

PRIME/CC CUSTOMER PUP REPORT

Client Name : New Albany Light, Gas, and Water

Client Id : 391

Date : 2015-06-23

Performance Evaluation : 2014 PUPS Final Round - To Print

	TOTAL		
LB Accts submitted (\$100+)	462		
MED Accts submitted (\$25-\$99.99)	78		
SB Accts submitted (under \$25)	10		
Control Cost Accts submitted)	0		
Total dollar volume placed (sql or pa)	\$325,499.31		
Non Legal dollars recovered	\$20,792.30		
Legal dollars recovered	\$1,660.88		
Total dollars recovered	\$22,453.18		
Average age of account	94		
Average Balance	\$592.00		
Recovery rate	6.9%		
Fee at	0.21	Non-legal Fees	\$4,779.66
		Legal Fees	
		CC & ATTY Fees	\$614.59
Average fee per account	8.69	TOTAL	\$5,394.25
DIRECT COSTS	CC	PRIME	
Labor cost for collectors	\$98.78	\$1,762.38	\$1,861.16
Benefit costs	\$17.36	\$610.46	\$627.83
Strmnt cost	\$42.33	\$338.31	\$380.63
Sales Bonus			\$238.98
Small Bal accounts costs X \$.554			\$5.50
Other Direct Costs	\$1,953.36	\$131.51	\$2,084.87
TOTAL DIRECT COSTS			\$5,198.97
Client legal amount earned us	\$815.85		
Total legal amount earned us	\$653,002.56		
LEGAL EXPENSES			\$653.58
Number of Active Clients as of today :	259		
Average cost per account	20.07		
TOTAL COST OF COLLECTION			\$7,178.65
TOTAL PROFIT / LOSS			\$-458.30
INDIRECT COSTS			\$1,326.10
TOTAL PROFIT/LOSS W INDIR			\$-1,784.40