Ideation Phase Define the Problem Statements

Date	29 April 2023	
Team ID	NM2023TMID08877	
Project Name	Smart City Waste Management System	
	with Connected Trash Cans	
Maximum Marks		

Customer Problem Statement:



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Busy city worker	Dispose of my waste	Hard to find trash cans	Trash cans are often overflowing	Guilty and frustrated
PS-2	Business owner	Maintain a clean and welcoming storefront	Traditional trash cans attract pests	Trash cans often overflow	Worried about the impact on my customers
PS-3	Local environmental activist	Reduce waste and promote sustainability	It is hard to make a meaningful impact on peoples	Traditional waste management systems are inefficient	Helpless and frustrated
PS-4	City official	Manage waste and maintain a clean and safe environment	It is challenging to provide adequate resources	Traditional waste management systems are expensive and inefficient	Overwhelmed and like I am failing to meet the needs of the community