

PRIME/CC CUSTOMER PUP REPORT

Client Name : University Orthopaedic Clinic

Client Id : 1069

Date : 2015-06-23

Performance Evaluation : 2014 PUPS Final Round - To Print

| | TOTAL | | |
|--|----------------|----------------|-------------|
| LB Accts submitted (\$100+) | 1605 | | |
| MED Accts submitted (\$25-\$99.99) | 628 | | |
| SB Accts submitted (under \$25) | 905 | | |
| Control Cost Accts submitted) | 0 | | |
| Total dollar volume placed (sql or pa) | \$1,087,195.75 | | |
| Non Legal dollars recovered | \$98,328.58 | | |
| Legal dollars recovered | \$4,665.24 | | |
| Total dollars recovered | \$102,993.82 | | |
| Average age of account | 220 | | |
| Average Balance | \$346.00 | | |
| Recovery rate | 9.5% | | |
| Fee at | 0.29 | Non-legal Fees | \$29,733.28 |
| | | Legal Fees | |
| | | CC & ATTY Fees | \$554.46 |
| Average fee per account | 9.48 | TOTAL | \$30,287.74 |
| DIRECT COSTS | CC | PRIME | |
| Labor cost for collectors | \$1,774.65 | \$5,153.04 | \$6,927.68 |
| Benefit costs | \$180.29 | \$1,742.76 | \$1,923.06 |
| Strmnt cost | \$182.19 | \$1,038.65 | \$1,220.84 |
| Sales Bonus | | | \$1,486.66 |
| Small Bal accounts costs X \$.554 | | | \$633.50 |
| Other Direct Costs | \$4,734.45 | \$1,442.90 | \$6,177.35 |
| TOTAL DIRECT COSTS | | | \$18,369.10 |
| Client legal amount earned us | \$2,217.45 | | |
| Total legal amount earned us | \$591,526.19 | | |
| LEGAL EXPENSES | | | \$1,756.40 |
| Number of Active Clients as of today : | 293 | | |
| Average cost per account | 62.69 | | |
| TOTAL COST OF COLLECTION | | | \$27,689.54 |
| TOTAL PROFIT / LOSS | | | \$10,162.24 |
| INDIRECT COSTS | | | \$7,564.04 |
| TOTAL PROFIT/LOSS W INDIR | | | \$2,598.20 |