



## Use cases

DSC & Titanic

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# Recap last session

- Data preparation
- Algorithms – your presentations
- Other evaluation metrics
  - Lift
  - Response
  - Gains
- Profiling



# Advanced analytics in fundraising

How knowing donors helps growing donors

# The client



**1985**

Communication agency founded in **Belgium**

**22**

Fundraising for 22 humanitarian organisations

**20**

With an enthusiastic team of 20 people

# Advantages of direct mail

## Easy to organise



Write



Print



Post

## Easy to measure

**OVERSCHRIJVINGSOPDRACHT** 0.2

Bij invulling met de hand, één HOOFDLETTER of cijfer in zwart (of blauw) per vakje

| Geenital uitvoeringssituatie in de toestand | Bedrag  | EUR                  | CENT                 |
|---|---|----------------------|----------------------|
| <input type="text"/>                        | <input type="text"/>  | <input type="text"/> | <input type="text"/> |
| Bekendingsopdrachtgever (IBAN)              | <input type="text"/>  | <input type="text"/> | <input type="text"/> |
| Naam en adres opdrachtgever                 | Laurence L'Hoir<br>Walcourtstraat 150 D<br>1070 BRUSSEL                               |                      |                      |
| Bekering begroting (IBAN)                   | B E 7 8 0 0 1 3 0 5 7 3 5 3 8 6   |                      |                      |
| BIC begroting                               | G E B A B E B B   |                      |                      |
| Naam en adres begroting                     | BELGISCHE VERENIGINGVOORSTRIJD TEGEN MUCOVISCIDOSE<br>J. BORLELAAN 12<br>1160 BRUSSEL |                      |                      |
| Verdeling                                   | 1 1 5 3 4 2 1   |                      |                      |

Average campaign  
response rate

1.8%

Can we do a better  
job using a model?

# Objective

Build a predictive model to select the best candidates for a fundraising campaign

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**Convince** the CEO and Head of Data Analytics that your model is smarter to use than a random selection



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# Available data

## Donors

Contains socio-demographic information on all donors that made at least one donation via DSC

## Gifts

Contains a complete history of all donations made over a 20 year period

## Campaigns

Contains details of all campaigns launched by DSC since 2004.



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## Available data

selection campaign 6169

Contains the list of people selected for campaign No. 6169 that took place on 04/09/2018

selection campaign 7244

Contains the list of people selected for campaign No. 7244 that took place on 18/06/2019

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# Process

**Project  
definition**



**Data  
Preparation**



**Model  
Building**



**Model  
Validation**



**Model  
Usage**



# Procedure

1

Use information of campaign No. 6169 to train the model

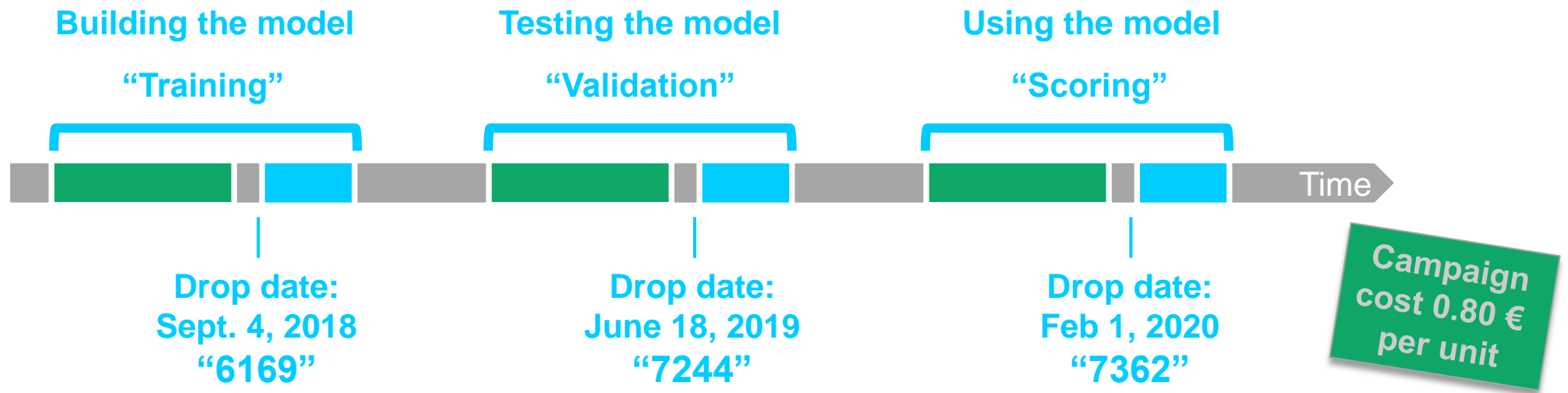
2

Use information of campaign No. 7244 to test the model

3

Five days before deadline (25/11), a preselection of prospects will be sent. Apply your model to provide a selection.

# Timeline of drop dates



# **Deliverables (30/11)**

**1**

Final presentation (10 min.) to convince stakeholders to adopt your model

**2**

Well-documented notebooks used for building this model

**3**

Scored set of DonorID's based on preselection that is sent 5 days before deadline

# Questions?

- Q&A Session Next week 16/11
  - Post questions in the forum
- “Group assignment: DSC Case”



# Machine learning from disaster

How a previous disaster can help you survive a boat trip?



# Case study: Titanic

## Machine learning from Disaster





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# Goal of the exercise



***Rose***

**Gender:** Female

**Age:** 17

**Class:** 1<sup>st</sup>

**Fare:** 145\$

Can we predict  
who will survive?

***Jack***

**Gender:** Male

**Age:** 20

**Class:** 3<sup>rd</sup>

**Fare:** 21\$



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# Data

- **Survived:** this is the target that we want to predict
- **Pclass:** passenger class (1 – 2 – 3)
- **Name:** passenger name
- **Sex:** gender (male / female)
- **Age:** age of passenger
- **SiblingSpouse:** number of siblings or spouses on board
- **ParentChildren:** number of parents or children on board
- **Ticket:** ticket number
- **Fare:** total fare for ticket
- **Cabin:** cabin number
- **Departure:** where did passenger embark? (C(herbourg), Q(ueenstown), S(outhampton))

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# Process

**Project  
definition**



**Data  
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**Model  
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**Model  
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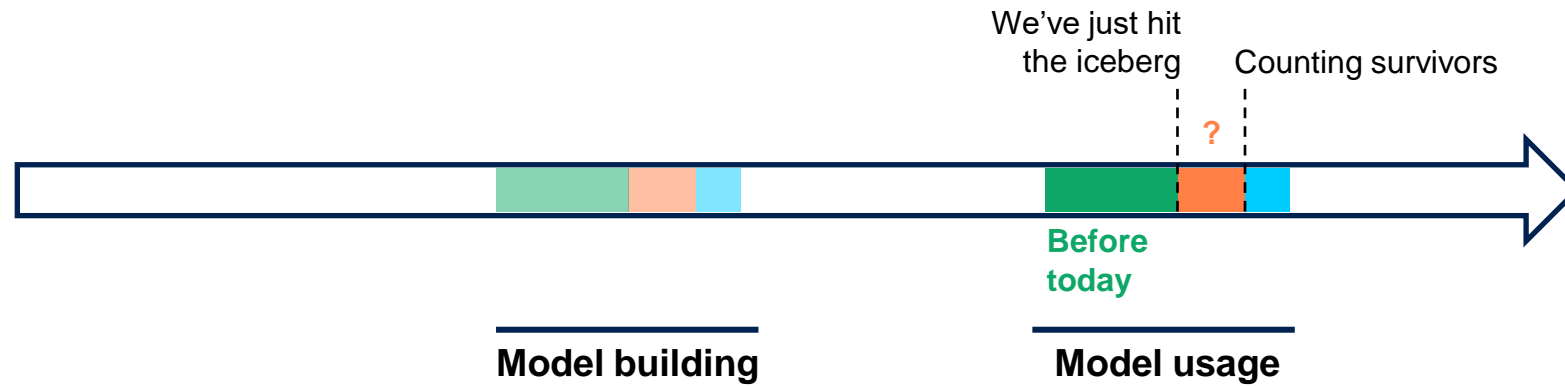
**Model  
Usage**



# Project definition

## “Realistic” scenario

- *“I’m on Titanic II and we’ve just hit an iceberg, let me make a small model that tells me whether I’ll survive”*
- *“Do I know of any other ships that encountered this issue?”*
- *“Yes! Titanic had it too! Let me look up the data and build a model”*



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# To summarize

## 40% of final grade – group assignment

### **DSC case (donor data)**

In assigned groups of 3 – 4 people

Guidance: during Q&A on 16 Nov. 2022

Deadline: 30 Nov. 2021

## Today's lab exercise

### **Titanic data**

Groups (optional)

Guidance: during lab session

“Deadline”: today – send notebook to  
[j.neujens@ieseg.fr](mailto:j.neujens@ieseg.fr)