

# Arturo Parada

## IT Engineer

Results-driven professional with solid experience in IT operations, technical support, system administration and hardware/software troubleshooting

✉ arturo\_parada\_95@hotmail.com

in linkedin.com/in/arturoparak

📞 6621469657

🐙 github.com/arturostop

## WORK EXPERIENCE

### Data analyst

#### Amphenol Mobile Consumer Products

05/2025 - Present

Hermosillo, Sonora

Execute activities and projects to support operations, administration and continuous growth of the company

##### Achievements/Tasks

- IT network project leader
- Employee management
- Responsible for Manufacturing Execution System, handling production parameters, traceability and connectivity between different applications
- User training on system processes and continuous support for connectivity and process improvements
- Proficient in API testing with Postman

### IT Engineer

#### Amphenol Optimize México

07/2023 - 05/2025

Hermosillo, Sonora

Focus in the development of all activities and projects assigned, for the operation, administration and sustained growth of the company.

##### Achievements/Tasks

- IT Support
- IT network project leader
- User management through active directory, DHCP y DNS
- Diagnose and fix technical problems in production lines
- Network infrastructure installation and optimization
- Powershell and Python scripting

### Software engineer

#### Volvo Tractoremolques del Noroeste

08/2019 - 07/2023

Hermosillo, Sonora

##### Achievements/Tasks

- IT Support / Project manager
- Intermediary between local and global support
- User roles, groups and permits management
- Maintenance and supervision of company's ERP systems
- Shared folders and quota management
- Backups management

## SKILLS

Communication

Proactive

Problem solving

Teamwork

Leadership

Consistency

## TECHNICAL SKILLS

### Master in Python 3

- Course about how to use Python to handle any kind of data, generate scripts, programs, graphic interfaces with Tkinter and improve databases with SQLite

### Competencies

- Windows (PC & Server)
- MacOS
- Python and PowerShell automation scripting
- Software updates and deployments
- AWS (fundamentals)
- Ticket handling and customer support
- Advanced skills in remote support
- Strong communication skills, receiving and sharing information effectively

## EDUCATION

### Information systems engineer

#### Universidad de Sonora

2014 - 2019

Hermosillo, Sonora

##### Courses

- Information systems engineer degree
- Software development
- Agile development methodologies
- Project management
- Machine learning