

# **Identify system requirements proactively**

Active IQ Digital Advisor

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## **Identify system requirements proactively**

### **Understand planning**

The **Planning** widget helps customers identify capacity requirements that have exceeded 90% capacity or are nearing 90% capacity and identify the software and hardware that have expired or are near expiration in the next 6 months. You can send a request to increase the capacity of your storage system and to renew the hardware and software.



### **Identify systems reaching capacity limits**

Proactively identify systems reaching capacity limits and send a request through live chat to increase the capacity of your storage system.

You can view systems that have exceeded 90% capacity or are to exceed 90% capacity in 1, 3, and 6 months. Chat with a salesperson to raise capacity addition requests easily and get real-time assistance.

#### **Steps**

1. In the **Planning** widget, click **Capacity Additions** to view the systems that have exceeded 90% capacity or are nearing 90% capacity.

You can view the number of systems that have exceeded 90% capacity or are to exceed 90% capacity in the next 1, 3, and 6 months.

- 2. Select a card to view the systems.
- 3. Select the systems for which you want to increase capacity and click **Contact Sales**.

- 4. Verify your contact details.
- 5. Copy and paste up to five hostnames into the chat to raise capacity addition requests.

### Avoid a volume filling up to prevent an outage

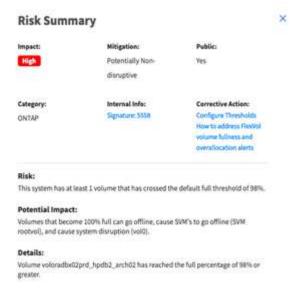
When you log in to Active IQ Digital Advisor and notice the red badge on the **Configuration** widget. Upon clicking the widget, you see that the volume is 98% full and this might cause an outage. Fixing this issue would avoid a volume filling up, which would make it go read-only resulting in applications accessing it crash and fail.

### **Steps**

- 1. Log in to Active IQ Digital Advisor.
- Click Actions in the Configuration widget.



3. Click the **Unique Risks** tab. Upon clicking the **Corrective Action** link, you can either change the warning thresholds or allocate more space to the volume.



### Renew the software and hardware of your storage system

You can proactively identify the software and hardware that have expired or are near expiration in the next 6 months, and send a request to renew the hardware and software.

#### **Steps**

- 1. Click Renewals from the Planning widget.
- 2. Select the systems that you want to renew and click **Renew**.
- 3. Optionally, provide additional comments.

4. Click Send.

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