Test Description: Zoom website application - Sanity tests

Test Purpose: Running a deep and wide functional testing to the Zoom web app features.

We will use various test cases and methods that will assure that those features are working exactly as designated and specified in the SRS document.

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Test Run Information:

This Sanity test will include the following actions:

Login Via Facebook

Login Via Google

ogin Via Apple

*Attempt to Log in without an SSO Key (Please see more info in

Prerequisites section).

Default Sign - up

Default Login

Tester Name: Eshed Assaraf from Zoom Group (Group 1)

Date of Test: 19.03.24

Prerequisites for this test:

Zoom

Valid URL address for login: https://zoom.us/signin#/login

Valid Facebook account

Client's Facebook Address: ZOOMGRP1QA@mail.com Client's Facebook Password: ZOOMgrp1qa123456\$

Valid Gmail account

Client's Gmail Username: ZOOMgrpqa@gmail.com Client's Gmail Password: ZOOMgrp1qa13579\$

Client's Birth Year: 1991

Valid Icloud account

Client's Icloud email address: ZOOMgrpqa@icloud.com

Client's Icloud Username: ZOOMgrp1qa

Client's Icloud Password: Z014Mg%rp1qa652113579\$
Mobile Number (for verification) - +972 0501111112

Mobile Verification code: 616 763

Client's Birth Year: 1991

MongoDB

Valid Database Link (for Login data):

https://cloud.mongodb.com/v2/65f9857588ee693e0ccf5ea6#/overview

Valid SSO Key:

No valid SSO key for this test.

This test case will be a negative test only, and we will make an attempt to log into zoom and try to work our way into zoom without the SSO key.

Hardware:

1 Smartphone with a connected sim account and mobile number

1 Hand watch that presents the correct time of Israel GMT+2 (for localization test)

Software Version: 1.7.3.1952 (B.N. 31580)

Application: N/A

Browser: Chrome V123.0.6312.46

Operating Systems: Mac Os Ventura V13.6.1

Required Configuration: N/A

	TEST SCRIPT STEPS/RESULTS					
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL		
	Sanity – Functionality Positive - Facebook Integration Login					
1.	Open Chrome browser	Browser opens	As expected	PASS		
2.	Paste the following link address in the URL bar: https://zoom.us/signin#/login https://zoom.us/signin#/login	URL Address link is pasted in the URL bar	As expected	PASS		
3.	Click "ENTER" on your keyboard	Zoom website Login page is opened	As expected	PASS		
4.	Click on the Facebook icon at the bottom of the page Facebook	Redirecting to a new page "Log in to Facebook" window have been opened and appears on the center of the screen Log Into Facebook Email or phone number Password Log In Forgot account? - Sign up for Facebook Not now	As expected	PASS		
5.	Click on the "Email or phone number" field Email or phone number	"Email or phone number" field is now selected Email or phone number	As expected	PASS		
6.	Paste the following Email address to this field: ZOOMGRP1QA@mail.com	Field is now contains the following valid Email address: ZOOMGRP1QA@mail.com ZOOMGRP1QA@mail.com	As expected	PASS		
7.	Click on the "Password" field Password	"Password" field is now selected	As expected	PASS		

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
8.	Paste the following password to the "Password" field: "ZOOMgrp1qa123456\$"	 "Password" field is now contains the following password: "ZOOMgrp1qa123456\$" Verify that the password is hidden 	As expected	PASS
9.	Click on the "Login" button under these 2 fields Log In	Redirecting to a new page Zoom page is now opened, page contains login confirmation button Resources Plans & Pricing Contact States Signal Pricing You are using Facebook to sign in to the Zoom account below By cicking confirm, layers to the Zoom Pricing Statement and Turns of Savies. By cicking confirm, layers to the Zoom Pricing Statement and Turns of Savies. Contact States Openations of Savies. Contact States Signal Statement and Turns of Savies. Contact States Signal Statement Signal	As expected	PASS
10.	Press on the F12 key on your keyboard	Dev Tools is now open to the side of the screen ZOOM Palan Marie Print Palan Marie Palan Palan (Gaussian Marie Palan) You are using Facebook to sign in to the Zoom account below No through the Marie Palan Pa	As expected	PASS

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
11.	Navigate to the "Network" tab in the DT panel Network	"Network" tab in DT is now opened □	As expected	PASS
12.	Click on the "Clear network log" button at the top left of the DT	"Network log" is now empty Recording network activity Perform a request or hit # R to record the reload. Learn more	As expected	PASS

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
13.	Click on the blue "Confirm" button in the center of the Zoom login page Confirm	Redirecting to a new page This valid Zoom account is now showing the Meeting Page on zoom site The "Network" tab on DT listed all the valid info related to this login To have been been been been been been been be	As expected	PASS
14.	Click on the "Filter" field in DT	"Filter" field is now selected [Filter]	As expected	PASS
15.	Type "account_confirm" account_confirm	1 Result was found in the Network log Name Status Type Initiator Size Time Waterfall A account_confirm?type= 302 docu Other 1.9 k8 429 ms if	As expected	PASS

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
16.	Click on the result that has been found	DT have opened the HTTP request tabs Name ** Headers Phyload Preview Response Intitutor Timing >> ** Cleaners Phyload Preview Response Intitutor Timing >> ** Cleaners Response Life Intitutor Timing Intituto	As expected	PASS
17.	Click on "Headers" tab in DT Headers	"Headers" tab on DT is now open "Headers" tab contains the logged in user token id and the HTTP request method and HTTP status code that was used in this login session. Name	As expected	PASS

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
18.	Verify the HTTP request method that has been sent in the "Headers" tab	HTTP request that has been sent was "GET" Request Method: GET	As expected	PASS
19.	Verify the HTTP status code that was received in the "Headers" tab	HTTP response that was received is "302 Found" Status Code: 302 Found	As expected	PASS
20.	Open a new tab in Chrome New Tab X +	New tab opened	As expected	PASS
21.	Paste the following link in the URL field: "https://cloud.mongodb.com/v2/65f9857588ee693e Occf5ea6#/overview"	URL field now contains: "https://cloud.mongodb.com/v2/65f9857588 ee693e0ccf5ea6#/overview"	As expected	PASS

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
22.	Click on the "ENTER" key on your keyboard	MongoDB website is opened Mongo DB is showing database folder Molia broken of the control of the	As expected	PASS
23.	Click on "Browse this collection" Browse this collection.	The relevant Login DB collection is opened sample_mflix.comments stoked EZEL 62PB LOGICAL BASK SELENBER TOTAL DOCUMENTH 400° PODDES TOTAL SZELESBER Find Indicess Scheme Anti-Putterns Aggregation Search Indicess Find Indices Scheme Anti-Putterns Aggregation Search Indicess Find Indices Scheme Anti-Putterns Aggregation Search Indicess Find (Indicess) Scheme Anti-Putterns (Indicess) Type a query; (field: 'value') OUEFY RESULTS 1-20 OF MANY ** "Murricules Tyles" ** "Murr	As expected	PASS

	TEST SCRIPT STEPS/RESULTS				
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL	
24.	Verify in the DB that "account_confirm" token is stored in the valid collection	"account_confirm" token is stored in the valid DB collection sample_mflix.comments STORAGE SIZE: \$A2MB LOGICAL DATA SIZE: 11344B TOTAL DOCUMENTS: \$4079 INDEXES TOTAL SIZE: 11344B Find Indexes Schema Anti-Patterns Aggregation Search Indexes RESERT DOCUMENT	As expected	PASS	
	Sanity – Functionality <mark>Ne</mark>	gative + Error Handling - Faceb	ook Integration Login		
25.	Open a new tab in Chrome	A new tab is opened New Tab ×	As expected	PASS	
26.	Paste the following link address in the URL bar: https://zoom.us/signin#/login https://zoom.us/signin#/login	URL Address link is now pasted in the URL bar	As expected	PASS	
27.	Click on the "ENTER" key on your keyboard	Zoom website Login page is opened	As expected	PASS	

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
28.	Click on the Facebook icon at the bottom of the page	Redirecting to a new page "Log in to Facebook" window have been opened and appears on the center of the screen		PASS
	Facebook	Log Into Facebook Email or phone number Password Log In Forgot account? - Sign up for Facebook Not now	As expected	
29.	Paste the following non - existing email address to the email address field: "invalidemail@invalid.com"	Email address field now contains: "invalidemail@invalid.com" invalidemail@invalid.com	As expected	PASS
30.	Click on the "Login" button Log In	An error message appears: "The email you entered isn't connected to an account. Find your account and log in." the email address has been erased and the field is now empty Log Into Facebook The email you entered isn't connected to an account. Find your account and log in. The user have failed to login	As expected	PASS

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
31.	Type "0" in the password field Password	 Password field now contains "0" The password is invisible 	As expected	PASS
32.	Click on the "Login" button Log In	An error message appears: "The email or mobile number you entered isn't connected to an account. Find your account and log in." the password has been erased and the field is now empty Log Into Facebook Email or phone number Password The email or mobile number you entered isn't connected on a account. Find your account and log in. The user have failed to login	As expected	PASS

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
33.	Paste the following email address to the Email address field: ZOOMGRP1QA@mail.com	Field is now contains: "ZOOMGRP1QA@mail.com" ZOOMGRP1QA@mail.com	As expected	PASS
34.	Click on the "Login" button Log In	An error message appears: The password you've entered is incorrect. Forgot Password? The user have failed to log in	As expected	PASS

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
35.	Click on the "Forgot account?" button that is located under the Login button Forgot account?	Reset your password" window appears Reset your password How do you want to get the code to reset your password? Send code via email zoomgrp1qa@mail.com Enter password to log in Not you? Continue	As expected	PASS
36.	Click on the following option: "Enter password log in" Enter password to log in	"Enter password log in" has been chosen Enter password to log in	As expected	PASS

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
37.	Click on the "Continue" button	Redirecting to a new pageA login password field appears		
	Continue	facebook Log in as Zoomgrp QA	As expected	PASS
		Password Log In Forgot account? · Sign up for Facebook		
38.	Type in the pre-selected password field:	Password field now contains a hidden password		
	"111_*!12"	•••••	As expected	PASS

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
39.	Click on the "Log In" button Log In	 Password disappears and the password field is now empty An error message pops up under the password field The user login is unsuccessful Password The password you've entered is incorrect. Forgot Password?	As expected	PASS
	Sanity – Boun	dary Testing - Facebook Integra	ition Login	
40.	Click again on the password field	Password field is now selected Password	As expected	PASS

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
41.	Paste the following 31 notes value to the password field: "000000000111111111112222222223"	 This value Exceeds The maximum of 30 notes allowed - this action should not be allowed An error message will appear: "You've reached the maximum of 30 notes!" 	This forbidden action was allowed by the password field This field is now contains 31 notes Log in as Zoomgrp QA Zoomgrp 1qa@mail.com - Not you? Log In Try another way Forgot account?	FAILED

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
42.	GUI & Usability testing Click on "Try another way" button Try another way	 The "Reset your password" window should be clear and visible clearly in the center of the screen The "reset password" window should offer at least 2 methods of 	 The window is clearly visible This window offers at least 2 methods of password reset 	PASS
		password reset	How do you want to get the code to reset your password? Send code via email zoomgrp1qa@mail.com Enter password to log in	
43.	Usability testing Hover with your mouse over the text of the following option: "Enter password to log in" Enter password to log in	The option should be marked, clickable and choosable as a whole unit and not only the marking circle spot Enter password to log in	When hovering with the mouse, the password method is clickable Enter password to log in	PASS

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
44.	Usability testing Hover with your mouse over "Not you?" button	When hovering with the mouse, the button should be bordered with another color to signal the user that he is hovering over this button	When hovering with the mouse over the "Not you?" button, there is no border coloring to mark the user where he is hovering with his mouse	FAILED
45.	Usability testing Click on the Facebook logo at the top left corner of the screen	 The Facebook logo should be clickable The Facebook logo should redirect the page immediately to Facebook home page 	The facebook logo at the top left corner of the screen is only a picture and unclickable facebook	FAILED

	TEST SCRIPT STEPS/RESULTS				
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL	
46.	GUI testing Verify spelling of the alternative languages text bar at the bottom of the page	The alternative languages bar text spelling is right	The alternative languages bar text spelling is right English (US) العربية עברית	PASS	
	Sanity – Function	onality Positive - Gmail Integr	ation Login		
47.	Open Chrome browser	Browser opens	As expected	PASS	
48.	Paste the following link address in the URL bar: https://zoom.us/signin#/login https://zoom.us/signin#/login	URL Address link is pasted in the URL bar	As expected	PASS	
49.	Click "ENTER" on your keyboard	Zoom website Login page is opened	As expected	PASS	

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
50.	Click on the Gmail icon at the bottom of the page Google	Redirecting to a new page "Sign in with google" window have been opened and appears on the center of the screen "sign in with coogle Institute Institute	As expected	PASS
51.	Click on the following Gmail clickable account "ZOOMgrpqa@gmail.com" ZOOMgrp QA zoomgrpqa@gmail.com	Redirecting to a new page A sign in confirmation window appears Sign in with Google Sign in to Zoom Professional Google will share your name, enail address, larguage profession, and goodle global with Zoom. See Zoom's Privacy Pality and Seems of Benefits (Soogle in your Google Account.) To compressional comments (Soogle in your Google Account.)	As expected	PASS
		Carcel Continue		

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
52.	Click on the "Continue" button Continue	Redirecting to a new page An age verification window appears Verify Your Age Please confirm your birth year. This data will not be stored. Birth Year Continue	As expected	PASS
53.	Type "1991" as the birth year in the pre - selected field Birth Year	Field is now contains "1991" The "Continue" button below the field is now clickable Birth Year 1991	As expected	PASS

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
54.	Click on the "Continue" button Continue	Redirecting to a new page Zoom user's dashboard appears Zoom user's dashboard appears Door to be a few to	As expected	PASS
55.	Click on the "Z" button in the top right corner of the screen	A drop - down menu opens ZOOMgrp QA BASIC zoomgrpqa@gmail.com Plans and Billing Add Account NEW Sign Out	As expected	PASS

	TEST SCRIPT STEPS/RESULTS				
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL	
56.	Click on the "Sign Out" button Sign Out	Redirecting to a new page Zoom's home page appears 2000 Policial Stations Resources Parts & Prices Water resource stations of control and control an	As expected	PASS	
57.	Click on the "Sign Up Free" button at the top right corner of the screen Sign Up Free	Redirecting to a new page An age verification window appears again Verify Your Age Please confirm your birth year. This data will not be stored. Birth Year Continue	As expected	PASS	

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
58.	Click on the "Sign In" button at the top right corner of the screen Sign In	 Redirecting to a new page The main sign in window appears 		PASS
		Sign In Password Forgot password? Sign In By signing in, I agree to the Zoom's Privacy Statement and Terms of Service. Stay signed in Or sign in with SSO Apple Google Facebook	As expected	
59.	Click on the Gmail icon at the bottom of the page Google	Redirecting to a new page "Choose an account" window appears sign in with Google Choose an account to continue to Zoom Use another account To continue, Conglet will when your rane, wanted address, longuage preference, dropping plate with Zoon, Before using this app, you can review Zoon's privacy policy and terms of service.	As expected	PASS

	TEST SCRIPT STEPS/RESULTS					
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL		
	Sanity – Functionality Negative + Error Handling - Gmail Integration Login					
60.	Click on the "Use another account" button ② Use another account	Redirecting to a new page A sign in window appears sign in to continue to Zeom Trapet enail? To continue to Zeom To continue to Zeom To continue to Zeom To continue to Zeom To continue Coople will draw your rane, enail address, language preference, and preferenciate with Zeom affect using the sage, you can reference and preference an	As expected	PASS		
61.	Paste the following email address to the email address field: "inv1alidgmail@\$%@?^&*.com"	Email address field now contains: "inv1alidgmail@\$%@?^&*.com" [Email or phone inv1alidgmail@\$%@?^&*.com	As expected	PASS		
62.	Click on the "Next" button Next	An error message appears The Next step was canceled and the page remains the same page Email or phone inv1alidgmail@\$%@?^&*.com Inv1alidgmail@\$%@?^\&*.com Enter a valid email or phone number	As expected	PASS		

	TEST SCRIPT STEPS/RESULTS				
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL	
63.	Click on the "Forgot email?" button below the email field Forgot email?	Redirecting to a new page "Find your email window appears Superior of the Stock Find your email Enter your phone number or recovery email The superior of the Stock The s	As expected	PASS	
64.	Type the following valid email address in the "Phone number or email" field: "ZOOMgrpqa@gmail.com" Phone number or email	Field now contains: "ZOOMgrpqa@gmail.com" Phone number or email ZOOMgrpqa@gmail.com	As expected	PASS	
65.	Click on the "Next" button Next	Redirecting to a new page A "What's your name?" window appears What's your name? Enter the range on your Google Account Last range (optional) The same of the same on your Google Account The same (optional) The same of the same on your Google Account The same of the same on your Google Account The same of the same on your Google Account	As expected	PASS	
66.	Type the following value in the "First name" mandatory field: "0"	Field now contains "0" First name O	As expected	PASS	

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
67.	Type the following value in the "Last name" optional field: "^"	Field now contains "^" Last name (optional) ^	As expected	PASS
68.	Click on the "Next" button Next	Redirecting to a new page An error message will appear: "No account found" Sign in with Google No account found There's no Google Account with the info you provided.	As expected	PASS
69.	Click on the "Try again" button Try again	Redirecting to a new page "Find your email" window appears again Sign with Google Find your email Enter your glove number or recovery email	As expected	PASS

	TEST SCRIPT STEPS/RESULTS					
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL		
	Sanity – Functionality Pos	sitive Testing - Gmail Integrati	on Login - <mark>Error (300)</mark>			
70.	Paste the following link address in the URL bar of your current tab: https://zoom.us/signin#/login https://zoom.us/signin#/login	URL Address link is pasted in the URL bar	As expected	PASS		
71.	Click "ENTER" on your keyboard	Zoom website Login page is opened	As expected	PASS		
72.	Click on the Gmail icon at the bottom of the page Google	Redirecting to a new page "Sign in with google" window have been opened and appears on the center of the screen Sign in with Google To continue to Zoom Forget email* To continue, Google will share your rame, emal address, language preference, and profile picture with Zoom. Before using this app, you can review Zoom's privacy policy and terms of services. Create account Text	As expected	PASS		

	TEST SCRIPT STEPS/RESULTS				
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL	
73.	Paste the following email address to the requested field "ZOOMgrpqa@gmail.com" Phone number or email —	Request field now contains: "ZOOMgrpqa@gmail.com" Phone number or email ZOOMgrpqa@gmail.com	As expected	PASS	
74.	Click on the "Next" button Next	Redirecting to a new page A password mandatory field appears Sign in with Google To continue, first weeky it is you Hi ZOOMgrp To continue, first weeky it is you To continue, first weeky it you To continue the your To co	As expected	PASS	
75.	Paste the following valid password to the password field: "ZOOMgrp1qa13579\$" Enter your password —	Password mandatory field now contains: "ZOOMgrp1qa13579\$" as password Password is invisible Enter your password	As expected	PASS	

	TEST SCRIPT STEPS/RESULTS				
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL	
76.	Click on the "Next" button Next	Page will redirect to the user's zoom dashboard	Page redirected An error number 300 appears on screen Oops! We were unable to complete your request. Please try again. (300)	FAILED	
77.	Click on the "Z" button at the top right corner of the screen	A drop down menu will appear under the button ZOOMgrp QA zoomgrpqa@gmail.com Plans and Billing Add Account NEW Sign Out	As expected	PASS	

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
78.		Redirecting to a new pageThe main sign in window appears		PASS
	Click on the "Sign Out" button	Sign In		
	Sign Out	Email Address	As expected	
	<u>.</u>	Password		
		Forgot password? Help 🕜		
		Sign In		
		By signing in, I agree to the Zoom's Privacy Statement and Terms of Service.		
		Stay signed in		
		Or sign in with		
		4 6 6		
		SSO Apple Google Facebook		
79.	Click on the "Google" button	Redirecting to a new page"Choose an account" window appears		PASS
		© Sign in with Google		
	Google	Choose an account occurring to 200Mgp QA contripuelymition to continue to Zoom (i) Use another account	As expected	
		To continue, Google will believ you rame, weall address, language preference, and policy lecture with 2000. They would get the you can review 2001/19 privacy policy and series of service.		

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		TEST SCRIPT STEPS/RESULTS		T =======	
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL	
	Click on the following button:	- Gmail Integration Login - Server F	Request / Response Time		
	"zoomgrpqa@gmail.com" ZOOMgrp QA zoomgrpqa@gmail.com	Zoom client dashboard appears Welcome to Zoom Meetings! Schedule new and manage existing meetings all in one place. You are currently limited to 40 minutes per meeting. Upgrade now if you need more time. Learn More Schedule a Meeting Upgrade Now	As expected	PASS	
	Verify on DT under Timing tab that the request/response of the "felog" file that have been received does not exceeds 400ms limit	● "felog" file was received under 400 ms	"felog" file has exceeded the maximum request/response time allowed (400 ms)	FAILED	
Sanity – Functionality Positive - Gmail Integration Login Graybox Localization Test					

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
82.	Click on the refresh button in the top left corner of your browser	Page will refresh	As expected	PASS
83.	Verify in DT under the "Console" tab that you get "13:35:57.082" as the timestamp of the refresh button that you previously clicked on Console	The timestamp of the refresh button click is: "13:35:57.082"	As expected	PASS
84.	Click on the "Web App" button at the top right corner of the page Web App ~	A drop down menu is opened Home Team Chat Phone Meetings Contacts Whiteboards	As expected	PASS

	TEST SCRIPT STEPS/RESULTS				
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL	
85.	Click on the "Home" button Home	Page is redirecting to the zoom client dashboard O1:51 PM Wednesday, March 20, 2024	As expected	PASS	
86.	Compare the time between the clock in the zoom client dashboard and the current time in your prerequisites watch that you have O1:52 PM Wednesday, March 20, 2024	The time will be identical - "01:52 PM" / "13:52"	As expected	PASS	
	Sanity – Function	onality Positive - Apple Integra	ation Login		

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
87.	Click on the "Z" button at the top right corner of the page	A drop - down menu have opened ZOOMgrp QA zoomgrpqa@gmall.com ❖ Settings Available Busy Do Not Disturb Away CO Out of Office My Profile About Language English Sign Out	As expected	PASS
88.	Click on the "Sign Out" button at the bottom of the drop - down menu Sign Out	 Page redirecting Zoom Sign In and Join Meeting page have opened ZOOM Join Meeting Sign In	As expected	PASS

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
89.	Click on the "Sign In" button Sign In	● Page redirecting • 'Sign in" page have opened Sign In Email Address Password Forgot password? Help ② Sign In By signing in, I agree to the Zoom's Privacy Statement and Terms of Service. Stay signed in Or sign in with Or sign in with Google Facebook	As expected	PASS
90.	Click on the "Apple" Button at the bottom of the page Apple	Redirecting to a new page A Zoom Login Via Apple ID Zoom Use your Apple ID to sign in to Zoom. Email or Phone Number Forgot password? In setting up Sign in with Apple, information about your interactions with Apple and this device may be used by Apple to help prevent fraud. See how your data is managed	As expected	PASS

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
91.	Click on the "Email or Phone number" requested field Email or Phone Number	"Email or Phone number" field have been selected	As expected	PASS
92.	Paste the following Email address in the requested field: "ZOOMgrpqa@icloud.com"	"Email or Phone Number" field now contains: "ZOOMgrpqa@icloud.com" Email or Phone Number ZOOMgrpqa@icloud.com	As expected	PASS
93.	Click on the "Password" requested field Password	"Password" field have been selected	As expected	PASS
94.	Paste the following Password to the "Password" field: "ZOOMgrp1qa13579\$"	"Email or Phone Number" field now contains: "ZOOMgrpqa@icloud.com" Password notes are invisible Password Password Password	As expected	PASS

	TEST SCRIPT STEPS/RESULTS				
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL	
95.	Click on the button that is located in the right end of the "Password" field	A message appears on screen: "Your Apple ID is being used to sign in to a new device" Your Apple ID is being used to sign in to a new device Your Apple ID is being used to sign in to a device near Rosh HaAyin, Central District. Refar Sava Refar Sava Refar Sava Refar Sava Do Not Allow Allow Allow	As expected	PASS	
96.	Click on the "Allow" Button Allow	A message Appears on screen: "Your Apple ID is being used to sign in to a new device. Enter this verification code on your device to sign in. Your Apple ID is being used to sign in to a new device. Enter this verification code on your device to sign in.	As expected	PASS	
97.	Copy the following verification code to your clipboard: "616 763"	Verification code was copied to clipboard	As expected	PASS	

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
98.	Click on the "Done" button Done	A page with an OTP field of Zoom's Two-factor Authentication screen appears		PASS
		Two-Factor Authentication	As expected	FAGG
		A message with a verification code has been sent to your devices. Enter the code to continue. Didn't get a verification code?		
99.	Paste in the pre-selected OTP field the code that you previously copied to your clipboard	Page redirectingNew Sign In window		5400
	616 763	appears zoom Use your Apple ID to sign in to Zoom.	As expected	PASS
		Email or Phone Number ZOOMgrpqa@icloud.com Forgot password? >> In setting up Sign in with Apple, Information about your interactions with Apple and this device may be used by Apple to help prevent fraud. See how your data is managed		

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
100.	Click on the button that is located in the right end of the "Email or phone number" field	 Page redirecting A "Trust this browser?" window appears Trust this browser? 	As expected	PASS
		If you choose to trust this browser, you will not be asked for a verification code the next time you sign in. Not Now Don't Trust Trust		
101.	Click on the window at the bottom of the	Page redirecting "Login to Zoom Via Icloud" window appears Oratal an account for Zoom using your Apple 10 "schedula@hotmail.com". Note Extend Assert State My Final State My Final State My Final Finance The consenderment constructions and control or consenderment constructions. Control Contro	As expected	PASS
102.	Click on the "Continue" button to proceed Continue	Page redirecting Zoom will log in to the Zoom client account's dashboard **Control of the Control of the Contro	As expected	PASS

	TEST SCRIPT STEPS/RESULTS					
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL		
8	Sanity – Functionality Negative + Error Handling + Boundary testing - Apple Integration Login					
103.	Sign out of Zoom from the account you've logged into (Via Apple)	Page redirecting'Sign in' page have openedSign In		PASS		
	Sign Out	Email Address Password				
		Forgot password? Help ② Sign In	As expected			
		By signing in, I agree to the Zoom's Privacy Statement and Terms of Service. Stay signed in				
		Or sign in with G SSO Apple Google Facebook				
104.	Click on the "Apple" Button at the bottom of the page	 Redirecting to a new page A Zoom Login Via Apple ID page have opened 		PASS		
	4	Use your Apple ID to sign in to Zoom.	As expected			
	Apple	Email or Phone Number Forgot password? A In setting up Sign in with Apple, information about your interactions with Apple and this device may be used by Apple to help prevent fraud. See how your data is managed				

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
105.	Paste the following invalid value into the requested Email or phone number field: "1456d92\$000" Email or Phone Number "1456d92\$000"	The Password field will open Email or Phone Number "1456d92\$000" Password	As expected	PASS
106.	Type "1" as the value of the "Password" field	 The Password field now contains: "1" The note is invisible Password * 	As expected	PASS
107.	Click on the button that is located in the right end of the "Password" field	An error message will appear: "Your Apple ID or Password was incorrect." Your Apple ID or password was incorrect. Forgot password? A	As expected	PASS

	TEST SCRIPT STEPS/RESULTS				
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL	
108.	Click on the "Forgot password?" button inside the received error message Forgot password?	A new tab in chrome have opened A "Reset your Password" window appears on screen Apple ID Reset your password Enter your email address or phone number that you use with your account to continue. Email or phone number Type the characters in the image Continue Continue Continue Continue Continue Continue Continue	As expected	PASS	
109.	Paste in the "Email or phone number" the following 300 characters value: "000000000000000000000000000000000000	 This action will not be allowed The maximum of characters that this field can contain is 128 	As expected The field stopped the value at 28 characters Email or phone number 00000000000000000000000000000000000	PASS	

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
110.	Click on the "Type the characters in the image" field Type the characters in the image	Field selected Type the characters in the image	As expected	PASS
111.	Type the following value "Type the characters in the image" field: URM32	"Type the characters in the image" field now contains the value: URM32 Type the characters in the image URM32	As expected	PASS
112.	Click on the Continue button	An error message appears: ① length must be between 1 and 128	As expected	PASS

	TEST SCRIPT STEPS/RESULTS				
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL	
Sani	anity – Functionality Negative + Error Handling - SSO Key Integration Login (with no SSO Key)				
113.	Paste the following link address in the URL bar of your current tab: https://zoom.us/signin#/login https://zoom.us/signin#/login	URL Address link is pasted in the URL bar	As expected	PASS	
114.	Click "ENTER" on your keyboard	Zoom website Login page is opened Sign In Email Address Password Forgot password? By signing in, I agree to the Zoom's Privacy Statement and Terms of Service. Stay signed in Or sign in with Or sign in with G Google Facebook	As expected	PASS	

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
115.		Page redirecting"Sign in with SSO" page have opened		
		Sign In With SSO		
		Enter your company domain.	As expected	PASS
	Click on the "SSO" button SSO	Company Domain .zoom.us		
		Help ♂		
		Continue		
		I don't know the company domain		
116.	Type the following value in the pre selected field "zoomgrp1qa"	Field now contains: "zoomgrp1qa"	As expected	PASS
		Company Domain zoom.us .zoom.us		

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
117.	Click on "Continue" button Continue	An error message will pop up, next to the requested field due to invalid SSO key that have been inserted or a typo in the text	Page redirected Chrome browser is showing an error page with the following message: "Check if there is a typo in zoomgrp1qa.zoom.us. DNS_PROBE_FINISH ED_NXDOMAIN" This site can't be reached Check if there is a typo in zoomgrpfqa.zoom.us.	FAILED
118.	Click on the following button in the SSO key login panel: I don't know the company domain	Page redirecting the login method will change to login by associated company email address Search Company Domain Final Address Help © Continue I know the company domain	As expected	PASS

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
119.	Paste the following email address in the pre selected field: "ZOOMgrpqa@gmail.com"	Field now contains: "ZOOMgrpqa@gmail.com" Email Address ZOOMgrpqa@gmail.com	As expected	PASS
120.	Click on "Continue" button Continue	Client will be unable to proceed with the login process An error message will appear next to the requested field No matching domains found	As expected	PASS
	Sanity – Fu	nctionality Positive - Default S	Sign up	
121.	Open Chrome browser	Browser opens	As expected	PASS
122.	Paste the following link address in the URL bar: "https://zoom.us"	URL Address link is pasted in the URL bar	As expected	PASS

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
123.	Click "ENTER" on your keyboard	Zoom website page is opened zoom Products Statistics Plans & Prior & Prior Strong Statistics Stati	As expected	PASS
124.	Click on the "Sign up free" button at the top right corner of the screen Sign Up Free	Redirecting to a new page An age verification window appears Verify Your Age Please confirm your birth year. This data will not be stored. Birth Year Continue	As expected	PASS
125.	Type "1991" as the birth year in the pre - selected field	The "Continue" button below the field is now clickable Birth Year 1991 Continue Continue	As expected	PASS

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
126.	Click on "Continue" button Continue	Page redirecting Let's Get Started" page have been opened Let's Get Started Email Address Continue By proceeding, I agree to Zoom's Privacy Statement and Terms of Service. Or sign up with	As expected	PASS
127.	Paste the following email address in the requested field: "ZOOMGRP1QA@mail.com"	SSO Apple Google Facebook Zoom is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply. Field now contains: "ZOOMGRP1QA@mail.com" Email Address ZOOMGRP1QA@mail.com	As expected	PASS

	TEST SCRIPT STEPS/RESULTS				
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL	
128.	Click on "Continue" button Continue	Page redirecting Check your email for a code screen have been opened Page contains an OTP field Check Your Email For A Code Please enter the verification code sent to your email address ZOOMGRPIQA@mail.com Verify Can't find the email? Click here to resend.	As expected	PASS	
129.	Type the following value as the verification code in the OTP field: "532781"	OTP field now contains: "532781" Check Your Email For A Code Please enter the verification code sent to your email address ZOOMGRPIQA@mail.com 5 3 2 7 8 1 © 08:50 Verify Can't find the email? Click here to resend.	As expected	PASS	

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
130.	Click on the "Verify" button to proceed Verify	Page redirecting "Create your account" page have opened Create Your Account Enter your full name and password. First Name Last Name Password Por Educators: Check here if you are signing up on behalf of a school or other organization that provides educational services to children under the age of 18 Continue	As expected	PASS
131.	Type "Zoomgrp1" as the value of the "First Name" field	"First Name" field now contains: "Zoomgrp1" First Name Zoomgrp1	As expected	PASS

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
132.	Type "qa" as the value of the "Last Name" field	"Last Name" field now contains: "qa" Last Name qa	As expected	PASS
133.	Type "ZOOMgrp1qa13579\$" as the password in the "Password" field	 "Password" field now contains: "ZOOMgrp1qa13579\$" Password is hidden and invisible Password	As expected	PASS
134.	Click on the "Continue" button to proceed with the Sign Up process Continue	Page redirecting Zoom's client dashboard page appears Sign up succeeded. Sign up succeeded. Worder No. Worder No.	As expected	PASS
	Sanity – Functionality <mark>Negativ</mark> e	e - Boundary Testing + Error F	landling - Default Sigi	n up

		TEST SCRIPT STEPS/RESULTS		
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
135.	Click on the "Sign up free" button at the top right corner of the screen Sign Up Free	Redirecting to a new page An age verification window appears Verify Your Age Please confirm your birth year. This data will not be stored. Birth Year Continue Continu	As expected	PASS
136.	Type "1903" as the birth year in the pre - selected field	Field is now contains "1903" An error message appears under the field The minimum age that is possible to fill in the field is "1904" Birth Year 1903 Please enter a valid birth year	As expected	PASS

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
137.		"Check your email for a code" page in the sign up is opened		
	Navigate to the "Check your email for a code" page in the sign up process	Check Your Email For A Code Please enter the verification code sent to your email address ZOOMGRPIQA@mail.com	As expected	PASS
		Verify Can't find the email? Click here to resend.		
		Open Gmail Open Outlook		
138.	Type the following wrong code in the OTP field:	OTP field now contains: "000000"		
	"000000"	0000000	As expected	PASS
139.		 Page will not redirect to the next step in the sign up process An error message will pop up 		PASS
	Click on the "Verify" button Verify	The verification code you've entered is incorrect.	As expected	

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
140.	Sanity – Fun	"Sign In" page opened Sign In	ault Login	
	Navigate to the "Sign In" page	Forgot password? Sign In By signing in, I agree to the Zoom's Privacy Statement and Terms of Service. Stay signed in Or sign in with SSO Apple Google Facebook	As expected	PASS
141.	Type the following email address in the "Email Address" field: ZOOMgrp1qa@mail.com	"Email Address" field now contains: "ZOOMgrp1qa@mail.com" Email Address ZOOMgrp1qa@mail.com	As expected	PASS

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
142.	Type the following password in the "Password" field: "ZOOMgrp1qa13579\$"	 "Password" field now contains: "ZOOMgrp1qa13579\$" Password is hidden Password Hotmail	As expected	PASS
143.	Click on the "Sign In" button Sign In	Page redirecting Zoom client successfully logged in Zoompta a Toompta a Toompt	As expected	PASS
144.	DT + Postman API Login Verification Verify on DT that "myhome" file is exist	"myhome" file has been found in DT myhome	As expected	PASS

	TEST SCRIPT STEPS/RESULTS			
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
145.	DT + Postman API Login Verification Copy (as cURL) the "myhome" file in DT	"myhome" file was copied (as cURL) to clipboard Copy as cURL	As expected	PASS
146.	DT + Postman API Login Verification Paste the cURL in the "Import" on postman API	"myfile" cURL was imported to Postman API cert https://us05web.zoom. thttps://us05web.zoom.us/myhome GET	As expected	PASS
147.	DT + Postman API Login Verification Click on the "Send" button in Postman API Send	Status code is 200 The Preview tab will show the logged in client Status: 200 OK Total Preview tab will show the logged in client Status: 200 OK Total Preview Total No. 100 No.	As expected	PASS

	TEST SCRIPT STEPS/RESULTS				
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL	
	Sanity – Functiona	lity <mark>Negative</mark> - Error Handling	- Default Login		
148.	Navigate to the "Sign In" page	"Sign In" page opened Sign In Email Address Password Forgot password? Help © Sign In By signing in, I agree to the Zoom's Privacy Statement and Terms of Service. Stay signed in Or sign in with Or sign in with SSO Apple Google Facebook	As expected	PASS	
149.	Type the following email address in the "Email Address" field: "111@mail.com"	"Email Address" field now contains: "111@mail.com" Email Address 111@mail.com	As expected	PASS	

TEST SCRIPT STEPS/RESULTS						
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL		
150.	Type the following password in the "Password" field: "-1"	"Password" field now contains: "-1" Password is hidden Password • • • • • • • • • • • • • •	As expected	PASS		
151.	Click on the "Sign In" button Sign In	Sign in will fail to proceed An error message will appear Incorrect email or password. Enter your sign in information again, or request an email to gain access to your account.	As expected	PASS		

TEST SCRIPT STEPS/RESULTS						
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL		
152.	Click on the "Forgot Password?" button Forgot password?	Page redirecting "Forgot Password?" page have opened Forgot Password? Don't worry. Resetting your password is easy, just tell us the email address you registered with Zoom. Email Address ✓ fm not a robot Help ② Send	As expected	PASS		
153.	Type the following value in the requested "Email Address" field: "aaaaaaaaaa"	An error message will appear on screen Email Address aaaaaaaaaa Please enter a valid email address.	As expected	PASS		

<u>Feature</u> Zoom - Login Via Facebook
Relevant Assignees (Dev Team) (QA TL)
Severity Low
Priority Low
<u>Status:</u> New
<u>Detected by:</u> Eshed Assaraf (QA Team)
<u>Detected on:</u> 13:29 - 20.03.24
<u>Version:</u> 1.7.3.1952
Build number: 31580
Browser: Chrome
Operating system: MacOS
<u>Title:</u> Password Field Value exceeds the maximum of 30 characters.
Description

Description:

In the Zoom Login page, the password field of the Login Via Facebook is not blocking the client from keeping adding characters after 30 notes as was specified in the SRS document.

In fact you can type in an endless amount of characters in this field - which should not be allowed.

Reproducibility

Reproducible

Steps to reproduce:

- 1. Click on the following link: https://zoom.us/signin#/login
- 2. Click on the Facebook logo at the bottom of the Login window.
- 3. Click on the "Password" field.
- 4. Paste the following 31 Characters value: "0000000001111111111122222222223".
- 5. Verify yourself with adding more characters to this field.

Expected results:

- This value Exceeds The maximum of 30 notes allowed this action should not be allowed
- An error message will appear:

"You've reached the maximum of 30 notes!"

Actual results:

- This forbidden action was allowed by the password field
- This field is now contains 31 characters

Notes/Workaround:

There is no workaround I've come up with.

Possible attachments:

SRS - relevant Quote for this bug Screenshots Folder Screen Recording Folder Log file (with the exact timeframe the bug occurred)

<u>Feature</u> Zoom - Login Via Facebook
Relevant Assignees (Dev Team) (DevOps Team) (QA TL) (PM)
Severity High
Priority High
<u>Status:</u> New
<u>Detected by:</u> Eshed Assaraf (QA Team)
<u>Detected on:</u> 19:12 - 24.03.24
<u>Version:</u> 1.7.3.1952
Build number: 31580
Browser: Chrome
Operating system: MacOS
<u>Title:</u> Zoom Login Via Gmail feature shows "Error 300" while attempting to Login

Description:

In the Zoom Login page, while attempting to Login Via Gmail with a valid email and password - the page redirects to an "Error 300" page.

Reproducibility

Sometimes

Steps to reproduce:

- 1. Click on the following link: https://zoom.us/signin#/login
- 2. Click on the Gmail logo at the bottom of the Login window.
- 3. Type a valid email address.
- 4. Type a valid password.
- 5. Click on the "LogIn" button.
- 6. Repeat those steps until this error appears.

Expected results:

Page will redirect straight to the client's zoom dashboard

Actual results:

Page have redirected to the "Error 300" Page

Notes/Workaround:

- There is no workaround I've come up with
- This error occurred with 3 other Gmail accounts.
- This error occurs once in a while, I did not run into this error more 2 times in a row

Possible attachments:

"Error 300" Screenshot
Screen Recording Folder
Log file (with the exact timeframe the bug occurred)