

Mr. Arunprakash M Block C Door No 205 Block C Door No 205,jones

Statement as on 27-Apr-2024

Keelkatalai 200 Feet Radial Road 600091 Chennai City South Kancheepuram Tamilnadu India



Jio Number: 914431332712 Account Number: 410620962490

Statement No.: 433005157834 Statement Date: 27-Apr-2024 Statement Time: 03:33:41

Jio Fiber

Summary Account Payable Statement

Registered Mobile Number: +919600201862 | Email: arunprakash68@gmail.com

| Particulars | Invoice Number | Amount (₹) |
|-------------------------------------|----------------|------------|
| (i) Connectivity Services | | |
| Previous Balance Due | | 936.92 |
| Payment Received | | 936.92 |
| Current Month Payable | 445002958936 | 936.92 |
| Total (i) | | 936.92 |
| (ii) Platform Services | | |
| Previous Balance Due | | 123.90 |
| Payment Received | | 123.90 |
| Current Month Payable | 432504828386 | 123.90 |
| Total (ii) | | 123.90 |
| Total current charges (i + ii) | | 1,060.82 |
| (iii) Previous Balance with RRL | | 0.00 |
| Total Amount Payable (i + ii + iii) | | 1,060.82 |

Pay By 05-MAY-2024 ₹ 1,060.82

"To strengthen your Aadhaar, update your Aadhaar if 10 years old"

Payment Options

JioAutoPay



ACH - (Direct Debit)

set ACH mandate on your bank account. Visit the nearest Jio Store along with a cancelled cheque.



Standing Instructions (Credit Card)

Set JioAutoPay through My Jio App. Download the MyJio App from Play Store or App Store.



EBPP

Register Jio with your bank for an auto bill presentment and payment mandate on your bank account or credit card.

JioDigiPay



My Jio & Jio.com

Pay bills using credit/debit card/netbanking/ e-wallets/UPI onMy Jio App or visit www.Jio.com and click on Quick Pay
Download the app from Play Store or App Store

We also accept Credit /Debit Card at the Jio Store

Registered Office: Reliance Retail Limited

3rd floor, Court House, Lokmanya Tilak Marg, Dhobi Talao, Mumbai 400002 Phone: 022-67673800 CIN: U01100MH1999PLC120563



Your Payment History

| Bill History | | | | |
|--------------|-----------|------------|--|--|
| 25-MAR | 25-FEB | 25-JAN | | |
| ₹ 102.69 | ₹ -958.13 | ₹ -2018.95 | | |

| Payment History | | | | | |
|-----------------|--------|-----------|--|--|--|
| 25-MAR | 25-FEB | 25-JAN | | | |
| ₹ 0.00 | ₹ 0.00 | ₹ 3182.46 | | | |

Important Information

Payments

- In the event of non-payment, part payment or late payment of the outstanding amount by the due date, Reliance Jio Infocomm Limited (RJIL) and Jio Platforms Limited (JPL) reserves the right to disconnect services.
- RRL has been appointed as a master collection agent and hence this statement has consolidated charges for Connectivity services from RJIL and Platform services from JPL.

Complaints & Service Requests

Visit www.jio.com, login with your FLN no; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number.

You can also call 199 (toll-free) from your Jio number or 1800-89-69999 from other networks to register your service request / complaint.



Mr. Arunprakash M

Block C Door No 205 Block C Door No 205, jones Blazia

Keelkatalai 200 Feet Radial Road 600091

Chennai City South Kancheepuram Tamilnadu India



Place of Supply: 33 Tamil Nadu

GST Registration Number: Not Available

Registered Mobile: +919600201862 | E-Mail: arunprakash68@gmail.com

Original for Recipient

Security Deposit

Jio Number 914431332712 Account Number 520392157130 GST Bill Number S33I242501365124 Document Number: 445002958936 Billing cycle Date 26-APR-2024 Tax invoice date 26-APR-2024 Due Date 05-MAY-2024 Credit Limit ₹ 1438.00

Connectivity Services

Your Jio Fiber Bill From 26-MAR-2024 to 25-APR-2024

Refer following pages for details of charges

₹ 0.00

Total Payable Mv Previous Payment Current Taxable **Total Current** Month Charges (₹) Balance (₹) Received (₹) Taxes (₹) Charges (₹) (₹) 936.92 936.92 794.00 142.92 936.92 936.92

| | Monthly Plan Charges | | | | Amount (₹) 794.00 |
|-------|-----------------------------------|-------------|------------------|----------------|-----------------------------|
| 2 | Usage Charges | | | | |
| | | Volume / Du | ration | Amount | |
| | ISD / Premium Calling | | 00:00 | 0.00 | |
| | Data | 0.00 | 00 GB | 0.00 | 0.00 |
| | VAS | | 0 | <u>0.00</u> | 0.0 |
| } | Other Plan Charges | | | | 0.0 |
| | Total Usage Summary | Total Usage | Chargeable Usage | Charged Amount | |
| | Voice Local | 00:00:00 | 00:00:00 | 0.00 | |
| | Voice STD | 00:00:00 | 00:00:00 | 0.00 | |
| | ISD / Premium Calling | 00:00:00 | 00:00:00 | 0.00 | |
| | Data | 83.718 GB | 0.000 GB | 0.00 | |
| | VAS | 0 | 0 | 0.00 | |
| | One Time Charges | | | | 0.0 |
| | Total value of charges (1+2+3+4 |) | | | 794.0 |
| | Current Month Discount/ Credit/ D | Debit | | | |
| | Current Month's Discount | | | 0.00 | |
| | Current Month's Adjustment | s | | <u>0.00</u> | 0.0 |
| | Charges (5+6) | | | | 794.0 |
| | Taxes CGST (9%) | | | 71.46 | |
| | SGST (9%) | | | 71.46 | 142.9 |
| | | | | | |
| | Bill Discount Including Tax | | | | 0.0 |
|) | Security Deposit Returned | | | | 0.0 |
| | Pre to Post Migration Balance Tra | nsfer | | | 0.0 |
| 2 | Waivers | | | | 0.0 |
| | Current Month Charges (7+8+9 | +10+11+12) | | | 936.92 |

Payment Options



JioPay Register with JioPay and enjoy

seamless payments.
*Details under Important Information
JioPay



BHIM UPI OR

Scan and pay with UPI QR Code from any UPI enabled App

ACH - (Direct Debit) Set ACH mandate on bank account. Visit the nearest Jio Store along with a cancelled cheque.

Standing instruction (Credit Card)

Set JioAutoPay through MyJio App.Download the MyJio App from Play Store or App Store.

JioDigiPay

My Jio & Jio.com

Pay bills using credit/debit card/net banking/ewallets/UPI on My Jio App or visit www.Jio.com and click on Quick Pay. Download the app from Play Store or App Store.

We also accept Credit / Debit Card at the Jio Store.

GSTIN: 33AABCI6363G1ZQ PAN: AABCI6363G

Reach Us

Registered Office: Reliance Jio Infocomm Limited Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta. Ambawadi, Ahmedabad-380006, Gujarat, India CIN: U72900GJ2007PLC105869

State Office: Reliance Jio Infocomm Limited

Reliance Jio Infocomm Ltd. 2nd Floor. Prestige Palladium, No.121-140, Greams Road

Chennai 600006 Tamil Nadu

GST Registered Office: 89, A1 Tower Dr.Radhakrishnan Salai

Mylapore 600004 Chennai





Mr. Arunprakash M Jio Number: 914431332712 Tax invoice date: 26-APR-2024

Your Jio Plan Details as on 25-APR-2024

699+200(13 OTT) 3M: 1)Unlimited Data @ 100 Mbps 2)Unlimited Voice 3)Subscription to 13 PAID OTT apps 4)Connectivity Rental includes provision of all CPE(s)

Note: This plan is an advance rental plan.

| Base Monthly Rental | Voice Call (Local/STD) | Data | ISD (minutes) |
|-----------------------------------|---------------------------|----------------|------------------|
| INR 899 | Unlimited | Unlimited Data | |
| Complimentary access to Jio Apps. | | | |

Base Tariff Post Entitlement

Voice Calls:Unlimited

Data: Unlimited

- For ISD Calls, International Roaming, Premium Numbers, Short Codes and Value Added Services and tariff details please visit www.jio.com.

Your Payment & Bill History

Note: Payment Details are excluding security Deposit

| Last 6 months bill | | | | | | | |
|--------------------|--------|---------|--------|--------|--------|--|--|
| 25-MAR | 25-FEB | 25-JAN | 25-DEC | 25-NOV | 25-OCT | | |
| 936.92 | 936.92 | 1027.60 | - | _ | - | | |

| Last 3 bill period payments | | | | | | |
|-----------------------------|---------|---------|--|--|--|--|
| 25-MAR | 25-FEB | 25-JAN | | | | |
| 936.92 | 1027.60 | 2810.76 | | | | |

Important Information

Tariff & Plans

- There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & conditions applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
- 3. Your standard dynamic credit limit depends on your security deposit, average monthly usage, payment track record and your tenure with us. An interim payment within the bill cycle may be required, if your usage exceeds the standard limit. However as an exception, based on payment history and other factors RJIL at its sole discretion may allow usage beyond your available standard credit limit without changing the limit.
- 4. As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
- 5. For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10KB/pulse, usage of 11KB would be billed as 2 pulses.
- 6. No migration fee is chargeable for changing tariff plan.
- 7. No charge will be levied for any service without your explicit consent.
- 8. In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.
- 9. Data usage beyond plan entitlement (PAYG) is charged at a pulse 10KB, any charges of less than 1p will be forwarded to next data usage session. e.g. Rs 20 Per GB in 10KB pulse is 0.0191p per 10KB. Usage of a data session of 550KB is 10.5050p, the session is changed for 10p while 0.5050p will be added to the charges of next PAYG usage data session.
- 10.To avoid misuse of unlimited data, RJIL may withdraw the benefits provided if the usage limit exceeds 3300 GB.

DND (Do Not Disturb) Service

- You can opt for Full DND if you do not wish to receive any promotional calls/SMS, To activate Full DND, SMS 'START <0>' to 1909. Full DND will override any other category you may have selected.

Categories and associated numbers are:

- 1-Banking / Insurance / Financial Products / Credit Cards; 2-Real Estate;
- 3-Education; 4-Health; 5-Consumer Goods / Automobiles;
- 6-Communication / Broadcasting / Entertainment / IT; 7-Tourism & Leisure

Service Accounting Codes (SAC)

SAC Code : Services

998422 : Data Charges

Charges

- 1. Overdue charges bills more than $\stackrel{?}{ ext{$<$}}$ 200 : $\stackrel{?}{ ext{$\leftarrow$}}$ 100 or 2% of bill, whichever is higher.
- Any disagreement on charges levied should be informed within 60 days from the date of bill,failing which all charges will be considered valid.
- 3. In the event of non-payment, part payment or late payment of the outstanding amount by the due date, or in the case of bounced cheques. RJIL reserves the right to disconnect services as per TRAI regulations.
- 4. Any unallocated payments shall first be adjusted towards Security Deposit, if applicable.

Complaints & Service Requests

Visit www.jio.com, login with your FLN no; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number.

You can also call 199 (toll-free) from your Jio number or 1800 896 9999 from other networks to register your service request / complaint.

Appellate Authority

In case you are Not Satisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: appellate.tn@jio.com, Telephone number: 1800-896-9999, Fax: 1800-889-1211

Address: Reliance Jio Infocomm Limited, Prestige Palladium Bayan,

No,129-140 , 2nd Floor, Greams Road, Thousand Lights

Chennai 600006 Tamil Nadu

(Working hours: Mon-Fri, 10:30 am to 6:00 pm)

Other Information

- In case of permanent disconnection, your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid interest @ 10% p.a, following adjustment of dues.
- 2. Restoration of Fiber services will be done after payment realization only.



Mr. Arunprakash M Jio Number: 914431332712 Tax invoice date: 26-APR-2024

Charges

Plan Charges

| No. | Description | From Date | To Date | Amount (₹) |
|------|--------------------|-------------|-------------|---------------|
| 1 | 699+200(13 OTT) 3M | 26-APR-2024 | 25-MAY-2024 | 794.00 |
| Tota | ĺ | | | 794.00 |

Usage Charges

1 Data

| Days | Mon | Tue | Wed | Thu | Fri | Sat | Sun | Week Total |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|------------|
| Date | | 26-MAR-2024 | 27-MAR-2024 | 28-MAR-2024 | 29-MAR-2024 | 30-MAR-2024 | 31-MAR-2024 | |
| Volume | | 7.015 GB | 3.661 GB | 0.000 GB | 0.000 GB | 0.000 GB | 0.000 GB | 10.676 GB |
| Charges (₹) | | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Date | 01-APR-2024 | 02-APR-2024 | 03-APR-2024 | 04-APR-2024 | 05-APR-2024 | 06-APR-2024 | 07-APR-2024 | |
| Volume | 0.000 GB | 0.000 GB |
| Charges (₹) | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Date | 08-APR-2024 | 09-APR-2024 | 10-APR-2024 | 11-APR-2024 | 12-APR-2024 | 13-APR-2024 | 14-APR-2024 | |
| Volume | 0.000 GB | 0.000 GB |
| Charges (₹) | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Date | 15-APR-2024 | 16-APR-2024 | 17-APR-2024 | 18-APR-2024 | 19-APR-2024 | 20-APR-2024 | 21-APR-2024 | |
| Volume | 0.000 GB | 0.000 GB | 7.213 GB | 8.411 GB | 7.227 GB | 5.569 GB | 19.318 GB | 47.738 GB |
| Charges (₹) | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Date | 22-APR-2024 | 23-APR-2024 | 24-APR-2024 | 25-APR-2024 | | | | |
| Volume | 4.895 GB | 7.914 GB | 4.424 GB | 5.014 GB | | | | 22.247 GB |
| Charges (₹) | 0.00 | 0.00 | 0.00 | 0.00 | | | | 0.00 |

Payments in the Billing Period

| No. | Transaction Mode | Date | Amount (₹) |
|-----|------------------|-------------|------------|
| 1 | Account Balance | 27-MAR-2024 | 936.92 |
| | | | 036 02 |



Mr. Arunprakash M Jio Number : 914431332712 Tax invoice date :26-APR-2024

Itemised Usage

| No. | Start Date & Time | End Date & Time | Destination | Total Usage (MB) | Billed Usage (MB) (A) | Free Usage (MB) (B) | Chargeable Usage (MB) (C=A-B) | Amount (₹) |
|-----|----------------------|----------------------|-------------|---------------------|--------------------------|------------------------|----------------------------------|---------------|
| 1.0 | DATA | | | | | | | |
| 1 | 25-APR-2024 03:41:16 | 25-APR-2024 22:11:17 | JIONET | 5134.357 | 5134.356 | 5134.356 | 0.000 | 0.00 |
| 2 | 24-APR-2024 21:11:15 | 25-APR-2024 03:41:16 | JIONET | 2125.281 | 2125.284 | 2125.284 | 0.000 | 0.00 |
| 3 | 24-APR-2024 20:58:37 | 24-APR-2024 21:11:07 | JIONET | 16.141 | 16.143 | 16.143 | 0.000 | 0.00 |
| 4 | 24-APR-2024 05:38:01 | 24-APR-2024 20:58:28 | JIONET | 2388.132 | 2388.125 | 2388.125 | 0.000 | 0.00 |
| 5 | 23-APR-2024 04:38:01 | 24-APR-2024 05:38:01 | JIONET | 8103.729 | 8103.731 | 8103.731 | 0.000 | 0.00 |
| 6 | 22-APR-2024 16:07:59 | 23-APR-2024 04:38:01 | JIONET | 2195.598 | 2195.606 | 2195.606 | 0.000 | 0.00 |
| 7 | 22-APR-2024 09:05:45 | 22-APR-2024 16:07:50 | JIONET | 2551.493 | 2551.495 | 2551.495 | 0.000 | 0.00 |
| 8 | 22-APR-2024 01:41:19 | 22-APR-2024 09:05:36 | JIONET | 264.810 | 264.815 | 264.815 | 0.000 | 0.00 |
| 9 | 21-APR-2024 00:41:20 | 22-APR-2024 01:41:19 | JIONET | 19781.381 | 19781.377 | 19781.377 | 0.000 | 0.00 |
| 10 | 20-APR-2024 05:41:20 | 21-APR-2024 00:41:20 | JIONET | 5702.259 | 5702.256 | 5702.256 | 0.000 | 0.00 |
| 11 | 19-APR-2024 04:11:20 | 20-APR-2024 05:41:20 | JIONET | 7400.172 | 7400.176 | 7400.176 | 0.000 | 0.00 |
| 12 | 18-APR-2024 02:41:20 | 19-APR-2024 04:11:20 | JIONET | 8612.085 | 8612.081 | 8612.081 | 0.000 | 0.00 |
| 13 | 17-APR-2024 20:41:19 | 18-APR-2024 02:41:20 | JIONET | 932.200 | 932.207 | 932.207 | 0.000 | 0.00 |
| 14 | 17-APR-2024 20:31:18 | 17-APR-2024 20:41:11 | JIONET | 0.507 | 0.508 | 0.508 | 0.000 | 0.00 |
| 15 | 17-APR-2024 16:56:35 | 17-APR-2024 18:56:35 | JIONET | 736.504 | 736.504 | 736.504 | 0.000 | 0.00 |
| 16 | 17-APR-2024 14:58:09 | 17-APR-2024 16:56:27 | JIONET | 575.529 | 575.538 | 575.538 | 0.000 | 0.00 |
| 17 | 17-APR-2024 13:09:26 | 17-APR-2024 14:58:01 | JIONET | 579.721 | 579.727 | 579.727 | 0.000 | 0.00 |
| 18 | 17-APR-2024 06:52:44 | 17-APR-2024 13:09:29 | JIONET | 4561.434 | 4561.436 | 4561.436 | 0.000 | 0.00 |
| 19 | 28-MAR-2024 06:48:45 | 28-MAR-2024 10:48:44 | JIONET | 0.011 | 0.010 | 0.010 | 0.000 | 0.00 |
| 20 | 27-MAR-2024 05:18:45 | 27-MAR-2024 21:18:45 | JIONET | 3748.217 | 3748.223 | 3748.223 | 0.000 | 0.00 |
| 21 | 26-MAR-2024 17:18:43 | 27-MAR-2024 05:18:45 | JIONET | 3862.305 | 3862.305 | 3862.305 | 0.000 | 0.00 |
| 22 | 26-MAR-2024 03:40:04 | 26-MAR-2024 17:18:35 | JIONET | 3321.017 | 3321.016 | 3321.016 | 0.000 | 0.00 |
| 23 | 25-MAR-2024 21:40:02 | 26-MAR-2024 03:40:04 | JIONET | 3133.533 | 3133.536 | 3133.536 | 0.000 | 0.00 |
| | Data Total | | 23 | 85726.406 | 85726.446 | 85726.446 | 0.000 | 0.00 |



Mr. Arunprakash M Block C Door No 205 Block C Door No 205,jones Blazia Keelkatalai 200 Feet Radial Road 600091 Chennai City South Kancheepuram Tamilnadu India

Place of Supply: 33 Tamil Nadu

GST Registration Number: Not Available



BHIMD UPID

Original for Recipient

Jio Number : 914431332712 Account Number: 210102312598

GST Bill Number: S33I242501358021 Document Number: 432504828386

Billing Cycle Date: 26-Apr-2024
Tax Invoice Date: 26-Apr-2024
Due Date: 05-May-2024
Credit Limit: ₹ 0.00

Platform Services

Registered Mobile Number: +919600201862 | Email: arunprakash68@gmail.com

Your Jio Fiber Bill from 26-Mar-2024 to 25-Apr-2024

Refer following pages for details of charges

| _ | My Previous Balance (₹) | Payment Received (₹) | Current Taxable Charges (₹) | Taxes (₹) | Total Current Month Charges (₹) | Total Payable (₹) |
|---|----------------------------|----------------------|--------------------------------|-----------|------------------------------------|----------------------|
| \ | 123.90 | 123.90 | 105.00 | 18.90 | 123.90 | 123.90 |

| 1. Plan Charges | | Amount (₹) 105.00 |
|--|--|----------------------|
| 2. Subscription Charges | | 0.00 |
| 3. One Time Charges | | 0.00 |
| 4. Current Month Discount / Credit / Debit | | 0.00 |
| 5. Current Taxable Charges (1+2+3+4) | | <u>105.00</u> |
| 6. Taxes | | |
| CGST(9%) | | 9.45 |
| SGST(9%) | | 9.45 |
| | | |
| 7. Bill Discount including Tax | | 0.00 |
| 8. Current Month Charges payable (5+6+7) | | <u>123.90</u> |
| 9. Waiver | | 0.00 |
| Total Charges | | <u>123.90</u> |

Payment Options

JioAutoPay



ACH - (Direct Debit)

set ACH mandate on your bank account.
Visit the nearest Jio Store along with a cancelled cheque.

JioPay



Standing Instructions (Credit Card)

Set JioAutoPay through My Jio App.
Download the MyJio App from Play Store or App Store.

JioDigiPay



My Jio & Jio.com

Pay bills using credit/debit card/netbanking/ e-wallets/UPI onMy Jio App or visit www.Jio.com and click on Quick Pay Download the app from Play Store or App Store

Ja Store



We also accept Credit /Debit Card at the Jio Store

GSTIN: 33AAECJ6878N1ZV PAN: AAECJ6878N

Registered Office: Jio Platforms Limited Office-101, Saffron, Nr. Centre Point, Panchwati 5 Rasta, Ambawadi, Ahmedabad, Gujarat, India PIN Code 380006

State Office: Jio Platforms Limited 89, A1 Tower, Dr.RADHAKRISHNAN SALAI, Mylapore, Chennai, Tamil Nadu 600004 **GST Registered Office:** Jio Platforms Limited Company , Tamil Nadu State - GST, Mylapore, 89, A1 Tower Dr.Radhakrishnan Salai Chennai- 600004, IN



Mr. Arunprakash M Document Number: 432504828386 Tax Invoice Date: 26-Apr-2024

Your Plan Details

| Plan Name: Platform Services | | | |
|------------------------------|--|--|--|
| OTT Apps | Home Networking, JioCinema, JioSecurity, ShortsTV, SonyLiv Premium, EROS Now (Via JioTv+), ETV Win (Via JioTv+), ALTBalaji (Via JioTv+), Hoichoi, SunNXT, Discovery plus, Zee5 Premium, ShemarooMe (Via JioTv+), Disney+ Hotstar, LionsGate Play (Via JioTv+), Docubay, EpicOn | | |

Your Payment & Bill History

| Last 6 months bills | | | | | |
|---------------------|----------|----------|--------|--------|--------|
| 25-MAR | 25-FEB | 25-JAN | 25-DEC | 25-NOV | 25-OCT |
| ₹ 123.90 | ₹ 123.90 | ₹ 135.91 | - | - | - |

| | Last 3 Payments | | |
|---|-----------------|----------|----------|
| | 25-MAR | 25-FEB | 25-JAN |
| ı | ₹ 123.90 | ₹ 135.91 | ₹ 371.70 |

Important Information

Tariff & Plans

- 1. No migration fee is chargeable for changing tariff plan.
- 2. No charge will be levied for any service without your explicit consent.
- 3. In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.

Other Information

- 1. Jio Platforms Limited reserves the right to change, from time to time, the terms
- and conditions of the contract by giving notice of the changes.

 2. In the event of non-payment, part payment or late payment of the outstanding amount by the due date, or in the case of nonpayment, Jio Platforms Limited reserves the right to disconnect services.

Complaints & Service Requests

Visit www.jio.com, login with your FLN no click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number.

You can also call 199 (toll-free) from your Jio number or 1800 896 9999 from other networks to register your service request / complaint.

Charges

Any disagreement on charges levied should be informed within 60 days of billing, failing which all charges will be considered valid.

Service Accounting Codes (SAC)

SAC Service : Services

998431 : Digital VAS 998432 : Online Music Charges 998433 : Online Video Charges 998439 : Online Content Charges

Reach Us



Mr. Arunprakash M Document Number: 432504828386 Tax Invoice Date: 26-Apr-2024

1. Plan Charges

| S No. | Description | From Date | To Date | Amount (₹) |
|-------|-------------------|-------------|-------------|------------|
| 1 | Platform Services | 26-Apr-2024 | 25-May-2024 | 105.00 |
| Total | | | | 105.00 |

2. Payments in the Billing Period

| S.No. | Description | Date | Amount (₹) |
|-------|-----------------|-------------|------------|
| 1 | Credit Card | 16-APR-2024 | 102.69 |
| 2 | Account Balance | 27-MAR-2024 | 21.21 |
| Total | | | 123.90 |