Arumalla Srujan Reddy

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LinkedIn

Career Objective

Aspiring Technology Platform Engineer with proven ServiceNow IT Service Management skills, cloud automation experience, and strong problem-solving abilities. Eager to deploy automation pipelines, create production and non-production environments, and ensure performance and reliability.

Education

KL University, Bachelor of Technology — Aug 2021 – Apr 2025

CGPA: 8.77

Narayana Junior College, Intermediate — Aug 2019 – Apr 2021

Percentage : 88

Dr. K.K.R's Gowtham School — June 2018 – Apr 2019

CGPA : 9.3

Internships

Data Analytics Virtual Internship - AICTE

- Completed a virtual internship in Data Analytics, gaining practical experience in data analysis, visualization, and statistical techniques.

Projects

Online Donation Management System — 2023

- Designed and developed a donation management system using Spring Boot and Microservices to streamline resource allocation, task tracking, and collaboration, enhancing efficiency and transparency.

Order Devices Application on ServiceNow — 2024

- Designed and developed the Order Devices application on the ServiceNow platform.
- Implemented ServiceNow features including UI Policies, Client Scripts, Script Includes, Flow Designer, and Catalog Items.
- Automated email notifications to reduce manual follow-ups, cutting response time from three hours to one hour daily.
- Improved inter-departmental communication and operational efficiency.

Technologies

Programming Languages: Java, C, JavaScript, SQL

Frameworks & Libraries: Spring Boot, React.js, Node.js

Databases: MySQL, MongoDB

Certifications

AWS Cloud Practitioner
ServiceNow Certified System Administrator
ServiceNow Certified Application Developer
Red Hat Certified Enterprise Application Developer