

# Searching and Reporting with Splunk 5.0 class labs

## Lab typographical conventions

{student ID} indicates you should replace this with your student number.

{ server-name} indicates you should substitute the server name assigned to this class.

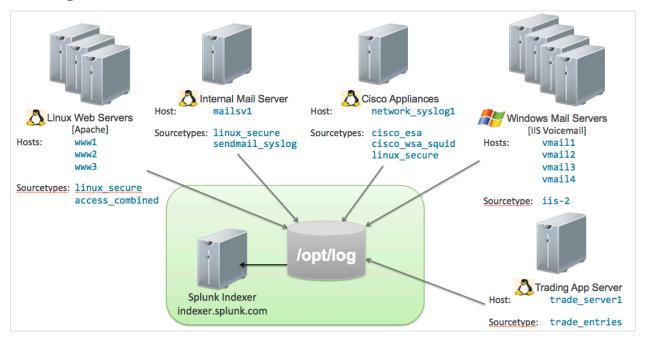
There are three source types used in the labs. The lab instructions refer to these source types by the types of data they represent. The data types are as follows:

Apache log data - access\_\* or access\_combined

Firewall data - cisco\_w\* or cisco\_wsa\_squid

Email data - cisco\_e\* or cisco\_esa

## **Training Lab Environment**





#### Lab 1 – Fields Overview

#### Description

This is a short lab to familiarize you with the data used in this course.

#### Steps

Task: Log into Splunk on classroom server.

- 1. Direct your web browser to the class lab system (for example, http://{server-name}.splunk.com)
- 2. Log in with the credentials your instructor assigned.
- 3. Take a minute to examine the data sources on the Summary page.

Task: Change your account time zone setting to reflect your local time.

- 4. Click your login name next to the App menu.
- 5. Select your local time zone from the **Time zone** menu, and then click **Save**.
- 6. Return to the Search app.

Task: Perform basic searches on the apache log data and familiarize yourself with the table command.

- 7. Search for all events with the access \* source type over the last 24 hours.
- 8. Take a few moments to examine the fields that were automatically extracted.
- 9. Create a table that includes the clientip and action fields.

#### Results Example:

clientip	action
192.1.2.40	addtocart
192.1.2.40	remove
67.230.133	purchase
104.255.109.201	

- 10. Modify your search to return only events where action=purchase.
- 11. Alter the table to display the clientip and status fields.
- 12. Rename the clientip field to customer.

#### Results Example:

	customer	status	
1	192.1.2.40	200	
2	192.1.2.40	200	
3	67.230.133	404	
4			

13. To clear the previous search, click search in the App navigation bar.

Task: Perform basic searches on the firewall data.

14. Search for all events in the last 24 hours for the cisco w\* source type (firewall data).



- 15. Take a few moments to examine the fields that were automatically extracted.
- 16. Create a table that displays the cs\_username and usage fields.

#### Results Example:

cs_username	usage
grumpy@demo.com	Business
grumpy@demo.com	Personal
grumpy@demo.com	Business

17. To clear the previous search, click search in the App navigation bar.

#### \*\*CHALLENGE LAB

Use the rex command to extract a field called threat in the email data and then display the top threats.

- 18. Search for all events in the Last 7 days for the cisco\_esa source type (email data).
- 19. Take a few moments to examine the fields that were automatically extracted.
- 20. Search for the term <code>OUTBREAK\_\*</code>.
- 21. Add the  $\ensuremath{\text{rex}}$  command to extract a new field called threat for the threat information.
- 22. Add the top command to display the top values of the threat field.

	threat	count	percent
1	OUTBREAK_0002499 has threat level 3	91	2.199662
2	OUTBREAK_0002476 has threat level 3	91	2.199662
3			



## Lab 2 - Basic Statistics

#### Description

This lab reinforces the commands you learned for basic statistics.

#### Steps

Task: Report on top and rare values.

- 1. Search the sourcetype=access\_\* for all events in the last 24 hours where the referer\_domain is not \*myflowershop\*.
- 2. Use the top command to display the top three "referer" domains.
- 3. Add the fields command to remove the percent field from the results.

#### Results Example:

	referer_domain	count
1	http://www.google.com	2842
2	http://www.yahoo.com	154
3	http://www.bing.com	147
4		

4. Enter a new search sourcetype=access\_combined for the top status codes for each host over the last 24 hours.

Hint: Use the fields status and host.

5. Add the sort command to sort by the count field in descending order.

#### Results Example:

00 00		
00 90	07 7	7.987962
00 90	00 7	8.809107
00 77	74 8	.168530

- 6. Enter a new search sourcetype=cisco w\* for all events in the last 24 hours.
- 7. Use the top command to display the top usage types, grouped by user. Hint: Use the usage and cs username fields.
- 8. Add the sort command to sort by the count field in descending order.
- 9. Rename the cs\_username field to User Name.

	User Name	usage	count	percent
1	grumpy@demo.com	Personal	5189	57.191668
2	happy@demo.com	Personal	4590	66.919376
3	doc@demo.com	Unknown	3926	58.188825
4				

10. Using the same source type, find the five most rare mime types.

 $\textbf{Hint: Use the field } \verb|cs_mime_type|.$ 

#### Results Example:

	cs_mime_type	count	percent
1	application/x-elc	1	0.003685
2	audio/mpeg	1	0.003685
3	audio/x-ms-wma	1	0.003685
4			

#### Task: Use the stats command and associated functions.

11. Enter a new search <code>sourcetype=access\_\*</code> for purchase events in the last 24 hours.

Hint: action=purchase

12. Use the stats command to count the events by productId.

Hint: Field names are case sensitive.

13. Add the sort command to sort by the count field in descending order.

#### Results Example:

	productId	count
1	AV-CB-01	14
2	AV-SB-02	13
3		

14. Add the sparkline function to the stats command to display the trend in the table.

#### Results Example:

	productId +	sparkline \$	count \$
1	K9-CW-01		14
2	AV-SB-02	~~~~~	13
3	FI-FW-02	~~~~~~~~	12

- 15. Enter a new search sourcetype=access \* for the last 24 hours.
- 16. Use the stats command to determine a distinct count of JSESSIONIDS for each host.

#### Results Example:

	host	dc(JSESSIONID)
1	www1	464
2	www2	557
3	www3	488

17. Alter the stats command to create a search that calculates a sum of bytes being served for each file.

	file	sum(bytes)	
1	cart.do	951390	
2	category.screen	976233	
3	product.screen	827834	
4			

18. Modify the search to compute an average instead of a sum.

#### Results Example:

file	avg(bytes)
cart.do	2111.488069
category.screen	2160.552463
product.screen	2097.279805

- 19. Enter a new search sourcetype=cisco w\* for events that include the term BLOCK \* in the last 24 hours.
- 20. Use the stats command to list the unique values of the  $x_webroot_threat_name$  field within the results.

#### Results Example:

# values(x\_webroot\_threat\_name) "Trojan-Backdoor-Zbot" "Trojan-Downloader-Suurch" "Trojan-Downloader.Gen" "Virus-Otwycal" "zhongsou zztoolbar"

Task: Add the search you just created to a dashboard.

- 21. From the Create menu, select Dashboard panel...
- 22. Name the search {student ID} Virus threats last 24 hours.
- 23. Click Next.
- 24. Create a new dashboard and name it {student ID} Operations.
- 25. Verify the dashboard is shared with all users of the current app, then click Next.
- 26. Keep the default Panel title.
- 27. Verify that Table visualization is selected.
- 28. Select **Run search each time dashboard loads**.

  You learn about report acceleration in Module 7. For now, leave this unchecked.
- 29. Click Finish.
- 30. To view the dashboard, click the link in the confirmation dialog.
- 31. When you are finished viewing the dashboard, return to the **Search** view.



# Lab 3 – Calculating and Formatting

#### Description

This lab reinforces the eval, fieldformat, and where commands.

#### Steps

Task: Use the eval command to convert field values.

- 1. Enter a new search sourcetype=cisco wsa\* for all events in the last 24 hours.
- 2. Use the stats command to calculate a sum of sc\_bytes renamed totalBytes grouped by cs\_username and rename the cs\_username field to User Name.

**Hint:** Use the sc bytes field.

# Results Example:

	User Name	totalBytes
1	grumpy@demo.com	2272853
2	bashful@demo.com	175084
3	doc@demo.com	185035786
4		

3. Add the eval command to set a new field called MB. Divide the totalBytes field by /1024/1024 to populate the MB field. If there are not enough events, change the time span to 7 days.

Hint: The format is eval <new field> = (<field>/1024/1024)

#### Results Example:

User Name	totalBytes	MB
grumpy@demo.com	591434	0.564035
bashful@demo.com	1153845	1.100392
doc@demo.com	3580492	3.414623

#### Task: Round field values.

4. Using the search you just created, modify the <code>eval</code> command to round the field value for the MB field to two decimal points.

	User Name	totalBytes	MB
1	grumpy@demo.com	978198	0.93
2	bashful@demo.com	167052	0.16
3	doc@demo.com	2870207	2.74
4			

- 5. Add the report to the Operations dashboard. From the Create menu, select Dashboard panel....
- 6. Name the search (student ID) MB Per User Last 24 hours.
- 7. Click Next.
- 8. Select Existing dashboard. Choose your Operations dashboard from the list.
- 9. Click Next.
- 10. Set the schedule to run every day at midnight, then click Finish.
- 11. View the dashboard, then return to the Search view.



#### Task: Format field values.

In this task, you use the fieldformat command to make your data values more user-friendly.

- 12. Enter a new search the access \* source type for events with a status of 503 in the last 24 hours.
- 13. Calculate a sum of the price field and use an as clause to place the value in a field called lost revenue.
- 14. Apply the fieldformat command to the lost\_revenue field to prepend the value with a dollar sign (\$) and apply commas appropriately using the tostring function.

#### Results Example:

## lost\_revenue 1 \$230,227

#### Task: Create a sales dashboard and add a panel.

- 15. Using the report you just created, create a new dashboard panel.
- 16. Name the search {student ID} Lost Revenue last 24 hours.
- 17. Add the panel to a new dashboard named **{student ID} Sales Dashboard**.
- 18. Share the dashboard with all users of current app, and then click **Next**.
- 19. Select the Single value visualization and have the search run each time the dashboard loads.
- 20. Finish and view the new dashboard, then return to the Search view.

#### Task: Use conditional statements.

- 21. Enter a new search the access \* source type for all events in the last 24 hours.
- 22. Use the eval command to create a new field called reqPerformance. Use the if function to group all events with status="200" into a value called "ok", and all other events into a value called "failed".

Hint: You must include the quotes around "ok" and "failed"

23. Add the stats command to get a count by reqPerformance.

#### Results Example:

	requeriormance	Count	
1	ok	712	
2	failed	2566	

#### Task: Filter results with the where command.

- 24. Run the saved search you created earlier called (student ID) MB Per User Last 24 Hours
- 25. Add the where command to only display results if the value of the MB field is greater than .2

cs_username	totalBytes	MB
doc@demo.com	1324219	1
bashful@demo.com	1153845	1
grumpy@demo.com	3580492	3



## Lab 4 - Charting

### Description

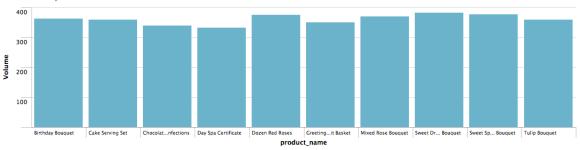
Create charts and time charts.

#### Steps

Task: Create a basic column chart.

- 1. Enter a new search for purchase actions in the access combined source type in the last 24 hours.
- 2. Use the chart command to display a count of events by product name.
- 3. Switch to the Results Chart view.
- 4. Click formatting options and be sure that the **Chart type** is set to **column**.
- 5. To display and configure options for the Y-axis, click the **Y-axis** link and label it **Volume**.





- Add the chart to your {student ID} Sales Dashboard and name the search {student ID} Daily Product Volume.
- 7. View your dashboard.

Task: Create a multi-series chart and work with formatting options.

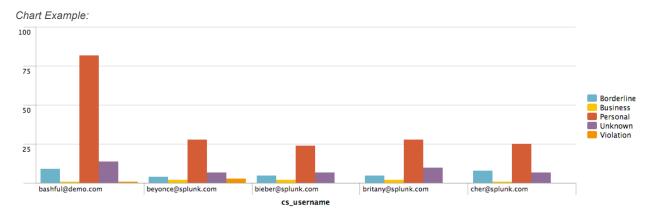
- 8. Return to the **Search** view and create a search for <code>sourcetype=cisco\_w\*</code> that displays each user's Internet usage types in the last 24 hours.
- 9. Use the chart command to initially count events by  ${\tt cs\_username}$ , then by  ${\tt usage}$ .

#### Table Example:

cs_username \$	Borderline \$	Business ‡	Personal	Unknown \$	Violation <b></b> ‡
bashful@demo.com	10	3	68	19	0
beyonce@splunk.com	4	3	30	6	0
bieber@splunk.com	5	1	30	11	0
britany@splunk.com	6	0	20	14	0
cher@splunk.com	8	2	35	13	1
dizzy@demo.com	9	0	45	16	4
doc@demo.com	12	2	59	19	0
dopey@demo.com	9	1	63	16	4
edgy@demo.com	13	0	57	19	2
grumpy@demo.com	18	6	169	58	3

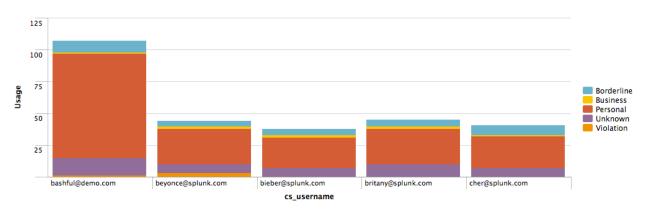
10. Switch to the Results Chart view.

Limit the number of values to plot on the X-axis by piping to:  $sort 5 cs_username$ 



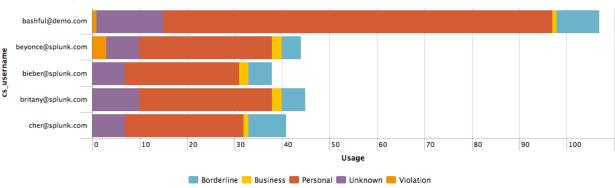
- 11. Change the Stack Mode to Stacked.
- 12. Label the Y-axis: Usage

Stacked Chart Example:



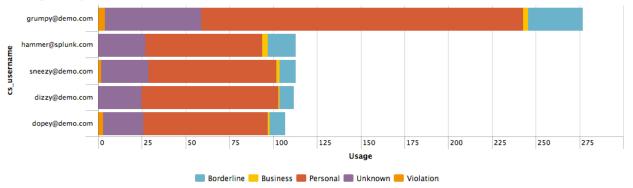
- 13. Return to the General options.
- 14. Change the Chart type to bar.
- 15. For Legend placement, select Bottom.





16. Optional challenge: Modify the search to display the five most active users in descending order. **Hint:** Use the addtotals command.



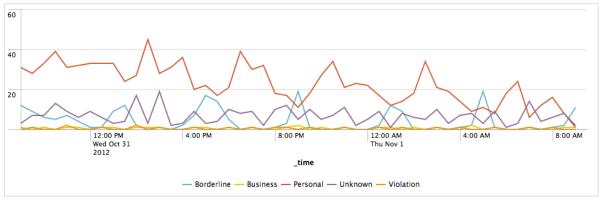


- 17. Add your chart to the **{student ID} Operations** dashboard and name the search **{student ID} Internet Usage** by User
- 18. View the dashboard.

Task: Create a basic time chart.

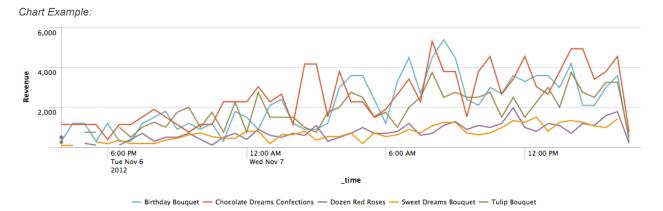
- 19. Return to the **Search** view and create a timechart for <code>sourcetype=cisco\_w\*</code> that displays a count of Internet usage types over time for the **last 24 hours**.
- 20. Switch to Results Chart view and set the Chart type to line, Multi-series mode to combined, and Missing values to omit.

#### Chart Example:



- 21. Create a timechart that plots purchases for sourcetype=access\_combined by calculating a sum of the price field split by product name for the last 7 days.
- 22. Limit the number of products to five and eliminate the Other plot line from the chart. sourcetype=access\_\* action=purchase | timechart sum(price) by product\_name limit=5 useother=f

23. Rename the Y-axis to Revenue.



24. Add the chart to your **{student ID} Sales Dashboard** and name the search **{student ID} Daily Product Sales**.



## Lab 5 – Correlating Events

#### Description

Use the transaction command to correlate events.

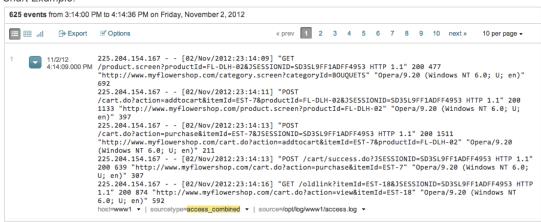
#### Steps

Task: Create a transaction using a common field.

- 1. Return to Search.
- 2. Enter a new search for all flower shop events (sourcetype=access\_combined) in the Last 60 minutes. Note the number of events.
- 3. Add the transaction command to the search and use the Java session ID field, JSESSIONID, to create the transactions. Note the number of events.

Now, to view only transactions that contain at least one purchase event, add the search command to search within the transactions for action=purchase.

#### Chart Example:



Task: Create a transaction using common fields values, maxspan, and maxpause.

- 4. Enter a new search sourcetype=access\_\* for the Last 24 hours.
- 5. Create a transaction based on the JSESSIONID field with a max span of 10 minutes and max pause of 2 minutes.
- 6. Add the stats command to get a sum of the duration for each JSESSIONID.

7. To easily view potential problem areas, change the **Overlay** to **Heat map**.

#### Chart Example:

JSESSIONID \$	sum(duration)
SD0SL10FF10ADFF4950	82
SD0SL10FF10ADFF4951	21
SD0SL10FF10ADFF4953	1
SD0SL10FF10ADFF4954	79
SD0SL10FF10ADFF4955	14
SD0SL10FF10ADFF4956	28
SD0SL10FF10ADFF4957	125
SD0SL10FF10ADFF4958	27
SD0SL10FF10ADFF4959	20
SD0SL10FF10ADFF4960	60

8. Optional challenge: Rename the sum(duration) column to Duration and sort the output by the ten longest sessions in descending order.

#### Challenge Example:

	JSESSIONID \$	Duration \$
1	SD7SL4FF9ADFF4955	136
2	SD3SL5FF10ADFF4954	130
3	SD2SL8FF6ADFF4957	120
4	SD8SL6FF10ADFF4963	117
5	SD1SL8FF7ADFF4956	110
6	SD1SL2FF1ADFF4953	109
7	SD3SL7FF8ADFF4966	102
8	SD2SL4FF6ADFF4963	100
9	SD4SL6FF3ADFF4962	100
10	SD1SL3FF4ADFF4955	99



## Lab 6 – Creating and Using Lookups and Workflows

#### Description

Create and use a new lookup that will identify a browser, version, and OS based on the useragent field in the store data. You then create a workflow action to perform a Whois lookup of an IP address.

#### Steps

Task: Add a lookup table file.

- 1. Save the file browser lookup.csv to your computer. (Provided by your instructor)
- Navigate to Manager > Lookups > Lookup table files.
- 3. Click New.
- 4. Verify the **Destination app** is **Search**.
- 5. Click **Browse** and navigate to and select the <code>browser\_lookup.csv</code> file you saved in Step 1.
- 6. In the **Destination filename** field, type: browser\_lookup.csv
- 7. Click Save.

Note: A message indicating success appears below the Splunk logo.

#### Task: Create a lookup definition.

- 8. Navigate to Manager > Lookups > Lookup definitions.
- 9. Click New.
- 10. Verify the **Destination app** is **Search**.
- 11. In the Name field, type: browser\_lookup
- 12. Verify the **Type** is **File-based**.
- 13. If not already selected, from the **Lookup file** menu, select **browser\_lookup.csv**.
- 14. Click Save.
- 15. Verify the lookup table data by returning to the Search view and searching:

| inputlookup browser\_lookup

**Note:** You may have to clear the Heat map overlay from the previous exercise.

#### Task: Use the lookup in a report.

- 16. Enter a new search for all events in sourcetype=access \* for the last 24 hours.
- 17. Pipe to the lookup command to call the browser\_lookup and reference the useragent field as the input field. OUTPUT the browser, version, and os fields.

Note the new fields are now available in the field picker.

18. Add the top command to display the top browsers.

#### Results Example:

browser ‡	count ¢	percent \$
Internet Explorer	47027	37.918273
Opera	31176	25.137476
Googlebot	15409	12.424409
Firefox	15230	12.280079
Safari	15180	12.239764

Task: Configure the lookup to run automatically so that the lookup fields are always returned in the events.

- 19. Navigate to **Manager > Lookups > Automatic lookups**.
- 20. Click New.
- 21. Verify the **Destination app** is **Search**.
- 22. In the Name field, type: auto browser lookup
- 23. From the Lookup table menu, select browser\_lookup.
- 24. Verify that **sourcetype** is selected in the **Apply to** menu.
- 25. In the named field, type: access\_combined
- 26. In the Lookup input fields, type useragent in the left field.
- 27. In the Lookup output fields, type browser in the left field.
- 28. Click Add another field.
- 29. Type version in left field.
- 30. Click Add another field.
- 31. Type os in the left field.
- 32. Check the Overwrite field values checkbox.
- 33. Click Save.

#### Task: Use the automatic lookup.

- 34. Return to Search.
- 35. Enter a new search sourcetype=access \* for all events in the last 24 hours.
- 36. In the Fields sidebar, view all fields. Notice that browser, os, and version fields are now automatically extracted.
- 37. Use the stats command to create a report that displays a count for each browser / os combination.

#### Results Example:

	browser ‡	os ‡	count \$
1	Firefox	Windows	3241
2	Googlebot	Other	3224
3	Internet Explorer	Windows	9685
4	Opera	Windows	6275
5	Safari	Mac	3038

Task: Create a workflow action to do a Whois lookup for the source IP field.

- 38. Navigate to Manager > Fields > Workflow actions.
- 39. Verify the **Destination app** is **search**.
- 40. Create a new workflow action for the Search app and name it **{student ID} whois**.
- 41. For Label, type Whois lookup for: \$src\_ip\$ and apply it only to the src\_ip field.
- 42. Show the action in the **Event menu** and make it a **link** action type.
- 43. In the URI\* field, type: http://www.whois.net/ip-address-lookup/\$src ip\$
- 44. For Open link in, select New window.
- 45. For Link method, select get and click Save.
- 46. The Workflow action you created should appear in the list.

**Note**: By default, workflow actions are private. You did not have an option to make it public while you were creating it. You can only do so from the Manager's Workflow action page.

Task: Use a workflow action to do a Whois lookup for the source IP field.

47. Return to Search and look for events over the **Last 4 hours** where source IP is not blank. **Hint:** src ip=\* or src ip!=" "

- 48. Choose any event and from its Event menu, select Whois lookup for: {source IP value}.

  Note: Using \$src\_ip\$ automatically inserted the value from the event's src\_ip field.
- 49. The results of the Whois search for the IP address displays in another browser tab.



## Lab 7 – Report Acceleration

#### Description

Create, manage, and use accelerated reports.

#### Steps

Task: Create a report that cannot be accelerated.

1.	Enter a new search for the access_combined source type for successful purchases over the last 30 days			
	Hint: action=purchase			
2.	From the Save menu, select Save Search.			
	Does the Accelerate this search checkbox appear? Why or why not?			
	Keep the search private and save it as: {student ID} Can't accelerate search			
3.	Navigate to Manager > Searches and reports.			
4.	Open the search you just saved.			
5	Check the Accelerate this search checkhov			

- Check the Accelerate this search checkbox
- For Summary range, select 1 Month and click Save.
   Notice the "This search cannot be accelerated" error message. Even though the Accelerate this search checkbox appears in the form, Splunk validates the search string during the save operation.
- 7. Click Cancel and return to the Search view.

#### Task: Create an accelerated report.

- 8. Run your **{student ID} Can't accelerate search** search.
- 9. Add the necessary reporting commands to calculate the sum of the price field split by product\_name and productId. Rename the calculated field revenue and pipe it to the fieldformat command to display values with prepended dollar signs as shown below.

product_name \$	productId ‡	revenue \$
Birthday Bouquet	K9-BD-01	\$32890
Cake Serving Set	FI-SW-01	\$11481
Chocolate Dreams Confections	RP-LI-02	\$53439
Day Spa Certificate	RP-SN-01	\$5425
Dozen Red Roses	FL-DLH-02	\$10197
Greetings Fruit Basket	FI-FW-02	\$1344
Mixed Rose Bouquet	AV-SB-02	\$2055
Sweet Dreams Bouquet	K9-CW-01	\$11125
Sweet Splendor Bouquet	FL-DSH-01	\$5978
Tulip Bouquet	AV-CB-01	\$25250

- 10. Access the Save Search dialog.
- 11. Name the search **{student ID} Accelerated search**.
- 12. Keep the search private.
  - Can you accelerate this search? \_\_\_\_\_ Why or why not? \_\_\_\_\_
- 13. Check the **Accelerate this search** checkbox.
- 14. For **Summary Range**, select **1 month** and click **Finish**.



#### Task: Create a non-accelerated report.

- 15. Re-run your **{student ID} Accelerated search** search.
- 16. Access the Save Search dialog.
- 17. Name the search **{student ID} NOT accelerated search**.
- 18. Keep the search private.
- 19. Do not check the Accelerate this search checkbox and click Finish.

#### Task: Add an accelerated search to a dashboard panel.

- 20. From the Searches & Reports menu, run your Accelerated search search.
- 21. Select Create > Dashboard panel...
- 22. Name the search: {student ID} Revenue by Product
- 23. Add it to your existing Sales Dashboard.
- 24. On the Panel page, turn on Acceleration with a time span of 1 month and click Finish.
- 25. Click **OK** to close the dialog.

#### Task: Access the summary management pages.

- 26. Navigate to Manager > Report Acceleration Summaries.
- 27. You should see the **Report Acceleration Summaries** page.

  Note your accelerated reports are using the same Summary ID.
- 28. To view the details of a summary, click a **Summary ID**. The Summary Details page displays.

When you are done, the instructor will show you the administrator's view of the Report Acceleration Summaries page.



## Lab 8 – Creating and Using Macros

#### Description

Create and use macros.

#### **Steps**

Task: Create a basic macro.

- Navigate to Manager > Advanced search > Search macros.
- 2. Click New.
- 3. Verify the **Destination app** is set to **Search**.
- 4. Name the macro webusage.
- 5. In the Definition field, type the following search string: sourcetype=cisco w\* | transaction s hostname, cs username
- 6. **Save** the macro.

#### Task: Use a basic macro.

- 7. Return to the Search view.
- 8. In the search bar, type `webusage` and search over the Last 24 hours. Examine the transactions.
- 9. Add the where command. Filter the results to only return transactions where usage="Business" and duration > 0.

Hint: Enclose each argument for the where command in parenthesis, and separate with AND.

Hint: You must use quotes when indicating the field/value, i.e., usage="Business"

**Hint:** Use the Job inspector to check that your macro is expanding as intended.

10. Add the table command to create a report that displays duration, usage and cs username.

#### Results Example:

duration #	usage <b>≑</b>	cs_username \$
57847	Business Unknown	madonna@splunk.com
43973	Business	grumpy@demo.com
69707.325	Business Personal Unknown	happy@demo.com
68860.442	Business Unknown Violation	bieber@splunk.com
59462	Business Personal Unknown	doc@demo.com

#### Task: Create a macro with arguments.

- 11. Navigate to **Manager > Advanced search > Search macros**.
- 12. Click New.
- 13. Verify the **Destination app** is set to **Search**.
- 14. Name the macro: activityByHost(2)
- 15. Enter a search string that searches sourcetype=access\_\* for variable action and host values.

  Hint: Format is fieldname=\$argument\$
- 16. Add the stats command to get a count by product name.
- 17. In the **Arguments** field, enter the arguments, separated by a comma. **Hint:** argument, argument (no \$'s)

#### 18. **Save** the macro.

Task: Use the macro with arguments in a search.

- 19. Return to the **Search** view.
- 20. Use the macro and pass the arguments action=purchase and host=www2. Hint: `macroname(value, value)`
- 21. Run the search again with the following arguments remove and www1.

	product_name	count
1	Birthday Bouquet	25
2	Day Spa Certificate	12
3	Tulip Bouquet	18
4		