ARUN C JOHN <u>aruncjohn@gmail.com</u> | <u>Linkedin</u> | <u>personal website</u> | +1 587 984 1916

# **PROFESSIONAL SUMMARY**

Seasoned **Al/Machine Learning** Specialist and Leader with a decade-long track record crafting and implementing intricate, cutting-edge machine learning solutions spanning across Python, Generative AI, NLP, computer vision, and deep learning. Proficient in harnessing the power of AWS/Azure Cloud Services and well-versed in AI Strategy, program management, research, MLOps.

#### **TECHNICAL EXPERTISE**

- Data Science & Machine Learning
- MLOps AWS/Azure/Snowflake
- Program & Stakeholder Management

- NLP, LLMs, Generative AI
- Al Strategy & Consulting
- AI/ML Research & Product development

## **DOMAIN EXPERTISE:**

• FS & Insurance • Oil & Gas • Automotive

# **PROFESSIONAL EXPERIENCE**

## Sr Al Solutions Engineer - ChainML Canada Inc.

Feb 2024 - May 2024

**ChainML** specializes in AI research and development in Blockchain & Web 3.0, focusing on the creation of AI agents. They offer **Council Analytics**, a **Generative AI** platform for conversational analytics via API, and are developing a Web3 AI Agent Protocol to enable decentralized, secure AI services.

- Leading the design and architecture of custom machine learning solutions, serving as the Principal Liaison between R&D, Engineering, and client teams. Successfully navigated the complexities of integrating ML/AI solutions to 2 client environments (as PoC, Production use cases).
- **Developed & Deployed: Generative AI** LLM-powered agents using OpenAI, Claude integrated with in-house agentic framework and tools such as LangChain/LLamaIndex, pytorch, vector databases and scalable production MLOPs,Docker, CI/CD, to build a robust conversational analytics engine for an enterprise customer, enhancing data-driven decision-making and customer engagement.

# Principal data Scientist - ACCENTURE STRATEGY & CONSULTING

Nov 2020 - Feb 2024

**Steered** a talented team of **6+** Data Scientists, Python/UI developers, and Cloud developers at Accenture within the Strategy & Consulting division. Responsible for orchestrating the creation and delivery of high-impact ML/AI solutions, infrastructure, catalyzing enterprise reinvention and data-driven decision-making for multiple clients.

- **Spearheaded** the design and architecture of Al-driven solutions across distributed teams, leading to streamlined decision-making and enhanced operational efficiency for businesses.
- **Built and managed** a high-performing team of **6+** machine learning and data science researchers and practitioners, upholding highest standards in people management and conflict resolution.
- Strategic guidance and leadership: Identified and evaluated opportunities for leveraging AI/ML, resulting in practical solutions that empowered Industry practitioners to adopt optimal solutions.
- **Generative AI:** Pioneered the organizational drive towards rapid adoption of cutting-edge Generative AI/LLMs like Open AI GPT3/4, Anthropic **Claude**, **Bedrock** APIs, python backend, other cutting edge machine learning techniques and so on.
- Data Science & MLOps: Developed & productionalized multiple end to end AI driven solutions for Global Insurance Majors. techstack Python,pytorch/Tensorflow, Classic & Gen AI, OCR & RAG and other tools such as Flask REST API & JavaScript-React JS UI, docker & Kubernetes in cloud (AWS) ecosystem, model tracking using MLFlow and so on. Ensured a 50% better fraud capture rate and multi fold reduction in processing times with \$2 million+ a year estimated savings

#### Computational Data Scientist - EXXONMOBIL

Dec 2017 - Nov 2020

Instrumental in developing computational & data driven methods to solve complex upstream Oil & Gas problems. Primarily involved in developing & designing Data & Al driven solutions to deliver business value

- Machine Learning & NLP: Ideated, developed and deployed a comprehensive log text classification system using
  python backend and RNNs for an Oil rig maintenance log classification, driving advancements in predictive
  maintenance strategies, with anticipated savings exceeding \$1.5 million across a three-year span in onshore
  platform.
- **IoT, Analytics & Visualization:** Spearheaded the development and execution of advanced reservoir data analytics and visualization strategies, Well scheduling analysis (**IoT**) for unconventional projects etc.

### CAE Research Analyst - MERCEDES BENZ

Jul 2013 - Dec 2017

• Analytics & Statistics: Developed and implemented Machine Learning & Statistical models for Automotive components in Automotive HVAC systems, Assisting HVAC system design, CFD/1D simulations, implemented innovative fluid flow pattern classifications.

### **FREELANCING**

<u>Neptune AI</u> – **Technical Content writer:** Created content for over **3** blogs on latest trends & applications in Machine learning, MLOps, computer vision and so on(Links given below)

### **KNOWLEDGE PURVIEW**

- Machine learning, big data, Spark, ML architecture, Deep Learning, BERT, BART, Open AI-GPT & word Embeddings, RNNs based NLP(Natural Language processing) algorithms, feature engineering, Computer Vision & OCR, Classic ML models like Regression/classification Models (Linear & Ensemble based methods like Random Forest, XGBoost, sklearn), KNN, SVM, clustering and complex models like Transfer learning,
- MLOPs tools -MLflow, Docker, Apache Airflow, DAGs, Weights & biases, PySpark, Databricks etc.
- Python, Numpy, Pandas, Scipy, Scikit-Learn, Pytorch, Tensorflow, web development Flask API, GitHub, Linux, JavaScript, Node.js, React JS, **Databricks**, Azure, Kubernetes, **AWS** suite of services like AWS Lambda, EC2, ECR,S3.
- Data engineering & ML pipelines, statistical modeling, Project Management, ETL, Expertise with SQL/PostgreSQL/SnowFlake, Agile, no-SQL databases-MongoDB, Cloud technologies, DevOps, IoT, Testing and so on

# **EDUCATION**

M.Tech(ME). in Thermal & Fluids Engineering from <u>National Institute of Technology, Karnataka, India</u> in 2014 with GPA 7.4 **B.Tech**(BE). in **Mechanical Engineering** from <u>Govt. Engineering College, Thrissur, India</u> in 2011 with GPA: 7.3

# **ARTICLES/PUBLICATIONS**

- How to Build a CI/CD MLOps Pipeline [Case Study]
- Deploying Computer Vision Models: Tools & Best Practices
- Local Large Language Models (LLMs) for Natural Language Processing(NLP) Tasks
- Active-learning-strategies-tools-use-cases
- Popular Optimization Algorithms in Machine Learning-A brief walkthrough | by Arun C John | Oct, 2021 | Medium