Identify system requirements proactively

Active IQ Digital Advisor

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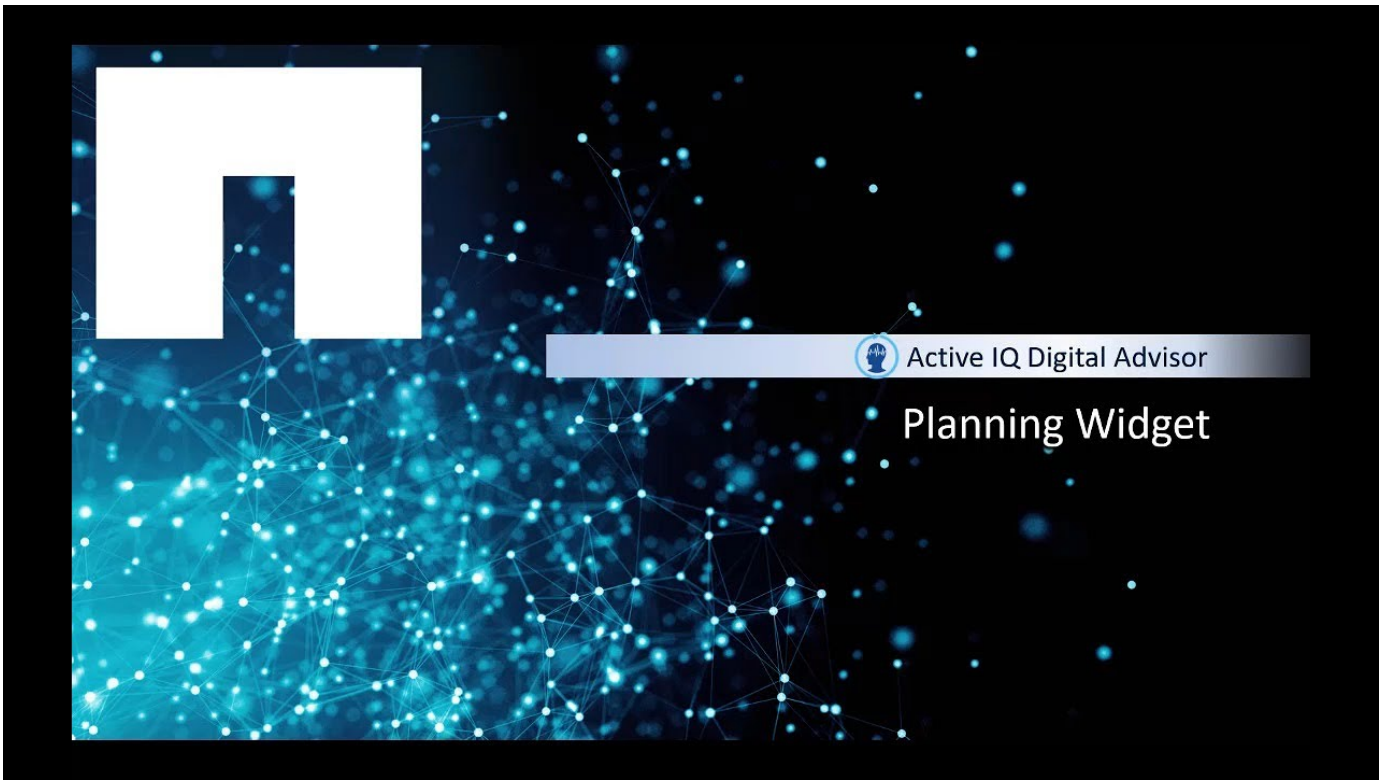
Identify system requirements proactively

Understand planning

The **Planning** widget helps customers identify capacity requirements that have exceeded 90% capacity or are nearing 90% capacity and identify the software and hardware that have expired or are near expiration in the next 6 months. You can send a request to increase the capacity of your storage system and to renew the hardware and software.



Identify systems reaching capacity limits

Proactively identify systems reaching capacity limits and send a request through live chat to increase the capacity of your storage system.

You can view systems that have exceeded 90% capacity or are to exceed 90% capacity in 1, 3, and 6 months. Chat with a salesperson to raise capacity addition requests easily and get real-time assistance.

Steps

1. In the **Planning** widget, click **Capacity Additions** to view the systems that have exceeded 90% capacity or are nearing 90% capacity.

   You can view the number of systems that have exceeded 90% capacity or are to exceed 90% capacity in the next 1, 3, and 6 months.

2. Select a card to view the systems.
3. Select the systems for which you want to increase capacity and click **Contact Sales**.

4. Verify your contact details.
5. Copy and paste up to five hostnames into the chat to raise capacity addition requests.

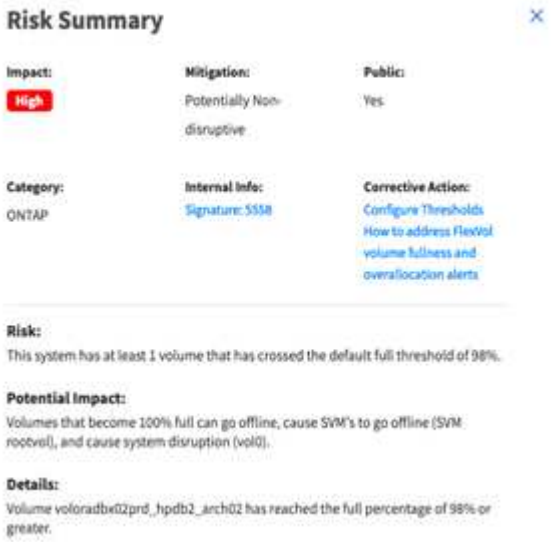
Avoid a volume filling up to prevent an outage

When you log in to Active IQ Digital Advisor and notice the red badge on the **Configuration** widget. Upon clicking the widget, you see that the volume is 98% full and this might cause an outage. Fixing this issue would avoid a volume filling up, which would make it go read-only resulting in applications accessing it crash and fail.

Steps

1. Log in to Active IQ Digital Advisor.
2. Click **Actions** in the **Configuration** widget.

3. Click the **Unique Risks** tab. Upon clicking the **Corrective Action** link, you can either change the warning thresholds or allocate more space to the volume.



Renew the software and hardware of your storage system

You can proactively identify the software and hardware that have expired or are near expiration in the next 6 months, and send a request to renew the hardware and software.

Steps

1. Click **Renewals** from the **Planning** widget.
2. Select the systems that you want to renew and click **Renew**.
3. Optionally, provide additional comments.

4. Click **Send**.

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