## PRIME/CC CUSTOMER PUP REPORT

Client Name: Norwood Clinic, Inc.

Client Id: 934 Date: 2014-05-21

Performance Evaluation: 2013 PUPS Process Final for Version 1.0

	TOTAL		
LB Accts submitted (\$100+)	223		
MED Accts submitted (\$25-\$99.99)	150		
SB Accts submitted (under \$25)	7		
Control Cost Accts submitted)	0		
Total dollar volume placed (sql or pa)	90017.14		
Non Legal dollars recovered	16253.82		
Legal dollars recovered	0.41		
Total dollars recovered	16254.23	i e	
Average age of account	0		
Average Balance	237.00		
Recovery rate	18.1%		
Fee at	0.31	Non-legal Fees	4986.70
		Legal Fees	
		CC & ATTY Fees	0.00
Average fee per account	13.12	TOTAL	4986.70
DIRECT COSTS	CC	PRIME	
Labor cost for collectors	224.14	738.86	963.00
Benefit costs	38.92	267.25	306.17
Stmnt cost	96.04	116.18	212.22
Sales Bonus			249.34
Small Bal accounts costs X \$.554			3.85
Other Direct Costs	924.91	302.43	1227.34
TOTAL DIRECT COSTS			2961.92
Client legal amount earned us	0.12		
Total legal amount earned us	713942.0	0	
LEGAL EXPENSES			0.09
Number of Active Clients as of today:	295		
Average cost per account	10.04		
TOTAL COST OF COLLECTION			4266.28
TOTAL PROFIT / LOSS			2024.69
INDIRECT COSTS			1304.28
TOTAL PROFIT/LOSS W INDIR			720.42