783.90    | 96.78          | 880.67  |
| TOTAL DIRECT COSTS                      |           |                | 2167.59 |
| Client legal amount earned us           | 4170.48   |                |         |
| Total legal amount earned us            | 713942.0  | 0              |         |
| LEGAL EXPENSES                          |           |                | 3058.80 |
| Number of Active Clients as of today:   | 295       |                |         |
| Average cost per account                | 7.35      |                |         |
| TOTAL COST OF COLLECTION                |           |                | 6938.46 |
| TOTAL PROFIT / LOSS                     |           |                | 1319.45 |
| INDIRECT COSTS                          |           |                | 1712.07 |
| TOTAL PROFIT/LOSS W INDIR               |           |                | -392.62 |
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