Md. Moshfiq Khan

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**SUMMARY OF QUALIFICATIONS**

* A bachelor degree in computer science from St. Francis Xavier University, NS, Canada.
* More than 2 years of experience as a ServiceNow form developer, administrator and 4 years of experience as a .net developer.
* 4 years of experience as a Server Admin including BlackBerry Enterprise Server, Windows Servers, Exchange Server and SharePoint Server.

**WORK EXPERIENCE**

* ***February 2012: WorleyParsons***
  + Title: System Admin, Application Service (ServiceNow)
  + Tools and technology used:
    - ServiceNow administrator and form developer. Manage and administer ServiceNow applications, modules and users. Create custom forms, catalogues, client scripts and workflows in ServiceNow.
    - Ongoing application support and develop for in-house .Net applications.
* ***June 2008 to January 2012: TELUS, Calgary Data Center.***
  + Title: Technology Specialist
  + Tools and technology used:
    - Write and update existing applications and provide ongoing support for websites and existing .net applications. Manage applications in IIS server and provide support for hosted web Sites.
* ***July 2007 to March 2008: Tangail Auto, Bangladesh.*** 
  + Title: Application Developer.
  + Tools and technology used:
    - This was a contract position where I worked in a group to design a Database and implement a retailer Software for that Company using .NET. Used C#, and Toad software. June 2006 to July 2007: Research In Motion Limited, Halifax, NS, Canada.
* ***June 2006 to July 2007: Research In Motion Limited, Halifax, NS, Canada.***
  + Title: Initial Response Team for BlackBerry Desktop, Handheld and Server Support.
  + Tools and technology used:
    - Microsoft SQL Server 2000/2005 and MSDE: Installation, Upgrade, Re-install and administrative task. Write and modify existing SQL query and stored procedure.
    - BlackBerry Server and Exchange Server: Installation, Upgrade and troubleshoot break fix issue, integration with Microsoft Exchange Server. I was promoted to “Initial Response Team for BlackBerry Enterprise Server (Ms Exchange)”.
* ***May 2005 to May 2006: EDS Canada, Port Hawkesbury NS, Canada.***
  + Title: Technical Support Analyst System (Full Time)
  + Tools and technology used:
    - Oracle: Helped developers to install, uninstall and configure Oracle.
    - Used Citrix, Peregrine Service Center and Tivoli to push software and troubleshoot END point Issue.
    - Windows 2000/XP and Server 2000/2003: Manage Active directory users and computers, Break Fix issue with the workstations, network connectivity and user’s log on issue. Install and upgrade standard Business software, Create new user account and set up user in AD.
* ***January 2005 to May 2005: Technology Support Group, Ns, Canada.*** 
  + Title: Web Developer.
  + Tools and technology used:
    - Create and modify ASP based web reports for the Students and the faculty members using Visual Studio 2005 and Oracle database.
* ***September 2003 to September 2004: Technology Support Group, Ns, Canada.*** 
  + Title: Junior Systems Analyst (Full Time)
  + Tools and technology used:
    - SQL & PLSQL: Write new SQL query, Update and modify existing SQL query, create and modify views. Run reports on Banner (Oracle) database System. Write new reports using ASP, ASP .NET, VB Script, Perl Scripting, Java Script, XML and CSS.
    - Used Java to develop different web based reports.
    - Used Oracle 10, Visual Studio 2005 and Toad to create different Web-based Reports.

**COMPUTER EXPERIENCE**

* Programming Languages: C, C++, Java, Visual Basic, ABAP, .NET
* Database Applications: Oracle, MSSQL, Access Database, MySQL
* Web Development: ASP, ASP .NET, VB Script, Java Script, CSS, Adobe Photoshop
* Operating Systems: Windows XP, Windows Server 2000, 2003, UNIX
* Other: Tivoli, Citrix, VMware, SharePoint, Active Directory, VPN, Remedy.

**EDUCATION**

* Graduation: May 1st 2005.
  + Bachelor of Computer Science, St. Francis Xavier University, Antigonish, Nova Scotia.
* CERTIFICATES:
  + MCSA in Progress.
  + MCP (Microsoft Certified Professional)

**LANGUAGE**

* Fluent in English and Bengali.

**PROJECT EXPERIENCE**

* Completed several projects at St. Francis Xavier University using Oracle Developer, Visual Studio 2005, SQL, Java and XML which includes “The architectural features of Pentium 3 processor”, “The evaluation criteria and intelligence features of prolog programming language” and “Software security”

Reference: Available upon request.