*****	*****	*****	*****
, ~	,	)	INDUSTRY O PAGE 19
*****	******	******	*****
======================================	TNEO - DIVIDEND	======================================	
======================================	======================================	S AND EARNINGS	, =======
CURRENT	QUARTER	CUMULATIVE YEAR-TO-DATI	<b>Ξ</b>
DIVIDENDS	EARNINGS	EARNINGS	_
_	FIRM 4, QUAR  *************   OY # 1 (COMP   CURRENT	FIRM 4, QUARTER 8 (FALL	CURRENT QUARTER  CURRENT QUARTER  CURRENT OF DESCRIPTION OF THE COMPLETE CO

54,658,735

5,754,440

-6,836,847

-246,556

0

0

0

0

FIRM 1

FIRM 2

FIRM 3

FIRM 5

207,625,632

-25,008,579

8,861,608

7,969,325

MARKETING RESEARCH STUDY # 3 (INDUSTRY SALES FORCE SIZE )

	QUARTER 4	QUARTER 5	QUARTER 6	QUARTER 7	QUARTER 8
REG. 1 (AUST/NZ )	290	355	425	555	525
REG. 2 (U.S. )	520	650	790	920	1,120
REG. 3 (JAPAN )	430	575	650	800	950
REG. 4 $(HK/T/K/S)$	350	480	570	550	670
REG. 5 (U.K. )	0	0	300	450	525
TOTAL	1,590	2,060	2,735	3 <b>,</b> 275	3 <b>,</b> 790

MARKETING RESEARCH STUDY # 8 (MEDIA CONTENT ANALYSIS )

==========		•		=======	-========
		QUARTER 5			QUARTER 8
DEGION 1 (AUGE/NG					
REGION 1 (AUST/NZ Product 1-3	2	1	1	1	1
Product 1-3 Product 2-3	۷	14	7	7	7
Product 4-1		14	1	2	17
Product 5-1	1	1	1	1	1
REGION 2 (U.S.	)				
Product 1-2	14	14	14	14	14
Product 2-2	14	14	14	7	2
Product 3-2	11	14	14	14	14
Product 4-4		14	14	5	17
Product 5-1	1	1	1	1	1
Product 5-2	13	13	13	13	13
REGION 3 (JAPAN	)				
Product 1-3	9	14	14	14	14
Product 2-3	13	14	14	14	2
Product 3-3	19	19	19	14	14
Product 4-3	14	14	14	21	17
Product 5-1	1	1	1	1	1
REGION 4 (HK/T/K/	S)				
Product 1-2	15	15	15	15	15
Product 2-4	14	14	14	14	14
Product 4-2	14	14	14	14	15
Product 4-4					15
Product 5-1	1	1	1	1	1
· ·	)				
Product 1-4			14	14	14
Product 2-1			14	14	6
Product 3-4			14	14	14
Product 4-2				10	18

FIRM 4:	ES LO QUE	HAY						INDUSTRY O
MARKETIN	G RESEARCH	FOR	FIRM 4	QUARTER	8	(FALL	)	PAGE 22
الملا ملا ملا ملا ملا ملا ملا ملا		د باد باد باد با		ىل بىل بىل بىل بىل بىل بىل بىل بىل بىل ب	ل مال مال	مل بلد بلد بلد بلد بلد با		

\_\_\_\_\_\_

MARKETING RESEARC					)
	QUARTER 4	QUARTER 5	QUARTER 6	QUARTER 7	QUARTER 8
DECTON 1 /AUGE/NG	, ,				
REGION 1 (AUST/NZ		1.0	1.0	1.0	1.0
Product 1-3 Product 2-3	10	10 10	10 10	10 10	10 10
		10	10		
Product 4-1	1.0	1.0	1.0	1	10
Product 5-1	10	10	10	10	10
REGION 2 (U.S.	)				
Product 1-2	56	19	19	19	19
Product 2-2	69	46	62	9	9
Product 3-2	64	56	10	10	19
Product 4-4		14	19	19	10
Product 5-1	10	10	10	10	10
Product 5-2	10	10	10	10	10
REGION 3 (JAPAN	)				
Product 1-3	10	10	10	10	10
Product 2-3	10	47	9	10	1
Product 3-3	64	64	10	10	10
Product 4-3	10	10	47	47	47
Product 5-1	10	10	10	10	10
DECTON 4 /IIV/m/v/	(C)				
REGION 4 (HK/T/K/ Product 1-2	10	10	10	10	10
Product 1-2 Product 2-4	10	46	46	10	3
Product 2-4 Product 4-2	10	10	10	10	10
	10	10	10	10	
Product 4-4	1.0	1.0	1.0	1.0	10
Product 5-1	10	10	10	10	10
REGION 5 (U.K.	)				
Product 1-4			10	10	10
Product 2-1			10	10	10
Product 3-4			10	10	65

10 10

Product 4-2

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

MARKETING RESEARCH STUDY #11 (CUSTOMER BRAND AWARENESS )

==========		•			
	QUARTER 4	QUARTER 5	QUARTER 6	QUARTER 7	QUARTER 8
REGION 1 (AUST/NZ	•	70 75	02.06	07 76	70 13
Product 1-3 Product 2-3			82.86 72.61		
Product 4-1		47.23	72.01		70.25
Product 5-1	82 96	82 23	83 78		
FIOUUCE 5 I	02.90	02.23	03.70	02.04	03.73
REGION 2 (U.S.	)				
Product 1-2	59.53	63.16 36.26 36.33	62.75	62.58	62.43
Product 2-2	38.71	36.26	40.96 34.99	31.02	37.91
Product 3-2	24.69	36.33	34.99	35.24	45.49
Product 4-4		24.10	45.93		33.33
Product 5-1		17.07			
Product 5-2	45.21	45.12	43.51	44.49	44.40
REGION 3 (JAPAN	)				
Product 1-3		70.70	78.98	82.10	81.66
Product 2-3	61.49	68.33	78.61	81.68	73.11
Product 3-3	50.95	62.16	62.75	72.90	76.48
Product 4-3	74.24	81.20	83.43	72.35	64.99
Product 5-1	44.28	47.10	46.89	46.65	46.37
REGION 4 (HK/T/K/	/s)				
Product 1-2		67.97	66.69	68.61	70.49
Product 2-4	50.30	66.15	73.48	74.24	74.91
Product 4-2	69.25		76.76	78.24	67.25
Product 4-4					39.34
	52.10	55.68	55.69	56.13	
REGION 5 (U.K.	)				
Product 1-4	,		9 64	30.54	33.86
Product 2-1				29.29	
Product 3-4				23.66	
Product 4-2			_0.50	37.69	
<del>-</del>				<del>-</del>	

FIRM 4: ES LO QUE	C HAY				INDUSTRY O
MARKETING RESEARCH	FOR FIRM 4	, QUARTER	8 (FALL	)	PAGE 24
*****	*****	****	*****	*****	* * * * * * * * * * * * * * * * * * * *

MADVERTING DEGRADOU ORIDA #17 (DRAND ONLITTED DARENGO

MARKETING RESEARCH STUDY #17 (BRAND QUALITY RATINGS )

	QUARTER 4	QUARTER 5	QUARTER 6	QUARTER 7	QUARTER 8
Product 1-2	89.69	90.30	88.97	89.55	91.30
Product 1-3	47.77	62.05	71.95	79.74	83.01
Product 1-4			21.04	46.29	62.66
Product 2-1	76.30	80.09	76.94	84.12	86.53
Product 2-2	80.78	81.97	86.34	88.00	89.00
Product 2-3	62.95	72.76	78.09	82.33	86.31
Product 2-4	20.81	46.60	63.86	71.53	72.94
Product 3-2	71.88	69.58	62.76	61.41	47.38
Product 3-3	37.35	45.35	47.48	49.91	50.89
Product 3-4			21.20	36.60	43.25
Product 4-1		55.08	60.45	60.27	72.42
Product 4-2	88.56	92.31	89.38	92.39	92.12
Product 4-3	62.87	73.24	79.58	81.05	79.15
Product 4-4		21.02	44.52	60.66	65.12
Product 5-1	56.35	55.72	55.36	55.56	54.37
Product 5-2	88.55	85.77	87.91	85.65	86.79

****************	******
FIRM 4: ES LO QUE HAY	INDUSTRY O
MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL )	PAGE 25
*******************	********
MARKETING REGERRAL OFFICE #10 /COMPETITIVE INFORMATION - DALANCE C	:=======
MARKETING RESEARCH STUDY #19 (COMPETITIVE INFORMATION - BALANCE S	3HEETS)

*******************	*****
FIRM 4: ES LO QUE HAY	INDUSTRY O
MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL )	PAGE 26
**************************************	******
*********	
DIVISIONAL BALANCE SHEET FOR FIRM 1, QUARTER 8 ************************************	
ASSETS	
CASH	20,654,752
MARKETABLE SECURITIES	163,462,440
FINISHED GOODS INVENTORY:	
PRODUCT 1 ( 2,110 Units) [\$ 234.59 Per Unit]	494,994
PRODUCT 2 ( 13,708 Units) [\$ 449.88 Per Unit] PRODUCT 3 ( 4,622 Units) [\$ 416.56 Per Unit]	6,166,941 1,925,339
PRODUCT 4 ( 0 Units) [\$ .00 Per Unit]	1,920,559
PLANT {located in Region 3 (JAPAN )}:	-
CURRENT PLANT [CAPACITY = 166,702]	
PLANT ON ORDER FOR 1 QUARTER HENCE [CAPACITY = 30,000]	21,250,000
TOTAL ASSETS	337,651,346
LIABILITIES AND EQUITY	
LOANS	0
INITIAL (QUARTER 0) CORPORATE CAPITALIZATION	100,000,000
- DIVIDENDS PAID, PRIOR TO THIS YEAR	0
- DIVIDENDS PAID, END OF QUARTER 1 OF THIS YEAR	0
- DIVIDENDS PAID, END OF QUARTER 2 OF THIS YEAR - DIVIDENDS PAID, END OF QUARTER 3 OF THIS YEAR	0
- DIVIDENDS PAID, END OF QUARTER 4 OF THIS YEAR	0
+ RETAINED EARNINGS (AFTER-TAX INCOME PRIOR TO THIS YEAR)	30,025,714
+ YEAR-TO-DATE EARNINGS (AFTER-TAX INCOME THIS YEAR)	207,625,632
TOTAL LIABILITIES AND EQUITY	337,651,346

***********	
**************************************	INDUSTRY O
MARKETING RESEARCH FOR FIRM 4, OUARTER 8 (FALL )	PAGE 27
***************************************	_
********	
DIVISIONAL BALANCE SHEET FOR FIRM 2, QUARTER 8	
*****	
ASSETS	
CASH	10,743,369
MARKETABLE SECURITIES	0
FINISHED GOODS INVENTORY:  PRODUCT 1 ( 41,470 Units) [\$ 729.20 Per Unit]	30,239,825
PRODUCT 2 ( 12,353 Units) [\$ 669.56 Per Unit]	8,271,098
PRODUCT 3 ( 11,069 Units) [\$ 537.56 Per Unit]	5,950,280
PRODUCT 4 ( 2,363 Units) [\$ 914.42 Per Unit]	
PLANT {located in Region 1 (AUST/NZ )}:	
CURRENT PLANT [CAPACITY = 121,098]	99,898,444
PLANT ON ORDER FOR 1 QUARTER HENCE [CAPACITY = 0] TOTAL ASSETS	157,263,796
TOTAL ASSETS	137,203,790
LIABILITIES AND EQUITY	
LOANS	32,255,833
INITIAL (QUARTER 0) CORPORATE CAPITALIZATION	100,000,000
- DIVIDENDS PAID, PRIOR TO THIS YEAR - DIVIDENDS PAID, END OF QUARTER 1 OF THIS YEAR	-1,000,000 0
- DIVIDENDS PAID, END OF QUARTER 2 OF THIS YEAR	0
- DIVIDENDS PAID, END OF QUARTER 3 OF THIS YEAR	0
- DIVIDENDS PAID, END OF QUARTER 4 OF THIS YEAR	0
+ RETAINED EARNINGS (AFTER-TAX INCOME PRIOR TO THIS YEAR)	17,146,355
+ YEAR-TO-DATE EARNINGS (AFTER-TAX INCOME THIS YEAR)	8,861,608
TOTAL LIABILITIES AND EQUITY	157,263,796

***********	******
FIRM 4: ES LO QUE HAY	INDUSTRY O
MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL )	PAGE 28
*****************	*****
********	
DIVISIONAL BALANCE SHEET FOR FIRM 3, QUARTER 8	
ASSETS	
CASH	5,273,718
MARKETABLE SECURITIES	0
FINISHED GOODS INVENTORY:	1 720 006
PRODUCT 1 ( 5,471 Units) [\$ 316.37 Per Unit] PRODUCT 2 ( 20,597 Units) [\$ 738.84 Per Unit]	1,730,886 15,217,931
PRODUCT 3 ( 8,993 Units) [\$ 605.73 Per Unit]	5,447,355
PRODUCT 4 ( 18,355 Units) [\$ 659.00 Per Unit]	
PLANT {located in Region 1 (AUST/NZ )}:	,,
CURRENT PLANT [CAPACITY = 161,906]	122,746,256
PLANT ON ORDER FOR 1 QUARTER HENCE [CAPACITY = 0]	0
TOTAL ASSETS	162,512,076
LIABILITIES AND EQUITY	
LOANS	74,127,497
INITIAL (QUARTER 0) CORPORATE CAPITALIZATION	100,000,000
- DIVIDENDS PAID, PRIOR TO THIS YEAR	0
- DIVIDENDS PAID, END OF QUARTER 1 OF THIS YEAR	0
- DIVIDENDS PAID, END OF QUARTER 2 OF THIS YEAR	0
- DIVIDENDS PAID, END OF QUARTER 3 OF THIS YEAR	0
- DIVIDENDS PAID, END OF QUARTER 4 OF THIS YEAR + RETAINED EARNINGS (AFTER-TAX INCOME PRIOR TO THIS YEAR)	13,393,158
+ YEAR-TO-DATE EARNINGS (AFTER-TAX INCOME THIS YEAR)	-25,008,579
TOTAL LIABILITIES AND EQUITY	162,512,076

***********	*****										
FIRM 4: ES LO QUE HAY MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL )	INDUSTRY O PAGE 29										
************************	*****										
******											
DIVISIONAL BALANCE SHEET FOR FIRM 5, QUARTER 8 ************************************											
ASSETS											
	2 000 621										
CASH MARKETABLE SECURITIES	3,899,631 32,151,423										
FINISHED GOODS INVENTORY:	32/131/123										
PRODUCT 1 ( 157,254 Units) [\$ 215.95 Per Unit]	33,958,599										
PRODUCT 2 ( 11,403 Units) [\$ 745.30 Per Unit]	8,498,697										
PRODUCT 3 ( 0 Units) [\$ .00 Per Unit] PRODUCT 4 ( 0 Units) [\$ .00 Per Unit]	0										
PLANT {located in Region 1 (AUST/NZ )}:	Ŭ										
CURRENT PLANT [CAPACITY = 45,000]	44,196,806										
PLANT ON ORDER FOR 1 QUARTER HENCE [CAPACITY = 0] TOTAL ASSETS	122 705 156										
TOTAL ASSETS	122,705,156										
LIABILITIES AND EQUITY											
LOANS	0										
INITIAL (QUARTER 0) CORPORATE CAPITALIZATION	100,000,000										
- DIVIDENDS PAID, PRIOR TO THIS YEAR - DIVIDENDS PAID, END OF QUARTER 1 OF THIS YEAR	0										
- DIVIDENDS PAID, END OF QUARTER 2 OF THIS YEAR	0										
- DIVIDENDS PAID, END OF QUARTER 3 OF THIS YEAR	0										
- DIVIDENDS PAID, END OF QUARTER 4 OF THIS YEAR	0										
+ RETAINED EARNINGS (AFTER-TAX INCOME PRIOR TO THIS YEAR) + YEAR-TO-DATE EARNINGS (AFTER-TAX INCOME THIS YEAR)	14,735,831 7,969,325										
TOTAL LIABILITIES AND EQUITY	122,705,156										

\* FIRM 4: ES LO OUE HAY INDUSTRY O

MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL ) PAGE 30 \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

\_\_\_\_\_\_ \_\_\_\_\_\_

MARKETING RESEARCH STUDY #21 (BRAND PERCEPTUAL RATINGS )

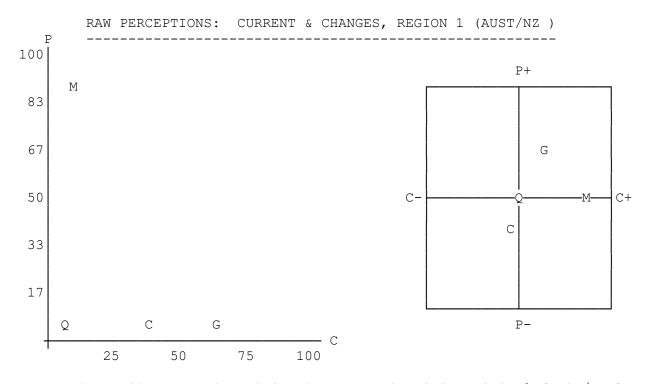
DDF7/TOIIC	DFDFAD	COMMEN

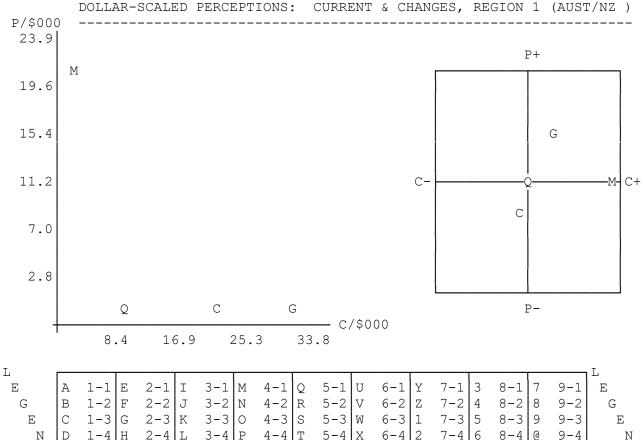
		D-+-				PREVIOUS	PERFOR	CONVEN
		Data Points	PERFOR	CONVEN	DEALER	VOLUME MK SHARE	PER \$000	PER \$000
		POINTS	PERFOR	CONVEN	PRICE	MK SHARE	\$000	\$000
DECTON 1 /A	IIOM /NIC \	11	10	0.0	22	E 0	1.0	01
REGION 1 (A	UST/NZ )	Τ Τ	.12	.08	32	.52	.16	.21
REGION 2 (U	.S. )	14	01	.77	.05	.90	02	.83
REGION 3 (J	APAN )	10	.24	.86	.45	.88	.38	.84
REGION 4 (H	K/T/K/S)	9	.52	.80	.56	.79	.53	.76
REGION 5 (U	.K. )	8	.49	.53	69	.81	.60	.68

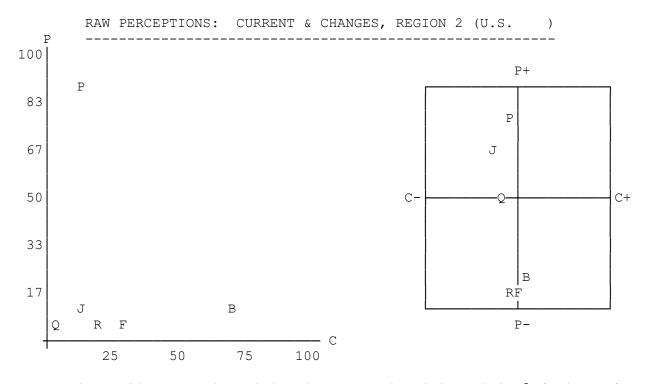
### MEAN SELF-REPORTED IMPORTANCE WEIGHTS \_\_\_\_\_

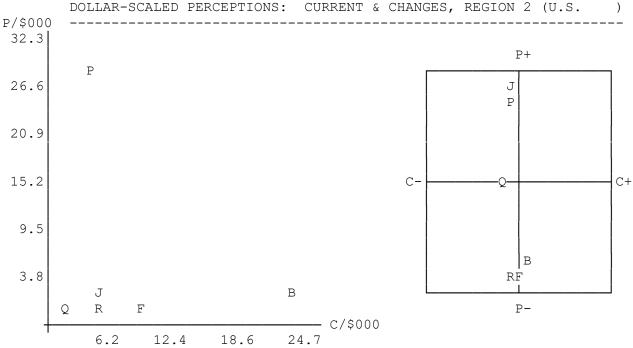
CORRELATION BETWEEN VOLUME MARKET SHARE AND ..

		PERFORMANCE PERCEPTION	CONVENIENCE PERCEPTION	DEALER PRICE	SUM
REGION 1	(AUST/NZ )	22.62	21.43	55.95	100.00
REGION 2		12.50	40.06	47.45	100.00
REGION 3	(JAPAN )	21.85	30.52	47.63	100.00
REGION 4	(HK/T/K/S)	28.45	25.40	46.15	100.00
REGION 5	(U.K. )	20.09	28.76	51.15	100.00

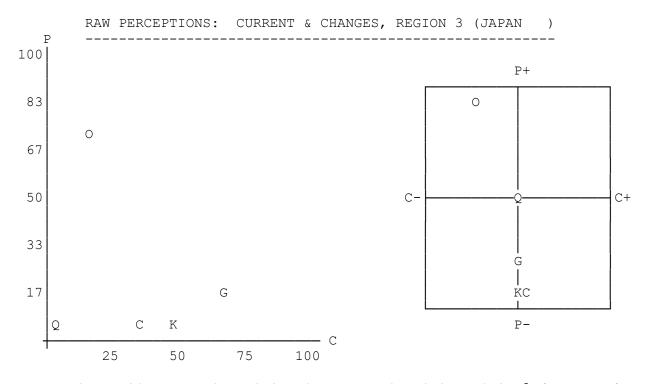


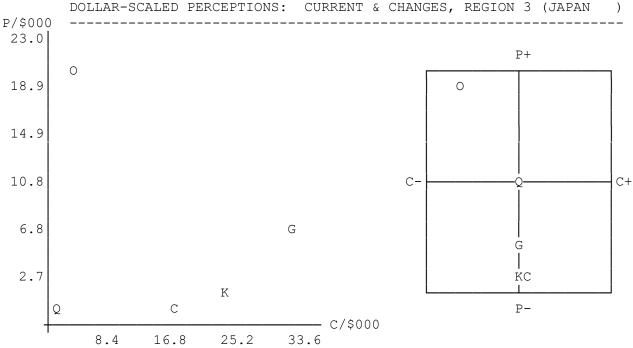




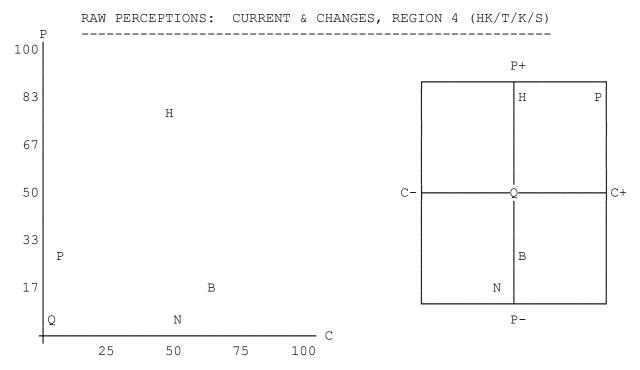


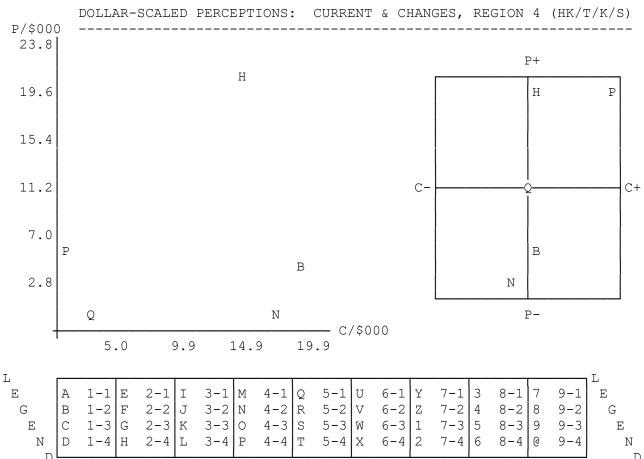
L													Г						L
E	Α	1-1	Ε	2-1	I	3-1	М	4-1	Q	5-1	U	6-1	Y	7-1	3	8-1	7	9-1	E
G	В	1-2	F	2-2	J	3-2	N	4-2	R	5-2	V	6-2	Z	7-2	4	8-2	8	9-2	G
E	С	1-3	G	2-3	K	3-3	0	4-3	S	5-3	W	6-3	1	7-3	5	8-3	9	9-3	E
N	D	1-4	Н	2-4	L	3-4	Р	4 - 4	Т	5-4	Χ	6-4	2	7 - 4	6	8 - 4	@	9-4	N
D	L		<u> </u>		L								<u> </u>				<u> </u>		D

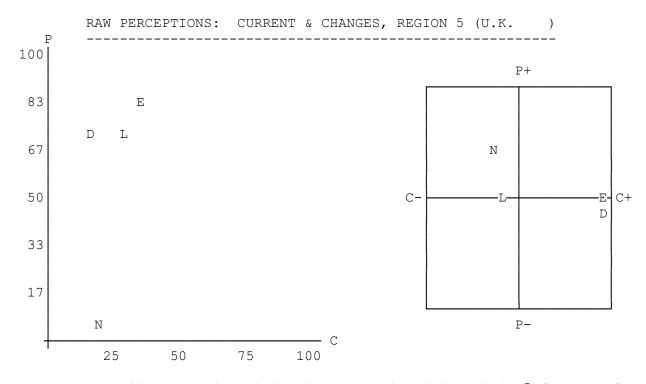


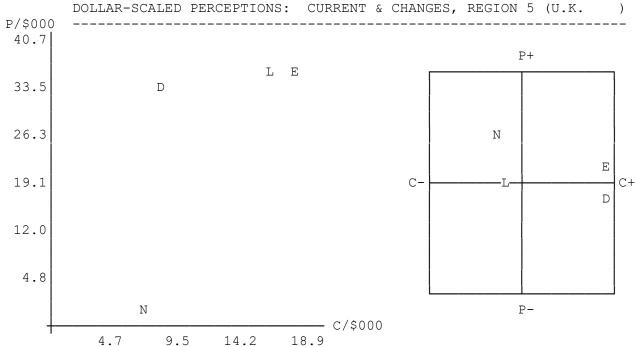


L					г —														$_{ m L}$
E	А	1-1	Ε	2-1	I	3-1	М	4-1	Q	5-1	U	6-1	Y	7-1	3	8-1	7	9-1	E
G	В	1-2	F	2-2	J	3-2	N	4-2	R	5-2	V	6-2	Z	7-2	4	8-2	8	9-2	G
E	С	1-3	G	2-3	K	3-3	0	4-3	S	5-3	W	6-3	1	7-3	5	8-3	9	9-3	E
N	D	1-4	Н	2-4	L	3-4	Р	4-4	Т	5-4	Χ	6-4	2	7-4	6	8-4	@	9-4	N
D	L		<u> </u>		<u> </u>								Ĺ						D









L													г						L
E	А	1-1	Ε	2-1	Ι	3-1	М	4-1	Q	5-1	U	6-1	Y	7-1	3	8-1	7	9-1	E
G	В	1-2	F	2-2	J	3-2	N	4-2	R	5-2	V	6-2	Z	7-2	4	8-2	8	9-2	G
E	С	1-3	G	2-3	K	3-3	0	4-3	S	5-3	W	6-3	1	7-3	5	8-3	9	9-3	E
N	D	1 - 4	Н	2-4	L	3-4	Р	4 - 4	Т	5-4	Χ	6-4	2	7 - 4	6	8 - 4	@	9-4	N
D	L		L										Ĺ		Ĺ		Ĺ		D

FIRM 4:	ES LO QUE	HAY						INDUSTRY O
MARKETING	G RESEARCH	FOR	FIRM 4	, QUARTER	8	(FALL	)	PAGE 36
*****	*****	***	*****	*****	***	****	*****	******

\_\_\_\_\_

MARKETING RESEARCH STUDY #23 (REFORMULATION ACTIVITY )

NUMBER OF REFORMULATION BIDS SUBMITTED = NONE

LOWEST REFORMULATION BID SUBMITTED = [NO BIDS SUBMITTED]

AVERAGE REFORMULATION BID SUBMITTED = [NO BIDS SUBMITTED]

HIGHEST REFORMULATION BID SUBMITTED = [NO BIDS SUBMITTED]

NUMBER OF SUCCESSFUL REFORMULATION BIDS = [NO BIDS SUBMITTED]

LOWEST SUCCESSFUL REFORMULATION BID = [NO BIDS SUBMITTED]

MARKETING RESEARCH STUDY #24 (MARKET SHARES )

\_\_\_\_\_

# OVERALL VOLUME MARKET SHARES [CURRENT]

\_\_\_\_\_

FIRM 1 OVERALL MA	ARKET SHARE =	29.71	[Previous	Market	Share =	33.38]
FIRM 2 OVERALL MA	ARKET SHARE =	27.59	[Previous	Market	Share =	24.39]
FIRM 3 OVERALL MA	ARKET SHARE =	15.85	[Previous	Market	Share =	14.94]
FIRM 4 OVERALL MA	ARKET SHARE =	13.84	[Previous	Market	Share =	13.84]
FIRM 5 OVERALL MA	ARKET SHARE =	13.01	[Previous	Market	Share =	13.45]

# VOLUME MARKET SHARES

-----

	QUARTER 4	QUARTER 5	QUARTER 6	QUARTER 7	QUARTER 8
REGION 1 (AUST/NZ	)				
Product 1-3	35.51	44.45	42.92	22.03	12.48
Product 2-3		5.08	17.53	16.39	17.60
Product 4-1				12.14	31.38
Product 5-1	23.11	19.83	17.03	35.93	38.54
DEGEOR 0 /11 G					
REGION 2 (U.S.	)	00 85	22.02	40.01	40.64
Product 1-2	19.12	23.75	32.82	40.01	42.64
Product 2-2	11.71	14.16	15.10	16.31	14.80
Product 3-2	4.56	5.12	6.73	5.99	10.65
Product 4-4		.10	1.06	5.90	9.27
Product 5-1	17.02	17.28	18.96	18.15	18.09
Product 5-2	9.80	9.15	7.93	6.13	4.55
REGION 3 (JAPAN	\				
Product 1-3	7.82	14.41	17.70	19.74	17.88
Product 2-3	48.75	44.17	40.51	38.61	45.78
Product 3-3	16.79	22.05	23.22	23.95	20.39
Product 4-3	17.53	14.51	16.94	16.96	15.11
Product 5-1	4.55	2.21	1.15	.74	.83

******	*****	*****	******	*****	*****
FIRM 4: ES LO QUE HA	Y				INDUSTRY O
MARKETING RESEARCH FO	R FIRM 4,	QUARTER 8	G (FALL )		PAGE 37
******	*****	*****	*****	*****	*****
REGION 4 $(HK/T/K/S)$					
Product 1-2	52.39	45.87	46.63	48.41	39.45
Product 2-4	1.55	7.73	14.46	18.98	38.10
Product 4-2	38.75	37.80	30.33	30.65	18.87
Product 4-4					2.27
Product 5-1	7.31	5.00	3.00	1.96	1.31
REGION 5 (U.K. )					
Product 1-4			24.22		
Product 2-1			16.82		28.42
Product 3-4			58.96	65.25	
Product 4-2				2.65	2.60
OVERALL DOLLAR MARKET	SHARES [	CURRENT]			
			[D	Q1	27 601
FIRM 1 OVERALL MARKET FIRM 2 OVERALL MARKET			-		-
			[Previous Market		-
FIRM 3 OVERALL MARKET	_		[Previous Market		-
FIRM 4 OVERALL MARKET FIRM 5 OVERALL MARKET			[Previous Market		-
FIRM 3 OVERALL MARKET	SHAKE =	0.23	[Previous Market	Silare =	1.13]
DOLLAR MARKET SHARES					
DOLLAR MARKET SHAKES					

-----

	QUARTER 4	QUARTER 5	QUARTER 6	QUARTER 7	QUARTER 8
REGION 1 (AUST/NZ	)				
Product 1-3		50.66	43.33	20.98	11.07
Product 2-3	10.07	6.45		17.18	
Product 4-1				29.06	
Product 5-1	12.93	10.43	7.92	15.72	15.72
REGION 2 (U.S.	)				
Product 1-2	27.41	31.90	38.53	47.28	49.78
Product 2-2	17.26		18.46	19.02	
Product 3-2	9.27	7.50		7.57	
Product 4-4			1.15		
Product 5-1	6.82				
Product 5-2	15.73	13.90	10.53	8.26	6.01
REGION 3 (JAPAN	)				
Product 1-3	7.12	13.51	17.06	19.25	16.07
Product 2-3	48.55		41.17		43.22
Product 3-3	16.86	21.29	22.94	23.80	18.87
Product 4-3	23.78	19.54	18.12	17.14	21.51
Product 5-1	1.90	.92	.48	.32	.33
REGION 4 (HK/T/K/S	)				
Product 1-2		45.51	47.42	51.01	40.54
Product 2-4	2.58	7.77	14.85	19.90	39.32

FIRM 4: ES LO QUE	HAY			_	INDUSTRY C
MARKETING RESEARCH		OUARTER 8 (1	FALL )		PAGE 38
*******				*****	*****
Product 4-2	42.39	41.70	31.25	28.52	17.31
Product 4-4					2.46
Product 5-1	2.00	1.39	.84	.57	.37
REGION 5 (U.K.	)				
Product 1-4			24.68	19.72	18.25
Product 2-1			22.43	15.56	29.77
Product 3-4			52.90	61.10	48.34
Product 4-2				3.62	3.65

\* FIRM 4: ES LO QUE HAY INDUSTRY O PAGE 39 MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL ) \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

\_\_\_\_\_\_ MADVETTIC DECEADOU CTIINV #25 (DEALED DRICES

MARKETING RESEARCH STUDY #25 (DEALER PRICES					
	QUARTER 4	QUARTER 5	QUARTER 6	QUARTER 7	QUARTER 8
DEGTON 1 (1110E /NO	,				
REGION 1 (AUST/NZ		1 010	1 000	1 000	1 001
Product 1-3	1,924	1,913	1,922	1,920	1,904
Product 2-3		2,132	2,119	2,113	2,132
Product 4-1				4,827	3,814
Product 5-1	887	883	885	882	875
REGION 2 (U.S.	)				
Product 1-2	3,051	2 <b>,</b> 993	3 <b>,</b> 030	3,019	3,009
Product 2-2	3,136	3,156	3 <b>,</b> 157	2,980	3,024
Product 3-2	4,329	3,262	3 <b>,</b> 236	3,227	2,613
Product 4-4		3,911	2,800	2,815	2,802
Product 5-1	853	852	857	845	849
Product 5-2	3,417	3,385	3,427	3,441	3,410
REGION 3 (JAPAN	)				
Product 1-3	1,992	2,061	2,073	2,082	2,063
Product 2-3	2,181	2,177	2,185	2,184	2,167
Product 3-3	2,199	2,124	2,125	2,121	2,124
Product 4-3	2,971	2 <b>,</b> 961	2,300	2,157	3,267
Product 5-1	916	914	907	906	912
REGION 4 (HK/T/K/S	)				
Product 1-2	3,432	3 <b>,</b> 375	3,381	3,431	3,401
Product 2-4	5,636	3,420	3,414	3,415	3,414
Product 4-2	3,708	3,753	3,426	3,029	3,034
Product 4-4	3,700	3,733	3, 120	3,023	3,595
Product 5-1	926	944	926	943	941
REGION 5 (U.K.	)				
Product 1-4	,		2,176	2,004	1,997
			•	· ·	•
Product 2-1			2,848	2 <b>,</b> 609	2 <b>,</b> 076
Product 3-4			1,916	1,902	1,883
Product 4-2				2,777	2 <b>,</b> 777

FIRM 4: ES LO QUE HAY INDUSTRY O MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL ) PAGE 40 \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

\_\_\_\_\_\_

MARKETING RESEARCH					)
	QUARTER 4			QUARTER 7	QUARTER 8
REGION 1 (AUST/NZ	)				
Product 1-3	25	25	15	22	25
Product 2-3		20	30	30	30
Product 4-1				30	30
Product 5-1	0	0	0	0	0
REGION 2 (U.S.	)				
Product 1-2	25	15	15	20	40
Product 2-2	10	25	30	30	30
Product 3-2	35	35	35	35	40
Product 4-4		100	30	100	50
Product 5-1	0	0	0	0	0
Product 5-2	0	0	0	0	0
REGION 3 (JAPAN	)				
Product 1-3	40	30	40	40	40
Product 2-3	0	20	35	50	50
Product 3-3	25	30	35	40	45
Product 4-3	30	30	20	20	20
Product 5-1	0	0	0	0	0
REGION 4 (HK/T/K/S	5)				
Product 1-2	25	25	25	28	28
Product 2-4	20	20	30	35	30
Product 4-2	25	30	20	20	20
Product 4-4					30
Product 5-1	0	0	0	0	0
REGION 5 (U.K.	)				
Product 1-4			35	35	35
Product 2-1			30	40	35
Product 3-4			25	35	35
Product 4-2				20	20

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* FIRM 4: ES LO OUE HAY MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL ) PAGE 41 \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

MARKETING RESEARCH STUDY #31 (INDUSTRY SALES VOLUME FORECASTS ) \_\_\_\_\_\_

	QUARTER 6 [History]	QUARTER 7 [History]	QUARTER 8 [History]	QUARTER [Forecast +/-	
REGION 1 (AUST/NZ ) REGION 2 (U.S. ) REGION 3 (JAPAN ) REGION 4 (HK/T/K/S)	58,705 183,624 121,103 75,546	50,856 175,344 120,874 77,613	53,617 182,179 112,482 72,530	56,083 +/- 188,939 +/- 104,289 +/- 68,194 +/-	5,134 2,210
REGION 4 (HK/1/K/5) REGION 5 (U.K. )	25,888	45,781	69,484	98,279 +/-	=

#### \*\*\* NOTE \*\*\*

"Error" corresponds to the 90% confidence interval for the forecast value. For example, a forecast of "110,120  $\pm$  4,451" corresponds to a 90% degreeof-confidence that the true value lies between 105,669 (110,120-4,451) and 114,571 (110,120+4,451). Of course, this also implies that there is a 10% chance that the true value will be less than 105,669 or more than 114,571.

MARKETING RESEARCH STUDY #32 (BRAND SALES VOLUME FORECASTS )

QUARTER 6 QUARTER 7 QUARTER 8 QUARTER 9
[History] [History] [Forecast +/- Error]

	~	~	~	QUARTER 9 [Forecast +/-	
REGION 1 (AUST/NZ ) Product 4-1	0	6,174	16,826	33,302 +/-	1,734
REGION 2 (U.S. ) Product 4-4	1,950	10,347	16,893	25,313 +/-	1,303
REGION 3 (JAPAN ) Product 4-3	20,520	20,504	17,000	14,088 +/-	719
REGION 4 (HK/T/K/S) Product 4-2 Product 4-4	22 <b>,</b> 915 0	23 <b>,</b> 791 0	13,688 1,643	6,765 +/- 4,635 +/-	284 204
REGION 5 (U.K. ) Product 4-2	0	1,212	1,807	2,493 +/-	146

<sup>&</sup>quot;Error" corresponds to the 90% confidence interval for the forecast value. For example, a forecast of "110,120 +/- 4,451" corresponds to a 90% degree-of-confidence that the true value lies between 105,669 (110,120-4,451) and 114,571 (110,120+4,451). Of course, this also implies that there is a 10% chance that the true value will be less than 105,669 or more than 114,571.

***************	·****
FIRM 4: ES LO QUE HAY	INDUSTRY O
MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL )	PAGE 43
*************	*****
=======================================	-=======
MARKETING RESEARCH STUDY #33 (REFORMULATION ACTIVITY - DETAILED	)
	, ========

NUMBER OF REFORMULATION BIDS SUBMITTED = NONE
LOWEST REFORMULATION BID SUBMITTED = [NO BIDS SUBMITTED]
AVERAGE REFORMULATION BID SUBMITTED = [NO BIDS SUBMITTED]
HIGHEST REFORMULATION BID SUBMITTED = [NO BIDS SUBMITTED]
NUMBER OF SUCCESSFUL REFORMULATION BIDS = [NO BIDS SUBMITTED]
LOWEST SUCCESSFUL REFORMULATION BID = [NO BIDS SUBMITTED]

\* FIRM 4: ES LO QUE HAY INDUSTRY O MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL ) PAGE 44

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

\_\_\_\_\_\_

# MARKETING RESEARCH STUDY #36 (COMPETITIVE INFORMATION - BRAND PROFILES)

	DEALER		ADVERT	ADVERTISING			PROMOTION		
	Price	Rebate	\$ Amount	MC	Media	\$ Amount	 Туре	FORCE SIZE	
REGION 1 (AUST/NZ )									
Product 1-3	1,904	25	1,000,000	1	93539	1,000,000	10	90	
Product 2-3	2,132	30	2,000,000		93339	2,000,000	10	225	
Product 4-1	3,814	30	3,000,000			1,000,000	10	160	
Product 5-1	875	0	1,000,000	1	55555	1,000,000	10	50	
REGION 2 (U.S. )									
Product 1-2	3,009	40	13,000,000			8,000,000	19	400	
Product 2-2	3,024	30	4,000,000		97979	8,000,000	9	300	
Product 3-2	2,613	40	5,000,000			4,000,000	19	170	
Product 4-4	2,802	50	9,000,000			2,000,000	10	200	
Product 5-1	849	0	1,000,000		55555	1,000,000	10	25	
Product 5-2	3,410	0	10,000,000	13	55555	1,000,000	10	25	
REGION 3 (JAPAN )									
Product 1-3	2,063	40	4,000,000			3,000,000	10	250	
Product 2-3	2,167	50	4,000,000		93739	3,000,000	1	250	
Product 3-3	2,124	45	3,000,000			2,500,000	10	170	
Product 4-3	3,267	20	3,000,000			1,000,000	47	230	
Product 5-1	912	0	1,000,000	1	55555	1,000,000	10	50	
REGION 4 (HK/T/K/S)									
Product 1-2	3,401	28	4,000,000	15	55249	3,500,000	10	200	
Product 2-4	3,414	30	3,000,000			3,000,000	3	250	
Product 4-2	3,034	20	2,000,000			1,500,000	10	51	
Product 4-4	3,595	30	2,000,000			1,000,000	10	119	
Product 5-1	941	0	1,000,000	1	55555	1,000,000	10	50	
REGION 5 (U.K. )									
Product 1-4	1,997	35	3,000,000			2,000,000	10	100	
Product 2-1	2,076	35	3,000,000		97979	3,500,000	10	150	
Product 3-4	1,883	35	2,000,000			2,500,000	65	125	
Product 4-2	2,777	20	1,000,000	18	55555	1,000,000	10	100	

\*

FIRM 4: ES LO QUE HAY INDUSTRY O MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL ) PAGE 45

MARKETING RESEARCH STUDY #37 (COMPETITIVE INFORMATION - SFC STATISTICS)

_	ALL REGIONS	REGION 1 (AUST/NZ )	REGION 2 (U.S. )	REGION 3 (JAPAN )	REGION 4 (HK/T/K/S)
FIRM 1 Salaries Commissions Compensation Commission Rate Sales Force Size	2,905 2,456 5,361 3.0 1,040	2,800 594 3,394 2.0 90	3,200 3,786 6,986 3.0 400	2,800 1,005 3,805 3.0 250	2,700 2,859 5,559 3.0 200
	,				
FIRM 2 Salaries Commissions Compensation Commission Rate Sales Force Size	2,693 1,219 3,912 2.0 1,175	2,600 369 2,969 2.0 225	2,800 1,162 3,962 2.0 300	2,800 1,812 4,612 2.0 250	2,600 1,478 4,078 2.0 250
FIRM 3					
Salaries Commissions Compensation Commission Rate Sales Force Size	2,500 3,334 5,834 4.4 465	0 0 0 .0	2,500 2,564 5,064 4.0 170	2,500 2,311 4,811 4.0 170	0 0 0 .0
		-			-
FIRM 4 Salaries Commissions Compensation Commission Rate Sales Force Size	2,709 1,055 3,764 2.0 860	2,500 1,682 4,182 2.0 160	2,800 1,013 3,813 2.0 200	2,800 985 3,785 2.0 230	2,800 1,101 3,901 2.0 170
FIRM 5					
Salaries Commissions Compensation Commission Rate Sales Force Size	2,500 649 3,149 1.0 250	2,500 757 3,257 1.0 50	2,500 2,422 4,922 1.0 50	2,500 34 2,534 1.0 50	2,500 34 2,534 1.0 50
INDUSTRY Salaries Commissions	2,718 1,742	2,594 844	2,883 2,341	2,730 1,395	2,673 1,686
Compensation Compensation (SD) Commission Rate Sales Force Size	4,460 1,202 2.5 3,790	3,438 516 1.9 525	5,224 1,378 2.6 1,120	4,125 578 2.6 950	4,359 873 2.2 670

REGION 5 (U.K. )

MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL ) PAGE 46

FIRM 1 Salaries Commissions Compensation Commission Rate Sales Force Size	2,500 1,634 4,134 3.0 100
FIRM 2 Salaries Commissions Compensation Commission Rate Sales Force Size	2,600 1,185 3,785 2.0 150
FIRM 3 Salaries Commissions Compensation Commission Rate Sales Force Size	2,500 5,773 8,273 5.0 125
FIRM 4 Salaries Commissions Compensation Commission Rate Sales Force Size	2,500 216 2,716 2.0 100
FIRM 5 Salaries Commissions Compensation Commission Rate Sales Force Size	2,500 0 2,500 1.0 50
INDUSTRY Salaries Commissions Compensation Compensation (SD) Commission Rate Sales Force Size	2,528 2,065 4,593 2,132 2.8 525

\*

FIRM 4: ES LO QUE HAY INDUSTRY O MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL ) PAGE 47 \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

MARKETING RESEARCH	======== STUDY #39	COMPETITI	=== IVE	INFORMATION	- UNFILLED (	PRDER)
	ALL REGIONS			REGION 2 (U.S. )		
FIRM 1						
Product 1-2 Product 1-3 Product 1-4	0 0		0	0	0	0
Firm 1 Total	0		0	0	0	0
FIRM 2 Product 2-1	0			0		
Product 2-2 Product 2-3 Product 2-4	0 0 0		0	0	0	0
Firm 2 Total	0		0	0	0	0
FIRM 3 Product 3-2 Product 3-3 Product 3-4	0 0 0			0	0	
Firm 3 Total	0		0	0	0	0
FIRM 4 Product 4-1 Product 4-2	0		0			0
Product 4-3 Product 4-4	808			0	808	0
Firm 4 Total FIRM 5	808		0	0	808	0
Product 5-1 Product 5-2	0		0	0 0	0	0
Firm 5 Total INDUSTRY	808		0	0	808	0
INDUSTRI	000	REGION	5	Ü	000	O
FIRM 1 Product 1-2 Product 1-3 Product 1-4 Firm 1 Total			0			
FIRM 2 Product 2-1			0			

FIRM 4: ES LO QUE HAY MARKETING RESEARCH FOR FIRM 4, QUARTER	**************************************
Product 2-2 Product 2-3 Product 2-4 Firm 2 Total	0
FIRM 3 Product 3-2 Product 3-3 Product 3-4 Firm 3 Total	0 0
FIRM 4 Product 4-1 Product 4-2 Product 4-3 Product 4-4 Firm 4 Total	0
FIRM 5 Product 5-1 Product 5-2 Firm 5 Total	0
INDUSTRY	0

MARKETING RESEARCH STUDY #40 (COMPETITIVE INFORMATION - BRAND MARGINS )

		ESTIMATED [PER UNIT] PRICES, COSTS, AND MARGINS				
	BRAND FORMULATION [and Reformulation Quarter]	Dealer Price		Unit Cost	Margin	
REGION 1 (AUST/NZ )						
Product 1-3	20/44/ 8/44/ 5/5/7 [ 3]	1,904	1,190	416	774	
Product 2-3	20/44/13/44/ 5/8/8 [ 6]	2,132	1,332	641	691	
Product 4-1 Product 5-1	32/92/20/56/ 5/8/8 [ 6] **/**/**/**/*/* [**]	3,814 875	2,383 547	755 259	1,628 288	
REGION 2 (U.S. )						
Product 1-2	57/16/62/59/ 5/7/8 [ 6]	3,009	1,941	600	1,341	
Product 2-2	**/**/**/**/* [**]	3,024	1,951	696	1,255	
Product 3-2 Product 4-4	**/**/**/**/* [**] 68/ 8/80/68/ 5/7/7 [ 7]	2,613	1,686	696 561	990	
Product 4-4 Product 5-1	**/**/**/**/*/* [**]	2,802 849	1,808 547	259	1,247 288	
Product 5-2	**/**/**/**/* [**]	3,410	2,200	696	1,504	
REGION 3 (JAPAN )						
Product 1-3	20/44/ 8/44/ 5/5/7 [ 3]	2,063	1,250	416	834	
Product 2-3	20/44/13/44/ 5/8/8 [ 6]	2,167	1,313	641	672	
Product 3-3	20/44/ 8/44/ 5/8/8 [ 3]	2,124	1,287	635	652	
Product 4-3 Product 5-1	32/44/20/56/ 5/7/7 [ 7] **/**/**/**/*/* [**]	3,267 912	1,980 552	523 259	1,457 293	
REGION 4 (HK/T/K/S)						
Product 1-2	57/16/62/59/ 5/7/8 [ 6]	3,401	2,000	600	1,400	
Product 2-4	56/20/32/56/ 5/9/8 [ 4]	3,414	2,008	742	1,266	
Product 4-2	50/20/60/60/ 5/8/8 [**]	3,034	1,785	653	1,132	
Product 4-4	68/ 8/80/68/ 5/7/7 [ 7]	3,595	2,114	561	1,553	
Product 5-1	**/**/**/**/* [**]	941	553	259	294	
REGION 5 (U.K. )						
Product 1-4	**/**/**/*/* [**]	1,997	1,288	334	954	
Product 2-1	**/**/**/**/* [**]	2,076	1,339	259	1,080	
Product 3-4	**/**/**/**/* [**]	1,883	1,214	359	855	
Product 4-2	50/20/60/60/ 5/8/8 [**]	2,777	1,792	653	1,139	

<sup>\*\*\*</sup> NOTES \*\*\*

<sup>(1) &</sup>quot;Brand Formulation" refers to the last "recorded" formulation of a brand.

Formulations are only "recorded" when a firm executes Marketing Research Study #2 ("Brand Composition Analysis") or Marketing Research Study #33 ("Reformulation Activity - Detailed").

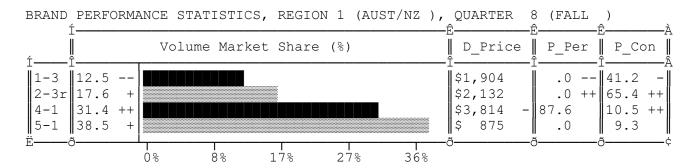
- (2) "Reformulation Quarter" refers to the quarter in which the last recorded major reformulation occurred. Quarter "\*\*" refers to brands that have not had a major reformulation since quarter 0.
- (3) "Dealer Price" is the price at which dealers sell brands to customers.
- (4) "Manuf Price" is the price at which manufacturers sell brands to dealers.
- (5) "Unit Cost" is the raw materials, production, labor, plant depreciation (assuming full capacity usage), and transportation and shipping costs. Experience curve cost reductions and smoothing cost adjustments, if any, in production and labor are not included within these "Unit Cost" figures. Other components of variable costs (dealer rebates and sales commissions) are also not included in these "Unit Cost" figures.
- (6) "Margin" equals "Manuf Price" minus "Unit Cost.

\*

FIRM 4: ES LO QUE HAY INDUSTRY O MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL ) PAGE 51

MARKETING RESEARCH STUDY #41 (REGIONAL SUMMARY ANALYSIS )

REGION STATISTICS, REGION	1 (AUST/NZ )	, QUARTER 8	G (FALL
	Quar	rter $\hat{I}$	Á———À ÀChange∥
Í	Previous	Current	(%)
Population Consumer Price Index Per Capita Income	22,060,454 1,073 21,807	22,129,582 1,089 22,056	.3 1.5 1.1
∏Industry Sales Volume	50,856	53,617	5.4
Industry Advertising Industry Average D_Price Industry Promotion Industry Average R&D Industry Sales Force	16,000,000 1,672 13,500,000 1,155,882 555	7,000,000 2,147 5,000,000 1,375,000 525	! !!



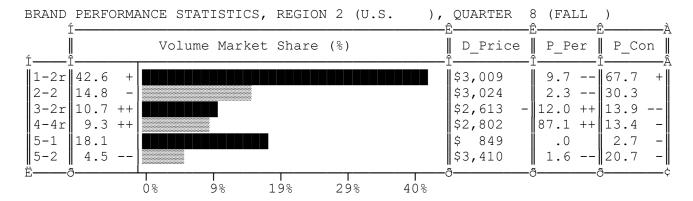
- (1) An "r" after a product number denotes a reformulation in this quarter.

  A "u" denotes unfilled orders in this quarter. A "\*" denotes a product that has been reformulated and that has unfilled orders in this quarter.
- (2) Changes of more than 25%, from the previous-quarter value, are flagged by "++" and "--" to the right of the current-quarter entry for increases and decreases, respectively. Changes of more than 5% but less than 25%, from the previous-quarter value, are flagged by "+" and "-" to the right of the current-quarter entry for increases and decreases, respectively. Changes of less than 5% from the previous quarter are not flagged.
- (3) "D\_Price" is dealer price, "P\_Per" is perceived performance, and "P\_Con" is perceived convenience.

FIRM 4: ES LO QUE HAY INDUSTRY O
MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL ) PAGE 52

MARKETING RESEARCH STUDY #41 (REGIONAL SUMMARY ANALYSIS )

REGION STATISTICS, REGION	2 (U.S. )	, QUARTER 8	G (FALL )
	Quai	rter $\hat{I}$	Á———À ÀChange∥
ŕ	Previous	Current	(%)   (%)
Population Consumer Price Index Per Capita Income	267,803,488 1,061 27,475	1,071	$\begin{bmatrix} & .2 \\ & .2 \\ & 1.0 \\ & 1.0 \end{bmatrix}$
∏Industry Sales Volume	175,344	182,179	3.9   3
Industry Advertising Industry Average D_Price Industry Promotion Industry Average R&D Industry Sales Force	45,000,000 2,418 25,400,000 1,155,882 920	42,000,000 2,577 24,000,000 1,375,000 1,120	-6.7 6.6 -5.5 19.0 21.7



- (1) An "r" after a product number denotes a reformulation in this quarter. A "u" denotes unfilled orders in this quarter. A "\*" denotes a product that has been reformulated and that has unfilled orders in this quarter.
- (2) Changes of more than 25%, from the previous-quarter value, are flagged by "++" and "--" to the right of the current-quarter entry for increases and decreases, respectively. Changes of more than 5% but less than 25%, from the previous-quarter value, are flagged by "+" and "-" to the right of the current-quarter entry for increases and decreases, respectively. Changes of less than 5% from the previous quarter are not flagged.
- (3) "D\_Price" is dealer price, "P\_Per" is perceived performance, and "P\_Con" is perceived convenience.

FIRM 4: ES LO QUE HAY

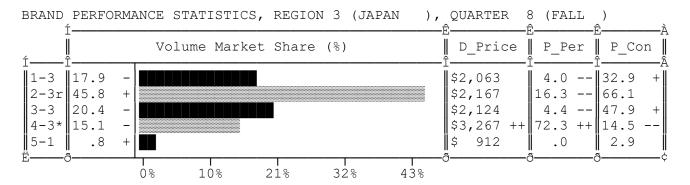
MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL )

PAGE 53

MADVEETING DEGRADON CENTRY #41 (DEGIONAL CUMMADY ANALYGIG

MARKETING RESEARCH STUDY #41 (REGIONAL SUMMARY ANALYSIS )

REGION STATISTICS, REGION	3 (JAPAN )	, QUARTER 8	3 (FALL )
	Quai	- 00-	Ä———À ÀChange∥
Í	Previous	Current	(%)   (%)   Â
Population Consumer Price Index Per Capita Income	129,245,264 1,422 14,876	130,048,624 1,442 15,014	.6 1.4 .9
∏Industry Sales Volume	120,874	112,482	-6.9 1 -6.9
Industry Advertising Industry Average D_Price Industry Promotion Industry Average R&D Industry Sales Force	18,000,000 2,135 14,500,000 1,155,882 800	15,000,000 2,296 10,500,000 1,375,000 950	-16.7 7.5 -27.6 19.0 18.8



- (1) An "r" after a product number denotes a reformulation in this quarter. A "u" denotes unfilled orders in this quarter. A "\*" denotes a product that has been reformulated and that has unfilled orders in this quarter.
- (2) Changes of more than 25%, from the previous-quarter value, are flagged by "++" and "--" to the right of the current-quarter entry for increases and decreases, respectively. Changes of more than 5% but less than 25%, from the previous-quarter value, are flagged by "+" and "-" to the right of the current-quarter entry for increases and decreases, respectively. Changes of less than 5% from the previous quarter are not flagged.
- (3) "D\_Price" is dealer price, "P\_Per" is perceived performance, and "P\_Con" is perceived convenience.

\*

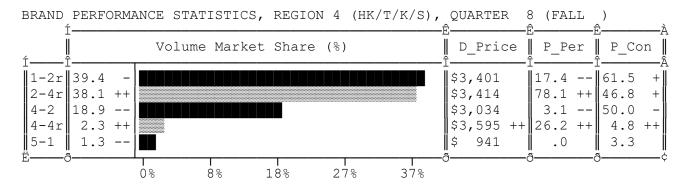
FIRM 4: ES LO QUE HAY INDUSTRY O MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL ) PAGE 54

MADESTING DEGRADOU OFFIDE #41 (DEGIONAL CUMMADY ANALYGIS

MARKETING RESEARCH STUDY #41 (REGIONAL SUMMARY ANALYSIS )

REGION STATISTICS, REGION	4 (HK/T/K/S)	), QUARTER	8 (FALL )	
	Qua:	rter .	A ÃÀ ÂChange∥	
Ť	Previous	Current	(%)	
Population Consumer Price Index	93,448,832			

Í <sup>1</sup>	È	L	<u> </u>
Population Consumer Price Index Per Capita Income	93,448,832	1,176	1.4
HIndustry Sales Volume	77,613	72,530	-6.5
Industry Advertising Industry Average D_Price Industry Promotion Industry Average R&D Industry Sales Force	14,300,000 3,256 10,500,000 1,155,882 550	10,000,000	-4.8



- (1) An "r" after a product number denotes a reformulation in this quarter. A "u" denotes unfilled orders in this quarter. A "\*" denotes a product that has been reformulated and that has unfilled orders in this quarter.
- (2) Changes of more than 25%, from the previous-quarter value, are flagged by "++" and "--" to the right of the current-quarter entry for increases and decreases, respectively. Changes of more than 5% but less than 25%, from the previous-quarter value, are flagged by "+" and "-" to the right of the current-quarter entry for increases and decreases, respectively. Changes of less than 5% from the previous quarter are not flagged.
- (3) "D\_Price" is dealer price, "P\_Per" is perceived performance, and "P\_Con" is perceived convenience.

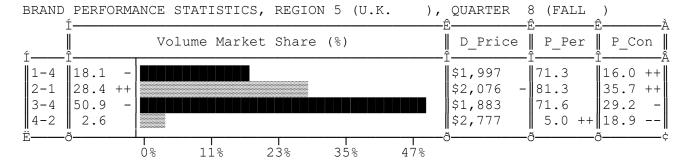
\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

FIRM 4: ES LO QUE HAY INDUSTRY O
MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL ) PAGE 55

MADESTING DEGRADOU OFFIDE #41 (DEGIONAL CUMMADY ANALYGIS

MARKETING RESEARCH STUDY #41 (REGIONAL SUMMARY ANALYSIS )

REGION STATISTICS, REGION	5 (U.K. )	, QUARTER	3 (FALL
	Quar		Ă———À ÂChange∥
ŕ	Previous	Current	(%)
Population Consumer Price Index Per Capita Income	58,626,092 1,070 19,079	58,808,212 1,081 19,257	1.0 1.0 2.9
∏Industry Sales Volume	45,781	69,484	51.8 51.8
Industry Advertising Industry Average D_Price Industry Promotion Industry Average R&D Industry Sales Force	9,500,000 2,031 9,500,000 1,155,882 450	9,000,000 1,981 9,000,000 1,375,000 525	-2.5



- (1) An "r" after a product number denotes a reformulation in this quarter.

  A "u" denotes unfilled orders in this quarter. A "\*" denotes a product that has been reformulated and that has unfilled orders in this quarter.
- (2) Changes of more than 25%, from the previous-quarter value, are flagged by "++" and "--" to the right of the current-quarter entry for increases and decreases, respectively. Changes of more than 5% but less than 25%, from the previous-quarter value, are flagged by "+" and "-" to the right of the current-quarter entry for increases and decreases, respectively. Changes of less than 5% from the previous quarter are not flagged.
- (3) "D\_Price" is dealer price, "P\_Per" is perceived performance, and "P\_Con" is perceived convenience.

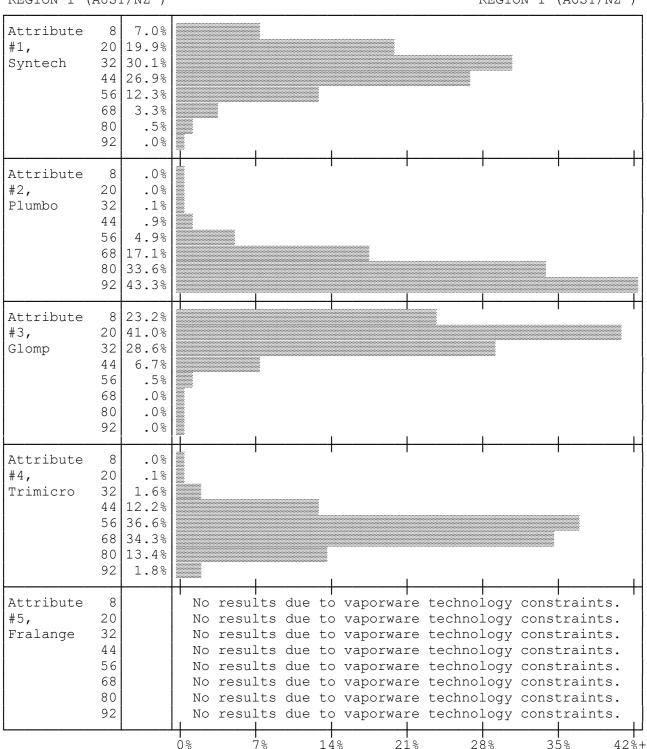
\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

FIRM 4: ES LO QUE HAY INDUSTRY O MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL ) PAGE 56

MARKETING RESEARCH STUDY #47 (SELF-REPORTED ATTRIBUTE PREFERENCES )

REGION 1 (AUST/NZ )

REGION 1 (AUST/NZ )



\*

FIRM 4: ES LO QUE HAY INDUSTRY O PAGE 57 MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL ) \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

\_\_\_\_\_\_\_ MADVEMENT OF DECEADOR CHILDY \$4.7 (CELE DEDODMED AMOUNT DECEADENCES

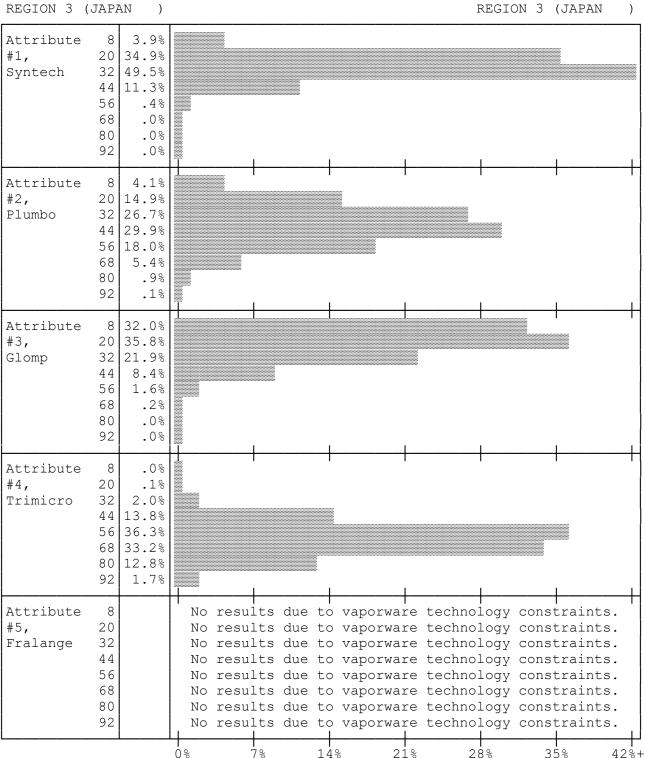
ARKETING R	ESE <i>F</i>	ARCH ST	rudy # =====	‡47 (SELE =======	F-REPO =====	RTED	ATTRIBU	JTE PRE	FEREN	CES ====	) =====	
REGION 2 (	U.S.	. )						1	REGIO	N 2	(U.S.	)
Attribute #1, Syntech	8 20 32 44 56 68 80 92	.0% .0% .6% 5.4% 22.7% 36.1% 27.0% 8.1%		1		ı	1				1	
Attribute #2, Plumbo	8 20 32 44 56 68 80 92	48.6% 34.1% 13.5% 3.3% .4% .0%							ı			
Attribute #3, Glomp	8 20 32 44 56 68 80 92	.0% .0% .6% 3.5% 13.1% 27.4% 31.4% 24.0%										
Attribute #4, Trimicro	8 20 32 44 56 68 80 92	.0% .0% .2% 3.1% 18.1% 36.5% 32.7% 9.4%				1			I		1	
Attribute #5, Fralange	8 20 32 44 56 68 80 92		No No No No No	results results results results results results results results	due to du	o var o var o var o var o var o var	porware porware porware porware porware porware porware	technol technol technol technol technol	logy logy logy logy logy	cons cons cons cons cons	traints traints traints traints traints traints	
			0%		1	1 4%	21%	21	<b>1</b> 3%	3	<del>।</del> 5%	42%+

\*

FIRM 4: ES LO QUE HAY INDUSTRY O MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL PAGE 58 )

\_\_\_\_\_\_

MARKETING RESEARCH STUDY #47 (SELF-REPORTED ATTRIBUTE PREFERENCES \_\_\_\_\_\_



\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

MARKETING RESEARCH STUDY #47 (SELF-REPORTED ATTRIBUTE PREFERENCES )

REGION 4 (HK/T/K/S)

REGION 4 (HK/T/K/S)

REGION 4 (											(HK/T/I	., 5)
Attribute #1, Syntech	8 20 32 44 56 68 80 92	.0% .2% 1.5% 6.5% 17.5% 29.2% 26.8% 18.2%							I		1	
Attribute #2, Plumbo	8 20 32 44 56 68 80 92	59.7% 31.4% 7.7% 1.1% .1% .0% .0%							I		I	
Attribute #3, Glomp	8 20 32 44 56 68 80 92	11.7% 13.4% 15.3% 15.6% 15.4% 12.5% 9.8% 6.2%										
Attribute #4, Trimicro	8 20 32 44 56 68 80 92	.7% 2.0% 5.1% 10.2% 17.4% 21.1% 23.1% 20.6%										
Attribute #5, Fralange	8 20 32 44 56 68 80 92		No No No No No	results results results results results	due due due due due due	to to to to to to to	vaporware vaporware vaporware vaporware vaporware vaporware vaporware vaporware vaporware 21%	techno techno techno techno techno techno	logy logy logy logy logy	consiconsiconsiconsiconsiconsiconsiconsi	traints traints traints traints traints traints	5. 5. 5.

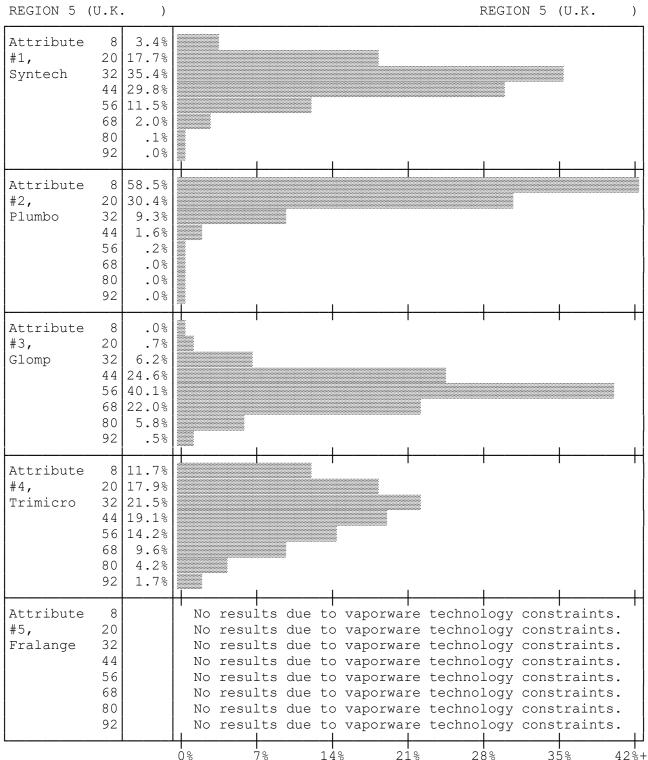
\*

FIRM 4: ES LO QUE HAY INDUSTRY O MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL PAGE 60 )

\_\_\_\_\_\_

MARKETING RESEARCH STUDY #47 (SELF-REPORTED ATTRIBUTE PREFERENCES \_\_\_\_\_\_

REGION 5 (U.K.



\* FIRM 4: ES LO QUE HAY INDUSTRY O ) MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL PAGE 61 \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* \_\_\_\_\_\_ MARKETING RESEARCH STUDY #50 (PRICE SENSITIVITY ANALYSIS \_\_\_\_\_\_ REGION 1 (AUST/NZ ) REGION 1 (AUST/NZ ) Estimated Preference Shares Given Product 1-3 @ \$1,904: Product Formulations and Dealer Prices Product 2-3 @ \$2,132: 10.9% of All Actively Distributed Products Product 4-1 @ \$3,814: 83.8%

Product 5-1 @ \$ 875:

. 0 응

Product 4-1 Estimated Preference Shares Product 4-1 @ \$3,000: 91.4% Product 4-1 @ \$3,050: 91.0% at Various Dealer Prices Given Current Product 4-1 @ \$3,100: 90.6% Product Formulations and Dealer Prices Product 4-1 @ \$3,150: 90.2% of All Other Actively Distributed Product 4-1 @ \$3,200: 89.8% Products Product 4-1 @ \$3,250: 89.3% Product 4-1 @ \$3,300: 88.9% Product 4-1 @ \$3,350: 88.4% Product 4-1 @ \$3,400: 88.0% Product 4-1 @ \$3,450: 87.5% Product 4-1 @ \$3,500: 87.0% Product 4-1 @ \$3,550: 86.5% Product 4-1 @ \$3,600: 86.0% Product 4-1 @ \$3,650: 85.5% Product 4-1 @ \$3,700: 85.0% Product 4-1 @ \$3,750: 84.5% Product 4-1 @ \$3,800: 84.0% Product 4-1 @ \$3,850: 83.4% Product 4-1 @ \$3,900: 82.9% Product 4-1 @ \$3,950: 82.3% Product 4-1 @ \$4,000: 81.8% Product 4-1 @ \$4,050: 81.2% Product 4-1 @ \$4,100: 80.7% Product 4-1 @ \$4,150: 80.1% Product 4-1 @ \$4,200: 79.5% Product 4-1 @ \$4,250: 78.9% Product 4-1 @ \$4,300: 78.3% Product 4-1 @ \$4,350: 77.7% Product 4-1 @ \$4,400: 77.1% Product 4-1 @ \$4,450: 76.5% Product 4-1 @ \$4,500: 75.9% Product 4-1 @ \$4,550: 75.3% Product 4-1 @ \$4,600: 74.7%

<sup>\*\*\*</sup> NOTES \*\*\*

<sup>(1)</sup> Preference shares refer to market shares if only two aspects of the whole marketing program, formulation and dealer price, matter to customers.

- (2) A 20% range around current dealer price is used in this price sensitivity analysis. Extrapolations beyond the immediate vicinity of current dealer price are likely to be unreliable. Substantial dealer price changes are likely to lead to competitive counter-responses thus making preference share predictions problematic.
- (3) These preference shares should be viewed as long-run "full information" estimates to which market shares might stabilize assuming that customers have equal access (i.e., equal awareness, equal distribution, equal "convenience," etc.) to all products actively distributed in this market.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* FIRM 4: ES LO QUE HAY ) MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL PAGE 63 \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* \_\_\_\_\_\_ MARKETING RESEARCH STUDY #50 (PRICE SENSITIVITY ANALYSIS \_\_\_\_\_\_ REGION 2 (U.S. REGION 2 (U.S. Product 1-2 @ \$3,009: 17.2% Estimated Preference Shares Given Product 2-2 @ \$3,024: 12.5% Product Formulations and Dealer Prices of All Actively Distributed Products Product 3-2 @ \$2,613: 27.7% Product 4-4 @ \$2,802: 35.3%

Product 5-1 @ \$ 849:

Product 5-2 @ \$3,410:

. 0 응

7.3%

Product 4-4 Estimated Preference Shares Product 4-4 @ \$2,200: 56.3% Product 4-4 @ \$2,250: 54.3% at Various Dealer Prices Given Current Product Formulations and Dealer Prices Product 4-4 @ \$2,300: 52.4% Product 4-4 @ \$2,350: 50.4% of All Other Actively Distributed Product 4-4 @ \$2,400: 48.6% Products Product 4-4 @ \$2,450: 46.7% Product 4-4 @ \$2,500: 45.0% Product 4-4 @ \$2,550: 43.2% Product 4-4 @ \$2,600: 41.6% Product 4-4 @ \$2,650: 39.9% Product 4-4 @ \$2,700: 38.3% Product 4-4 @ \$2,750: 36.8% Product 4-4 @ \$2,800: 35.3% Product 4-4 @ \$2,850: 33.9% Product 4-4 @ \$2,900: 32.5% Product 4-4 @ \$2,950: 31.2% Product 4-4 @ \$3,000: 30.0% Product 4-4 @ \$3,050: 28.7% Product 4-4 @ \$3,100: 27.6% Product 4-4 @ \$3,150: 26.5% Product 4-4 @ \$3,200: 25.4% Product 4-4 @ \$3,250: 24.4% Product 4-4 @ \$3,300: 23.4% Product 4-4 @ \$3,350: 22.4%

- (1) Preference shares refer to market shares if only two aspects of the whole marketing program, formulation and dealer price, matter to customers.
- (2) A 20% range around current dealer price is used in this price sensitivity analysis. Extrapolations beyond the immediate vicinity of current dealer price are likely to be unreliable. Substantial dealer price changes are likely to lead to competitive counter-responses thus making preference share predictions problematic.
- (3) These preference shares should be viewed as long-run "full information" estimates to which market shares might stabilize assuming that customers

****	***	* * *	* * *	***	***	****	***	*****	***	****	****	***	****	****	****	****	***	***
FIRM	4:	ES	LO	QUE	HAY											IND	USTR	Y O
MARKE	CTINC	RE	SEA	ARCH	FOR	FIRM	4,	QUARTE	R 8	(FAI	L	)					PAGE	64
****	***	***	***	***	***	****	***	*****	***	****	****	***	****	***	***	***	****	***

have equal access (i.e., equal awareness, equal distribution, equal "convenience," etc.) to all products actively distributed in this market.

\* INDUSTRY O FIRM 4: ES LO QUE HAY ) MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL PAGE 65 \* \_\_\_\_\_\_ MARKETING RESEARCH STUDY #50 (PRICE SENSITIVITY ANALYSIS \_\_\_\_\_\_ REGION 3 (JAPAN REGION 3 (JAPAN Estimated Preference Shares Given Product 1-3 @ \$2,063: 16.9% Product Formulations and Dealer Prices Product 2-3 @ \$2,167: 38.8% of All Actively Distributed Products Product 3-3 @ \$2,124: 19.3% Product 4-3 @ \$3,267: 25.0%

Product 5-1 @ \$ 912:

. 0 응

Product 4-3 @ \$2,550: 41.5% Product 4-3 Estimated Preference Shares Product 4-3 @ \$2,600: 40.1% at Various Dealer Prices Given Current Product Formulations and Dealer Prices Product 4-3 @ \$2,650: 38.7% of All Other Actively Distributed Product 4-3 @ \$2,700: 37.4% Product 4-3 @ \$2,750: 36.1% Products Product 4-3 @ \$2,800: 34.8% Product 4-3 @ \$2,850: 33.6% Product 4-3 @ \$2,900: 32.4% Product 4-3 @ \$2,950: 31.3% Product 4-3 @ \$3,000: 30.2% Product 4-3 @ \$3,050: 29.1% Product 4-3 @ \$3,100: 28.1% Product 4-3 @ \$3,150: 27.1% Product 4-3 @ \$3,200: 26.2% Product 4-3 @ \$3,250: 25.3% Product 4-3 @ \$3,300: 24.4% Product 4-3 @ \$3,350: 23.6% Product 4-3 @ \$3,400: 22.8% Product 4-3 @ \$3,450: 22.0% Product 4-3 @ \$3,500: 21.3% Product 4-3 @ \$3,550: 20.6% Product 4-3 @ \$3,600: 19.9% Product 4-3 @ \$3,650: 19.2% Product 4-3 @ \$3,700: 18.6% Product 4-3 @ \$3,750: 18.0% Product 4-3 @ \$3,800: 17.4% Product 4-3 @ \$3,850: 16.8% Product 4-3 @ \$3,900: 16.3%

<sup>\*\*\*</sup> NOTES \*\*\*

<sup>(1)</sup> Preference shares refer to market shares if only two aspects of the whole marketing program, formulation and dealer price, matter to customers.

<sup>(2)</sup> A 20% range around current dealer price is used in this price sensitivity analysis. Extrapolations beyond the immediate vicinity of current dealer price are likely to be unreliable. Substantial dealer price changes are likely to lead to competitive counter-responses thus making preference

****	****	***	* * *	***	****	*****	***	*****	***	****	*****	******	*****	: *
FIRM	4:	ES	LO	QUE	HAY								INDUSTRY	С
MARKI	ETINO	G RE	SEA	ARCH	FOR	FIRM	4,	QUARTER	8	(FAL	L )		PAGE 6	56
++++	++++		+++	. 4 4 4 .	++++		- 4 4 4		. 4 4 4 .	++++	+++++	. + + + + + + + + + +	++++++++++	- 4

share predictions problematic.

(3) These preference shares should be viewed as long-run "full information" estimates to which market shares might stabilize assuming that customers have equal access (i.e., equal awareness, equal distribution, equal "convenience," etc.) to all products actively distributed in this market.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

FIRM 4: ES LO QUE HAY INDUSTRY O MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL ) PAGE 67

\_\_\_\_\_

MARKETING RESEARCH STUDY #50 (PRICE SENSITIVITY ANALYSIS )

# REGION 4 (HK/T/K/S)

REGION 4 (HK/T/K/S)

Estimated Preference Shares Given	Product 1-2 @ \$3,401:	17.5%
Product Formulations and Dealer Prices	Product 2-4 @ \$3,414:	54.7%
of All Actively Distributed Products	Product 4-2 @ \$3,034:	7.0%
	Product 4-4 @ \$3,595:	20.7%
	Product 5-1 @ \$ 941:	.0%
1		1

Product 4-2 Estimated Preference Shares at Various Dealer Prices Given Current Product Formulations and Dealer Prices of All Other Actively Distributed Products	Product 4-2 @ \$2,400: 13.4% Product 4-2 @ \$2,450: 12.7% Product 4-2 @ \$2,500: 12.0% Product 4-2 @ \$2,550: 11.4% Product 4-2 @ \$2,600: 10.8% Product 4-2 @ \$2,650: 10.3% Product 4-2 @ \$2,650: 10.3% Product 4-2 @ \$2,700: 9.7% Product 4-2 @ \$2,750: 9.2% Product 4-2 @ \$2,800: 8.8% Product 4-2 @ \$2,850: 8.4% Product 4-2 @ \$2,850: 8.4% Product 4-2 @ \$2,950: 7.6% Product 4-2 @ \$2,950: 7.6% Product 4-2 @ \$3,000: 7.2% Product 4-2 @ \$3,050: 6.9% Product 4-2 @ \$3,150: 6.3% Product 4-2 @ \$3,250: 5.7% Product 4-2 @ \$3,250: 5.7% Product 4-2 @ \$3,350: 5.2% Product 4-2 @ \$3,450: 4.8% Product 4-2 @ \$3,450: 4.8% Product 4-2 @ \$3,550: 4.8% Product 4-2 @ \$3,660: 4.2% Product 4-2 @ \$3,650: 4.2% Product 4-2 @ \$3,650: 4.2%
Product 4-4 Estimated Preference Shares at Various Dealer Prices Given Current Product Formulations and Dealer Prices of All Other Actively Distributed Products	Product 4-4 @ \$2,850: 34.9% Product 4-4 @ \$2,900: 33.7% Product 4-4 @ \$2,950: 32.5% Product 4-4 @ \$3,000: 31.4% Product 4-4 @ \$3,050: 30.3% Product 4-4 @ \$3,100: 29.3% Product 4-4 @ \$3,150: 28.2% Product 4-4 @ \$3,250: 27.3% Product 4-4 @ \$3,250: 26.3% Product 4-4 @ \$3,300: 25.4% Product 4-4 @ \$3,350: 24.5%

```
Product 4-4 @ $3,400: 23.7%
Product 4-4 @ $3,450: 22.9%
Product 4-4 @ $3,500: 22.1%
Product 4-4 @ $3,550: 21.4%
Product 4-4 @ $3,600: 20.6%
Product 4-4 @ $3,650: 20.0%
Product 4-4 @ $3,700: 19.3%
Product 4-4 @ $3,750: 18.6%
Product 4-4 @ $3,800: 18.0%
Product 4-4 @ $3,850: 17.4%
Product 4-4 @ $3,900: 16.9%
Product 4-4 @ $3,950: 16.3%
Product 4-4 @ $4,000: 15.8%
Product 4-4 @ $4,050: 15.3%
Product 4-4 @ $4,100: 14.8%
Product 4-4 @ $4,150: 14.3%
Product 4-4 @ $4,200:
                     13.9%
Product 4-4 @ $4,250: 13.5%
Product 4-4 @ $4,300: 13.0%
```

- (1) Preference shares refer to market shares if only two aspects of the whole marketing program, formulation and dealer price, matter to customers.
- (2) A 20% range around current dealer price is used in this price sensitivity analysis. Extrapolations beyond the immediate vicinity of current dealer price are likely to be unreliable. Substantial dealer price changes are likely to lead to competitive counter-responses thus making preference share predictions problematic.
- (3) These preference shares should be viewed as long-run "full information" estimates to which market shares might stabilize assuming that customers have equal access (i.e., equal awareness, equal distribution, equal "convenience," etc.) to all products actively distributed in this market.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* FIRM 4: ES LO QUE HAY ) MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL PAGE 69 \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* \_\_\_\_\_\_ MARKETING RESEARCH STUDY #50 (PRICE SENSITIVITY ANALYSIS \_\_\_\_\_\_ REGION 5 (U.K. REGION 5 (U.K. Estimated Preference Shares Given Product 1-4 @ \$1,997: 26.8% Product Formulations and Dealer Prices Product 2-1 @ \$2,076: 29.3% Product 3-4 @ \$1,883: 38.5% of All Actively Distributed Products

Product 4-2 @ \$2,777:

5.4%

Product 4-2 Estimated Preference Shares Product 4-2 @ \$2,150: 12.0% Product 4-2 @ \$2,200: 11.2% at Various Dealer Prices Given Current Product 4-2 @ \$2,250: 10.5% Product Formulations and Dealer Prices of All Other Actively Distributed Product 4-2 @ \$2,300: 9.8% Products Product 4-2 @ \$2,350: 9.2% Product 4-2 @ \$2,400: 8.6% Product 4-2 @ \$2,450: 8.0% Product 4-2 @ \$2,500: 7.5% Product 4-2 @ \$2,550: 7.1% Product 4-2 @ \$2,600: 6.7% Product 4-2 @ \$2,650: 6.3% Product 4-2 @ \$2,700: 5.9% Product 4-2 @ \$2,750: 5.6% Product 4-2 @ \$2,800: 5.3% Product 4-2 @ \$2,850: 5.0% Product 4-2 @ \$2,900: 4.7% Product 4-2 @ \$2,950: 4.4% Product 4-2 @ \$3,000: 4.2% Product 4-2 @ \$3,050: 4.0% 3.8% Product 4-2 @ \$3,100: Product 4-2 @ \$3,150: 3.6% Product 4-2 @ \$3,200: 3.4% Product 4-2 @ \$3,250: 3.2% Product 4-2 @ \$3,300: 3.1% Product 4-2 @ \$3,350: 2.9%

- (1) Preference shares refer to market shares if only two aspects of the whole marketing program, formulation and dealer price, matter to customers.
- (2) A 20% range around current dealer price is used in this price sensitivity analysis. Extrapolations beyond the immediate vicinity of current dealer price are likely to be unreliable. Substantial dealer price changes are likely to lead to competitive counter-responses thus making preference share predictions problematic.
- (3) These preference shares should be viewed as long-run "full information" estimates to which market shares might stabilize assuming that customers have equal access (i.e., equal awareness, equal distribution, equal

****	****	* * * *	* * *	***	****	****	***	******	****	****	*****	*****	*****
FIRM	4:	ES	LO	QUE	HAY							INDU	JSTRY C
MARKI	ETINO	G RE	SEA	RCH	FOR	FIRM	4,	QUARTER	8	(FAL	L )	I	PAGE 70
++++	++++	++++	+++	++++	+++-	++++	+++	-+++++	-+++	++++	+++++	+++++++++++++++	++++++

"convenience," etc.) to all products actively distributed in this market.

\* FIRM 4: ES LO QUE HAY INDUSTRY O ) MARKETING RESEARCH FOR FIRM 4, QUARTER 8 (FALL \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* \_\_\_\_\_\_ TABLE OF CONTENTS FOR THIS MARKETING RESEARCH STUDY OUTPUT \_\_\_\_\_\_ MR STUDY # 1 (COMP INFO - DIVIDENDS AND EARNINGS ) ..... page 19 page 19 MR STUDY # 3 (INDUSTRY SALES FORCE SIZE ) MR STUDY # 8 (MEDIA CONTENT ANALYSIS ..... page 2.0 MR STUDY # 9 (PROMOTIONAL TYPE ANALYSIS ) ..... page 22 MR STUDY #11 (CUSTOMER BRAND AWARENESS ) ..... page 22 MR STUDY #17 (BRAND QUALITY RATINGS ..... page 24 ) MR STUDY #19 (COMPETITIVE INFORMATION - BALANCE SHEETS) ..... page 24 MR STUDY #21 (BRAND PERCEPTUAL RATINGS ..... page 30 ) MR STUDY #23 (REFORMULATION ACTIVITY page 36 . . . . . . . . . . page 36 MR STUDY #24 (MARKET SHARES . . . . . . . . . . MR STUDY #25 (DEALER PRICES page . . . . . . . . . . 38 MR STUDY #26 (DEALER REBATES ) ..... page 40 MR STUDY #31 (INDUSTRY SALES VOLUME FORECASTS ) ..... page 40 MR STUDY #32 (BRAND SALES VOLUME FORECASTS ) ..... page 41 MR STUDY #33 (REFORMULATION ACTIVITY - DETAILED ) ..... page 42 MR STUDY #36 (COMPETITIVE INFORMATION - BRAND PROFILES) ..... page 43 MR STUDY #37 (COMPETITIVE INFORMATION - SFC STATISTICS) ..... page 45 MR STUDY #39 (COMPETITIVE INFORMATION - UNFILLED ORDER) . . . . . . . . . . page 47 MR STUDY #40 (COMPETITIVE INFORMATION - BRAND MARGINS ) 48 page MR STUDY #41 (REGIONAL SUMMARY ANALYSIS 51 ..... page

) ..... page 56

) ..... page 61

MR STUDY #47 (SELF-REPORTED ATTRIBUTE PREFERENCES

MR STUDY #50 (PRICE SENSITIVITY ANALYSIS