

SOFTWARE CONFIGURATION MANAGEMENT

FINAL REVIEW

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TATA CONSULTANCY SERVICES

INTRODUCTION:

Tata Consultancy Services is a provider of information technology (IT) services. It provides a wide range of services including business consulting, information technology, business process outsourcing (BPO), infrastructure, and engineering. The company operates in Americas, Europe, Middle East and Asia Pacific. The company is headquartered in Mumbai, India. The company is a part of one of India's most respected business conglomerates the Tata Group.

TCS started its operations in 1968, and pioneered the IT services industry out of India. First and the largest Software Research & Development Centre in India Software Exporter in India 1st Company in the world to be assessed at Level 5 for integrated enterprise-wide CMMI and PCMM Its Group consolidated revenue: Rs 48893 crores (march 2012) and Group profit after tax : Rs.10414 crores (march 2012).

VISION, MISSION AND VALUES :

To decouple business growth and ecological footprint from its operations to address the environment bottom-line to grow sustainably and help our customers achieve sustainable growth through our green solutions and service offerings" Mission To help customers achieve their business objectives by providing innovative, best-in-class consulting, IT solutions and services. Values Integrity, leading change, excellence, respect for the individual, and fostering an environment of learning and sharing.

HISTORY OF TCS

Tata Consultancy Services Ltd (TCS) was founded in 1968 by a division of Tata Sons Limited. In 1981, TCS established India's first dedicated software research and development center, the Tata Research Development and Design Center (TRDDC) in Pune. In 1985 TCS established India's first client-dedicated offshore development center, set up for client Tandem. In 2005 TCS became the first India-based IT services company to enter into the bioinformatics market.

In 2006 TCS designed an ERP system for the Indian Railway Catering and Tourism Corporation. TCS entered the small and medium enterprises market for the first time in 2011, with cloud-based offerings. May 2013, TCS was awarded a six-year contract worth over INR 1100 crores to provide services to the Indian Department of Posts. July 2014, TCS became the first Indian company to cross the Rs 5 lakh crore mark in market capitalization.

TODAY TCS HAS

IN 904 active and varied clients

With a diverse workforce with over 1,07,000 employees

Global presence - 169 offices in 47 countries

First and Largest Software R&D centre in India with \$9.6 Million investment Growth of TCS aboard

IMPORTANT PRODUCTS OFFERED

- 1.Hospital management software (TATA- HMS)
- 2.Tata Bio-Suite
- 3.Master craft – modeling tool for software architecture
- 4.ADEX – modeling tool & repository for storing application models.
- 5.Apollo (Insurance Soft ware)
- 6.IIMS (Integrated Insurance Management System)

TCS OFFICES IN INDIA

Mumbai:17 centres in Mumbai.

Chennai:11 offices in Chennai

Kolkata:9 centres in Kolkata

Pune:7 centres in Pune

Bangalore:5 offices in Bangalore

Gurgaon:5 offices in Gurgaon

Hyderabad:4 branches in this city

Noida:3 offices in Noida

Goa:3 branches in Goa

Bhubaneswar:2 branches in this city

Ahmedabad ,Baroda , Coimbatore , Delhi , Gandhinagar , Jamshedpur ,Kochi ,Thiruvanthapuram ,
Lucknow

CHALLENGES TO OVERCOME

China making inroads into Indian Markets with its excellent infrastructure. . Rapid technology obsolescence, intense competition, globalized supply chains, time-to-market pressure and mergers and acquisitions are some of the major trends resulting in unique IT and engineering challenges in the high-tech industry. Increasing competitors. The slowdown and the recessionary phase over the last three-quarters in the IT sector

TRAINING & DEVELOPMENT .

The Company continues to invest in updating and upgrading employee skills through channels such as classroom-based training, technology- enabled learning, external certifications, on-the- job-training and sponsorship for higher education. A total of 9,972 person years of effort was invested in fiscal 2015 on various learning & development programmes.

OPPORTUNITIES

TATA Consultancy Services (TCS) announced that it will set up operations in Madhya Pradesh by building a new integrated campus in Indore for IT and BPO. The construction of Phase I is expected to be completed by March 2016. On completion, the TCS campus will provide direct job opportunities to 10,000 associates in Phase I. Besides direct job opportunities, there is an estimated indirect job opportunity for another 10,000 people in supporting functions and professions like e-waste management, facilities management, transportation, hotel and hospitality, restaurants, utilities and financial, etc.