## PRIME/CC CUSTOMER PUP REPORT

Client Name: OCH Pulmonology DBA Holliday

Client Id: 1018 Date: 2014-05-21

Performance Evaluation: 2013 PUPS Process Final for Version 1.0

|                                        | TOTAL   |                |        |
|----------------------------------------|---------|----------------|--------|
| LB Accts submitted (\$100+)            | 0       |                |        |
| MED Accts submitted (\$25-\$99.99)     | 0       |                |        |
| SB Accts submitted (under \$25)        | 0       |                |        |
| Control Cost Accts submitted)          | 7       |                |        |
| Total dollar volume placed (sql or pa) | 3542.86 |                |        |
| Non Legal dollars recovered            | 64.80   |                |        |
| Legal dollars recovered                | 0.00    |                |        |
| Total dollars recovered                | 64.80   |                |        |
| Average age of account                 | 0       |                |        |
| Average Balance                        | 506.00  |                |        |
| Recovery rate                          | 1.8%    |                |        |
| Fee at                                 | 0.35    | Non-legal Fees | 22.68  |
|                                        |         | Legal Fees     |        |
|                                        |         | CC & ATTY Fees | 0.00   |
| Average fee per account                | 3.24    | TOTAL          | 22.68  |
| DIRECT COSTS                           | CC      | PRIME          |        |
| Labor cost for collectors              | 10.46   | 0.00           | 10.46  |
| Benefit costs                          | 1.82    | 0.00           | 1.82   |
| Stmnt cost                             | 4.48    | 0.00           | 4.48   |
| Sales Bonus                            |         |                | 1.13   |
| Small Bal accounts costs X \$.554      |         |                | 0.00   |
| Other Direct Costs                     | 0.00    | 14.11          | 14.11  |
| TOTAL DIRECT COSTS                     |         |                | 32.01  |
| Client legal amount earned us          | 0.00    |                |        |
| Total legal amount earned us           | 713942. | 00             |        |
| LEGAL EXPENSES                         |         |                | 0.00   |
| Number of Active Clients as of today:  | 295     |                |        |
| Average cost per account               | 0.11    |                |        |
| TOTAL COST OF COLLECTION               |         |                | 37.94  |
| TOTAL PROFIT / LOSS                    |         |                | -9.33  |
| INDIRECT COSTS                         |         |                | 5.93   |
| TOTAL PROFIT/LOSS W INDIR              |         |                | -15.26 |
|                                        |         |                |        |