

Arumalla Srujan Reddy

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Career Objective

Enthusiastic and ServiceNow-certified IT professional with strong development and administrative skills on the ServiceNow platform. Seeking an entry-level ServiceNow Developer/System Administrator role to design innovative enterprise solutions and automate IT services using low-code development, JavaScript, and ServiceNow's native tools.

Education

KL University, B.Tech (CSE-AI) | Aug 2021 – Apr 2025 | CGPA: 8.77

Narayana Junior College, Intermediate | Aug 2019 – Apr 2021 | 88%

Dr. K.K.R's Gowtham School | June 2018 – Apr 2019 | CGPA: 9.3

Certifications

ServiceNow Certified System Administrator – <https://www.credly.com/badges/9ae8b429-ffcb-46a1-8deb-b0691e05>

ServiceNow Certified Application Developer – <https://www.credly.com/badges/051ef226-6b06-4207-8a26-1da83c9>

AWS Cloud Practitioner

Red Hat Certified Enterprise Application Developer

Projects

Order Devices – 2024

Optimized device ordering workflow on the ServiceNow platform using catalog items, Flow Designer, and client scripts, reducing manual follow-ups by 65%.

Online Donation Management System – 2023

Developed using Java Spring Boot and Microservices. Emphasized streamlined donation workflow like task tracking and notifications, showcasing ability to relate to ServiceNow modules.

Space and Aesthetic Management System – 2022

Built full-stack app using React.js and Node.js, with authentication and catalog features for space optimization.

Internships

AICTE Data Analytics Virtual Internship

Completed internship focused on data analysis, visualization, and statistical techniques.

Technologies

ServiceNow: Flow Designer, Script Includes, UI Policies, Client Scripts, Catalog Items, Notifications

Languages: Java, JavaScript, C, SQL

Frameworks: Spring Boot, React.js, Node.js

Databases: MySQL, MongoDB