

311 NYC

July 4, 2022

```
[66]: import numpy as np
import pandas as pd
from pandas import Series, DataFrame
%matplotlib inline
import seaborn as sns
import matplotlib
import matplotlib.pyplot as plt
import datetime
import calendar
import scipy.stats as stat
```

```
[67]: df = pd.read_csv("311_Service_Requests_from_2010_to_Present.csv")
```

```
/usr/local/lib/python3.7/site-packages/IPython/core/interactiveshell.py:3063:
DtypeWarning: Columns (48,49) have mixed types.Specify dtype option on import or
set low_memory=False.
interactivity=interactivity, compiler=compiler, result=result)
```

```
[90]: df.head(3)
```

```
[90]:
```

	Unique Key	Created Date	Closed Date	Agency	\
0	32310363	12/31/2015 11:59:45 PM	01-01-16 0:55	NYPD	
1	32309934	12/31/2015 11:59:44 PM	01-01-16 1:26	NYPD	
2	32309159	12/31/2015 11:59:29 PM	01-01-16 4:51	NYPD	

	Agency Name	Complaint Type	Descriptor	\
0	New York City Police Department	Noise - Street/Sidewalk	Loud Music/Party	
1	New York City Police Department	Blocked Driveway	No Access	
2	New York City Police Department	Blocked Driveway	No Access	

	Location Type	Incident Zip	Incident Address	Street Name	\
0	Street/Sidewalk	10034.0	71 VERMILYEA AVENUE	VERMILYEA AVENUE	
1	Street/Sidewalk	11105.0	27-07 23 AVENUE	23 AVENUE	
2	Street/Sidewalk	10458.0	2897 VALENTINE AVENUE	VALENTINE AVENUE	

	Cross Street 1	Cross Street 2	Intersection	Street 1	\
0	ACADEMY STREET	WEST 204 STREET		NaN	
1	27 STREET	28 STREET		NaN	

2 EAST 198 STREET EAST 199 STREET NaN

	Intersection Street 2	Address Type	City Landmark	Facility Type	Status \
0	NaN	ADDRESS	NEW YORK	NaN Precinct	Closed
1	NaN	ADDRESS	ASTORIA	NaN Precinct	Closed
2	NaN	ADDRESS	BRONX	NaN Precinct	Closed

	Due Date	Resolution Description \
0	01-01-16 7:59	The Police Department responded and upon arriv...
1	01-01-16 7:59	The Police Department responded to the complai...
2	01-01-16 7:59	The Police Department responded and upon arriv...

	Resolution Action	Updated Date	Community Board	Borough \
0		01-01-16 0:55	12 MANHATTAN	MANHATTAN
1		01-01-16 1:26	01 QUEENS	QUEENS
2		01-01-16 4:51	07 BRONX	BRONX

	X Coordinate (State Plane)	Y Coordinate (State Plane)	Park Facility Name \
0	1005409.0	254678.0	Unspecified
1	1007766.0	221986.0	Unspecified
2	1015081.0	256380.0	Unspecified

	Park Borough	School Name	School Number	School Region	School Code \
0	MANHATTAN	Unspecified	Unspecified	Unspecified	Unspecified
1	QUEENS	Unspecified	Unspecified	Unspecified	Unspecified
2	BRONX	Unspecified	Unspecified	Unspecified	Unspecified

	School Phone Number	School Address	School City	School State	School Zip \
0	Unspecified	Unspecified	Unspecified	Unspecified	Unspecified
1	Unspecified	Unspecified	Unspecified	Unspecified	Unspecified
2	Unspecified	Unspecified	Unspecified	Unspecified	Unspecified

	School Not Found	School or Citywide Complaint	Vehicle Type \
0	N	NaN	NaN
1	N	NaN	NaN
2	N	NaN	NaN

	Taxi Company Borough	Taxi Pick Up Location	Bridge Highway Name \
0	NaN	NaN	NaN
1	NaN	NaN	NaN
2	NaN	NaN	NaN

	Bridge Highway Direction	Road Ramp	Bridge Highway Segment	Garage Lot Name \
0	NaN	NaN	NaN	NaN
1	NaN	NaN	NaN	NaN
2	NaN	NaN	NaN	NaN

	Ferry Direction	Ferry Terminal Name	Latitude	Longitude	\
0	NaN	NaN	40.865682	-73.923501	
1	NaN	NaN	40.775945	-73.915094	
2	NaN	NaN	40.870325	-73.888525	

	Location
0	(40.86568153633767, -73.92350095571744)
1	(40.775945312321085, -73.91509393898605)
2	(40.870324522111424, -73.88852464418646)

```
[92]: #df.info()
```

```
[18]: df.shape
```

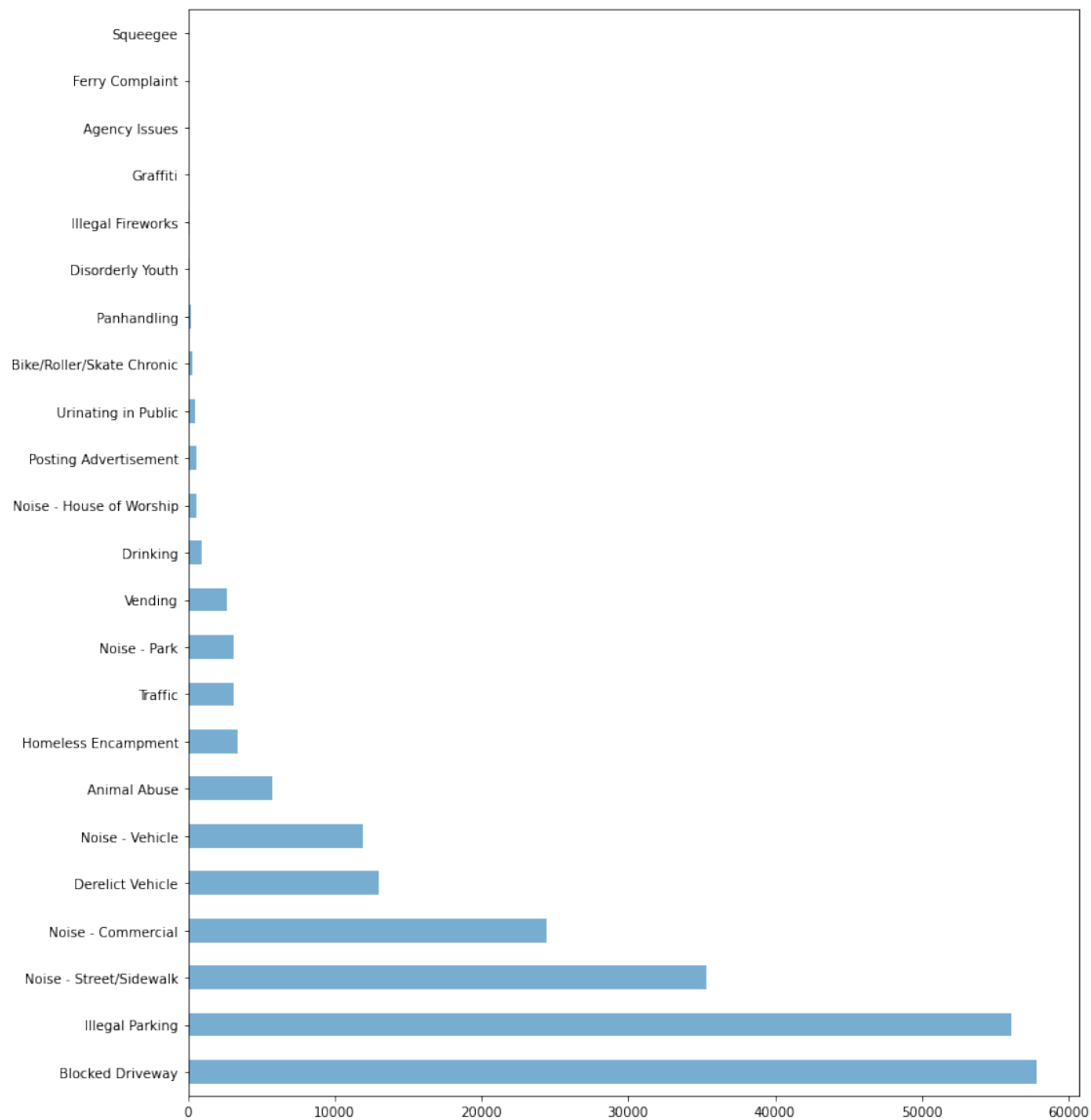
```
[18]: (220337, 53)
```

```
[93]: #df.describe()
```

```
[20]: df.columns
```

```
[20]: Index(['Unique Key', 'Created Date', 'Closed Date', 'Agency', 'Agency Name',
        'Complaint Type', 'Descriptor', 'Location Type', 'Incident Zip',
        'Incident Address', 'Street Name', 'Cross Street 1', 'Cross Street 2',
        'Intersection Street 1', 'Intersection Street 2', 'Address Type',
        'City', 'Landmark', 'Facility Type', 'Status', 'Due Date',
        'Resolution Description', 'Resolution Action Updated Date',
        'Community Board', 'Borough', 'X Coordinate (State Plane)',
        'Y Coordinate (State Plane)', 'Park Facility Name', 'Park Borough',
        'School Name', 'School Number', 'School Region', 'School Code',
        'School Phone Number', 'School Address', 'School City', 'School State',
        'School Zip', 'School Not Found', 'School or Citywide Complaint',
        'Vehicle Type', 'Taxi Company Borough', 'Taxi Pick Up Location',
        'Bridge Highway Name', 'Bridge Highway Direction', 'Road Ramp',
        'Bridge Highway Segment', 'Garage Lot Name', 'Ferry Direction',
        'Ferry Terminal Name', 'Latitude', 'Longitude', 'Location'],
        dtype='object')
```

```
[21]: df['Complaint Type'].value_counts().plot(kind='barh',alpha=0.6, figsize=(12,15))
plt.show()
```



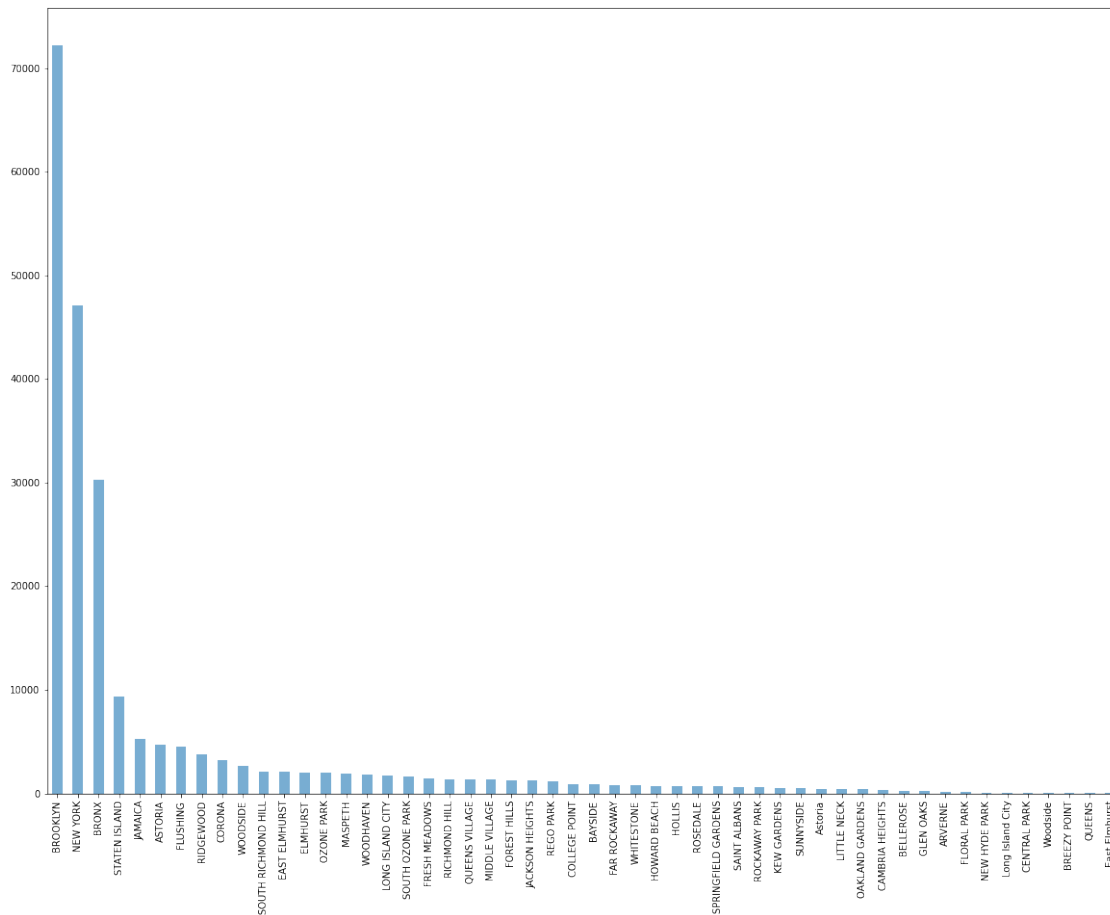
```
[22]: df['City'].value_counts()
```

```
[22]: BROOKLYN          72194
      NEW YORK         47128
      BRONX            30229
      STATEN ISLAND     9335
      JAMAICA           5286
      ASTORIA           4658
      FLUSHING          4471
      RIDGEWOOD         3746
      CORONA            3229
      WOODSIDE          2635
```

SOUTH RICHMOND HILL	2100
EAST ELMHURST	2091
ELMHURST	2003
OZONE PARK	1994
MASPETH	1865
WOODHAVEN	1829
LONG ISLAND CITY	1768
SOUTH OZONE PARK	1618
FRESH MEADOWS	1463
RICHMOND HILL	1364
QUEENS VILLAGE	1343
MIDDLE VILLAGE	1323
FOREST HILLS	1267
JACKSON HEIGHTS	1248
REGO PARK	1140
COLLEGE POINT	921
BAYSIDE	874
FAR ROCKAWAY	840
WHITESTONE	804
HOWARD BEACH	723
HOLLIS	700
ROSEDALE	682
SPRINGFIELD GARDENS	668
SAINT ALBANS	641
ROCKAWAY PARK	590
KEW GARDENS	540
SUNNYSIDE	504
Astoria	428
LITTLE NECK	412
OAKLAND GARDENS	404
CAMBRIA HEIGHTS	341
BELLEROSE	256
GLEN OAKS	223
ARVERNE	173
FLORAL PARK	111
NEW HYDE PARK	75
Long Island City	70
CENTRAL PARK	58
Woodside	42
BREEZY POINT	24
QUEENS	24
East Elmhurst	7

Name: City, dtype: int64

```
[23]: df['City'].value_counts().plot(kind='bar', alpha=0.6, figsize=(20,15))
plt.show()
```



```
[24]: df[['Complaint Type','City']].head(50)
```

```
[24]:
```

	Complaint Type	City
0	Noise - Street/Sidewalk	NEW YORK
1	Blocked Driveway	ASTORIA
2	Blocked Driveway	BRONX
3	Illegal Parking	BRONX
4	Illegal Parking	ELMHURST
5	Illegal Parking	BROOKLYN
6	Illegal Parking	NEW YORK
7	Blocked Driveway	BRONX
8	Illegal Parking	KEW GARDENS
9	Blocked Driveway	BROOKLYN
10	Blocked Driveway	JACKSON HEIGHTS
11	Blocked Driveway	BRONX
12	Noise - Street/Sidewalk	BRONX
13	Illegal Parking	BROOKLYN
14	Derelict Vehicle	MIDDLE VILLAGE

15	Blocked Driveway	REGO PARK
16	Blocked Driveway	SAINT ALBANS
17	Noise - Commercial	BROOKLYN
18	Noise - Commercial	BROOKLYN
19	Noise - Street/Sidewalk	NEW YORK
20	Illegal Parking	BRONX
21	Illegal Parking	MIDDLE VILLAGE
22	Noise - Commercial	BROOKLYN
23	Illegal Parking	NEW YORK
24	Blocked Driveway	BRONX
25	Blocked Driveway	JAMAICA
26	Noise - House of Worship	NEW YORK
27	Blocked Driveway	SOUTH RICHMOND HILL
28	Illegal Parking	NEW YORK
29	Noise - Commercial	BROOKLYN
30	Noise - Commercial	BROOKLYN
31	Noise - Commercial	BROOKLYN
32	Blocked Driveway	BRONX
33	Illegal Parking	NaN
34	Blocked Driveway	RIDGEWOOD
35	Illegal Parking	HOWARD BEACH
36	Blocked Driveway	BROOKLYN
37	Illegal Parking	FOREST HILLS
38	Noise - Street/Sidewalk	BROOKLYN
39	Posting Advertisement	STATEN ISLAND
40	Noise - Commercial	NEW YORK
41	Noise - Commercial	BROOKLYN
42	Posting Advertisement	STATEN ISLAND
43	Noise - Commercial	BROOKLYN
44	Blocked Driveway	OZONE PARK
45	Noise - Commercial	NEW YORK
46	Posting Advertisement	STATEN ISLAND
47	Illegal Parking	NEW YORK
48	Noise - Commercial	NEW YORK
49	Posting Advertisement	STATEN ISLAND

```
[26]: groupBycomplainType = df.groupby('Complaint Type')
```

```
[28]: grp_data = groupBycomplainType.get_group('Blocked Driveway')
      grp_data.shape
```

```
[28]: (57842, 53)
```

```
[30]: df.isnull().sum()
```

```
[30]: Unique Key          0
      Created Date       0
```

Closed Date	1583
Agency	0
Agency Name	0
Complaint Type	0
Descriptor	4554
Location Type	128
Incident Zip	1875
Incident Address	31776
Street Name	31776
Cross Street 1	35406
Cross Street 2	35736
Intersection Street 1	188977
Intersection Street 2	189313
Address Type	2018
City	1875
Landmark	220080
Facility Type	1584
Status	1
Due Date	4
Resolution Description	1
Resolution Action Updated Date	1606
Community Board	1
Borough	1
X Coordinate (State Plane)	2544
Y Coordinate (State Plane)	2544
Park Facility Name	1
Park Borough	1
School Name	1
School Number	1
School Region	1
School Code	1
School Phone Number	1
School Address	1
School City	1
School State	1
School Zip	1
School Not Found	1
School or Citywide Complaint	220337
Vehicle Type	220337
Taxi Company Borough	220337
Taxi Pick Up Location	220337
Bridge Highway Name	220156
Bridge Highway Direction	220156
Road Ramp	220176
Bridge Highway Segment	220176
Garage Lot Name	220337
Ferry Direction	220336


```
Ferry Terminal Name      220335
Latitude                 2544
Longitude                2544
Location                 2544
dtype: int64
```

```
[33]: df['Agency Name'].value_counts()
```

```
[33]: New York City Police Department    300690
      Internal Affairs Bureau           6
      NYPD                             2
      Name: Agency Name, dtype: int64
```

```
[34]: df['Complaint Type'].value_counts().head(5)
```

```
[34]: Blocked Driveway      77044
      Illegal Parking      75361
      Noise - Street/Sidewalk 48612
      Noise - Commercial    35577
      Derelict Vehicle      17718
      Name: Complaint Type, dtype: int64
```

```
[35]: df['Latitude'].value_counts().head(5)
```

```
[35]: 40.830362    902
      40.721959    505
      40.703819    480
      40.647132    362
      40.708726    341
      Name: Latitude, dtype: int64
```

```
[5]: data_mod = df.drop(columns=['Unique Key'],axis=1)
```

```
[40]: data_mod.columns
```

```
[40]: Index(['Created Date', 'Closed Date', 'Agency', 'Agency Name',
        'Complaint Type', 'Descriptor', 'Location Type', 'Incident Zip',
        'Incident Address', 'Street Name', 'Cross Street 1', 'Cross Street 2',
        'Intersection Street 1', 'Intersection Street 2', 'Address Type',
        'City', 'Landmark', 'Facility Type', 'Status', 'Due Date',
        'Resolution Description', 'Resolution Action Updated Date',
        'Community Board', 'Borough', 'X Coordinate (State Plane)',
        'Y Coordinate (State Plane)', 'Park Facility Name', 'Park Borough',
        'School Name', 'School Number', 'School Region', 'School Code',
        'School Phone Number', 'School Address', 'School City', 'School State',
        'School Zip', 'School Not Found', 'School or Citywide Complaint',
        'Vehicle Type', 'Taxi Company Borough', 'Taxi Pick Up Location',
```

```

    'Bridge Highway Name', 'Bridge Highway Direction', 'Road Ramp',
    'Bridge Highway Segment', 'Garage Lot Name', 'Ferry Direction',
    'Ferry Terminal Name', 'Latitude', 'Longitude', 'Location'],
    dtype='object')

```

```
[41]: data_mod.info()
```

```

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 300698 entries, 0 to 300697
Data columns (total 52 columns):
#   Column                                Non-Null Count  Dtype
---  -
0   Created Date                          300698 non-null object
1   Closed Date                           298534 non-null object
2   Agency                                300698 non-null object
3   Agency Name                           300698 non-null object
4   Complaint Type                         300698 non-null object
5   Descriptor                             294784 non-null object
6   Location Type                          300567 non-null object
7   Incident Zip                           298083 non-null float64
8   Incident Address                       256288 non-null object
9   Street Name                           256288 non-null object
10  Cross Street 1                         251419 non-null object
11  Cross Street 2                         250919 non-null object
12  Intersection Street 1                   43858 non-null object
13  Intersection Street 2                   43362 non-null object
14  Address Type                           297883 non-null object
15  City                                   298084 non-null object
16  Landmark                               349 non-null object
17  Facility Type                          298527 non-null object
18  Status                                 300698 non-null object
19  Due Date                               300695 non-null object
20  Resolution Description                  300698 non-null object
21  Resolution Action Updated Date          298511 non-null object
22  Community Board                        300698 non-null object
23  Borough                                300698 non-null object
24  X Coordinate (State Plane)              297158 non-null float64
25  Y Coordinate (State Plane)              297158 non-null float64
26  Park Facility Name                     300698 non-null object
27  Park Borough                           300698 non-null object
28  School Name                            300698 non-null object
29  School Number                          300698 non-null object
30  School Region                          300697 non-null object
31  School Code                            300697 non-null object
32  School Phone Number                    300698 non-null object
33  School Address                         300698 non-null object
34  School City                            300698 non-null object

```

```

35 School State          300698 non-null object
36 School Zip            300697 non-null object
37 School Not Found      300698 non-null object
38 School or Citywide Complaint  0 non-null float64
39 Vehicle Type          0 non-null float64
40 Taxi Company Borough  0 non-null float64
41 Taxi Pick Up Location 0 non-null float64
42 Bridge Highway Name    243 non-null object
43 Bridge Highway Direction 243 non-null object
44 Road Ramp             213 non-null object
45 Bridge Highway Segment 213 non-null object
46 Garage Lot Name        0 non-null float64
47 Ferry Direction        1 non-null object
48 Ferry Terminal Name     2 non-null object
49 Latitude              297158 non-null float64
50 Longitude              297158 non-null float64
51 Location              297158 non-null object
dtypes: float64(10), object(42)
memory usage: 119.3+ MB

```

0.1 2. Read or convert the columns ‘Created Date’ and ‘Closed Date’ to date-time datatype and create a new column ‘Request_Closing_Time’ as the time elapsed between request creation and request closing

```

[44]: data_mod['Closed Date'] = pd.to_datetime(data_mod['Closed Date'])
      data_mod['Created Date'] = pd.to_datetime(data_mod['Created Date'])

      data_mod['Request_Closing_Time'] = data_mod['Closed Date'] - data_mod['Created_
      ↪Date']

      #data_mod = data_mod[(data_mod.Request_Closing_Time)>=0]

```

```

[41]: data_mod.info()

```

```

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 300698 entries, 0 to 300697
Data columns (total 52 columns):
 #   Column                Non-Null Count  Dtype
---  -
 0   Created Date          300698 non-null object
 1   Closed Date           298534 non-null object
 2   Agency               300698 non-null object
 3   Agency Name          300698 non-null object
 4   Complaint Type        300698 non-null object
 5   Descriptor            294784 non-null object
 6   Location Type         300567 non-null object

```

7	Incident Zip	298083 non-null	float64
8	Incident Address	256288 non-null	object
9	Street Name	256288 non-null	object
10	Cross Street 1	251419 non-null	object
11	Cross Street 2	250919 non-null	object
12	Intersection Street 1	43858 non-null	object
13	Intersection Street 2	43362 non-null	object
14	Address Type	297883 non-null	object
15	City	298084 non-null	object
16	Landmark	349 non-null	object
17	Facility Type	298527 non-null	object
18	Status	300698 non-null	object
19	Due Date	300695 non-null	object
20	Resolution Description	300698 non-null	object
21	Resolution Action Updated Date	298511 non-null	object
22	Community Board	300698 non-null	object
23	Borough	300698 non-null	object
24	X Coordinate (State Plane)	297158 non-null	float64
25	Y Coordinate (State Plane)	297158 non-null	float64
26	Park Facility Name	300698 non-null	object
27	Park Borough	300698 non-null	object
28	School Name	300698 non-null	object
29	School Number	300698 non-null	object
30	School Region	300697 non-null	object
31	School Code	300697 non-null	object
32	School Phone Number	300698 non-null	object
33	School Address	300698 non-null	object
34	School City	300698 non-null	object
35	School State	300698 non-null	object
36	School Zip	300697 non-null	object
37	School Not Found	300698 non-null	object
38	School or Citywide Complaint	0 non-null	float64
39	Vehicle Type	0 non-null	float64
40	Taxi Company Borough	0 non-null	float64
41	Taxi Pick Up Location	0 non-null	float64
42	Bridge Highway Name	243 non-null	object
43	Bridge Highway Direction	243 non-null	object
44	Road Ramp	213 non-null	object
45	Bridge Highway Segment	213 non-null	object
46	Garage Lot Name	0 non-null	float64
47	Ferry Direction	1 non-null	object
48	Ferry Terminal Name	2 non-null	object
49	Latitude	297158 non-null	float64
50	Longitude	297158 non-null	float64
51	Location	297158 non-null	object

dtypes: float64(10), object(42)

memory usage: 119.3+ MB

```
[45]: data_mod.sample(4)
```

```
[45]:
```

	Created Date	Closed Date	Agency	\
209227	2015-06-22 17:04:47	2015-06-23 02:37:17	NYPD	
70270	2015-10-23 12:28:16	2015-10-23 14:38:00	NYPD	
215864	2015-06-17 08:45:28	2015-06-17 09:12:09	NYPD	
296041	2015-04-03 16:56:00	2015-04-03 18:45:00	NYPD	

	Agency Name	Complaint Type	\
209227	New York City Police Department	Illegal Parking	
70270	New York City Police Department	Blocked Driveway	
215864	New York City Police Department	Blocked Driveway	
296041	New York City Police Department	Illegal Parking	

	Descriptor	Location Type	Incident Zip	\
209227	Posted Parking Sign Violation	Street/Sidewalk	10305.0	
70270	Partial Access	Street/Sidewalk	11218.0	
215864	Partial Access	Street/Sidewalk	11417.0	
296041	Blocked Sidewalk	Street/Sidewalk	10463.0	

	Incident Address	Street Name	...	\
209227	NaN	NaN	...	
70270	816 BEVERLY ROAD	BEVERLY ROAD	...	
215864	NaN	NaN	...	
296041	3498 FORT INDEPENDENCE STREET	FORT INDEPENDENCE STREET	...	

	Bridge Highway Direction	Road Ramp	Bridge Highway Segment	\
209227	NaN	NaN	NaN	
70270	NaN	NaN	NaN	
215864	NaN	NaN	NaN	
296041	NaN	NaN	NaN	

	Garage Lot Name	Ferry Direction	Ferry Terminal Name	Latitude	\
209227	NaN	NaN	NaN	40.588447	
70270	NaN	NaN	NaN	40.643593	
215864	NaN	NaN	NaN	40.674163	
296041	NaN	NaN	NaN	40.882262	

	Longitude	Location	\
209227	-74.095908	(40.58844673355417, -74.09590820834552)	
70270	-73.971400	(40.643593154509716, -73.97139978812707)	
215864	-73.851299	(40.67416255314253, -73.85129862594015)	
296041	-73.898182	(40.882261883639515, -73.89818195820193)	

	Request_Closing_Time
209227	0 days 09:32:30
70270	0 days 02:09:44

```
215864      0 days 00:26:41
296041      0 days 01:49:00
```

```
[4 rows x 53 columns]
```

0.2 3. Provide major insights/patterns that you can offer in a visual format (graphs or tables); at least 4 major conclusions that you can come up with after generic data mining

```
[18]: data_complaint = df['Complaint Type'].value_counts()
data_complaint = data_complaint.to_frame()
data_complaint = data_complaint.rename(columns={'Complaint Type': 'Counts'})
data_complaint
```

```
[18]:
```

	Counts
Blocked Driveway	77044
Illegal Parking	75361
Noise - Street/Sidewalk	48612
Noise - Commercial	35577
Derelict Vehicle	17718
Noise - Vehicle	17083
Animal Abuse	7778
Traffic	4498
Homeless Encampment	4416
Noise - Park	4042
Vending	3802
Drinking	1280
Noise - House of Worship	931
Posting Advertisement	650
Urinating in Public	592
Bike/Roller/Skate Chronic	427
Panhandling	307
Disorderly Youth	286
Illegal Fireworks	168
Graffiti	113
Agency Issues	6
Squeegee	4
Ferry Complaint	2
Animal in a Park	1

```
[19]: data_complaint['Percentage'] = np.around((data_complaint.Counts/data_complaint.
↪Counts.sum())*100,decimals=2)
data_complaint
```

```
[19]:
```

	Counts	Percentage
Blocked Driveway	77044	25.62
Illegal Parking	75361	25.06
Noise - Street/Sidewalk	48612	16.17
Noise - Commercial	35577	11.83
Derelict Vehicle	17718	5.89
Noise - Vehicle	17083	5.68
Animal Abuse	7778	2.59
Traffic	4498	1.50
Homeless Encampment	4416	1.47
Noise - Park	4042	1.34
Vending	3802	1.26
Drinking	1280	0.43
Noise - House of Worship	931	0.31
Posting Advertisement	650	0.22
Urinating in Public	592	0.20
Bike/Roller/Skate Chronic	427	0.14
Panhandling	307	0.10
Disorderly Youth	286	0.10
Illegal Fireworks	168	0.06
Graffiti	113	0.04
Agency Issues	6	0.00
Squeegee	4	0.00
Ferry Complaint	2	0.00
Animal in a Park	1	0.00

```
[20]: data_complaint = data_complaint[data_complaint.Percentage>1.0]
data_complaint = data_complaint.reset_index()
data_complaint = data_complaint.rename(columns={'index':'Complaint Type'})
data_complaint
```

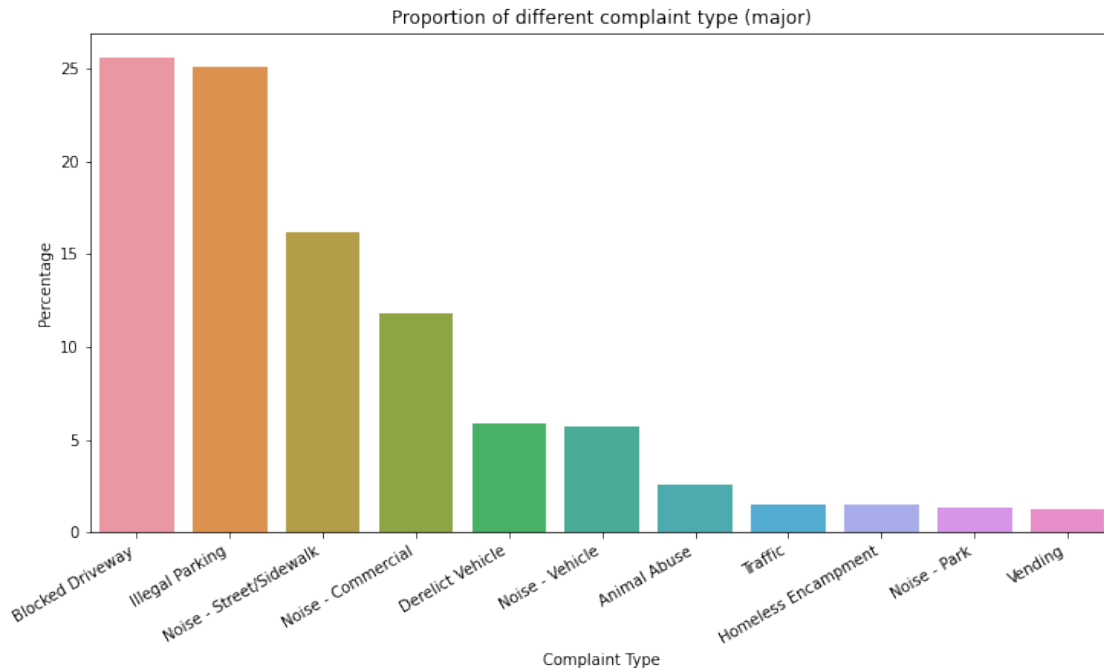
```
[20]:
```

	Complaint Type	Counts	Percentage
0	Blocked Driveway	77044	25.62
1	Illegal Parking	75361	25.06
2	Noise - Street/Sidewalk	48612	16.17
3	Noise - Commercial	35577	11.83
4	Derelict Vehicle	17718	5.89
5	Noise - Vehicle	17083	5.68
6	Animal Abuse	7778	2.59
7	Traffic	4498	1.50
8	Homeless Encampment	4416	1.47
9	Noise - Park	4042	1.34
10	Vending	3802	1.26

```
[25]: plt.figure(figsize=(12,6))
com_type = sns.barplot(x=data_complaint['Complaint Type'],y=data_complaint.
↳Percentage,data=data_complaint)
```

```
com_type.set_xticklabels(com_type.get_xticklabels(), rotation=30, ha="right")
plt.title('Proportion of different complaint type (major)')
```

[25]: Text(0.5, 1.0, 'Proportion of different complaint type (major)')



```
[26]: data_descriptor = np.around(((data_mod['Descriptor'].value_counts()*100) /
↳data_mod['Descriptor'].value_counts().sum()),
                                decimals=2)
data_descriptor = data_descriptor.to_frame()
data_descriptor = data_descriptor.rename(columns={'Descriptor': 'Percentage'})
data_descriptor['Descriptor'] = data_descriptor.index
cols = data_descriptor.columns.tolist()
cols = cols[-1:] + cols[:-1]
data_descriptor = data_descriptor[cols]
data_descriptor = data_descriptor[(data_descriptor.Percentage) >= 2.0]
data_descriptor = data_descriptor.reset_index()
data_descriptor = data_descriptor.drop(columns=['index'], axis=1)
data_descriptor
```

```
[26]:
```

	Descriptor	Percentage
0	Loud Music/Party	20.84
1	No Access	19.33
2	Posted Parking Sign Violation	7.61
3	Loud Talking	7.32
4	Partial Access	6.81

5	With License Plate	6.01
6	Blocked Hydrant	5.46
7	Commercial Overnight Parking	4.13
8	Car/Truck Music	3.82
9	Blocked Sidewalk	3.77

```
[27]: data_location_type = np.around(((data_mod['Location Type'].value_counts()*100) /
    ↳ data_mod['Location Type'].value_counts().sum()),
    decimals=2)
data_location_type = data_location_type.to_frame()
data_location_type = data_location_type.rename(columns={'Location Type':
    ↳ 'Percentage'})
data_location_type['Location Type'] = data_location_type.index
cols = data_location_type.columns.tolist()
cols = cols[-1:]+cols[:-1]
data_location_type = data_location_type[cols]
data_location_type = data_location_type[(data_location_type.Percentage) >= 0.1]
data_location_type = data_location_type.reset_index()
data_location_type = data_location_type.drop(columns=['index'],axis=1)
data_location_type
```

```
[27]:
```

	Location Type	Percentage
0	Street/Sidewalk	82.94
1	Store/Commercial	6.78
2	Club/Bar/Restaurant	5.78
3	Residential Building/House	2.32
4	Park/Playground	1.59
5	House of Worship	0.31

```
[28]: data_city = np.around(((data_mod['City'].value_counts()*100) / data_mod['City'].
    ↳ value_counts().sum()),
    decimals=2)
data_city = data_city.to_frame()
data_city = data_city.rename(columns={'City': 'Percentage'})
data_city['City'] = data_city.index
cols = data_city.columns.tolist()
cols = cols[-1:]+cols[:-1]
data_city = data_city[cols]
data_city = data_city[(data_city.Percentage) >= 1.0]
data_city = data_city.reset_index()
data_city = data_city.drop(columns=['index'],axis=1)
data_city
```

```
[28]:
```

	City	Percentage
0	BROOKLYN	32.98
1	NEW YORK	22.14
2	BRONX	13.65

3	STATEN ISLAND	4.14
4	JAMAICA	2.45
5	ASTORIA	2.12
6	FLUSHING	2.00
7	RIDGEWOOD	1.73
8	CORONA	1.44
9	WOODSIDE	1.19

```
[29]: data_address_type = np.around(((data_mod['Address Type'].value_counts()*100) /
↳data_mod['Address Type'].value_counts().sum()),
                                decimals=2)
data_address_type = data_address_type.to_frame()
data_address_type = data_address_type.rename(columns={'Address Type':
↳'Percentage'})
data_address_type['Address Type'] = data_address_type.index
cols = data_address_type.columns.tolist()
cols = cols[-1:]+cols[:-1]
data_address_type = data_address_type[cols]
#data_address_type = data_address_type[(data_address_type.Percentage) >= 1.0]
data_address_type = data_address_type.reset_index()
data_address_type = data_address_type.drop(columns=['index'],axis=1)
data_address_type
```

```
[29]:   Address Type  Percentage
0      ADDRESS      80.11
1  INTERSECTION      14.56
2    BLOCKFACE       4.03
3      LATLONG       1.18
4    PLACENAME       0.12
```

```
[30]: fig, ax = plt.subplots(2, 2, figsize=(12, 10))

#sns.set_theme(style="whitegrid")
#plt.suptitle("Proportion of different outcomes for few interesting features.")

descriptor = sns.barplot(ax=ax[0,0],x=data_descriptor.
↳Descriptor,y=data_descriptor.Percentage,)
descriptor.set_xticklabels(descriptor.get_xticklabels(), rotation=30,
↳ha="right")

location_type = sns.barplot(ax=ax[0,1],x=data_location_type['Location_
↳Type'],y=data_location_type.Percentage,)
location_type.set_xticklabels(location_type.get_xticklabels(), rotation=30,
↳ha="right")

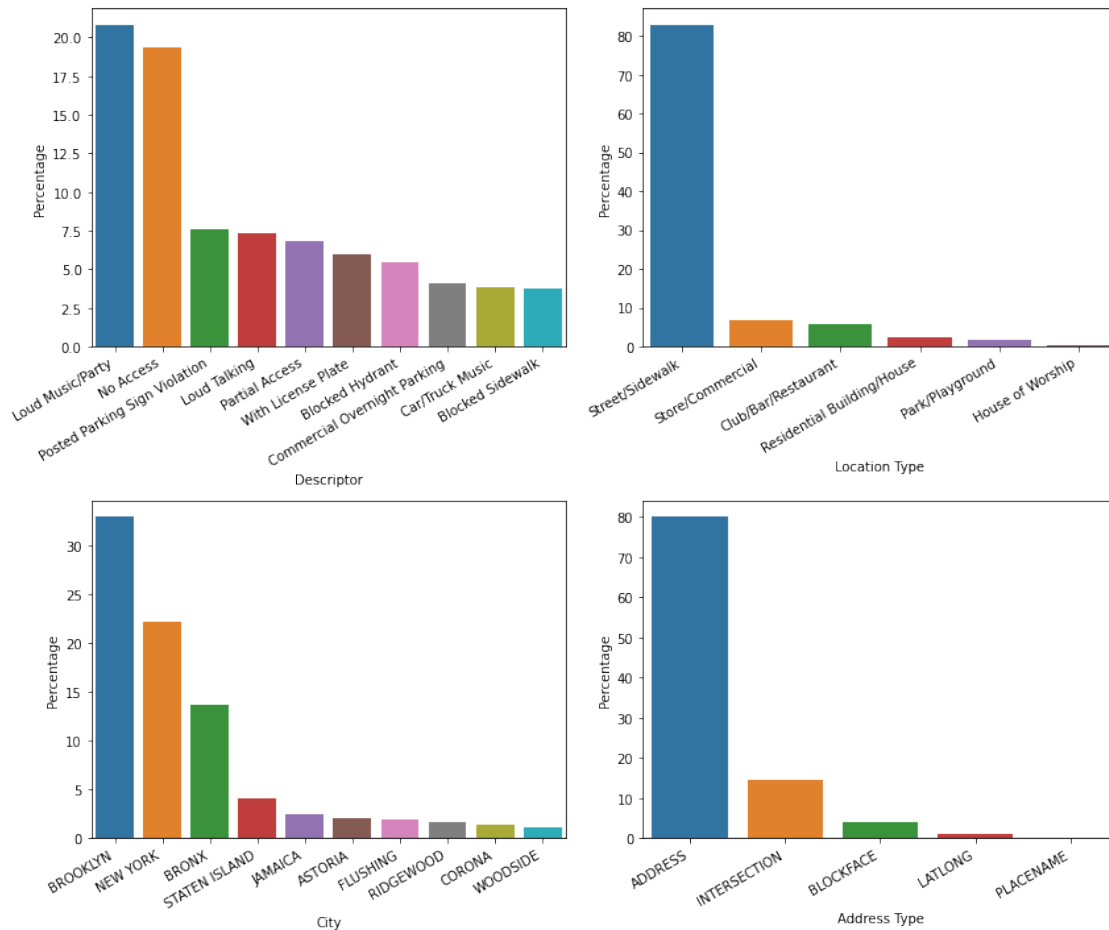
city = sns.barplot(ax=ax[1,0],x=data_city['City'],y=data_city.Percentage,)
city.set_xticklabels(city.get_xticklabels(), rotation=30, ha="right")
```

```

address = sns.barplot(ax=ax[1,1],x=data_address_type['Address_
↳Type'],y=data_address_type.Percentage,)
address.set_xticklabels(address.get_xticklabels(), rotation=30, ha="right")

#plt.subplots_adjust(left=None, bottom=None, right=None, top=0.0, wspace=None,
↳hspace=None)
plt.tight_layout()

```



```

[47]: data_place_CType_RCTime = data_mod[['City','Complaint_
↳Type','Request_Closing_Time']]
data_place_CType_RCTime.dropna(subset = ['City','Complaint_
↳Type','Request_Closing_Time'], inplace = True)
data_place_CType_RCTime['DeltaT(in_hr.)'] = np.around(
↳(data_place_CType_RCTime['Request_Closing_Time'].astype(np.int64)/

```

```

                                                                    (pow(10,9)*3600) ),
    ↪ decimals=2)
neg_time = data_place_CType_RCTime[data_place_CType_RCTime['DeltaT(in_hr.)'] <
    ↪ 0].sum()
print('The no negative time difference (Created Time > Closing Time, which is
    ↪ not possible) = \n',neg_time)
#data_place_CType_RCTime['DeltaT(in_sec)/Avg.'] = np.
    ↪ around((data_place_CType_RCTime['DeltaT(in_sec)']/Avarage_time),decimals=1)
data_place_CType_RCTime.head(6)

```

The no negative time difference (Created Time > Closing Time, which is not possible) =

```

City                0.0
Complaint Type      0.0
Request_Closing_Time 0.0
DeltaT(in_hr.)      0.0
dtype: float64

```

/usr/local/lib/python3.7/site-packages/ipykernel_launcher.py:2:

SettingWithCopyWarning:

A value is trying to be set on a copy of a slice from a DataFrame

See the caveats in the documentation: https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy

/usr/local/lib/python3.7/site-packages/ipykernel_launcher.py:4:

SettingWithCopyWarning:

A value is trying to be set on a copy of a slice from a DataFrame.

Try using `.loc[row_indexer,col_indexer] = value` instead

See the caveats in the documentation: https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy
after removing the cwd from sys.path.

```

[47]:      City      Complaint Type Request_Closing_Time  DeltaT(in_hr.)
0  NEW YORK  Noise - Street/Sidewalk      0 days 00:55:15          0.92
1  ASTORIA   Blocked Driveway          0 days 01:26:16          1.44
2  BRONX     Blocked Driveway          0 days 04:51:31          4.86
3  BRONX     Illegal Parking           0 days 07:45:14          7.75
4  ELMHURST  Illegal Parking           0 days 03:27:02          3.45
5  BROOKLYN  Illegal Parking           0 days 01:53:30          1.89

```

```

[48]: Avarage_time = np.around((data_place_CType_RCTime['DeltaT(in_hr.)'].
    ↪ mean()),decimals=2)
print('Avarage time gap between logging the complaint and problem solved =
    ↪ ',Avarage_time, 'hour')

```

```

Central_val = np.around((data_place_CType_RCTime['DeltaT(in_hr.)'].
    ↳median()),decimals=2)
print('Central value of the distribution = ',Central_val, 'hour')
Most_occoor = np.around((data_place_CType_RCTime['DeltaT(in_hr.)'].
    ↳mode()),decimals=2)
print('Most occered value = ',Most_occoor, 'hour')
stand_dev = np.around((data_place_CType_RCTime['DeltaT(in_hr.)'].
    ↳std()),decimals=2)
print('Deviation is = ',stand_dev)

```

Avarage time gap between logging the complaint and problem solved = 4.31 hour
 Central value of the distribution = 2.71 hour
 Most occered value = 0 0.88
 dtype: float64 hour
 Deviation is = 6.08

```

[49]: conditions = [data_place_CType_RCTime['DeltaT(in_hr.)'] <= 0.5,
                    (0.50 < data_place_CType_RCTime['DeltaT(in_hr.)']) &_
    ↳(data_place_CType_RCTime['DeltaT(in_hr.)'] <= 1.00),
                    (1.00 < data_place_CType_RCTime['DeltaT(in_hr.)']) &_
    ↳(data_place_CType_RCTime['DeltaT(in_hr.)'] <= 2.00),
                    (2.00 < data_place_CType_RCTime['DeltaT(in_hr.)']) &_
    ↳(data_place_CType_RCTime['DeltaT(in_hr.)'] <= 6.00),
                    (6.00 < data_place_CType_RCTime['DeltaT(in_hr.)']) &_
    ↳(data_place_CType_RCTime['DeltaT(in_hr.)'] <= 10.00),
                    (10.00 < data_place_CType_RCTime['DeltaT(in_hr.)'])]

choices = ['Super fast','Very fast','Fast','Normal','Slow','Super Slow']

data_place_CType_RCTime['Solution Status'] = np.select(conditions,choices)

```

/usr/local/lib/python3.7/site-packages/ipykernel_launcher.py:10:

SettingWithCopyWarning:

A value is trying to be set on a copy of a slice from a DataFrame.

Try using .loc[row_indexer,col_indexer] = value instead

See the caveats in the documentation: https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy

Remove the CWD from sys.path while we load stuff.

```

[50]: data_place_CType_RCTime.head(6)

```

```

[50]:      City      Complaint Type Request_Closing_Time  DeltaT(in_hr.) \
0  NEW YORK  Noise - Street/Sidewalk      0 days 00:55:15          0.92
1  ASTORIA   Blocked Driveway          0 days 01:26:16          1.44
2  BRONX     Blocked Driveway          0 days 04:51:31          4.86
3  BRONX     Illegal Parking           0 days 07:45:14          7.75

```

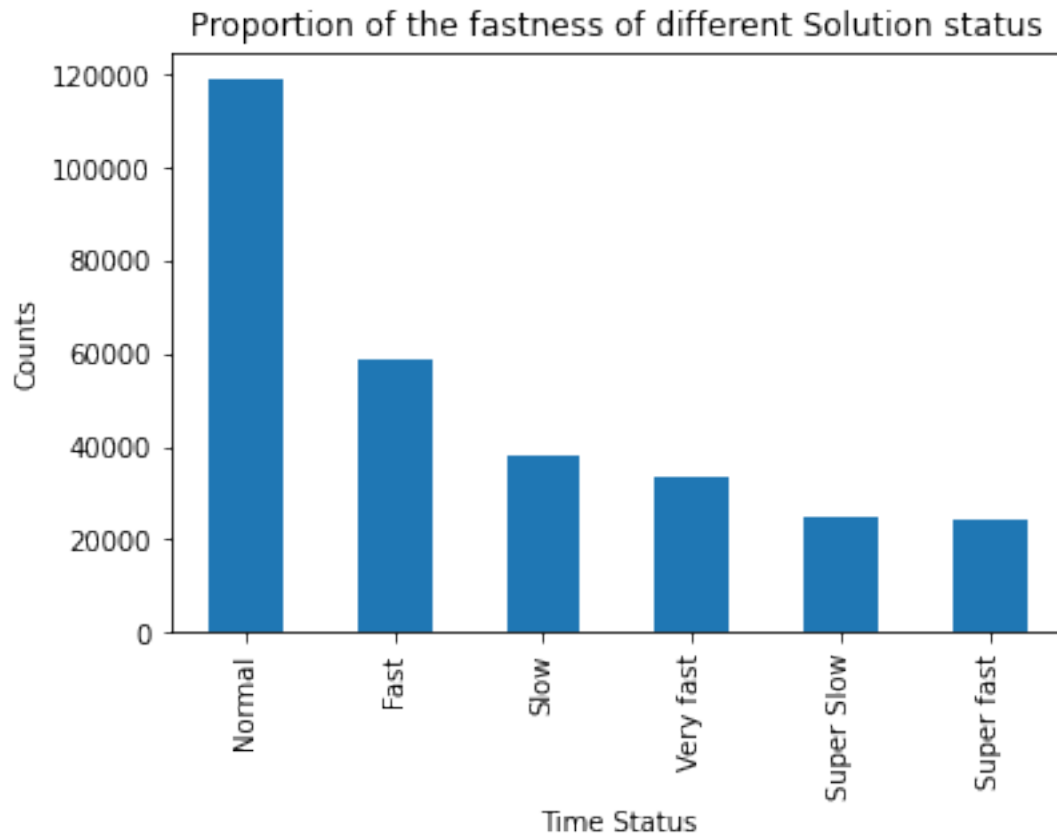
4	ELMHURST	Illegal Parking	0 days 03:27:02	3.45
5	BROOKLYN	Illegal Parking	0 days 01:53:30	1.89

	Solution Status
0	Very fast
1	Fast
2	Normal
3	Slow
4	Normal
5	Fast

```
[51]: data_place_CType_RCTime['Solution Status'].value_counts()
```

```
[51]: Normal      118955
      Fast        58549
      Slow        38068
      Very fast    33459
      Super Slow   24871
      Super fast   24126
      Name: Solution Status, dtype: int64
```

```
[52]: data_place_CType_RCTime['Solution Status'].value_counts().plot(kind='bar')
      plt.xlabel('Time Status')
      plt.ylabel('Counts')
      plt.title('Proportion of the fastness of different Solution status')
      plt.show()
      plt.tight_layout()
```



<Figure size 432x288 with 0 Axes>

```
[53]: data_mod['Created Date'].head(5)
```

```
[53]: 0    2015-12-31 23:59:45
      1    2015-12-31 23:59:44
      2    2015-12-31 23:59:29
      3    2015-12-31 23:57:46
      4    2015-12-31 23:56:58
      Name: Created Date, dtype: datetime64[ns]
```

```
[54]: Year_Month_Day = pd.to_datetime(data_mod['Created Date']).dt.date
      Month_Day = pd.DataFrame()
      Month_Day['Date'] = pd.to_datetime(Year_Month_Day.dt.date)
      Month_Day['Month'] = Year_Month_Day.dt.month
      Month_Day['Day'] = Year_Month_Day.dt.day
      Month_Day['Month Name'] = Month_Day['Month'].apply(lambda x: calendar.
      ↪month_abbr[x])
      Month_Day['Day No'] = Month_Day['Date'].dt.weekday
```

```
Month_Day['Day Name'] = Month_Day['Day No'].map({0: 'Monday', 1: 'Tuesday', 2:
    ↳ 'Wednesday', 3: 'Thursday', 4: 'Friday',
                                                5: 'Saturday', 6: 'Sunday'})
Month_Day.sample(20)
```

```
[54]:
```

	Date	Month	Day	Month	Name	Day	No	Day	Name
277477	2015-04-24	4	24	Apr	4	Friday			
243330	2015-05-24	5	24	May	6	Sunday			
212788	2015-06-19	6	19	Jun	4	Friday			
238757	2015-05-28	5	28	May	3	Thursday			
291062	2015-04-09	4	9	Apr	3	Thursday			
109290	2015-09-18	9	18	Sep	4	Friday			
289727	2015-04-11	4	11	Apr	5	Saturday			
176333	2015-07-21	7	21	Jul	1	Tuesday			
287432	2015-04-14	4	14	Apr	1	Tuesday			
217586	2015-06-15	6	15	Jun	0	Monday			
128737	2015-09-01	9	1	Sep	1	Tuesday			
161458	2015-08-03	8	3	Aug	0	Monday			
165398	2015-07-31	7	31	Jul	4	Friday			
1024	2015-12-30	12	30	Dec	2	Wednesday			
265173	2015-05-06	5	6	May	2	Wednesday			
136400	2015-08-26	8	26	Aug	2	Wednesday			
224260	2015-06-09	6	9	Jun	1	Tuesday			
136661	2015-08-25	8	25	Aug	1	Tuesday			
277224	2015-04-24	4	24	Apr	4	Friday			
1815	2015-12-29	12	29	Dec	1	Tuesday			

```
[55]: Month_plot = Month_Day['Month Name'].value_counts()
Month_plot = Month_plot.to_frame()
Month_plot = Month_plot.rename(columns={'Month Name': 'Counts'})
Month_plot
```

```
[55]:
```

	Counts
May	36437
Sep	35427
Jun	35315
Aug	34956
Jul	34888
Oct	32605
Nov	30773
Dec	30521
Apr	27305
Mar	2471

```
[56]: Day_plot = Month_Day['Day Name'].value_counts()
Day_plot = Day_plot.to_frame()
Day_plot = Day_plot.rename(columns={'Day Name': 'Counts'})
```



```
Day_plot
```

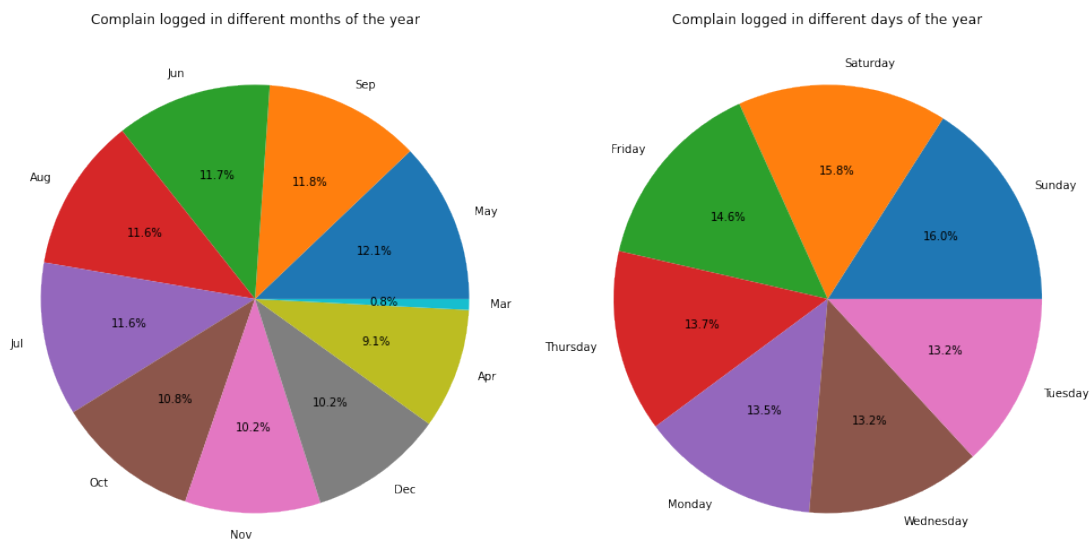
```
[56]:
Counts
Sunday      47969
Saturday     47564
Friday       43995
Thursday     41342
Monday       40489
Wednesday    39788
Tuesday      39551
```

```
[57]: fig, axes = plt.subplots(1,2, figsize=(14,8))

axes[0].pie(Month_plot['Counts'], labels = Month_plot.index,autopct='%1.1f%%')
axes[0].set_title('Complain logged in different months of the year')

axes[1].pie(Day_plot['Counts'], labels = Day_plot.index,autopct='%1.1f%%')
axes[1].set_title('Complain logged in different days of the year')

plt.tight_layout()
```



```
[58]: Month_Day_grouped = Month_Day.groupby(['Month Name', 'Day_
↳Name'],as_index=False)['Day No'].count()
Month_Day_grouped_final = Month_Day_grouped.rename(columns={'Day No': 'Counts'})
Month_Day_grouped_final.head(15)
```

```
[58]:
Month Name  Day Name  Counts
0          Apr    Friday    3565
```

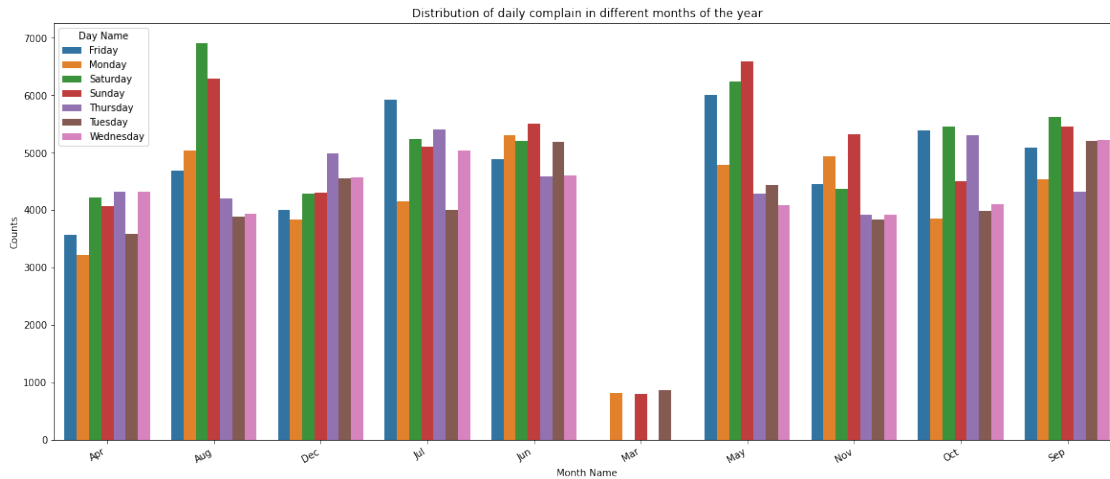
1	Apr	Monday	3222
2	Apr	Saturday	4227
3	Apr	Sunday	4069
4	Apr	Thursday	4323
5	Apr	Tuesday	3586
6	Apr	Wednesday	4313
7	Aug	Friday	4684
8	Aug	Monday	5042
9	Aug	Saturday	6913
10	Aug	Sunday	6293
11	Aug	Thursday	4198
12	Aug	Tuesday	3893
13	Aug	Wednesday	3933
14	Dec	Friday	4000

```
[59]: Month_Day[( (Month_Day['Month Name'] == 'Apr') & (Month_Day['Day Name'] ==
    ↳ 'Monday') )].count()
```

```
[59]: Date          3222
      Month         3222
      Day           3222
      Month Name    3222
      Day No        3222
      Day Name      3222
      dtype: int64
```

```
[60]: plt.figure(figsize=(20,8))

month_day_plot = sns.barplot(x=Month_Day_grouped_final['Month Name'],
    ↳ y=Month_Day_grouped_final['Counts'],
                                hue=Month_Day_grouped_final['Day Name'],
    ↳ data=Month_Day_grouped_final)
month_day_plot.set_xticklabels(month_day_plot.get_xticklabels(), rotation=30,
    ↳ ha="right")
plt.title('Distribution of daily complain in different months of the year')
plt.show()
plt.tight_layout()
```

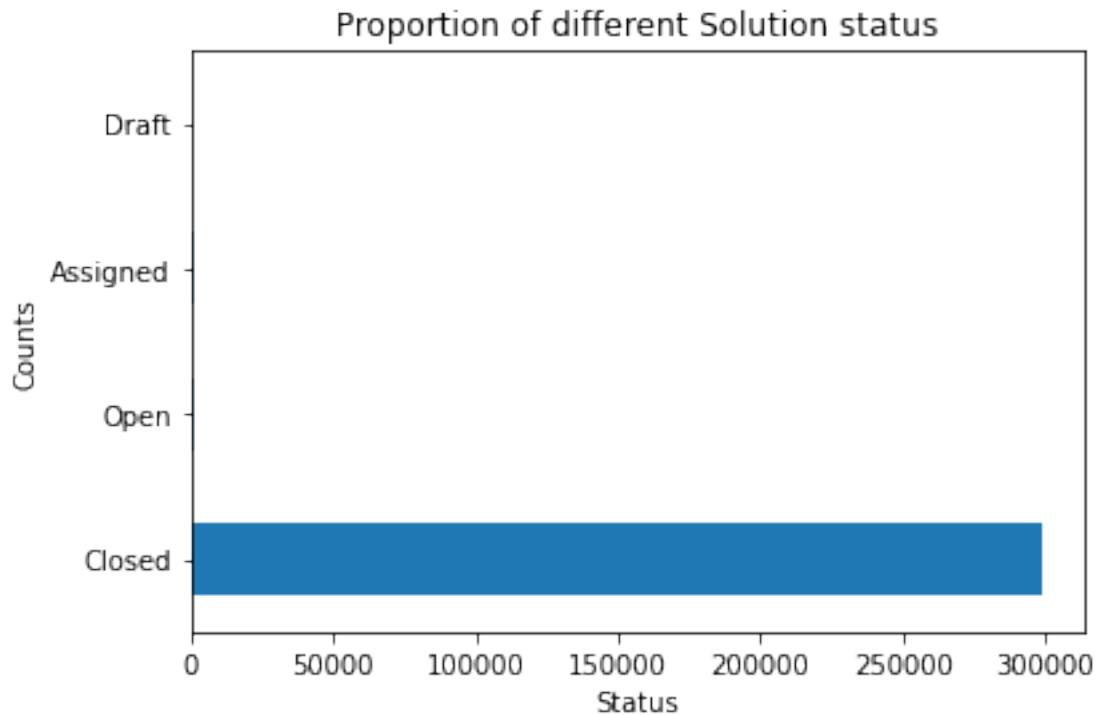


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```
[61]: Month_Day_grouped[Month_Day_grouped['Month Name'] == 'Mar']
```

```
[61]:   Month Name Day Name Day No
35      Mar   Monday    807
36      Mar   Sunday    802
37      Mar  Tuesday    862
```

```
[62]: data_mod['Status'].value_counts().plot(kind='barh')
plt.xlabel('Status')
plt.ylabel('Counts')
plt.title('Proportion of different Solution status')
plt.show()
plt.tight_layout()
```



<Figure size 432x288 with 0 Axes>

0.3 4. Order the complaint types based on the average 'Request_Closing_Time', grouping them for different locations

```
[63]: Complaint_City_AvgTime_grouped = data_place_CType_RCTime.
      ↳groupby(['City', 'Complaint Type']).agg({'DeltaT(in_hr.)': 'mean'})
Complaint_City_AvgTime_grouped = Complaint_City_AvgTime_grouped.rename(
    columns={'DeltaT(in_hr.)': 'Avg. Time(Given City, Complaint Type)'})
Complaint_City_AvgTime_grouped = Complaint_City_AvgTime_grouped.transform('Avg. Time(Given City, Complaint Type)')
Complaint_City_AvgTime_grouped = Complaint_City_AvgTime_grouped.to_frame()
Complaint_City_AvgTime_grouped = Complaint_City_AvgTime_grouped.sort_values(
    ['City', 'Avg. Time(Given City, Complaint Type)'])

pd.set_option('display.max_rows', None)
pd.set_option('display.max_columns', None)
Complaint_City_AvgTime_grouped
```

```
[63]: Avg. Time(Given City, Complaint
      Type)
```

City	Complaint Type
ARVERNE	Drinking
0.240000	
	Vending
0.480000	
	Urinating in Public
0.690000	
	Panhandling
1.030000	
	Noise - Park
1.285000	
	Graffiti
1.530000	
	Noise - House of Worship
1.562727	
	Homeless Encampment
1.812500	
	Noise - Vehicle
1.860000	
	Noise - Street/Sidewalk
1.992759	
	Animal Abuse
2.153158	
	Noise - Commercial
2.285000	
	Illegal Parking
2.316207	
	Blocked Driveway
2.526286	
	Derelict Vehicle
2.968519	
	Disorderly Youth
3.595000	
ASTORIA	Panhandling
1.150000	
	Bike/Roller/Skate Chronic
1.740667	
	Noise - House of Worship
2.022632	
	Illegal Fireworks
2.772500	
	Disorderly Youth
2.903333	
	Noise - Park
2.994754	
	Noise - Commercial
3.133039	

3.450881	Noise - Street/Sidewalk
3.509020	Noise - Vehicle
4.626667	Urinating in Public
4.722571	Drinking
4.816108	Blocked Driveway
4.833371	Illegal Parking
4.918750	Homeless Encampment
4.935556	Vending
5.000640	Animal Abuse
5.410851	Traffic
5.870000	Posting Advertisement
9.689145	Derelict Vehicle
14.097500	Graffiti
Astoria	Noise - Commercial
3.542069	Noise - Street/Sidewalk
3.713333	Illegal Parking
4.711362	Blocked Driveway
4.915172	Derelict Vehicle
6.234167	Traffic
BAYSIDE	Noise - Street/Sidewalk
1.526667	Noise - Vehicle
1.530667	Vending
1.709375	Drinking
1.880000	Noise - Commercial
1.900000	

2.234500	Illegal Parking
2.562763	Blocked Driveway
2.562997	Homeless Encampment
2.875000	Disorderly Youth
2.970000	Animal Abuse
3.274865	Noise - Park
3.275000	Derelict Vehicle
3.360000	Noise - House of Worship
3.535000	Graffiti
4.553333	Noise - Park
BELLEROSE	
1.410000	Disorderly Youth
1.850000	Noise - House of Worship
2.200000	Posting Advertisement
2.260000	Noise - Vehicle
2.584000	Drinking
3.920000	Bike/Roller/Skate Chronic
4.900000	Traffic
5.760000	Illegal Fireworks
6.670000	Noise - Commercial
6.740811	Panhandling
7.480000	Urinating in Public
7.540000	Illegal Parking
8.203019	Noise - Street/Sidewalk
9.069231	

10.099474	Blocked Driveway
	Animal Abuse
12.725714	
	Derelict Vehicle
17.167978	
	Homeless Encampment
39.130000	
BREEZY POINT	Noise - Street/Sidewalk
1.000000	
	Noise - Vehicle
1.320000	
	Blocked Driveway
1.326667	
	Noise - Commercial
2.540000	
	Animal Abuse
2.615000	
	Drinking
2.630000	
	Illegal Parking
3.942667	
	Derelict Vehicle
7.143333	
BRONX	Bike/Roller/Skate Chronic
3.459500	
	Posting Advertisement
3.461176	
	Disorderly Youth
4.238571	
	Noise - House of Worship
4.559494	
	Noise - Commercial
4.697402	
	Noise - Park
4.698556	
	Traffic
4.923606	
	Noise - Street/Sidewalk
5.226292	
	Urinating in Public
5.389804	
	Noise - Vehicle
5.560851	
	Illegal Fireworks
5.607083	
	Drinking

5.793404	Blocked Driveway
6.261773	Illegal Parking
6.580888	Vending
6.825673	Animal Abuse
7.335534	Homeless Encampment
7.442186	Graffiti
8.898889	Derelict Vehicle
9.227623	Panhandling
14.214211	Illegal Fireworks
BR00KLYN	Noise - Commercial
2.340000	Noise - House of Worship
2.986138	Traffic
3.069765	Noise - Park
3.112959	Noise - Vehicle
3.150495	Noise - Street/Sidewalk
3.283404	Posting Advertisement
3.296003	Drinking
3.361778	Urinating in Public
3.540467	Disorderly Youth
3.899191	Illegal Parking
4.150833	Panhandling
4.150833	Blocked Driveway
4.272241	Vending
4.316735	
4.410757	
4.528097	

4.694912	Homeless Encampment
	Animal Abuse
4.832427	
	Bike/Roller/Skate Chronic
5.004865	
	Derelect Vehicle
5.947511	
	Graffiti
8.242791	
CAMBRIA HEIGHTS	Illegal Fireworks
1.530000	
	Noise - House of Worship
2.640000	
	Noise - Commercial
3.809167	
	Noise - Street/Sidewalk
4.607600	
	Noise - Vehicle
6.917273	
	Blocked Driveway
7.696054	
	Traffic
8.546667	
	Illegal Parking
11.243947	
	Animal Abuse
11.355455	
	Derelect Vehicle
16.110870	
	Homeless Encampment
22.788000	
CENTRAL PARK	Noise - Street/Sidewalk
3.266526	
	Illegal Parking
4.595000	
COLLEGE POINT	Disorderly Youth
0.600000	
	Homeless Encampment
1.443333	
	Traffic
2.293571	
	Noise - Vehicle
2.650687	
	Noise - Street/Sidewalk
3.016667	
	Illegal Parking

3.125227	Noise - Park
3.180000	Blocked Driveway
3.380667	Derelict Vehicle
3.518913	Noise - Commercial
3.972571	Animal Abuse
4.643929	Vending
4.660000	Graffiti
11.860000	Graffiti
CORONA	
0.730000	Panhandling
1.170000	Posting Advertisement
1.540000	Urinating in Public
1.951429	Traffic
2.285833	Noise - Park
2.320417	Noise - Street/Sidewalk
2.364160	Noise - Commercial
2.622177	Noise - Vehicle
2.660500	Disorderly Youth
2.876667	Vending
3.101613	Blocked Driveway
3.320837	Illegal Parking
3.361045	Drinking
3.648485	Animal Abuse
3.668033	Homeless Encampment
3.669474	

3.753333	Noise - House of Worship
4.585088	Derelict Vehicle
EAST ELMHURST	Bike/Roller/Skate Chronic
0.250000	Noise - House of Worship
1.439444	Posting Advertisement
1.860000	Drinking
1.861111	Urinating in Public
2.100000	Noise - Vehicle
2.168033	Noise - Commercial
2.354000	Noise - Street/Sidewalk
2.474673	Noise - Park
2.654000	Traffic
2.687500	Illegal Parking
3.378139	Blocked Driveway
3.733274	Vending
4.021111	Animal Abuse
4.055254	Derelict Vehicle
5.687080	Homeless Encampment
6.300000	Disorderly Youth
6.900000	Graffiti
7.650000	Posting Advertisement
ELMHURST	Disorderly Youth
0.730000	Illegal Fireworks
0.860000	Noise - House of Worship
0.980000	

1.886000	Noise - Park
2.314412	Noise - Street/Sidewalk
2.509554	Urinating in Public
2.539000	Noise - Vehicle
2.626170	Traffic
2.627857	Noise - Commercial
2.790123	Drinking
3.062308	Illegal Parking
3.278196	Panhandling
3.300000	Blocked Driveway
3.433396	Homeless Encampment
3.674687	Animal Abuse
3.872105	Vending
3.994762	Bike/Roller/Skate Chronic
4.625000	Derelict Vehicle
4.818333	Illegal Parking
East Elmhurst	Derelict Vehicle
5.784615	Noise - House of Worship
9.490000	Noise - Park
FAR ROCKAWAY	Urinating in Public
1.130000	Noise - Commercial
1.504348	Noise - Vehicle
1.510000	Traffic
1.927708	
2.180909	
2.385000	

2.417500	Drinking
2.634648	Blocked Driveway
2.706441	Illegal Parking
2.717865	Animal Abuse
2.805556	Vending
3.019286	Homeless Encampment
3.038382	Noise - Street/Sidewalk
3.370000	Disorderly Youth
3.665615	Derelect Vehicle
FLORAL PARK	Noise - Vehicle
1.950000	Disorderly Youth
3.260000	Noise - Commercial
4.366667	Noise - Street/Sidewalk
6.913333	Blocked Driveway
7.701500	Drinking
8.230000	Illegal Parking
9.254063	Derelect Vehicle
16.654464	Animal Abuse
26.580000	Illegal Fireworks
FLUSHING	Panhandling
0.695000	Urinating in Public
1.150000	Graffiti
1.226667	Traffic
1.722500	Disorderly Youth
2.063617	

2.145000	Vending
2.450000	Noise - Street/Sidewalk
2.830533	Noise - Commercial
2.845029	Noise - Park
2.889310	Blocked Driveway
2.951002	Illegal Parking
2.982001	Homeless Encampment
3.006538	Drinking
3.052250	Noise - Vehicle
3.359690	Animal Abuse
3.557762	Noise - House of Worship
3.640000	Derelict Vehicle
3.692932	Bike/Roller/Skate Chronic
5.733333	Posting Advertisement
6.130000	Illegal Fireworks
FOREST HILLS	
0.670000	Urinating in Public
1.370000	Noise - Park
1.539000	Noise - Commercial
1.880993	Traffic
2.007000	Noise - Street/Sidewalk
2.320842	Noise - Vehicle
2.383333	Vending
2.745000	Animal Abuse
3.262889	

3.273333	Graffiti
3.324554	Illegal Parking
3.510556	Homeless Encampment
3.715339	Blocked Driveway
3.725962	Derelict Vehicle
3.900000	Noise - House of Worship
4.100000	Drinking
4.150000	Disorderly Youth
4.824000	Bike/Roller/Skate Chronic
5.816000	Panhandling
5.866667	Posting Advertisement
FRESH MEADOWS	Panhandling
1.570000	Urinating in Public
1.600000	Traffic
1.631538	Noise - Vehicle
2.145455	Noise - Commercial
2.407857	Noise - Street/Sidewalk
2.467381	Illegal Parking
2.623379	Vending
2.630000	Animal Abuse
3.279778	Noise - Park
3.416250	Drinking
3.735000	Blocked Driveway
3.973936	Derelict Vehicle

4.511512	Homeless Encampment
5.900000	
GLEN OAKS	Noise - Park
4.402432	
	Vending
4.843889	
	Traffic
5.550000	
	Noise - Commercial
6.117692	
	Illegal Parking
8.967162	
	Urinating in Public
11.010000	
	Blocked Driveway
11.299667	
	Noise - Vehicle
11.422500	
	Noise - Street/Sidewalk
11.915000	
	Animal Abuse
12.990000	
	Derelict Vehicle
15.245102	
HOLLIS	Noise - Street/Sidewalk
2.830732	
	Noise - Vehicle
3.190851	
	Noise - Park
3.512353	
	Traffic
3.819091	
	Disorderly Youth
3.870000	
	Urinating in Public
3.950000	
	Noise - House of Worship
4.052193	
	Homeless Encampment
4.283333	
	Animal Abuse
4.370909	
	Blocked Driveway
4.795117	
	Noise - Commercial
6.715200	

6.792318	Illegal Parking
7.296667	Drinking
11.565035	Derelect Vehicle
HOWARD BEACH	Vending
1.810000	Illegal Fireworks
1.846667	Drinking
2.007500	Bike/Roller/Skate Chronic
2.630000	Homeless Encampment
2.646667	Noise - Vehicle
3.084000	Traffic
3.096667	Panhandling
3.300000	Noise - Park
3.875000	Noise - Street/Sidewalk
3.943333	Disorderly Youth
4.190000	Blocked Driveway
4.254970	Animal Abuse
4.411613	Illegal Parking
5.757438	Noise - Commercial
5.834922	Noise - House of Worship
6.800000	Derelect Vehicle
11.476377	Blocked Driveway
Howard Beach	Illegal Fireworks
4.030000	Noise - House of Worship
JACKSON HEIGHTS	Posting Advertisement
0.700000	
1.105000	

1.380000	Panhandling
1.680000	Noise - Vehicle
2.211207	Noise - Street/Sidewalk
2.321198	Noise - Park
2.418750	Homeless Encampment
2.612727	Noise - Commercial
2.956350	Traffic
3.246923	Illegal Parking
3.649781	Vending
3.714615	Blocked Driveway
3.739313	Derelict Vehicle
3.768966	Urinating in Public
3.820000	Animal Abuse
4.059762	Bike/Roller/Skate Chronic
4.115000	Drinking
5.727778	Panhandling
JAMAICA	
1.740000	Illegal Fireworks
2.607500	Bike/Roller/Skate Chronic
2.915000	Noise - Park
3.181316	Noise - Vehicle
3.463775	Noise - Street/Sidewalk
3.664749	Noise - Commercial
3.923823	Drinking
4.412059	

	Traffic
4.706464	
	Blocked Driveway
4.981122	
	Animal Abuse
5.059127	
	Disorderly Youth
5.077500	
	Illegal Parking
5.079275	
	Urinating in Public
5.108182	
	Noise - House of Worship
5.351538	
	Graffiti
5.410000	
	Posting Advertisement
5.487143	
	Vending
7.512000	
	Derelect Vehicle
7.946527	
	Homeless Encampment
8.077468	
KEW GARDENS	Drinking
1.020000	
	Noise - House of Worship
1.160000	
	Homeless Encampment
1.900000	
	Noise - Street/Sidewalk
2.584000	
	Animal Abuse
3.164211	
	Noise - Vehicle
3.625556	
	Traffic
3.793000	
	Noise - Commercial
3.857073	
	Illegal Parking
4.753396	
	Blocked Driveway
6.129553	
	Vending
6.220000	
	Derelect Vehicle

7.191429	Urinating in Public
7.196667	
LITTLE NECK	Noise - Park
1.070000	Noise - Commercial
1.352763	Drinking
1.580000	Noise - Street/Sidewalk
1.982500	Noise - Vehicle
2.152000	Traffic
2.200588	Posting Advertisement
2.230000	Animal Abuse
2.303333	Blocked Driveway
2.417355	Illegal Parking
2.850763	Urinating in Public
3.080000	Derelect Vehicle
3.597049	Disorderly Youth
4.355000	
LONG ISLAND CITY	Posting Advertisement
0.820000	Drinking
3.032857	Traffic
3.384583	Graffiti
3.505000	Panhandling
3.900000	Urinating in Public
4.193333	Noise - Street/Sidewalk
4.392358	Noise - Commercial
4.542130	Noise - Vehicle
5.062056	

5.333704	Noise - Park
	Disorderly Youth
5.500000	Animal Abuse
6.058667	Blocked Driveway
6.076969	Bike/Roller/Skate Chronic
6.763333	Homeless Encampment
7.015000	Illegal Parking
7.467154	Vending
9.279333	Derelect Vehicle
10.488462	
Long Island City	Noise - Street/Sidewalk
2.970385	Noise - Commercial
3.357222	Blocked Driveway
3.527059	Illegal Parking
4.945577	Derelect Vehicle
8.680000	Illegal Fireworks
MASPETH	
1.620000	Drinking
2.324444	Urinating in Public
3.695000	Traffic
3.754545	Disorderly Youth
4.015000	Noise - Street/Sidewalk
4.208347	Noise - Vehicle
4.601579	Vending
4.635000	Blocked Driveway
4.815724	Noise - Commercial

4.925577	Illegal Parking
5.495492	Homeless Encampment
7.183000	Animal Abuse
7.278333	Derelict Vehicle
7.777995	Noise - House of Worship
7.900000	Bike/Roller/Skate Chronic
8.840000	Noise - Park
11.033333	Drinking
MIDDLE VILLAGE	Traffic
1.235000	Homeless Encampment
3.531667	Blocked Driveway
4.352000	Noise - Park
4.368993	Noise - Vehicle
4.545000	Noise - Street/Sidewalk
4.743095	Illegal Parking
4.895676	Noise - Commercial
4.998780	Animal Abuse
5.113000	Derelict Vehicle
6.881364	Bike/Roller/Skate Chronic
8.245000	Animal Abuse
15.680000	Noise - Vehicle
NEW HYDE PARK	Illegal Parking
1.920000	Blocked Driveway
3.345000	
7.589286	
7.738491	

7.802143	Derelict Vehicle
NEW YORK	Illegal Fireworks
1.720278	Noise - House of Worship
2.305206	Disorderly Youth
2.408261	Noise - Vehicle
2.621935	Traffic
2.649457	Noise - Street/Sidewalk
2.733194	Noise - Commercial
2.735005	Bike/Roller/Skate Chronic
2.892178	Urinating in Public
2.893984	Noise - Park
2.945041	Posting Advertisement
2.955854	Drinking
3.057831	Vending
3.306084	Illegal Parking
3.390036	Panhandling
3.474404	Blocked Driveway
3.558807	Animal Abuse
3.685252	Homeless Encampment
3.703297	Squeegee
4.047500	Derelict Vehicle
4.266071	Graffiti
5.063636	Bike/Roller/Skate Chronic
OAKLAND GARDENS	Disorderly Youth
1.115000	

1.430000	Noise - Street/Sidewalk
1.643684	Illegal Parking
2.292928	Noise - Vehicle
2.314000	Traffic
2.411667	Drinking
2.440000	Blocked Driveway
2.546667	Noise - Park
2.749286	Animal Abuse
2.764737	Derelict Vehicle
3.719419	Vending
3.785000	Homeless Encampment
28.650000	Illegal Fireworks
OZONE PARK	Noise - House of Worship
0.320000	Homeless Encampment
0.840000	Disorderly Youth
1.963333	Noise - Park
2.207500	Noise - Vehicle
2.905556	Noise - Street/Sidewalk
3.340704	Noise - Commercial
3.822847	Drinking
3.907391	Vending
3.944211	Traffic
4.280000	Urinating in Public
4.343684	
4.397500	

4.582857	Panhandling
4.956267	Blocked Driveway
4.963125	Animal Abuse
4.973333	Posting Advertisement
5.119742	Illegal Parking
7.190000	Bike/Roller/Skate Chronic
10.677619	Derelict Vehicle
QUEENS	Urinating in Public
0.350000	Noise - Commercial
1.325000	Noise - Vehicle
1.325000	Traffic
2.115000	Noise - House of Worship
2.600000	Illegal Parking
3.417500	Noise - Street/Sidewalk
3.655000	Blocked Driveway
3.995000	Homeless Encampment
7.200000	Derelict Vehicle
8.690000	Animal in a Park
336.830000	Noise - House of Worship
QUEENS VILLAGE	Posting Advertisement
2.515000	Illegal Fireworks
3.060000	Noise - Park
3.284000	Drinking
3.525000	Noise - Street/Sidewalk
4.680000	

5.581667	Urinating in Public
6.334000	Traffic
7.098846	Noise - Vehicle
8.879268	Panhandling
9.060000	Homeless Encampment
9.383333	Blocked Driveway
9.538376	Illegal Parking
9.935484	Noise - Commercial
10.036512	Animal Abuse
12.821970	Vending
14.600000	Derelict Vehicle
16.077216	Graffiti
53.330000	Graffiti
REGO PARK	
0.950000	Homeless Encampment
1.528333	Noise - Commercial
2.392785	Drinking
2.562500	Noise - Street/Sidewalk
2.604912	Noise - Vehicle
2.946744	Illegal Parking
3.367356	Blocked Driveway
3.602733	Noise - Park
3.749091	Traffic
3.764286	Animal Abuse
4.424615	

4.549753	Derelict Vehicle
5.113333	Vending
5.600000	Urinating in Public
9.300000	Noise - House of Worship
RICHMOND HILL	Noise - Park
2.242500	Graffiti
2.430000	Drinking
2.956667	Posting Advertisement
3.000000	Traffic
3.261429	Illegal Fireworks
3.477500	Noise - Vehicle
4.076563	Noise - Commercial
4.089444	Blocked Driveway
5.052434	Noise - Street/Sidewalk
5.149195	Animal Abuse
5.539687	Illegal Parking
5.778579	Vending
5.806154	Urinating in Public
6.292000	Homeless Encampment
8.084643	Derelict Vehicle
9.591867	Posting Advertisement
RIDGEWOOD	Graffiti
0.250000	Illegal Fireworks
0.990000	Vending
1.080000	

3.052500	Noise - House of Worship
3.075000	Bike/Roller/Skate Chronic
3.480000	Noise - Park
3.592857	Traffic
3.633571	Noise - Commercial
3.683417	Disorderly Youth
3.996667	Blocked Driveway
4.009716	Noise - Street/Sidewalk
4.128868	Urinating in Public
4.150000	Drinking
4.347000	Noise - Vehicle
4.349862	Illegal Parking
4.435233	Homeless Encampment
5.779565	Animal Abuse
6.428974	Derelict Vehicle
7.576242	Urinating in Public
ROCKAWAY PARK	
0.720000	Noise - Park
1.025000	Homeless Encampment
1.717500	Noise - Street/Sidewalk
1.833704	Noise - Commercial
2.013492	Noise - Vehicle
2.260370	Animal Abuse
2.283000	Drinking
2.303500	

2.417429	Blocked Driveway
2.620662	Illegal Parking
2.727778	Derelict Vehicle
2.945000	Vending
3.427500	Disorderly Youth
3.562857	Traffic
ROSEDALE	Graffiti
0.160000	Noise - House of Worship
4.505000	Drinking
5.505000	Noise - Park
5.778406	Noise - Vehicle
5.845200	Noise - Street/Sidewalk
5.873750	Vending
6.798125	Blocked Driveway
7.457773	Noise - Commercial
7.758800	Bike/Roller/Skate Chronic
8.525000	Illegal Parking
10.225487	Traffic
10.535217	Derelict Vehicle
14.507548	Animal Abuse
14.593939	Homeless Encampment
18.862500	Noise - Park
SAINT ALBANS	Drinking
0.820000	Disorderly Youth
0.963333	

1.760000	Vending
2.390000	Noise - Commercial
3.100345	Noise - Street/Sidewalk
3.366582	Noise - Vehicle
3.458537	Traffic
3.965455	Illegal Parking
4.184309	Noise - House of Worship
4.650000	Blocked Driveway
4.686844	Derelict Vehicle
5.900545	Urinating in Public
6.510000	Animal Abuse
7.372000	Homeless Encampment
7.570000	Illegal Fireworks
SOUTH OZONE PARK 0.510000	Posting Advertisement
1.290000	Urinating in Public
1.695000	Homeless Encampment
1.835000	Noise - House of Worship
2.160000	Disorderly Youth
2.685000	Noise - Commercial
3.339571	Animal Abuse
3.492000	Vending
3.520000	Traffic
3.556786	Noise - Street/Sidewalk
3.660476	

3.793765	Noise - Vehicle
4.060000	Bike/Roller/Skate Chronic
4.427643	Blocked Driveway
4.695729	Illegal Parking
4.880769	Drinking
5.707500	Noise - Park
10.398687	Derelict Vehicle
SOUTH RICHMOND HILL	Illegal Fireworks
0.475000	Noise - House of Worship
1.983333	Disorderly Youth
3.065000	Noise - Park
3.605000	Noise - Vehicle
3.607407	Noise - Commercial
3.873586	Noise - Street/Sidewalk
4.121868	Animal Abuse
4.366923	Blocked Driveway
4.866428	Vending
5.267917	Homeless Encampment
5.335455	Illegal Parking
5.708247	Drinking
5.766522	Traffic
5.776364	Derelict Vehicle
11.877024	Bike/Roller/Skate Chronic
30.910000	
SPRINGFIELD GARDENS	Noise - Park

1.670000	Noise - House of Worship
3.710000	Noise - Commercial
3.724722	Homeless Encampment
3.778000	Noise - Street/Sidewalk
4.217368	Urinating in Public
4.790000	Drinking
4.846667	Noise - Vehicle
5.045476	Illegal Fireworks
5.560000	Panhandling
6.350000	Vending
6.850000	Blocked Driveway
9.035725	Illegal Parking
9.178067	Traffic
10.343636	Derelict Vehicle
11.669619	Animal Abuse
14.861250	Posting Advertisement
19.505000	Posting Advertisement
STATEN ISLAND	Posting Advertisement
1.542117	Urinating in Public
2.478571	Noise - House of Worship
2.502941	Noise - Park
2.933134	Noise - Street/Sidewalk
2.969044	Noise - Commercial
3.000517	Noise - Vehicle
3.237753	

3.493200	Drinking
3.567500	Traffic
3.735000	Illegal Fireworks
3.846005	Illegal Parking
3.893913	Disorderly Youth
4.071195	Blocked Driveway
4.078571	Bike/Roller/Skate Chronic
4.272000	Vending
4.670833	Panhandling
4.969587	Animal Abuse
4.980141	Homeless Encampment
5.039490	Derelict Vehicle
9.560000	Graffiti
SUNNYSIDE	Graffiti
0.590000	Bike/Roller/Skate Chronic
1.205000	Urinating in Public
3.405000	Disorderly Youth
3.740000	Drinking
4.606000	Noise - Vehicle
4.923125	Traffic
5.951875	Noise - Street/Sidewalk
6.232000	Noise - Park
6.464667	Noise - Commercial
6.622174	Illegal Parking

6.665492	Blocked Driveway
6.968398	Homeless Encampment
7.190000	Posting Advertisement
7.270000	Vending
9.724000	Derelict Vehicle
9.829000	Animal Abuse
11.553143	Vending
WHITESTONE	
2.330000	Traffic
2.720588	Animal Abuse
2.808214	Bike/Roller/Skate Chronic
3.142500	Blocked Driveway
3.153317	Illegal Parking
3.176229	Disorderly Youth
3.270000	Noise - Vehicle
3.363929	Derelict Vehicle
3.414361	Noise - Street/Sidewalk
3.454848	Noise - Park
3.625000	Drinking
3.630000	Illegal Fireworks
4.370000	Noise - Commercial
4.443125	Graffiti
8.800000	Bike/Roller/Skate Chronic
WOODHAVEN	
1.240000	Noise - Park
1.380000	

1.833333	Traffic
2.841667	Vending
2.866667	Drinking
3.306667	Noise - House of Worship
3.403784	Noise - Vehicle
3.410000	Urinating in Public
3.891600	Noise - Commercial
4.967333	Animal Abuse
5.237907	Noise - Street/Sidewalk
5.522776	Blocked Driveway
5.729018	Illegal Parking
7.106667	Homeless Encampment
7.450162	Derelict Vehicle
WOODSIDE	Disorderly Youth
1.220000	Illegal Fireworks
2.470000	Noise - House of Worship
4.740000	Traffic
4.837436	Drinking
5.481333	Noise - Vehicle
5.481524	Urinating in Public
6.421250	Blocked Driveway
6.473267	Noise - Street/Sidewalk
6.623720	Noise - Commercial
6.687943	Homeless Encampment

6.717879	Noise - Park
6.751842	Illegal Parking
7.245937	Vending
7.301333	Animal Abuse
8.439710	Graffiti
8.993333	Derelict Vehicle
9.383887	Bike/Roller/Skate Chronic
12.150000	Noise - Commercial
2.390000	Noise - Street/Sidewalk
3.410000	Derelict Vehicle
4.965000	Illegal Parking
5.219600	Blocked Driveway
6.406364	

0.3.1 5. Perform a statistical test for the following:

(For the below statements you need to state the Null and Alternate and then provide a statistical test to accept or reject the Null Hypothesis along with the corresponding 'p-value'.)

- Whether the average response time across complaint types is similar or not (overall)
- Are the type of complaint or service requested and location related?

```
[68]: Complaint_AvgTime = data_place_CType_RCTime.groupby(['Complaint Type']).
      ↪agg({'DeltaT(in_hr.)': 'mean'})
Complaint_AvgTime = pd.DataFrame(Complaint_AvgTime)
Complaint_AvgTime = Complaint_AvgTime.sort_values(['DeltaT(in_hr.)']).
      ↪reset_index()
Complaint_AvgTime
```

```
[68]:
```

	Complaint Type	DeltaT(in_hr.)
0	Posting Advertisement	1.975926
1	Illegal Fireworks	2.761190
2	Noise - Commercial	3.136907
3	Noise - House of Worship	3.193240
4	Noise - Park	3.401706

5	Noise - Street/Sidewalk	3.438573
6	Traffic	3.446291
7	Disorderly Youth	3.558916
8	Noise - Vehicle	3.588570
9	Urinating in Public	3.626486
10	Bike/Roller/Skate Chronic	3.756611
11	Drinking	3.855354
12	Vending	4.013619
13	Squeegee	4.047500
14	Homeless Encampment	4.366029
15	Panhandling	4.372852
16	Illegal Parking	4.486005
17	Blocked Driveway	4.738187
18	Animal Abuse	5.213471
19	Graffiti	7.151062
20	Derelict Vehicle	7.346105
21	Animal in a Park	336.830000

```
[69]: Tmean_without = float(Complaint_AvgTime[Complaint_AvgTime['Complaint Type']!
    ↳='Animal in a Park'].mean())
print("Without complaint type 'Animal in a Park' ----- ",Tmean_without)
Tmean_with = float(Complaint_AvgTime['DeltaT(in_hr.)'].mean())
print("With complaint type 'Animal in a Park' ----- ",Tmean_with)
```

Without complaint type 'Animal in a Park' ----- 4.0702191579496825

With complaint type 'Animal in a Park' ----- 19.19566374167924

```
[70]: ttest_with, pval_with = stat.ttest_1samp(Complaint_AvgTime['DeltaT(in_hr.)'],
    ↳Tmean_with)
print('T-statistic is =',ttest_with)
print('p value is =',np.around(pval_with))
```

T-statistic is = 0.0

p value is = 1.0

```
[71]: if (pval_with<0.05):
    print('Null hypothesis is rejected since p value ({} ) is less than 0.05'.
    ↳format(np.around(pval_with,decimals=2)))
else:
    print('Null hypothesis is accepted since p value ({} ) is greater than 0.05'.
    ↳format(np.around(pval_with,decimals=2)))
```

Null hypothesis is accepted since p value (1.0) is greater than 0.05

```
[72]: Complaint_AvgTime_without = Complaint_AvgTime.
    ↳drop([len(Complaint_AvgTime)-1],axis=0)
Complaint_AvgTime_without
```

```
[72]:
```

	Complaint Type	DeltaT(in_hr.)
0	Posting Advertisement	1.975926
1	Illegal Fireworks	2.761190
2	Noise - Commercial	3.136907
3	Noise - House of Worship	3.193240
4	Noise - Park	3.401706
5	Noise - Street/Sidewalk	3.438573
6	Traffic	3.446291
7	Disorderly Youth	3.558916
8	Noise - Vehicle	3.588570
9	Urinating in Public	3.626486
10	Bike/Roller/Skate Chronic	3.756611
11	Drinking	3.855354
12	Vending	4.013619
13	Squeegee	4.047500
14	Homeless Encampment	4.366029
15	Panhandling	4.372852
16	Illegal Parking	4.486005
17	Blocked Driveway	4.738187
18	Animal Abuse	5.213471
19	Graffiti	7.151062
20	Derelict Vehicle	7.346105

```
[73]: ttest_without, pval_without = stat.
      ↪ttest_1samp(Complaint_AvgTime_without['DeltaT(in_hr.)'], Tmean_without)
print('T-statistic is ',ttest_without)
print('p value is ',np.around(pval_without,decimals=8))
```

```
T-statistic is = 3.210630969931075e-15
p value is = 1.0
```

```
[74]: if (pval_without<0.05):
      ↪print('Null hypothesis is rejected since p value ({} ) is less than 0.05'.
      ↪format(np.around(pval_without,decimals=2)))
      else:
      ↪print('Null hypothesis is accepted since p value ({} ) is greater than 0.05'.
      ↪format(np.around(pval_without,decimals=2)))
```

```
Null hypothesis is accepted since p value (1.0) is greater than 0.05
```

```
[75]: sample1 = Complaint_AvgTime.sample(frac=.5)
      sample1
```

```
[75]:
```

	Complaint Type	DeltaT(in_hr.)
10	Bike/Roller/Skate Chronic	3.756611
19	Graffiti	7.151062
12	Vending	4.013619

6	Traffic	3.446291
18	Animal Abuse	5.213471
13	Squeegee	4.047500
15	Panhandling	4.372852
11	Drinking	3.855354
8	Noise - Vehicle	3.588570
3	Noise - House of Worship	3.193240
0	Posting Advertisement	1.975926

```
[76]: sample2 = Complaint_AvgTime.drop(sample1.index)
sample2
```

```
[76]:
```

	Complaint Type	DeltaT(in_hr.)
1	Illegal Fireworks	2.761190
2	Noise - Commercial	3.136907
4	Noise - Park	3.401706
5	Noise - Street/Sidewalk	3.438573
7	Disorderly Youth	3.558916
9	Urinating in Public	3.626486
14	Homeless Encampment	4.366029
16	Illegal Parking	4.486005
17	Blocked Driveway	4.738187
20	Derelect Vehicle	7.346105
21	Animal in a Park	336.830000

```
[77]: print('Mean of 1st sample =',np.around(float(sample1['DeltaT(in_hr.)'].
↪mean()),decimals=2))
print('Standard dev. of 1st sample =',np.around(float(sample1['DeltaT(in_hr.)'].
↪std()),decimals=2))
print('Mean of 2nd sample =',np.around(float(sample2['DeltaT(in_hr.)'].
↪mean()),decimals=2))
print('Standard dev. of 2nd sample =',np.around(float(sample2['DeltaT(in_hr.)'].
↪std()),decimals=2))
```

```
Mean of 1st sample = 4.06
Standard dev. of 1st sample = 1.3
Mean of 2nd sample = 34.34
Standard dev. of 2nd sample = 100.33
```

```
[78]: ttest_2sp, p_val = stat.ttest_ind(sample1['DeltaT(in_hr.
↪)'],sample2['DeltaT(in_hr.)'])
print('T-statistic is ',ttest_2sp)
print('p value is ',np.around(p_val,decimals=2))
```

```
T-statistic is = -1.0008368620559398
p value is = 0.33
```



```
[79]: if (p_val<0.05):
        print('Null hypothesis is rejected since p value ({} ) is less than 0.05'.
        ↪format(np.around(p_val,decimals=2)))
    else:
        print('Null hypothesis is accepted since p value ({} ) is greater than 0.05'.
        ↪format(np.around(p_val,decimals=2)))
```

Null hypothesis is accepted since p value (0.33) is greater than 0.05

```
[80]: sample1_anova = Complaint_AvgTime.sample(frac=1/3)
sample1_anova
```

```
[80]:
```

	Complaint Type	DeltaT(in_hr.)
18	Animal Abuse	5.213471
3	Noise - House of Worship	3.193240
14	Homeless Encampment	4.366029
20	Derelect Vehicle	7.346105
8	Noise - Vehicle	3.588570
21	Animal in a Park	336.830000
13	Squeegee	4.047500

```
[81]: rest_data = Complaint_AvgTime.drop(sample1_anova.index)
rest_data
```

```
[81]:
```

	Complaint Type	DeltaT(in_hr.)
0	Posting Advertisement	1.975926
1	Illegal Fireworks	2.761190
2	Noise - Commercial	3.136907
4	Noise - Park	3.401706
5	Noise - Street/Sidewalk	3.438573
6	Traffic	3.446291
7	Disorderly Youth	3.558916
9	Urinating in Public	3.626486
10	Bike/Roller/Skate Chronic	3.756611
11	Drinking	3.855354
12	Vending	4.013619
15	Panhandling	4.372852
16	Illegal Parking	4.486005
17	Blocked Driveway	4.738187
19	Graffiti	7.151062

```
[82]: sample2_anova = rest_data.sample(frac=1/2)
sample2_anova
```

```
[82]:
```

	Complaint Type	DeltaT(in_hr.)
1	Illegal Fireworks	2.761190
0	Posting Advertisement	1.975926

6	Traffic	3.446291
9	Urinating in Public	3.626486
7	Disorderly Youth	3.558916
4	Noise - Park	3.401706
19	Graffiti	7.151062
15	Panhandling	4.372852

```
[84]: sample3_anova = rest_data.drop(sample2_anova.index)
      sample3_anova
```

```
[84]:
```

	Complaint Type	DeltaT(in_hr.)
2	Noise - Commercial	3.136907
5	Noise - Street/Sidewalk	3.438573
10	Bike/Roller/Skate Chronic	3.756611
11	Drinking	3.855354
12	Vending	4.013619
16	Illegal Parking	4.486005
17	Blocked Driveway	4.738187

```
[85]: print('Mean of 1st sample =',np.around(float(sample1_anova['DeltaT(in_hr.)'].
      ↪mean()),decimals=2))
      print('Standard dev. of 1st sample =',np.
      ↪around(float(sample1_anova['DeltaT(in_hr.)'].std()),decimals=2))
      print('Mean of 2nd sample =',np.around(float(sample2_anova['DeltaT(in_hr.)'].
      ↪mean()),decimals=2))
      print('Standard dev. of 2nd sample =',np.
      ↪around(float(sample2_anova['DeltaT(in_hr.)'].std()),decimals=2))
      print('Mean of 3rd sample =',np.around(float(sample3_anova['DeltaT(in_hr.)'].
      ↪mean()),decimals=2))
      print('Standard dev. of 3rd sample =',np.
      ↪around(float(sample3_anova['DeltaT(in_hr.)'].std()),decimals=2))
```

```
Mean of 1st sample = 52.08
Standard dev. of 1st sample = 125.57
Mean of 2nd sample = 3.79
Standard dev. of 2nd sample = 1.53
Mean of 3rd sample = 3.92
Standard dev. of 3rd sample = 0.56
```

```
[86]: f_val,p_val = stat.shapiro(sample1_anova['DeltaT(in_hr.)'])
      print('F-statistic is ',f_val)
      print('p value is ',np.around(p_val,decimals=2))
```

```
F-statistic is = 0.46257686614990234
p value is = 0.0
```

```
[87]: f_val,p_val = stat.shapiro(sample2_anova['DeltaT(in_hr.)'])  
      print('F-statistic is ',f_val)  
      print('p value is ',np.around(p_val,decimals=2))
```

F-statistic is = 0.8321077823638916
p value is = 0.06

```
[88]: f_val,p_val = stat.shapiro(sample3_anova['DeltaT(in_hr.)'])  
      print('F-statistic is ',f_val)  
      print('p value is ',np.around(p_val,decimals=2))
```

F-statistic is = 0.974372386932373
p value is = 0.93

```
[89]: f_val,p_val = stat.levene(sample1_anova['DeltaT(in_hr.  
      ↳)'],sample2_anova['DeltaT(in_hr.)'],sample3_anova['DeltaT(in_hr.)'])  
      print('F-statistic is ',f_val)  
      print('p value is ',np.around(p_val,decimals=2))
```

F-statistic is = 1.0953335331679992
p value is = 0.35

```
[ ]:
```