

## ACES CUSTOMER PUP REPORT

Client Name : Swoope Insurance Agency

Client Id : 20100

Date : 2014-05-21

Performance Evaluation : 2013 PUPS Process Final for Version 1.0

	<u>TOTAL</u>
ES1's placed	0
ES2's placed	0
ES3's placed	4
ES2's placed	1
Total dollar volume placed (sql or pa)	
Total dollars recovered	
Average age of account	
Fee Amt	60.00
Misc Fee	0.00
Total Fee	60.00
DIRECT COSTS	
Labor cost for collectors	1.18
Benefit costs	0.16
Stmnt cost per acct @ x .554	2.73
Sales Bonus	6.00
Other Direct Costs	0.98
TOTAL DIRECT COSTS	11.04
Number of Active Clients as of today	295
Average cost per account	2.21
TOTAL COST OF COLLECTION	11.04
TOTAL PROFIT / LOSS	48.96
INDIRECT COSTS	15.69
TOTAL PROFIT / LOSS w INDIR	33.26