

# MANPREET KAUR

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## WORK EXPERIENCE

### Tata Consultancy Services

09/2017 - Present

- Consultancy : Worked with Horizontal IOU to built AI capabilities for verticals(Government, Healthcare, Banking, Airlines).
- Big Win: Multiple POC's for clients ended up getting converted to Full-fledged Data Science Project

## PROJECTS

### Health Authority Questionnaire

Objective : To evaluate fitment of cognitive solution so as to improve response quality to HA queries within time.

- Extraction : Text Mining from HA documents using NLP and HRM.
- Search : Question Response Automation using ML Algorithms.
- Tools : Python,Pandas,NLP,NLTK,SpaCy,Machine Learning,MongoDB.

### Regulatory Intelligence

Objective : To build a cognitive search on regulatory information acquired through dynamic crawling.

- Crawling : Designed and Developed a web crawler that will harvest the data from different websites and ingest into MongoDB and Solr.
- Search : Applying Nlp Techniques for Query reformulation and providing solr based smart search.
- Tools : Python,Selenium,BeautifulSoup,SpaCy,Solr,Flask.

### Automation Ticketing System

Objective : Developed the model for systematically capturing tickets and categorizing them correctly for proper management of incidents leading to quicker resolution.

- Tools : Python,NLP,Machine learning

### 360 profile of a person/incidence

Objective : To automate Data Acquisition process to build 360 profile.

- Social Media Analysis : Crawling different Social media websites like Twitter,Youtube,Facebook,Instagram through different API's available and different web crawling Techniques and applying Sentiment analysis using Textblob and ML models.
- Web Scraping : Crawling different News websites like Economic Times using BeautifulSoup and Selenium.
- NLP : Performed NER on different documents provided by customers.

### Contextual Sentiment Analysis

Objective : To monitor and analyse social phenomena using Machine Learning/Deep Learning and Open source Libraries.

- Tools : Python,Textblob,Vader,Machine learning,Deep Learning

### Airline Fare Prediction

Objective : Developed Regression model to predict fare of the flights for different carriers.

- Tools : Python,Machine learning

## EDUCATION

Bachelor in Technology(CSE)

CGPA : 9.12

GNDU, 2013-2017

PG Diploma in Applied Statistics

IGNOU (Distance Learning)

02/2020 - Present

Class XII

Percentage : 85.8%

M.G.N. Public School, 2012-2013

Class X

CGPA : 10

M.G.N. Public School, 2010-2011

## SKILLS

Python

Solr

Flask

Web Crawling

NLP

SpaCy

Machine Learning

Deep Learning

SQL

MongoDB

HBase

Hive

C

C++

Java

## LANGUAGES

- ENGLISH
- HINDI
- PUNJABI

## AWARDS

- Selected in TCS - Digital Profile
- ILP Kudos Award for Proactiveness in Learning and Enhancing knowledge