## PRIME/CC CUSTOMER PUP REPORT

Client Name: NMMC Credit Union

Client Id: 248 Date: 2014-05-21

Performance Evaluation: 2013 PUPS Process Final for Version 1.0

|  | TOTAL    |                |        |
|--|----------|----------------|--------|
| LB Accts submitted (\$100+)            | 0        |                |        |
| MED Accts submitted (\$25-\$99.99)     | 0        |                |        |
| SB Accts submitted (under \$25)        | 0        |                |        |
| Control Cost Accts submitted)          | 8        |                |        |
| Total dollar volume placed (sql or pa) | 16797.18 | 8              |        |
| Non Legal dollars recovered            | 1613.87  |                |        |
| Legal dollars recovered                | 1100.00  |                |        |
| Total dollars recovered                | 2713.87  |                |        |
| Average age of account                 | 0        |                |        |
| Average Balance                        | 2100.00  |                |        |
| Recovery rate                          | 16.2%    |                |        |
| Fee at                                 | 0.34     | Non-legal Fees | 931.76 |
|  |          | Legal Fees     |        |
|  |          | CC & ATTY Fees | 0.00   |
| Average fee per account                | 116.47   | TOTAL          | 931.76 |
| DIRECT COSTS                           | CC       | PRIME          |        |
| Labor cost for collectors              | 11.95    | 0.00           | 11.95  |
| Benefit costs                          | 2.08     | 0.00           | 2.08   |
| Stmnt cost                             | 5.12     | 0.00           | 5.12   |
| Sales Bonus                            |          |                | 0.00   |
| Small Bal accounts costs X \$.554      |          |                | 0.00   |
| Other Direct Costs                     | 0.00     | 16.13          | 16.13  |
| TOTAL DIRECT COSTS                     |          |                | 35.28  |
| Client legal amount earned us          | 363.00   |                |        |
| Total legal amount earned us           | 713942.0 | 00             |        |
| LEGAL EXPENSES                         |          |                | 266.24 |
| Number of Active Clients as of today:  | 295      |                |        |
| Average cost per account               | 0.12     |                |        |
| TOTAL COST OF COLLECTION               |          |                | 545.22 |
| TOTAL PROFIT / LOSS                    |          |                | 630.24 |
| INDIRECT COSTS                         |          |                | 243.70 |
| TOTAL PROFIT/LOSS W INDIR              |          |                | 386.54 |
|  |          |                |        |