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| AHMED RUDA |
| 40 Forster Drive ● Guelph, ON ● N1G 4C7  Phone: 519-830-3579 ● Email: aruda0421@gmail.com ● GitHub: https://github.com/arudz55 |
| OBJECTIVE |
| Obtain a position where I can use my academic background as well as the skills and knowledge, I’ve acquired from previous work experience in an area relative to my field of study. |
| SKILLS AND QUALIFICATIONS |
| * In-depth knowledge of computer hardware and understanding of programming languages (C/C++/C#, Java, Javascript, HTML, Assembly Language, Arduino). * Hardworker, quick-learner and can manage responsibilities in high-pressure situations. * Strong writing and oral presentation skills. * Excellent problem-solving skills; able to identify problems and implement solutions. * Successfully completed courses WHIMIS training. |
| EDUCATION |
| Conestoga College September 2021 – Present  Software Engineering   * Currently completing a computer science diploma in Software Engineering.   University of Guelph September 2017 – April 2021  Bachelor of Arts   * Successfully completed an arts degree in International Development. * Achieved an additional Business Certificate. |
| WORK EXPERIENCE |
| **Member Service Representative March 2019 – September 2022**  Meridian Credit Union, Guelph, ON   * Assist members in completing their day to day financial transactions. * Provide members quality service and a positive experience while handling their financial needs. * Promote new and beneficial investment options. * Assisted in resolving technological problems that occurred at the branch level.   **Supervisor July 2014 – Present**  Dairy Queen, Guelph, ON   * Responsible for training new employees and over-seeing staff activities. * Ensure customer satisfaction with each transaction and deal with disputes quickly and professionally. * Prepare orders in a timely manner while providing excellent customer service with each transaction. * Responsible for all computer and logistics support for store operations. * Required to ensure food and workplace safety policies are implemented and followed. * Successfully completed courses in food handling safety and WHIMIS training.   **Tennis Instructor September 2013 – June 2019**  Royal City Tennis Club, Guelph, ON   * Responsible for teaching students aged 4-9 the basic fundamental skills of tennis. * Required to organize games and drills during classes. * Responsible for handling any issues with students during class. * Ensure that students use equipment properly to avoid injuries.   **Technical Support Co-op Student July 2015 – August 2015**  Linamar Power Core, Guelph, ON   * Responsible for various data organization and entries required for plant operations. * Updated computer applications created by the Softwsre Development Team. * Responsible for troubleshooting technical difficulties and ensuring issues are resolved effectively. * Tested and worked on early stages of application developments. |

**References available upon request.**