



REFUND POLICY

You [can](#) request a refund for nearly any unused parking location, which is pre-booked and paid for. ParkinBUDDY [will](#), upon request via support@parkinbuddy.in, may issue a refund for any reason, [if](#) the request is made within 1 day (24 hours) from the time of parking fee payment, and the service has not been used. There are more details below; but even if you fall outside [of](#) the refund rules we have [described](#), you can ask for a refund anyway and we will take a [look](#).

You will be issued a full refund of your parking fee within a week of approval. You will receive the refund through the same payment method you used to make the parking fee payment. If for any reason, **ParkinBUDDY** is unable to issue a refund via your initial payment method, we [will](#) provide the value in equivalent credit or provide an alternate method of [refund](#). (Some payment methods available in your jurisdiction may not support refunding parking fees back to the original payment method.)

Where Refunds Apply

Our refund offer, within 1 day of booking and payment for parking spot and has not been used, stands void after 24 hours.

Abuse

[Refunds](#) are designed to remove the risk from booking and payment of parking spots or services — not as a way to get free parking and services. If it appears to us that you are abusing refunds, we may stop offering them to you. We do not consider [it](#) abuse to request a refund on a [parking location that was booked and paid for](#) just before an offer and then immediately re-buy that parking for the offer price.

How to Request a Refund

You [can](#) request a refund or get other assistance with your refund by writing to ParkinBUDDY support: support@parkinbuddy.in.

Revision Date

This Refund Policy was last updated on 06 October 2022. If you were a user before the Revision Date, it replaces the existing [Refund Policy](#).